

SCB Business App Release 1

This manual provides detailed guidance for supporting the Suez Canal Bank Business App

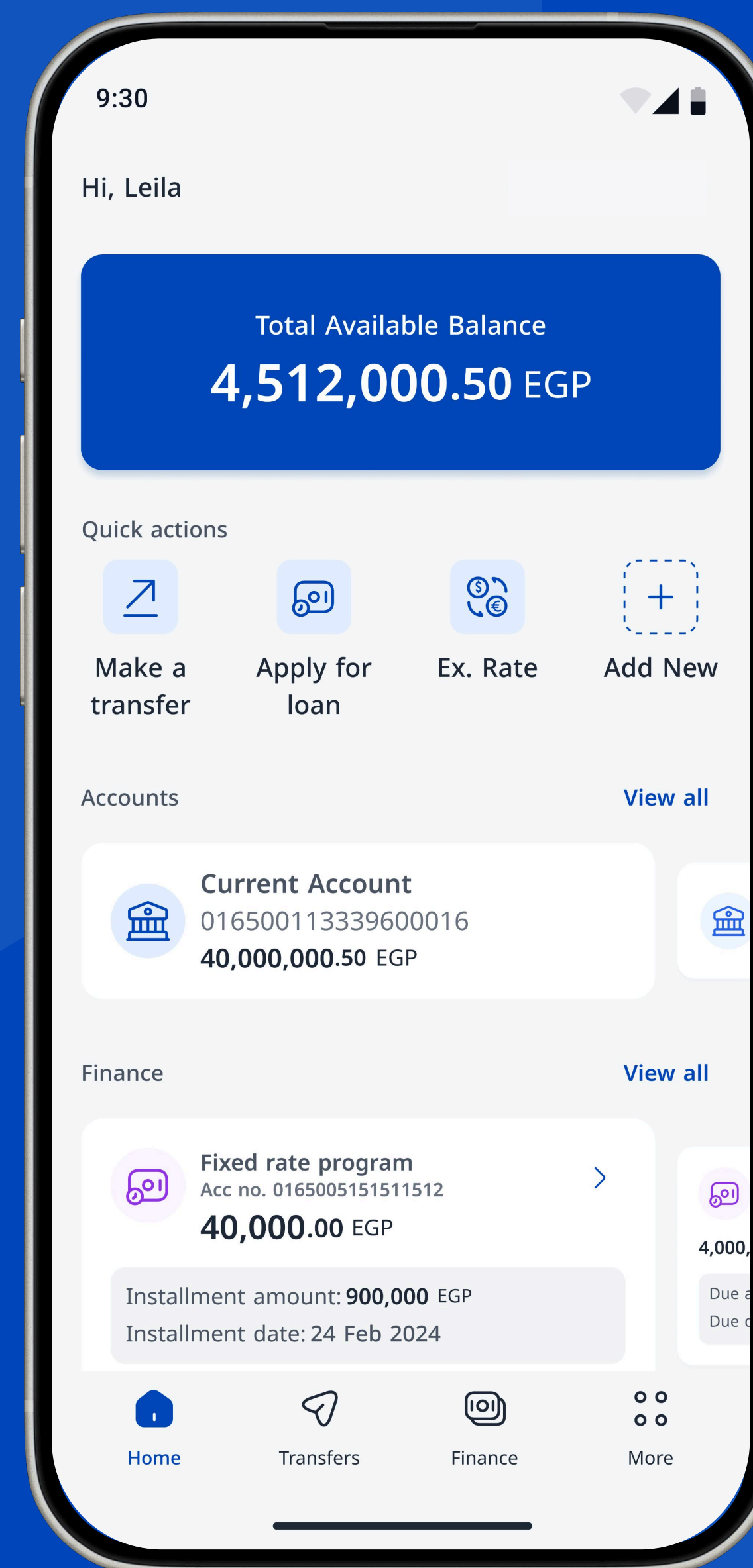


Table of Contents (1/2)

3-6	<u>login & Registration</u>	18-20	<u>SME Lending - Eligibility</u>
7-8	<u>Forgot password</u>	21-22	<u>More Section</u>
9-10	<u>Dashboard</u>	23	<u>Change password</u>
11	<u>Account overview</u>	24	<u>Soft token</u>
12	<u>Facilities</u>	25	<u>Branch locator</u>
13	<u>Cards overview</u>	26	<u>Exchange rate</u>
14-17	<u>Transfer</u>		
15	<u>Beneficiaries</u>		



login & Registration

[← Back to Table of Content](#)



Registration

1 The User clicks Register Now.

The user can download the registration form and go to the nearest branch to apply for the request.

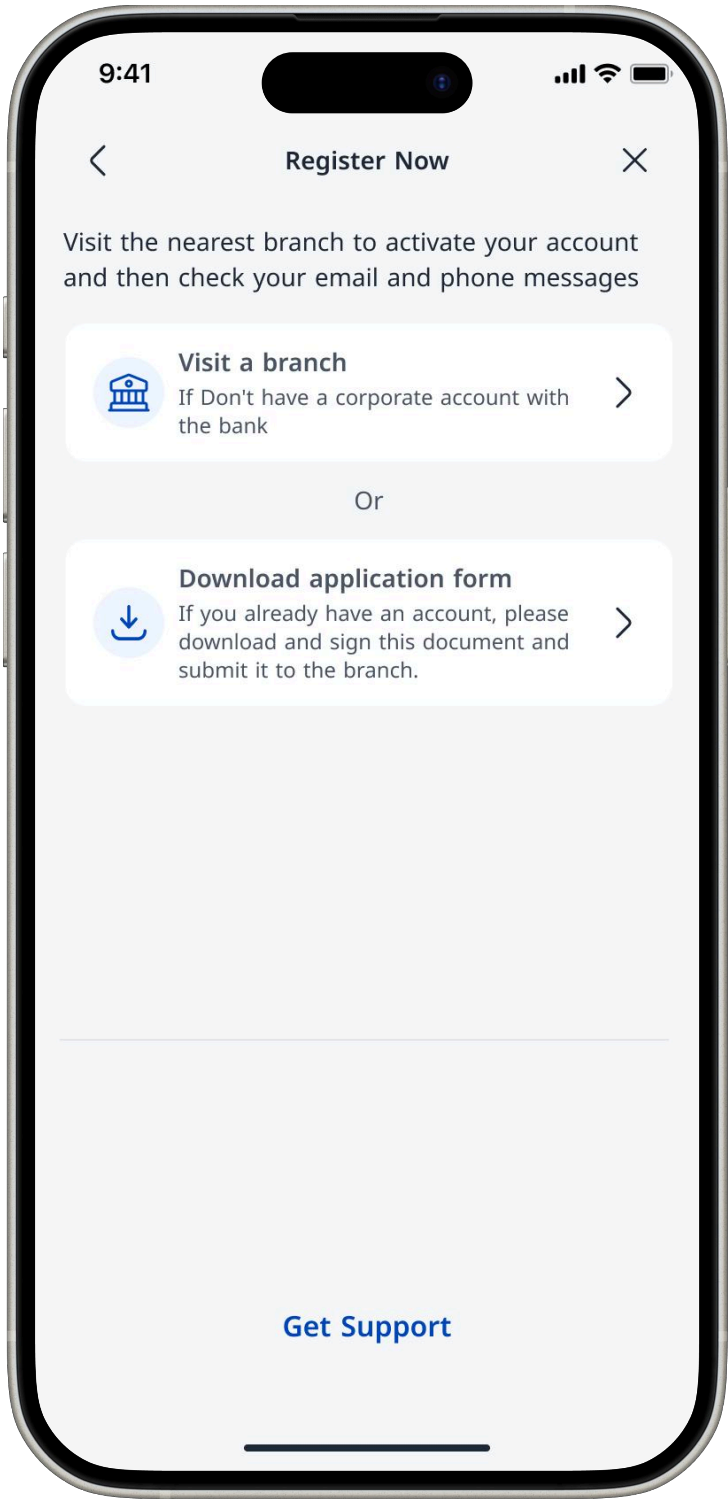
[← Back to Table of Content](#)



Activation - Step by Step (1-2)

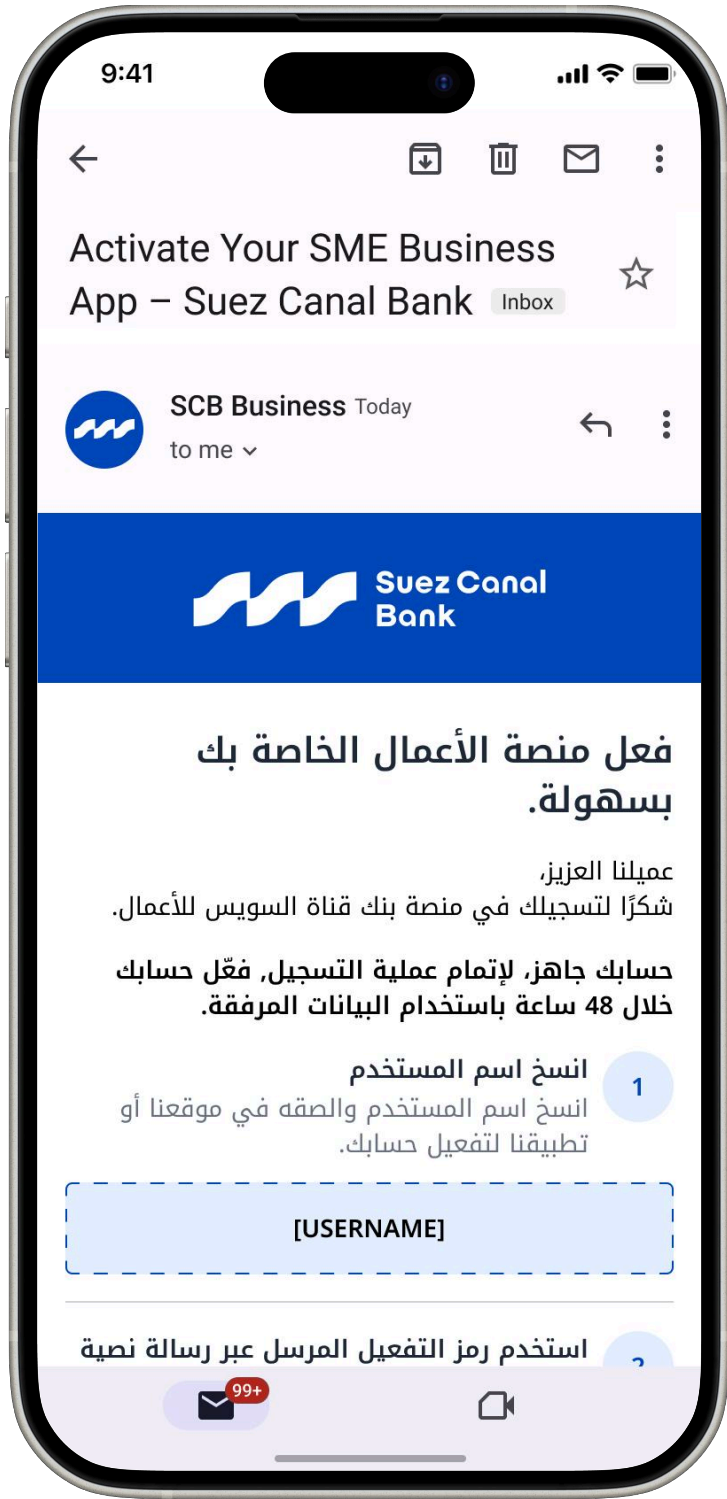
1 Step 1

The user can download the registration form and locate the nearest branch to apply for the request.



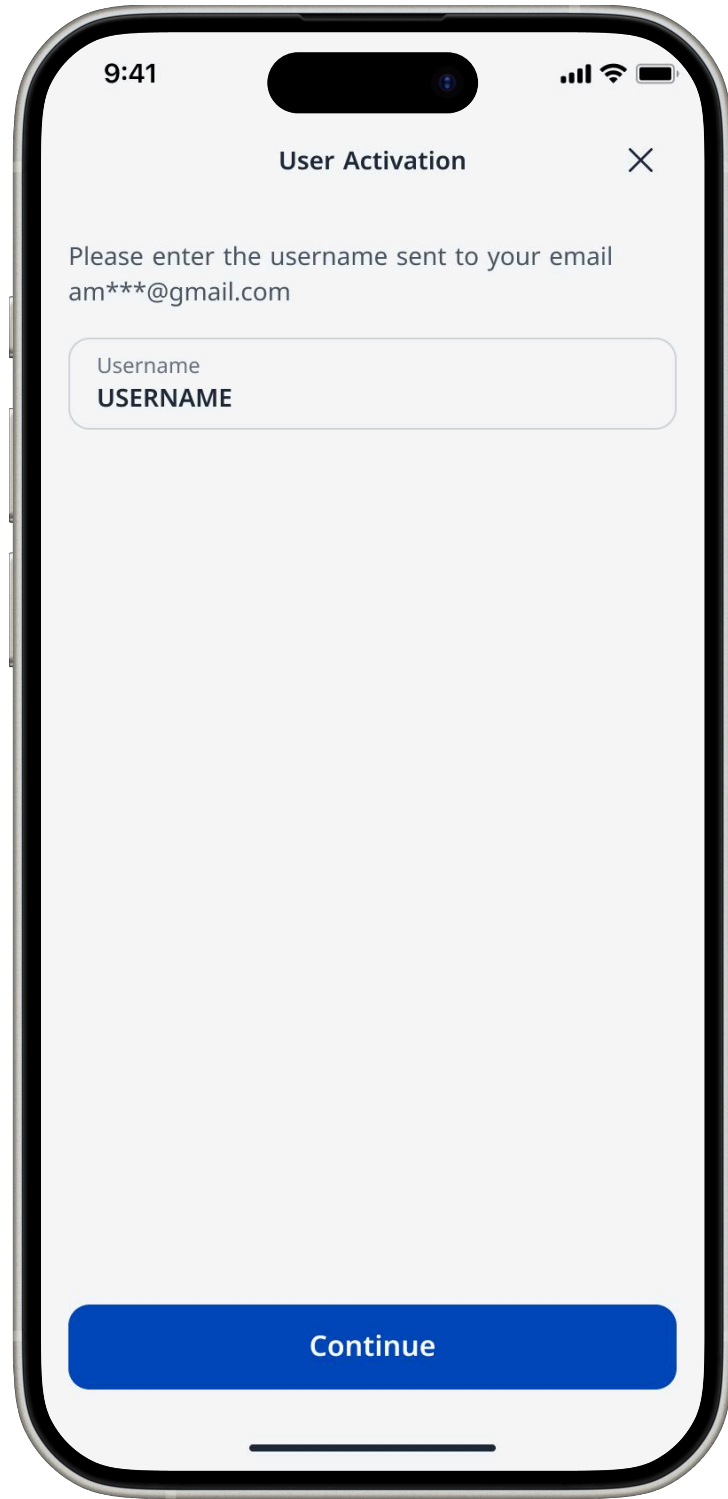
2 Step 2

The user receives a USERNAME on his email and Activation code on his mobile number



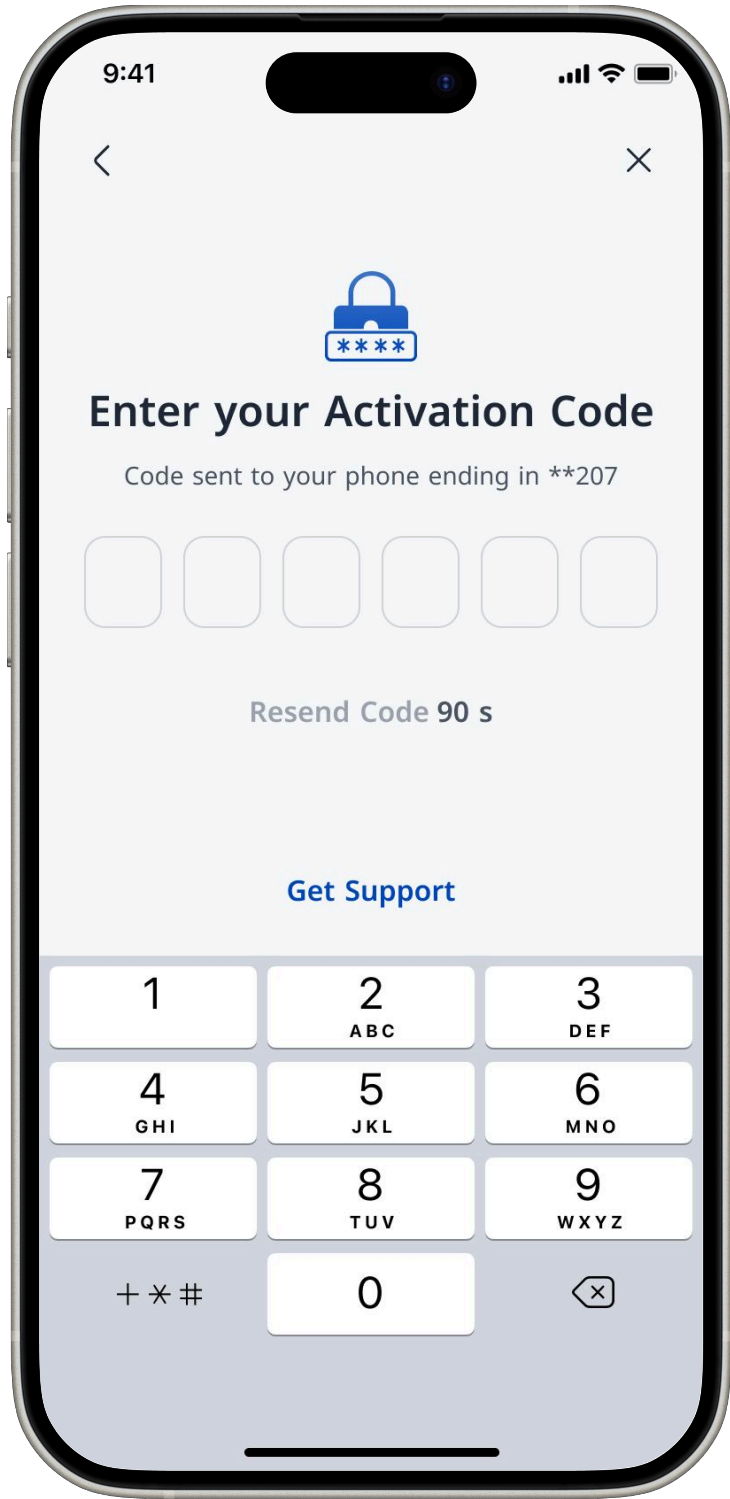
3 Step 3

The user enter the USERNAME



4 Step 4

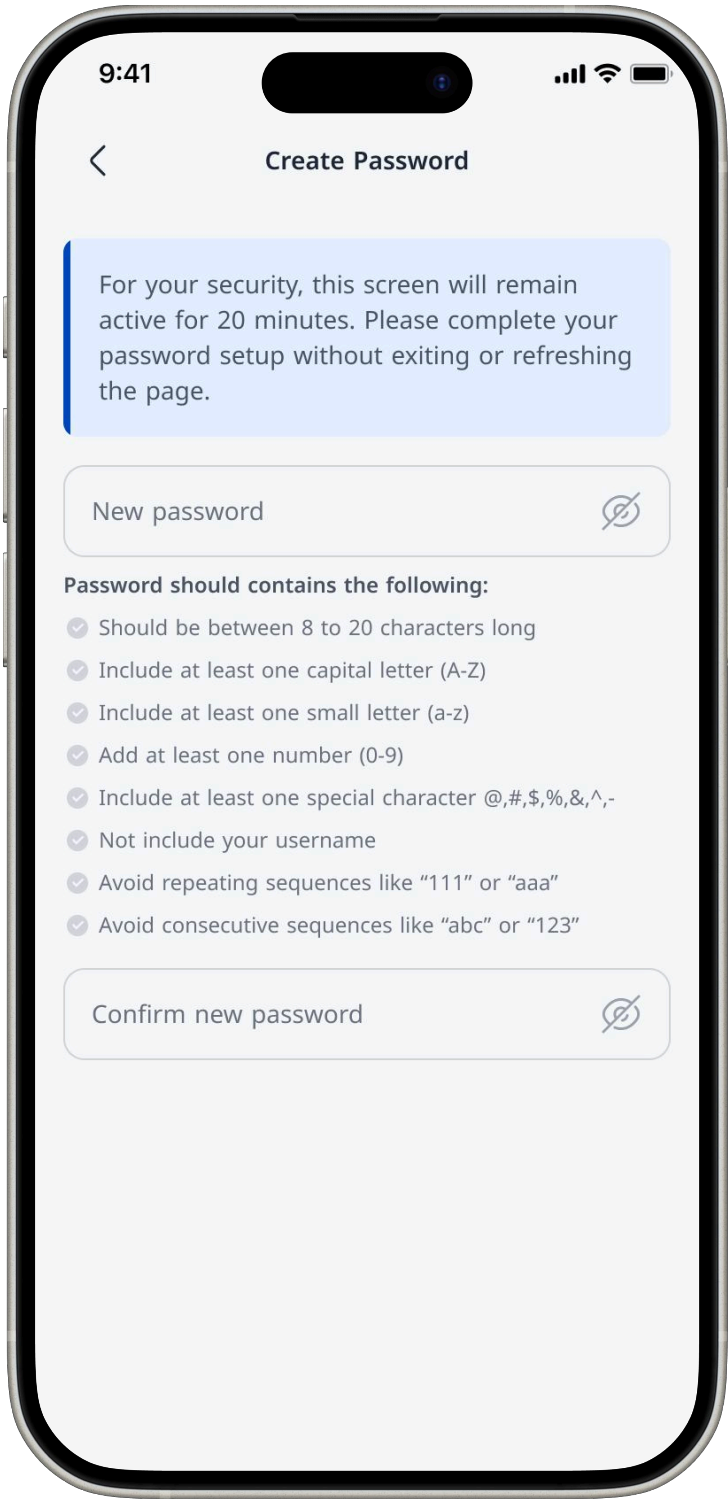
The user enter the Activation code he receives in his mobile number



Activation - Step by Step (2-2)

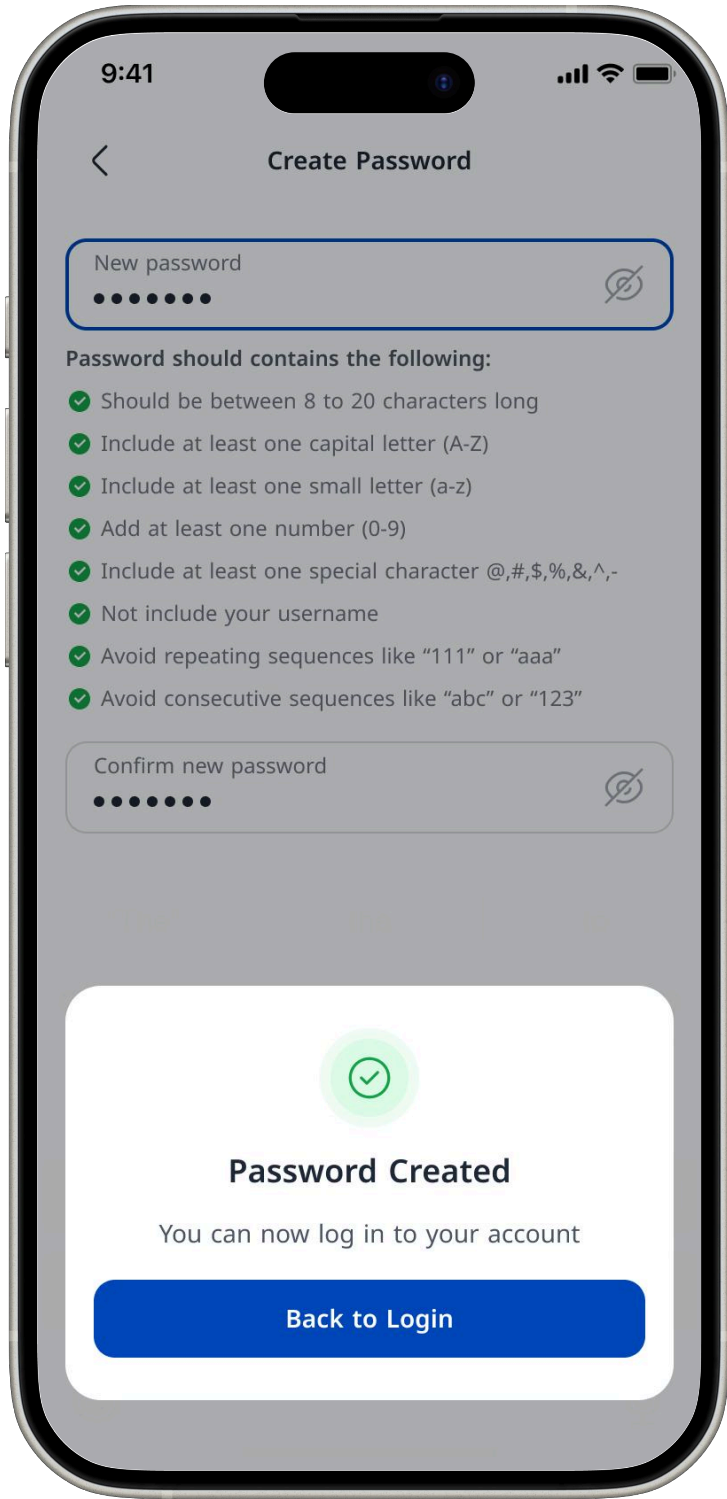
5 Step 5

The user has to create a password and confirm the password



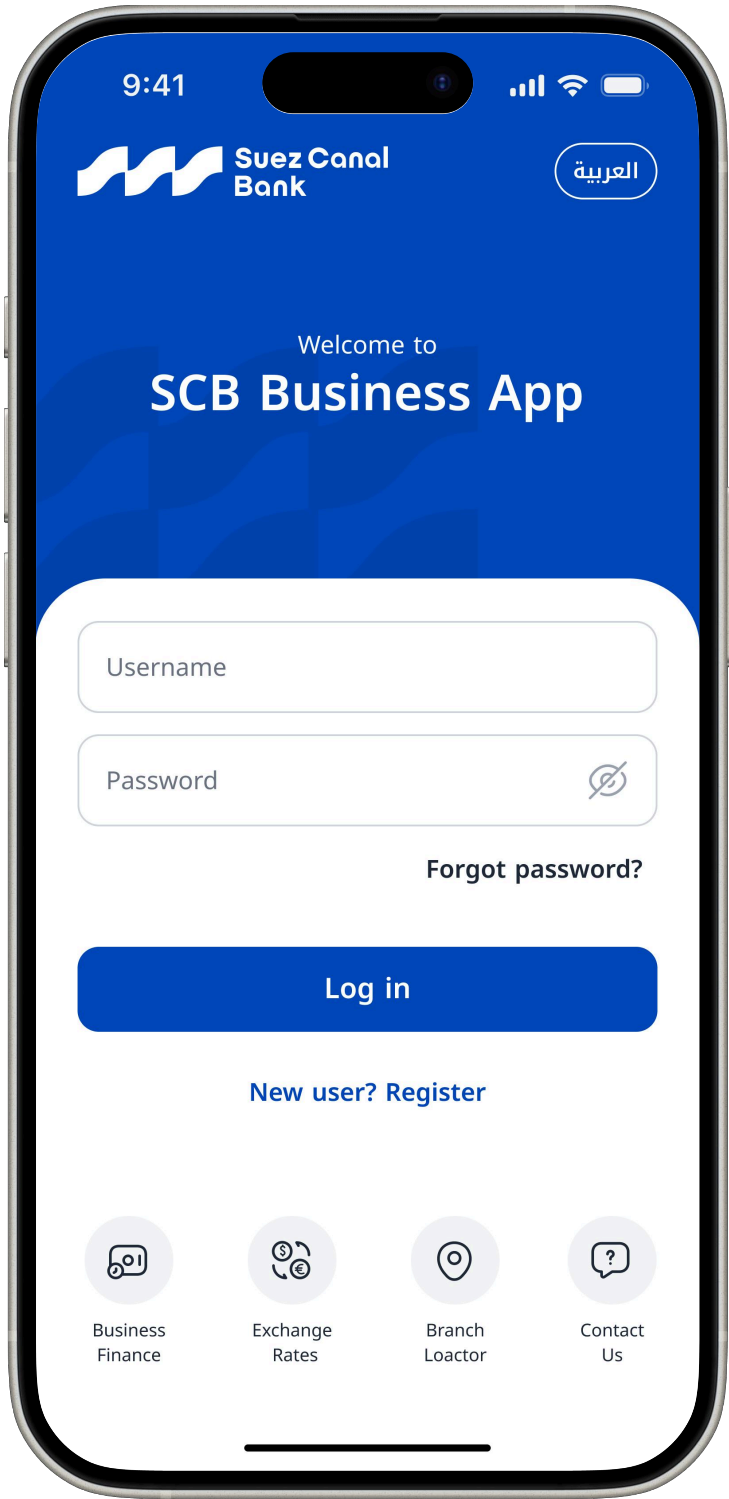
6 Step 6

Password creation success message



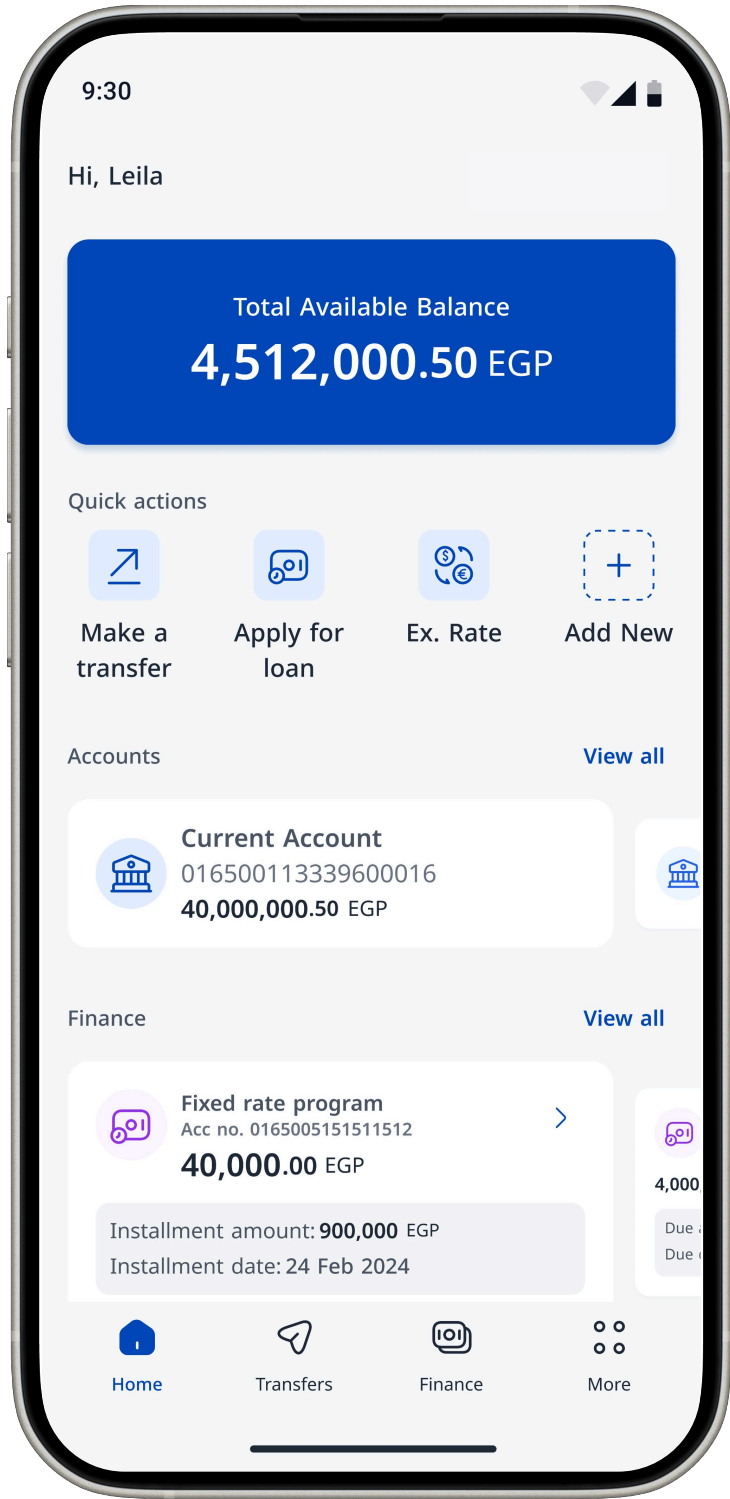
7 Step 7

Redirected to Login screen



8 Step 8

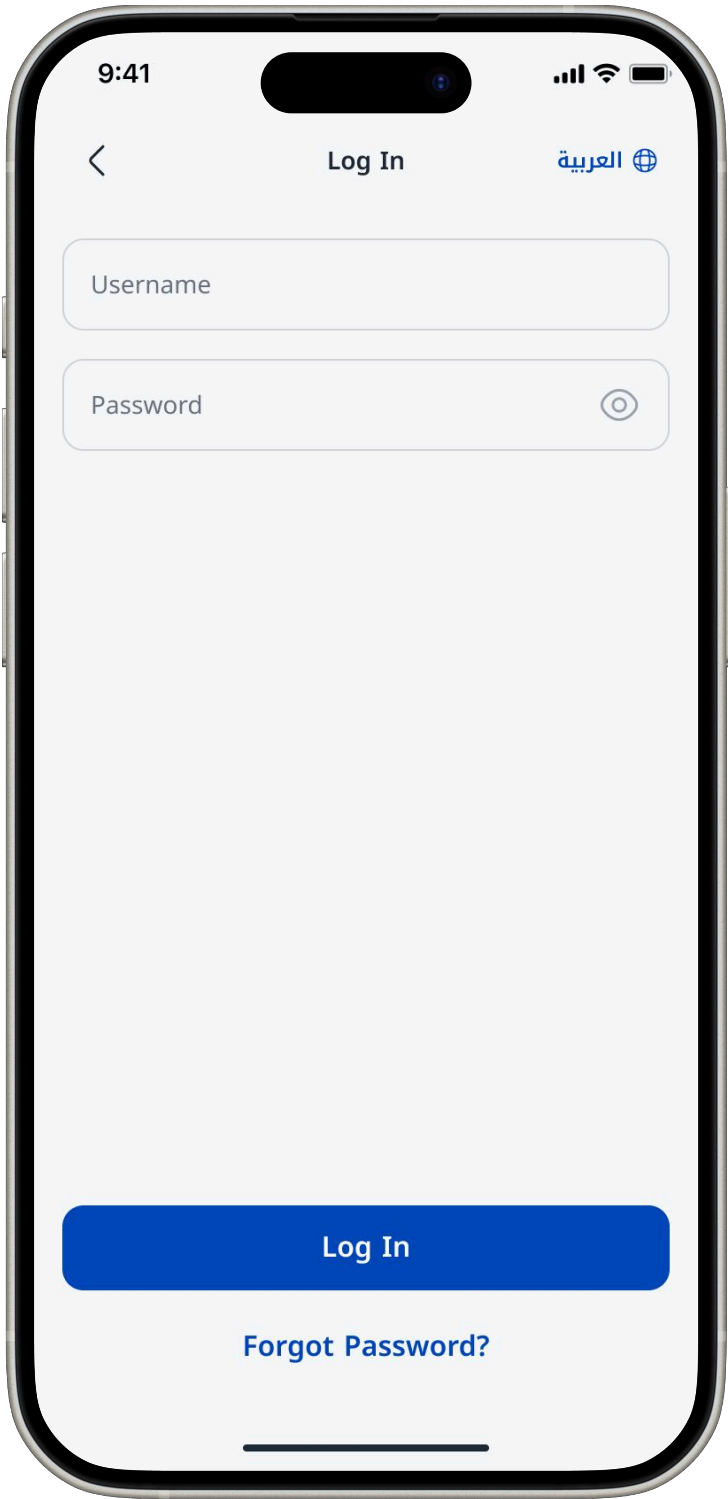
Login to the Dashboard



Forgot Password - Step by step (1-2)

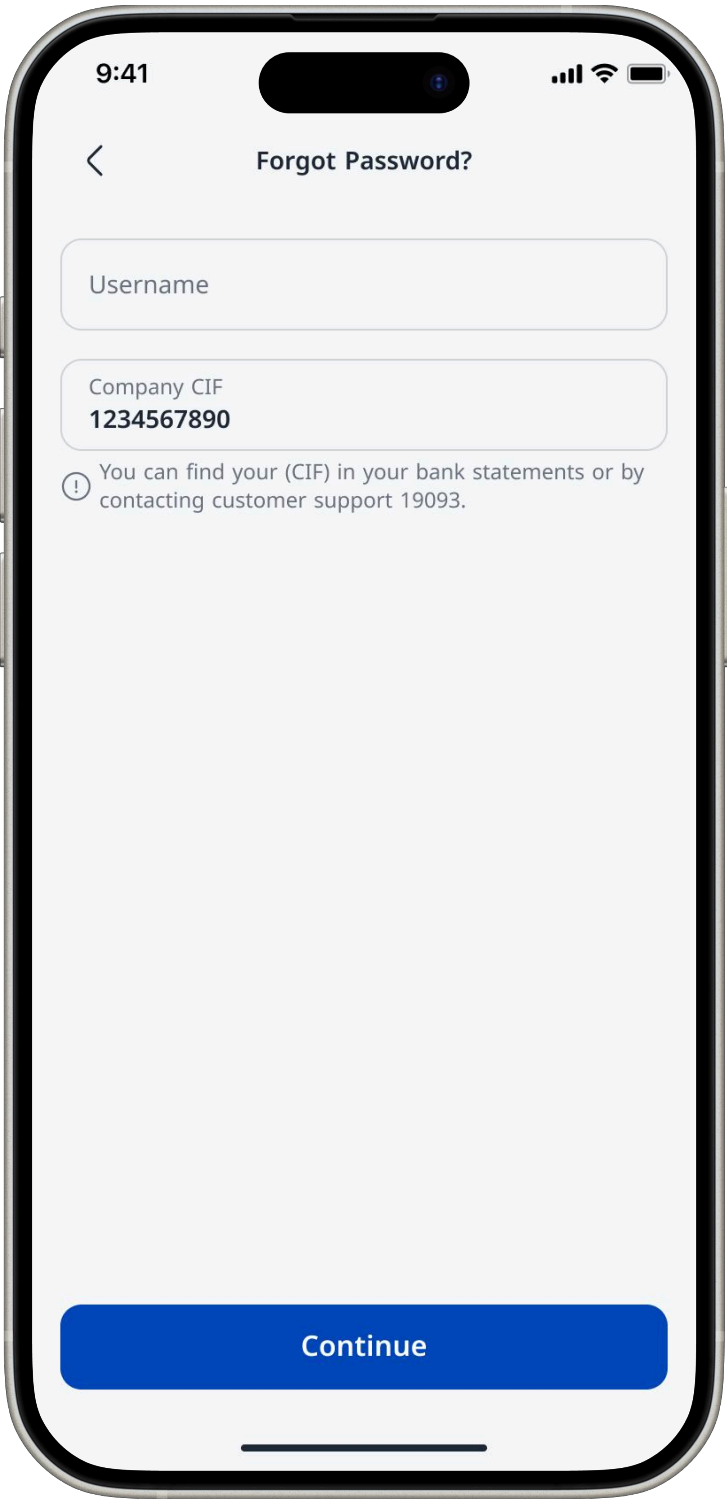
1 Step 1

The user has to select forgot password option



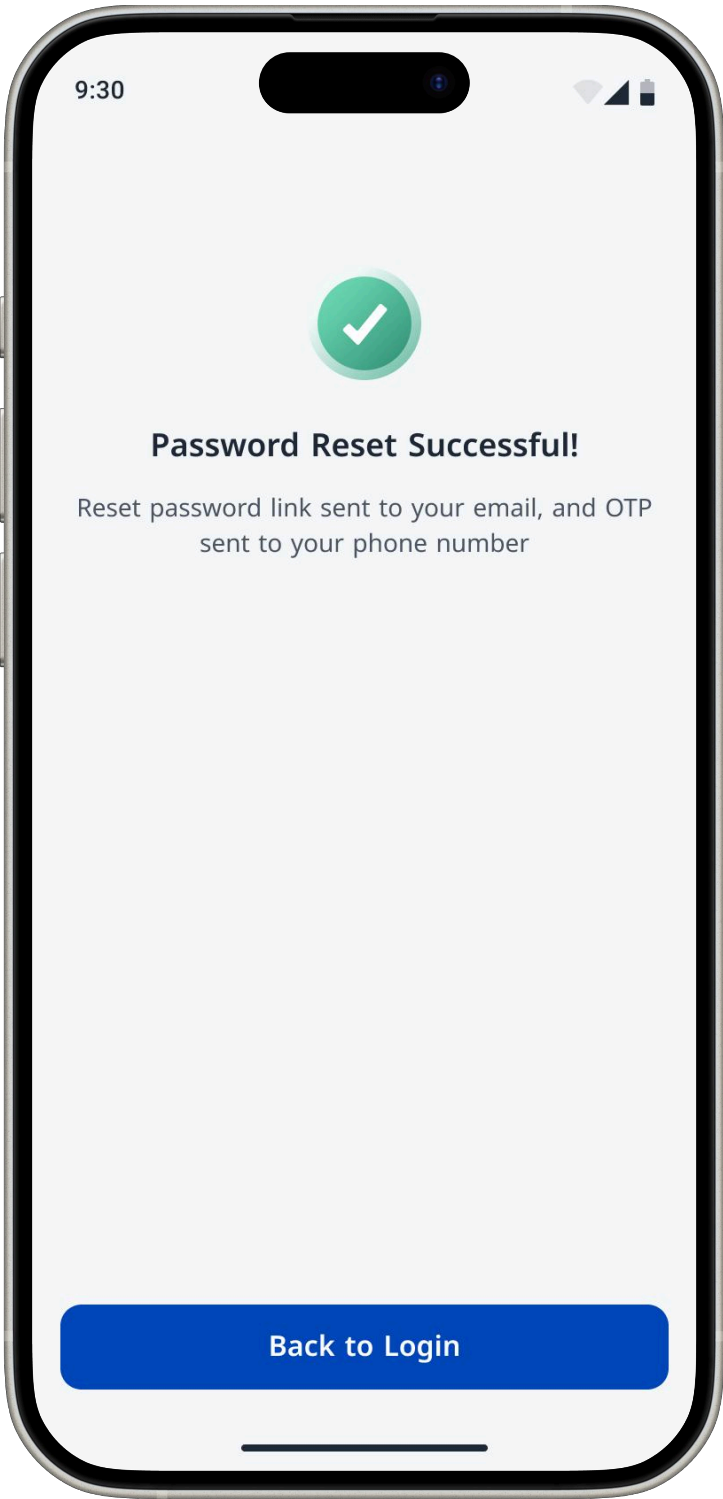
2 Step 2

The user has enter his data and continue



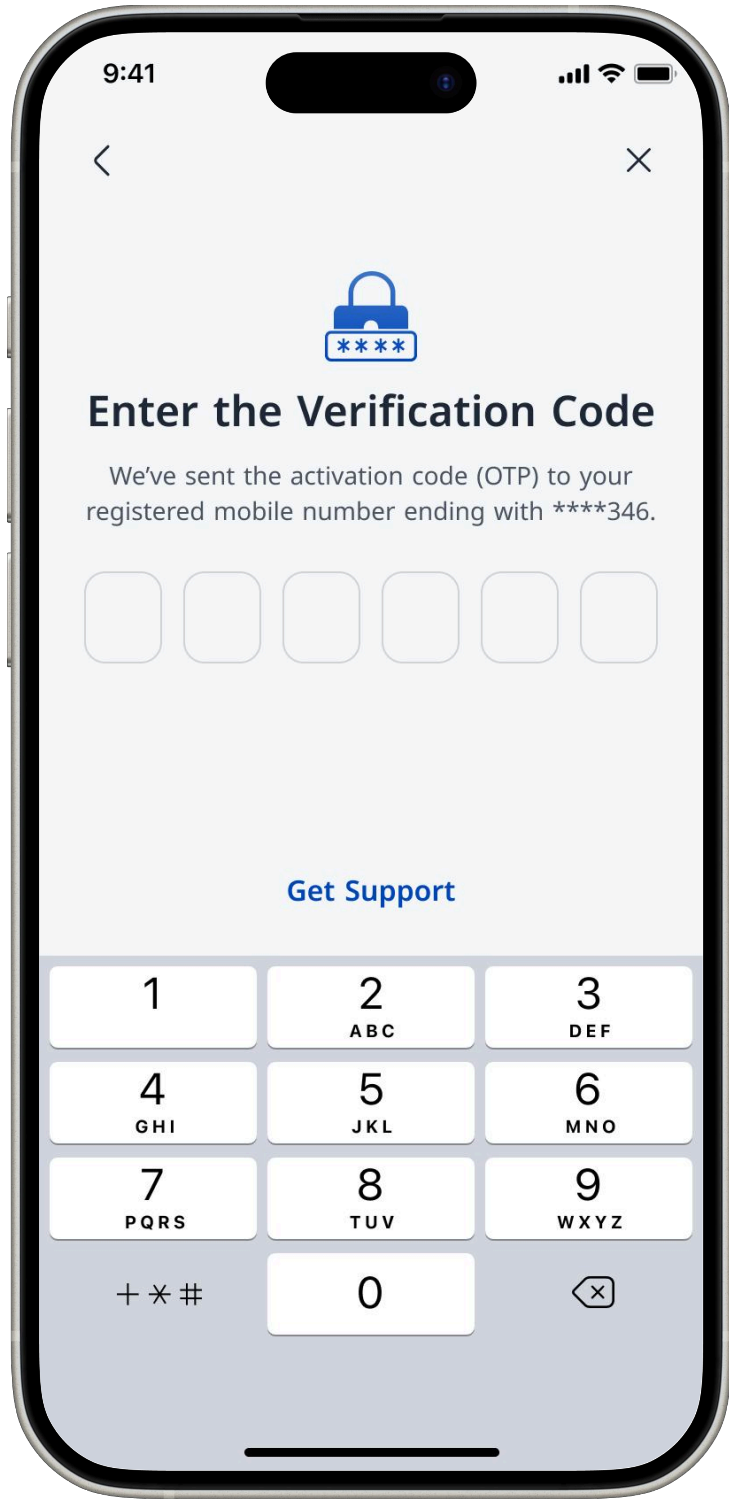
3 Step 3

The user gets a password reset link on his email



4 Step 4

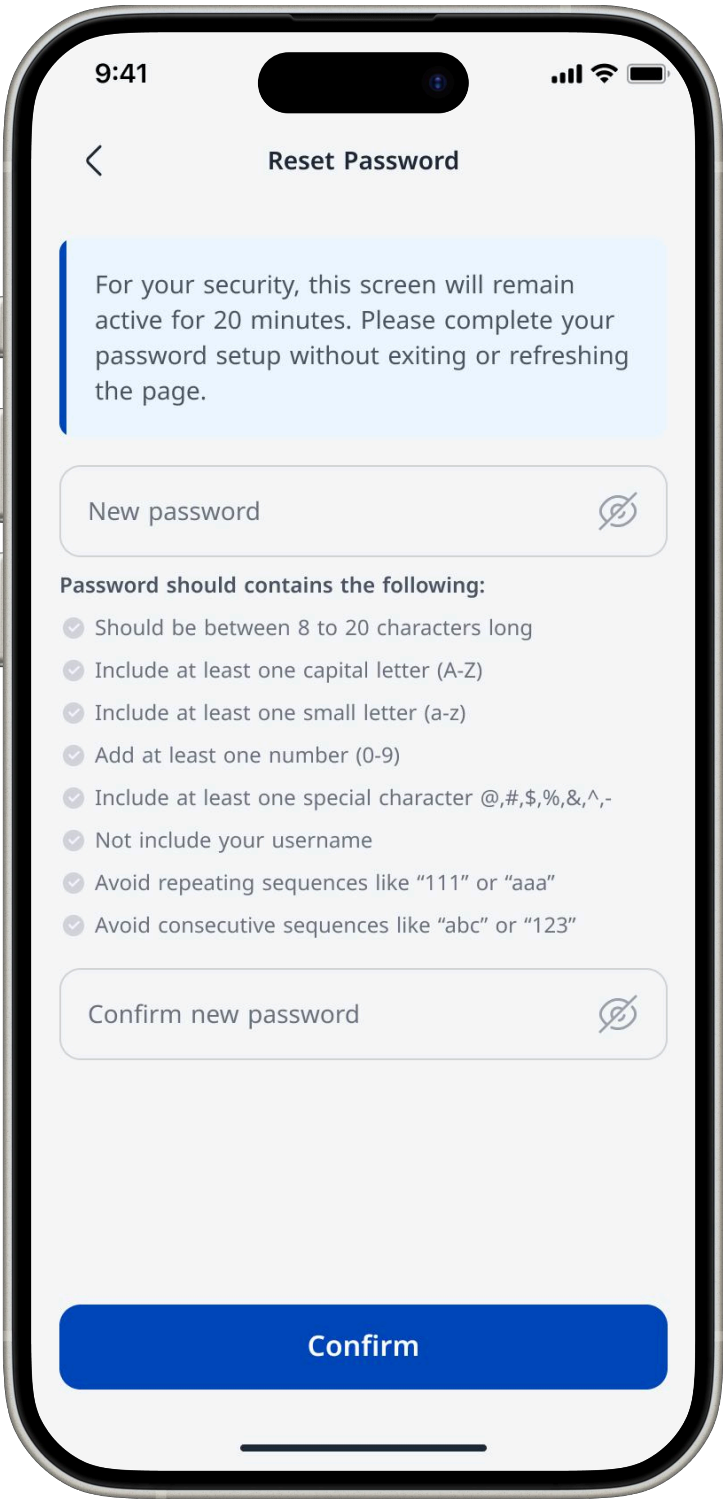
The user enter the OTP he receives on his number



Forgot Password - Step by step (2-2)

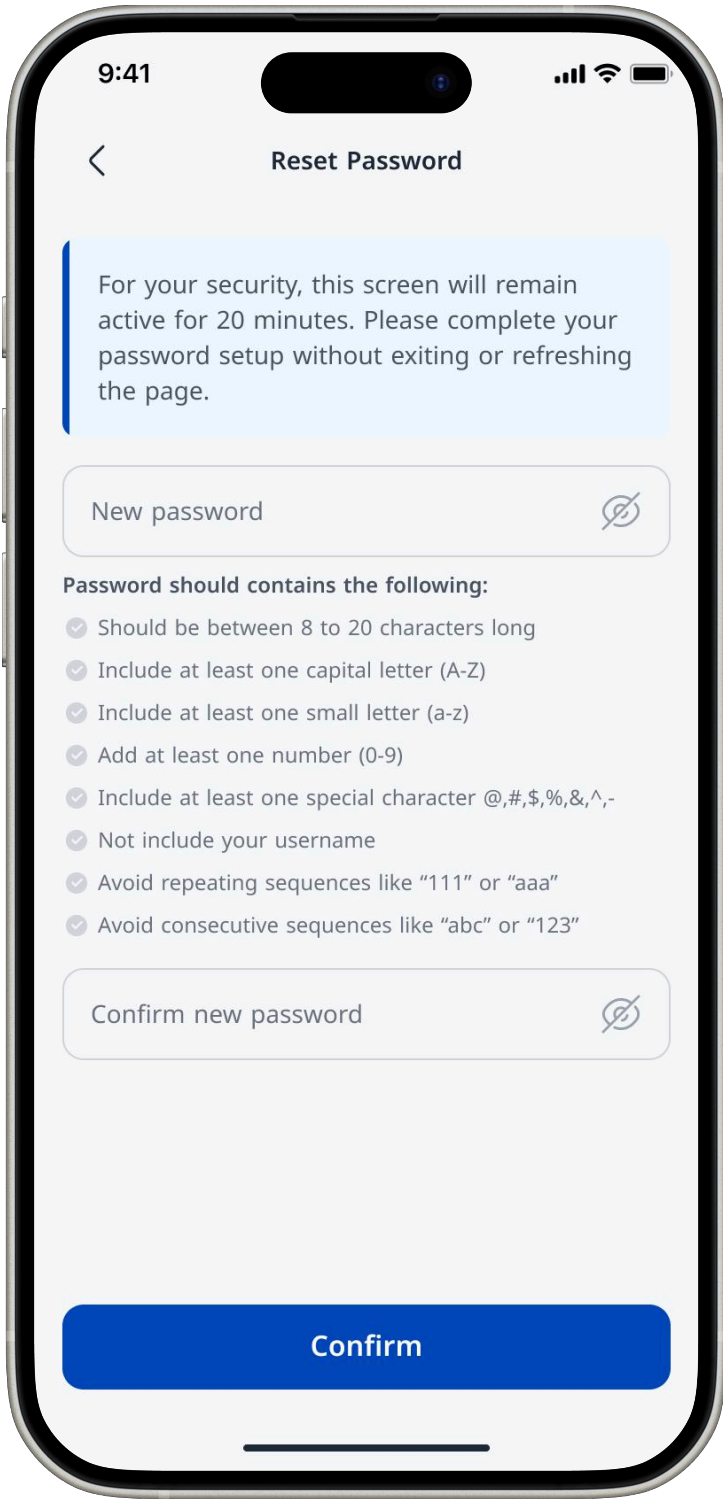
5 Step 5

The user has to enter a new password



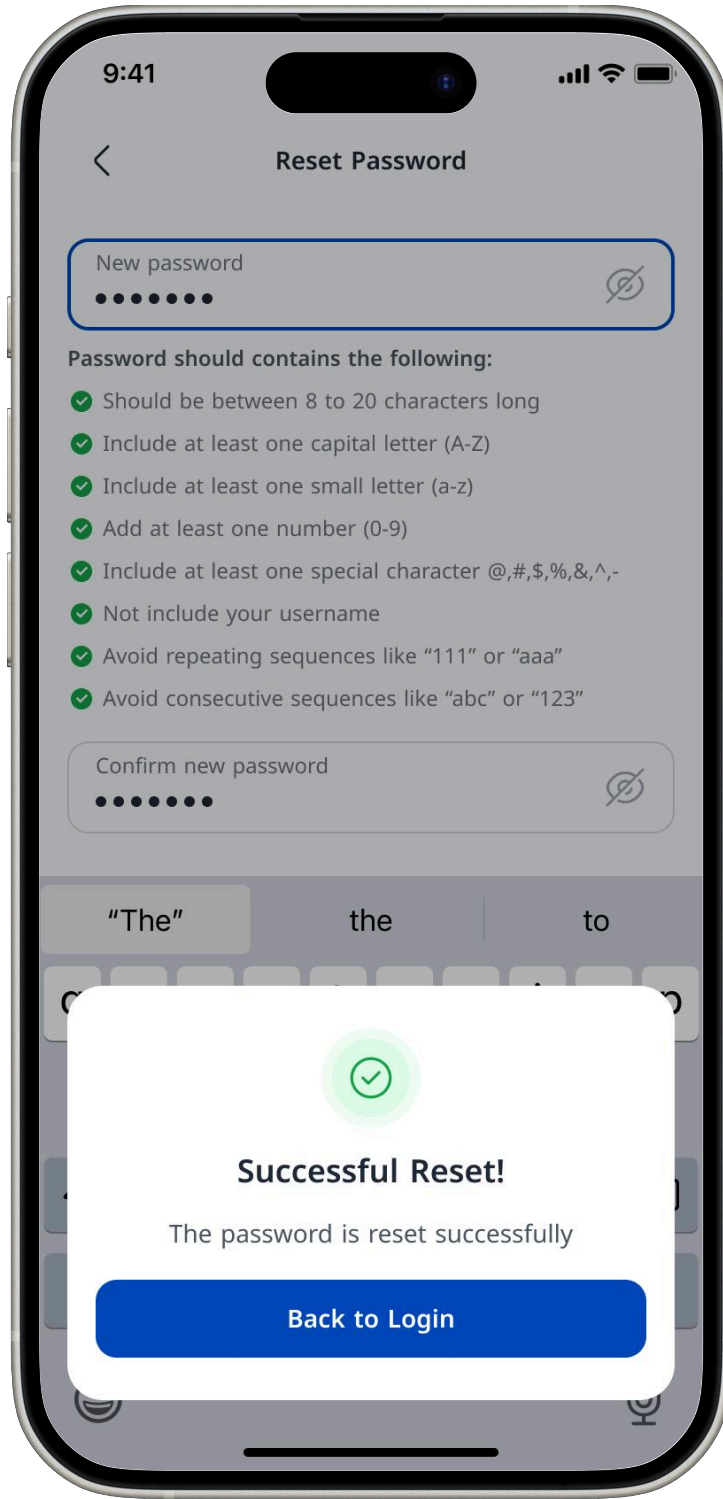
6 Step 6

The user confirm the new password



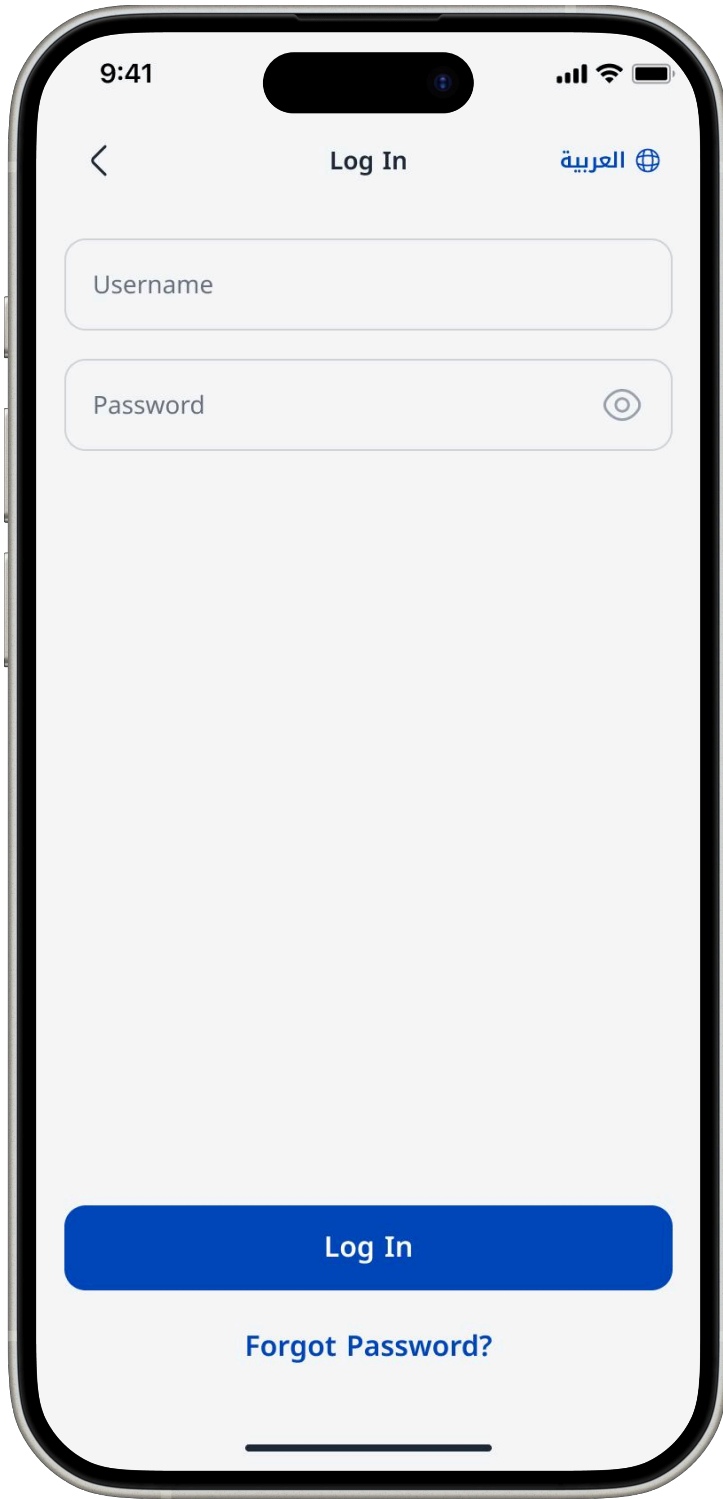
7 Step 7

The user gets directed to the login screen



8 Step 8

The user enter his credentials and login

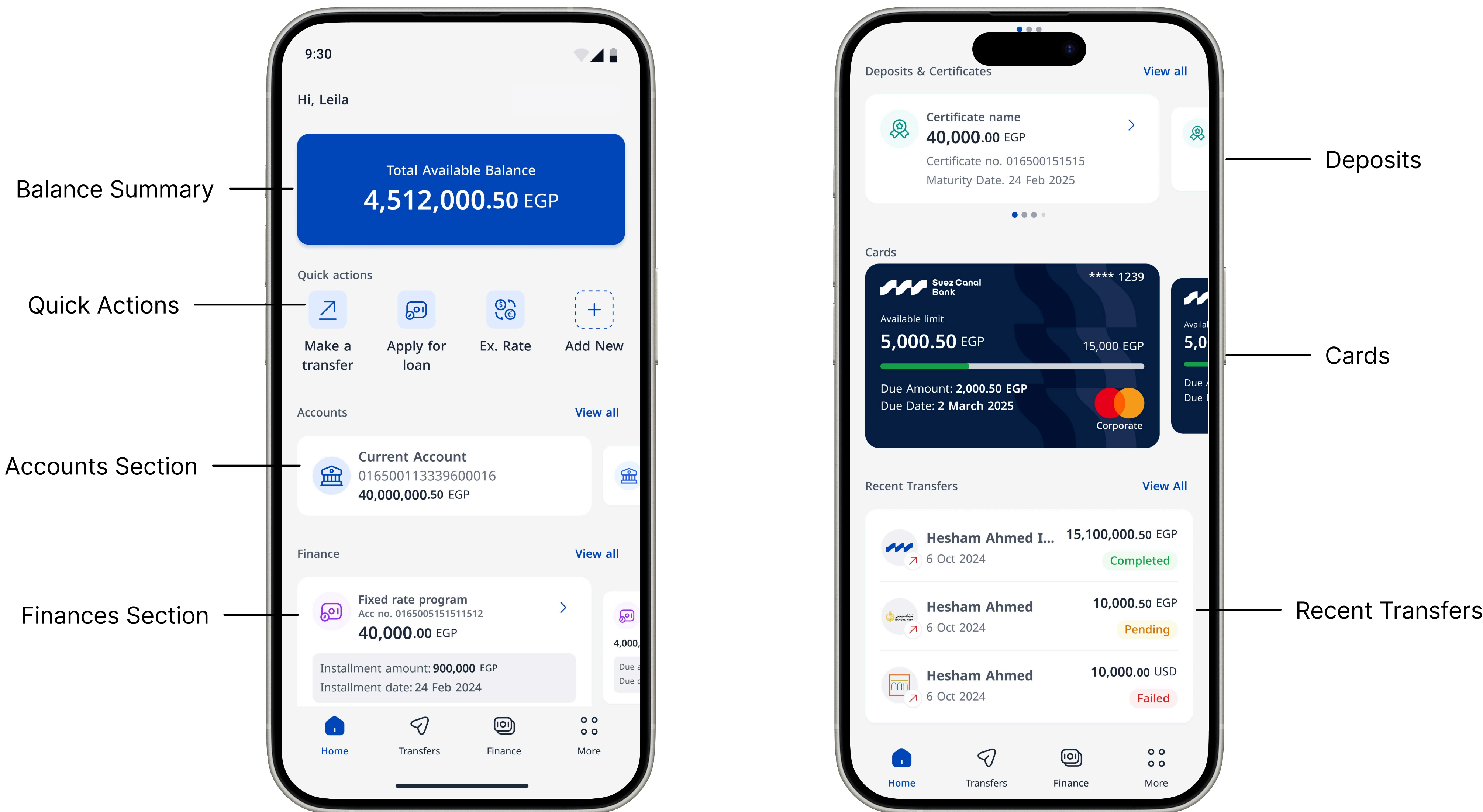


Dashboard

[← Back to Table of Content](#)



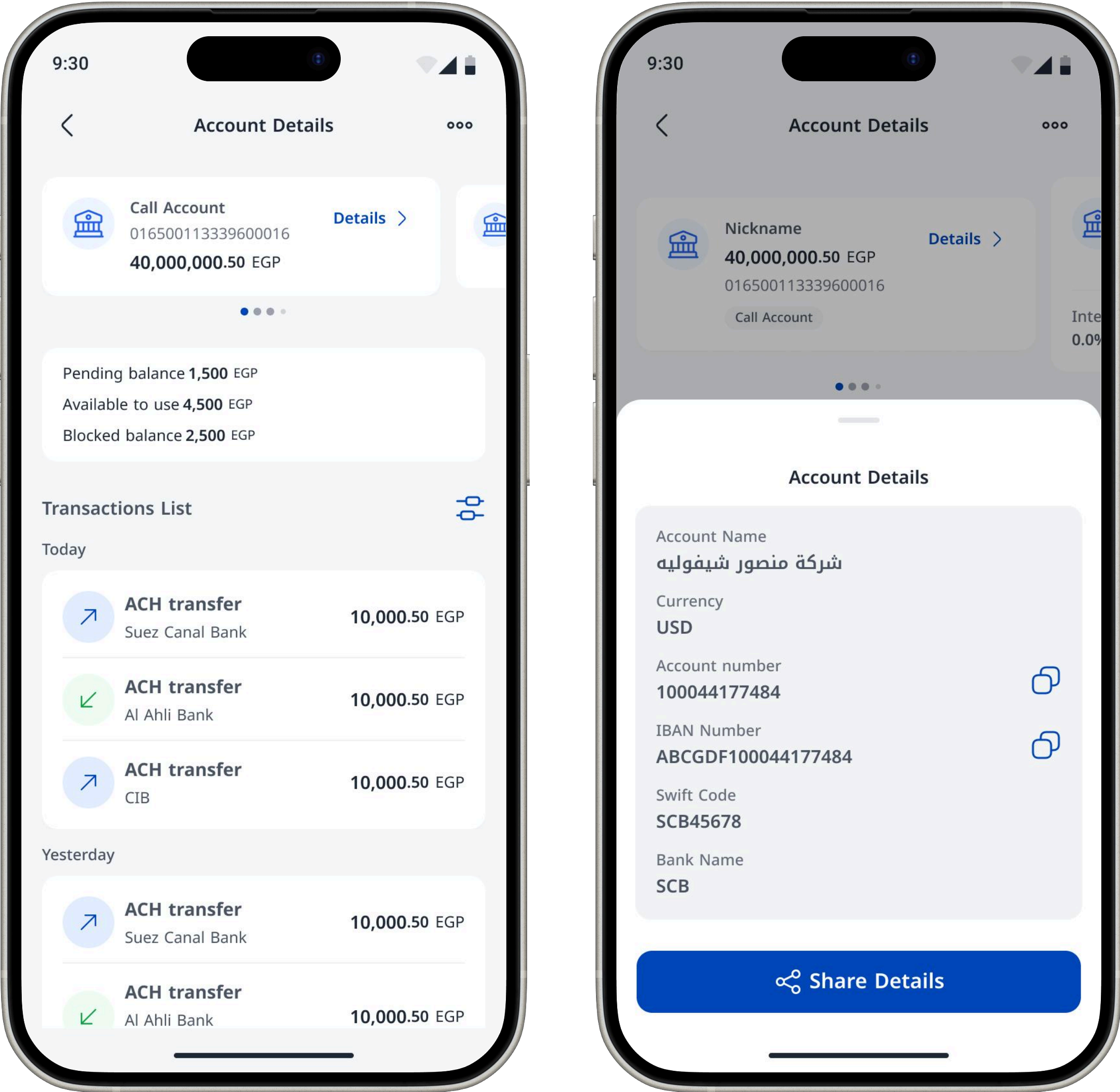
Dashboard



Accounts Overview

User can see

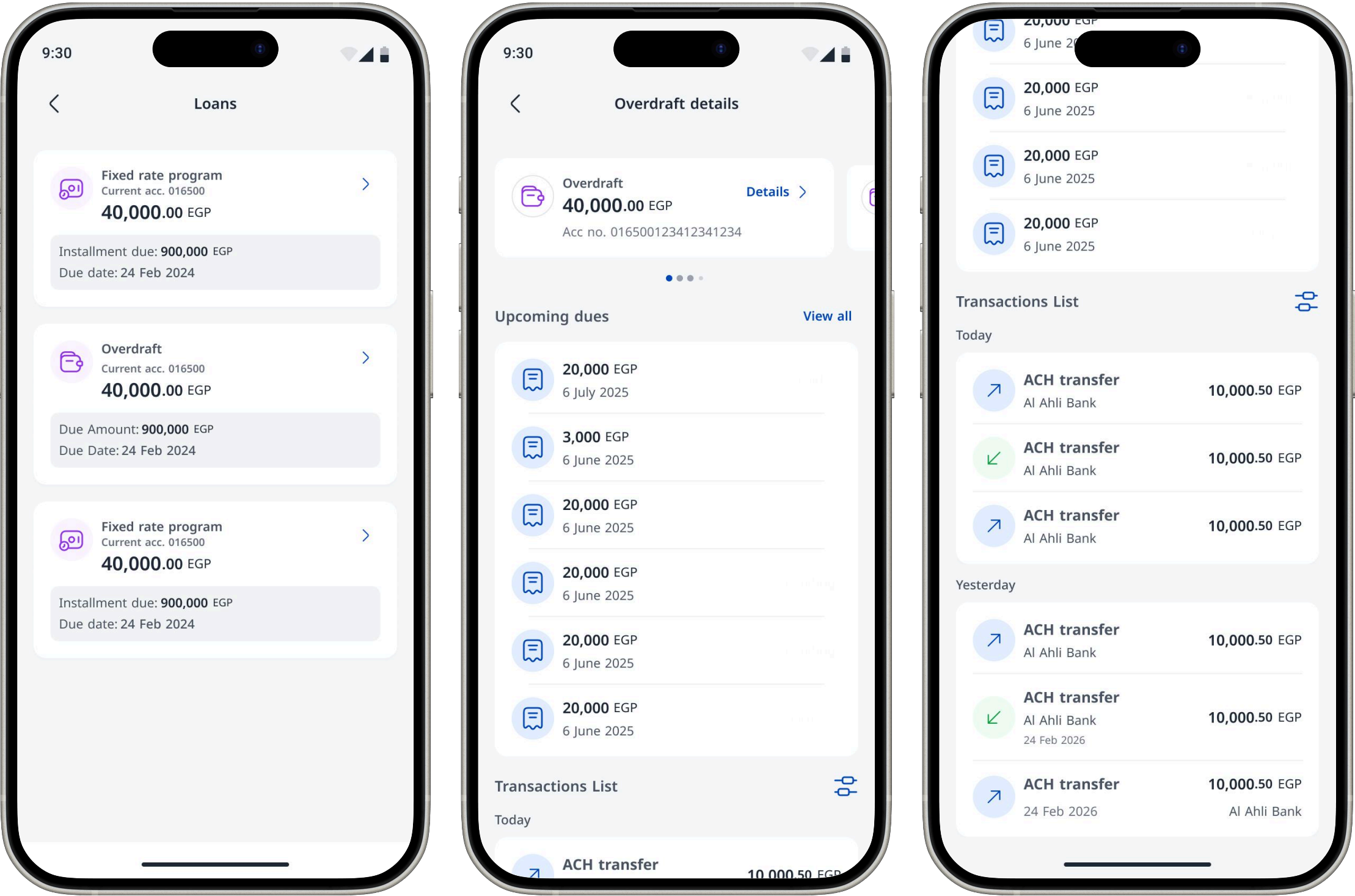
- 1 Accounts list.
- 2 For each account: balance, currency, and last transactions.
- 3 Account details: IBAN, Currency, Account number,...etc.



Facilities Overview (Loans/Overdrafts)

User can see

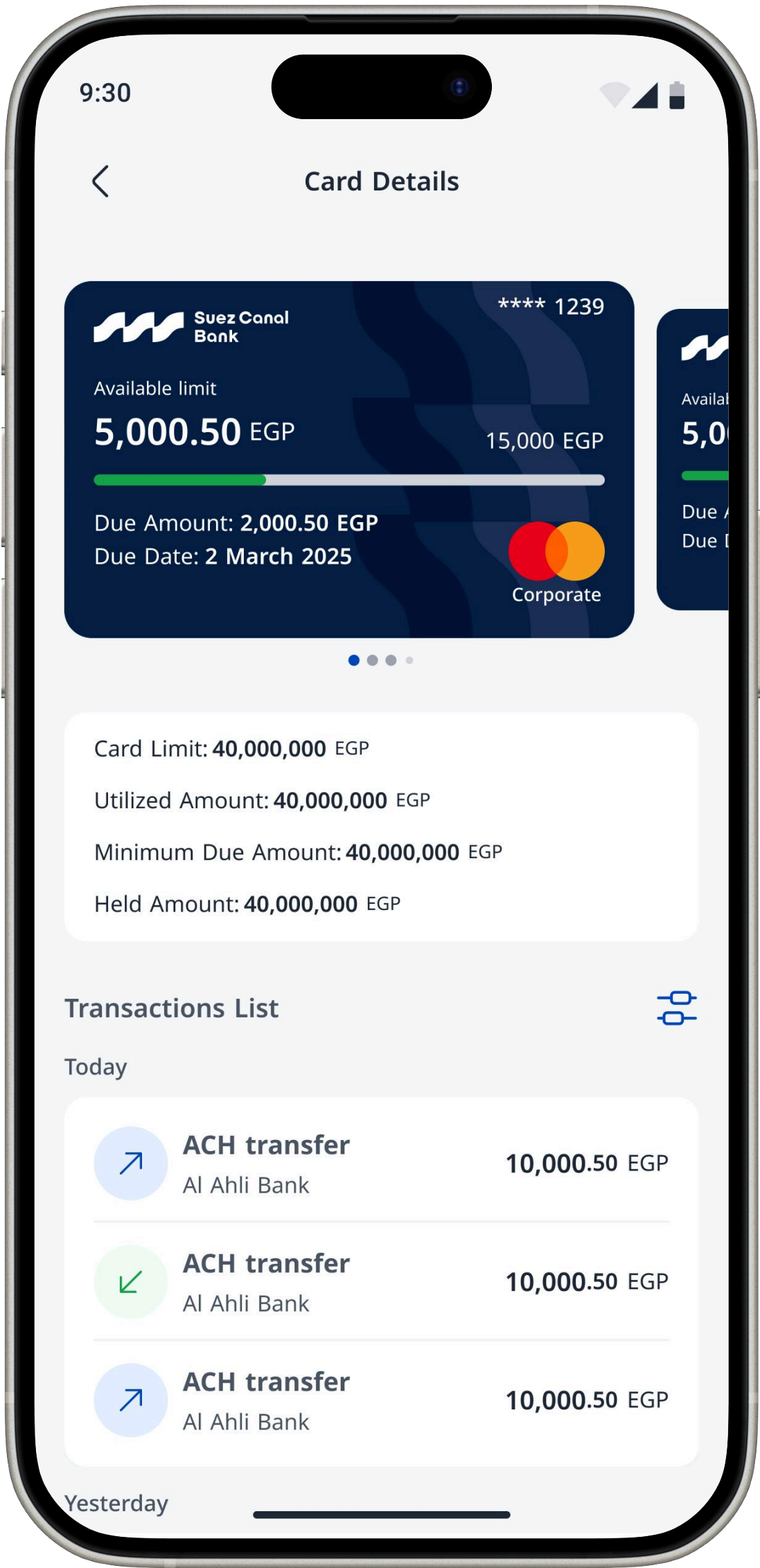
- 1 All facilities (loans, overdrafts).
- 2 Displays outstanding amount, due installment, and maturity date.



Cards Overview

User can see

- 1
- Card status, limit, available balance, and due date.



Transfer

[← Back to Table of Content](#)



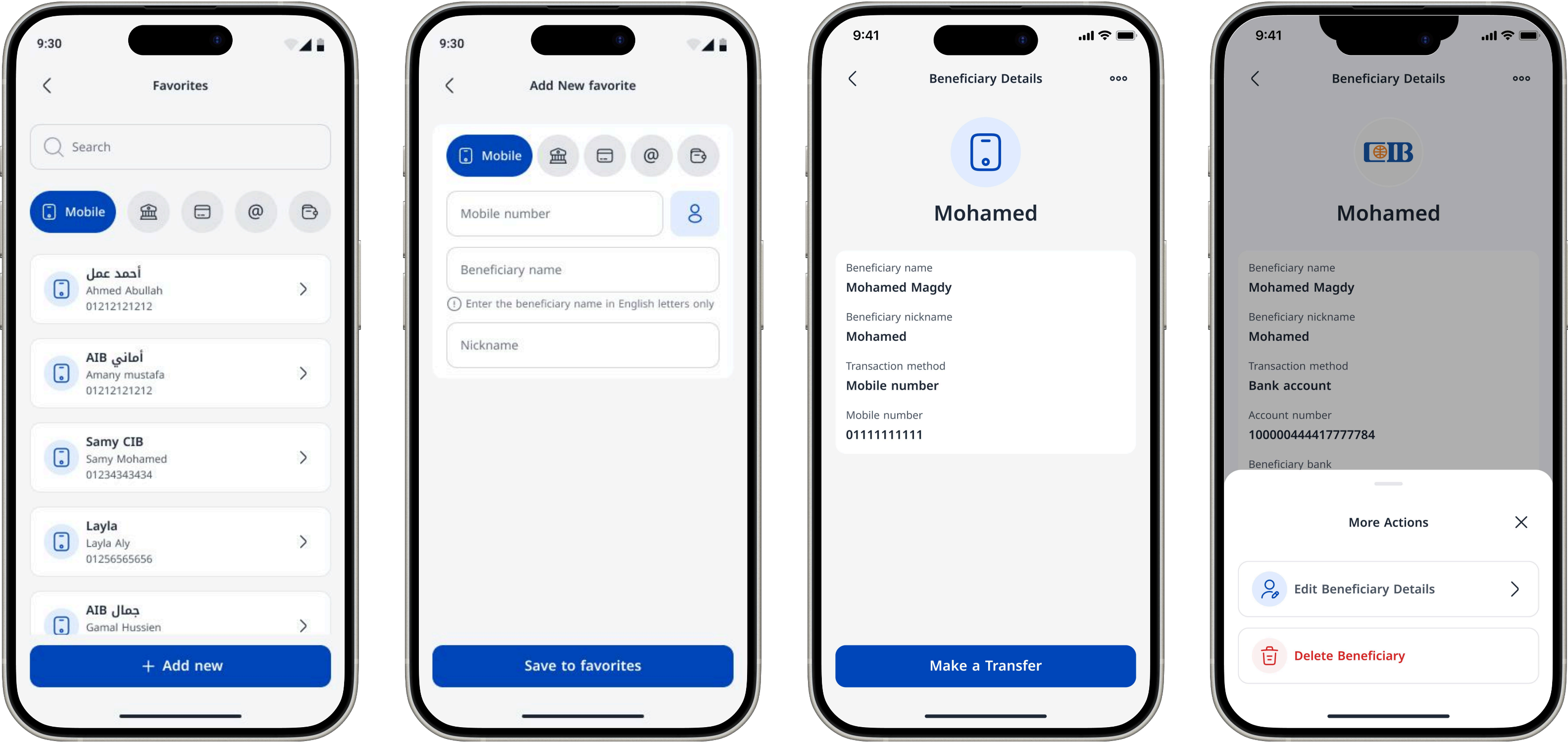
Beneficiaries

1 Step 1
User Opens Favorites

2 Step 2
Tap “Add New” button

3 Step 3
Add the beneficiary details and confirm

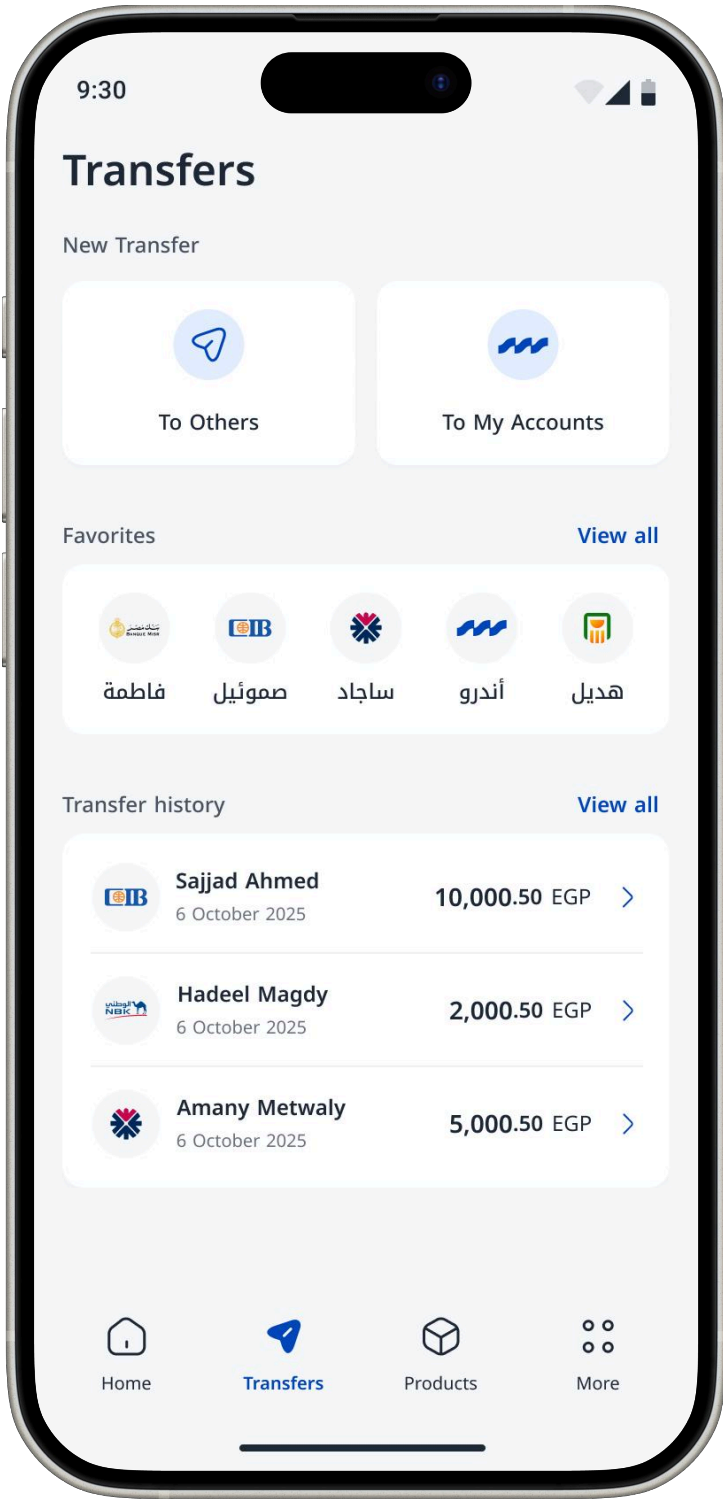
4 Step 4
Edit/Delete beneficiary details



Transfer - Step by Step (1-2)

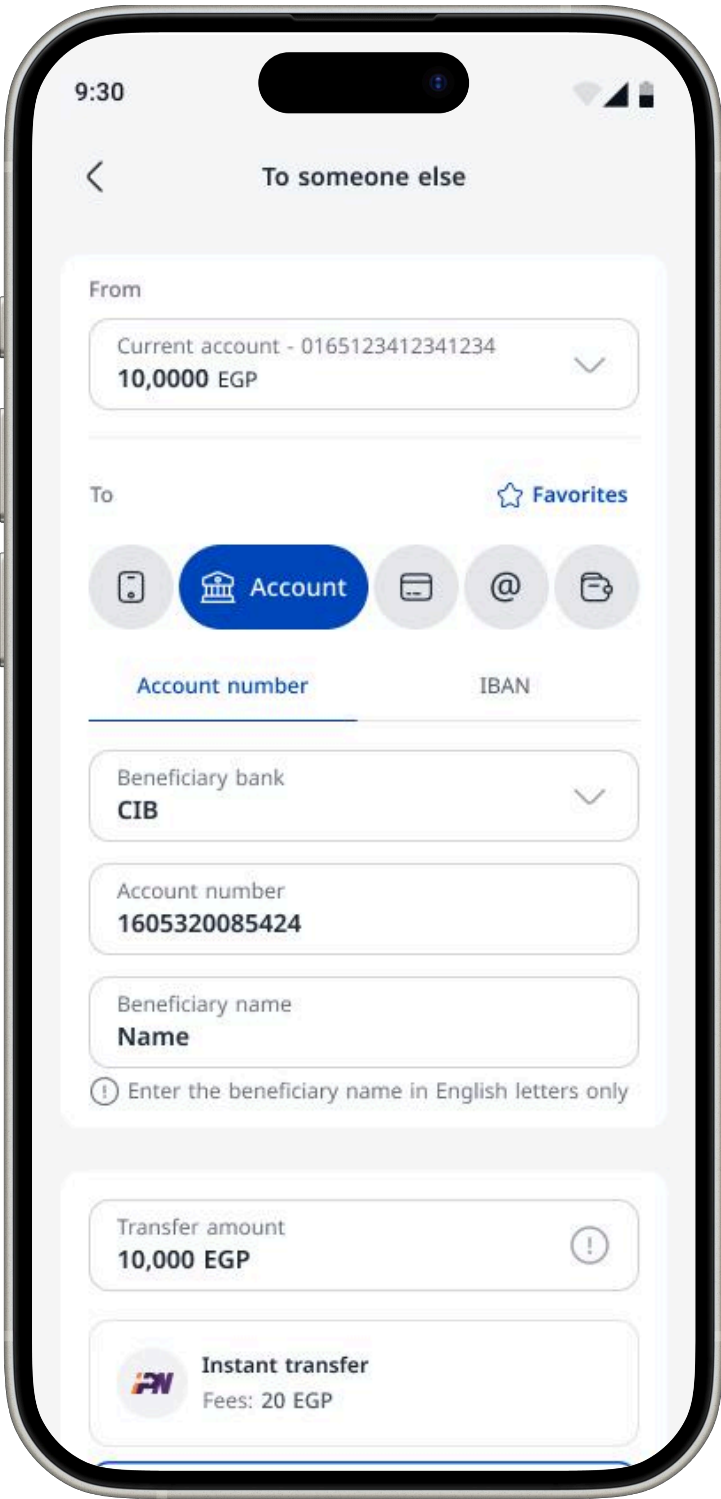
1 Step 1

User clicks on transfer from the menu and choose type (To others, Between my accounts)



2 Step 2

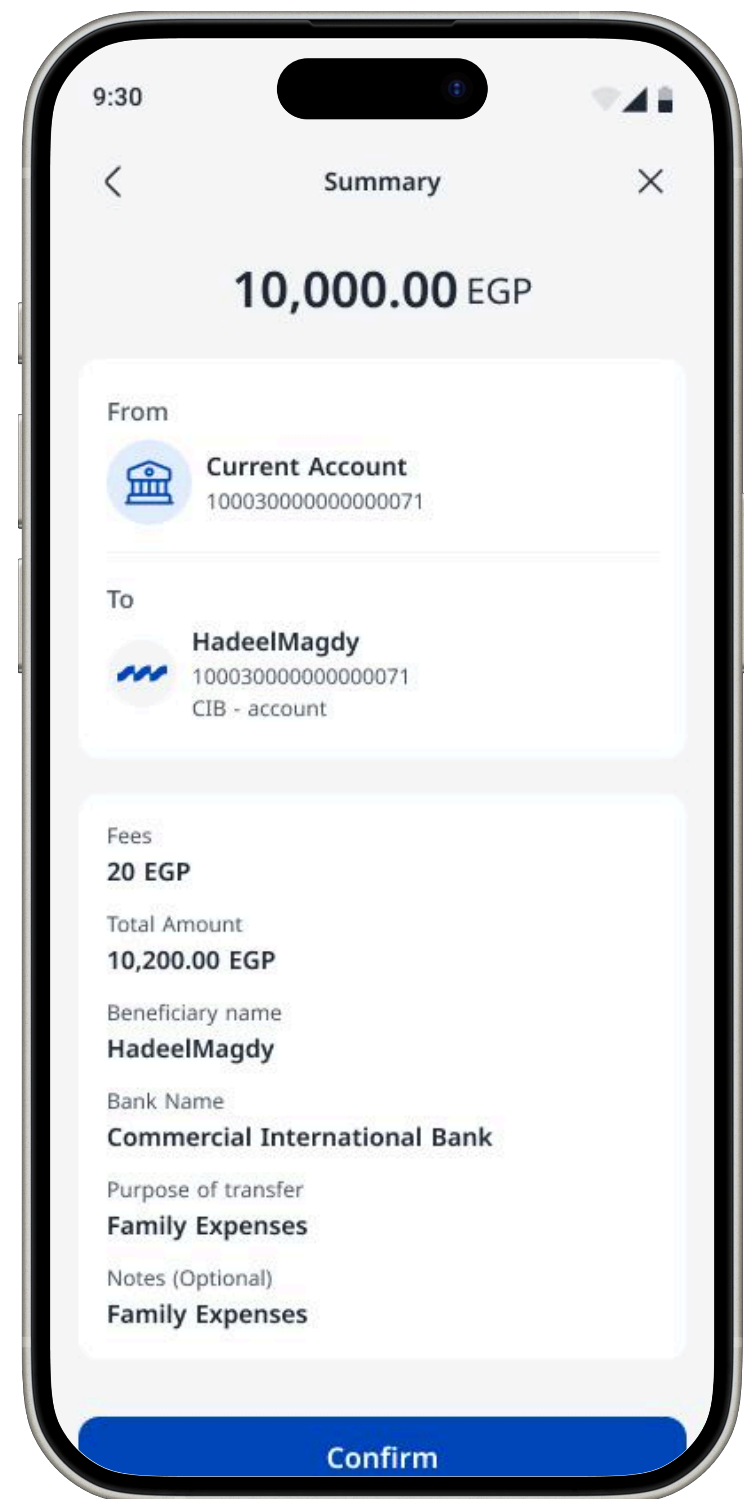
Choose the transfer type weather it is mobile NO., Bank Account, card, Wallet. then enter the required data



Transfer - Step by Step (2-2)

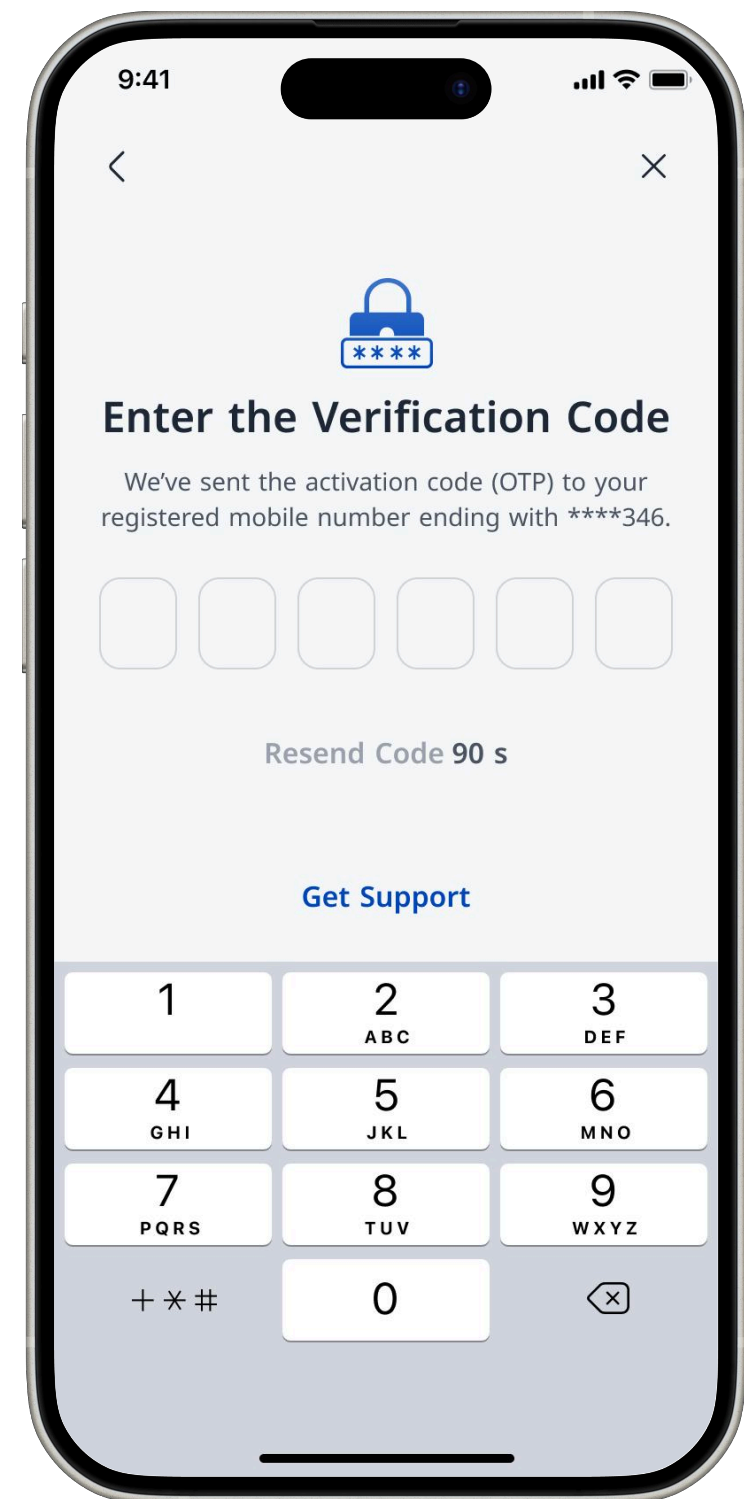
3 Step 3

The user can review a summary for his transfer and confirm it



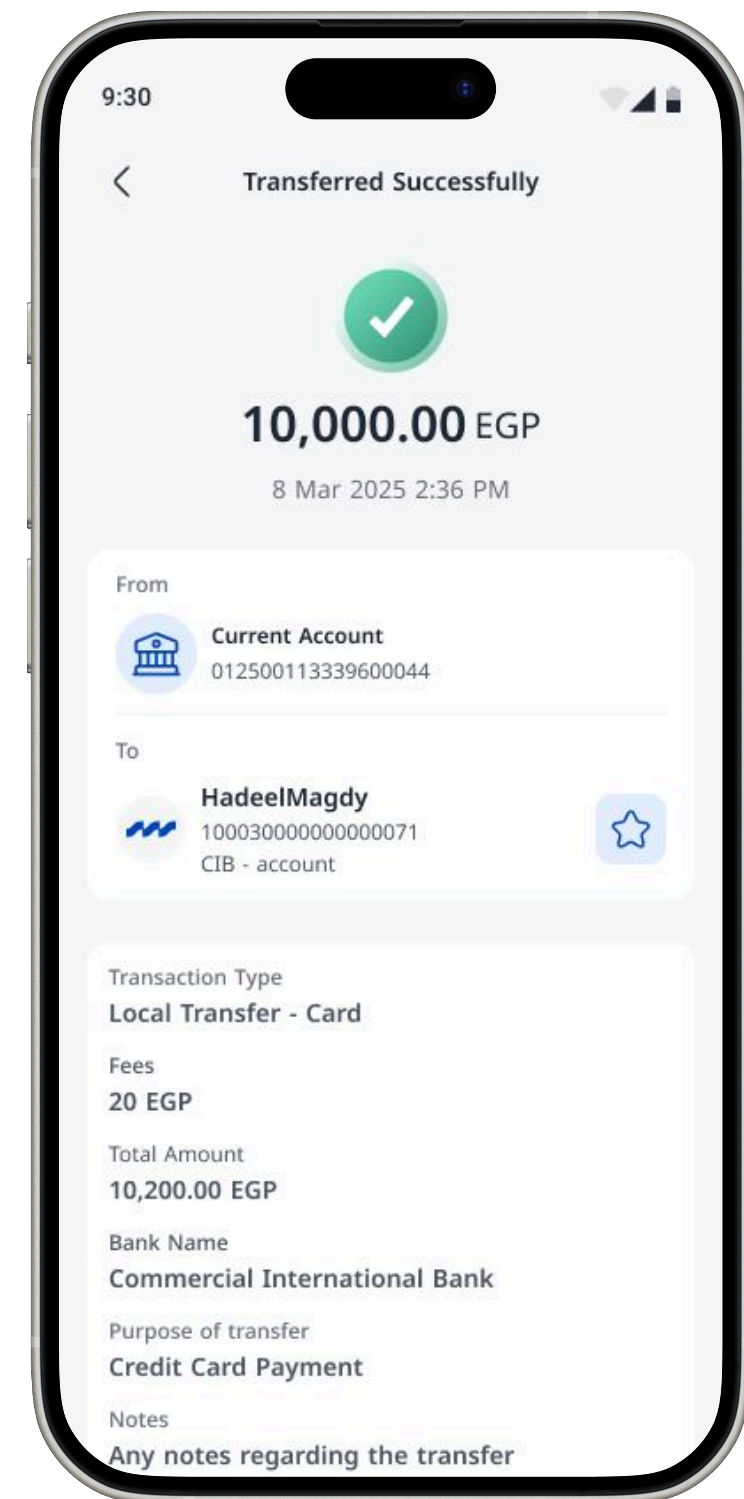
4 Step 4

The user has to confirm with the code through his scb token app



5 Step 5

The user gets a confirmation and he can share the receipt with others



Eligibility

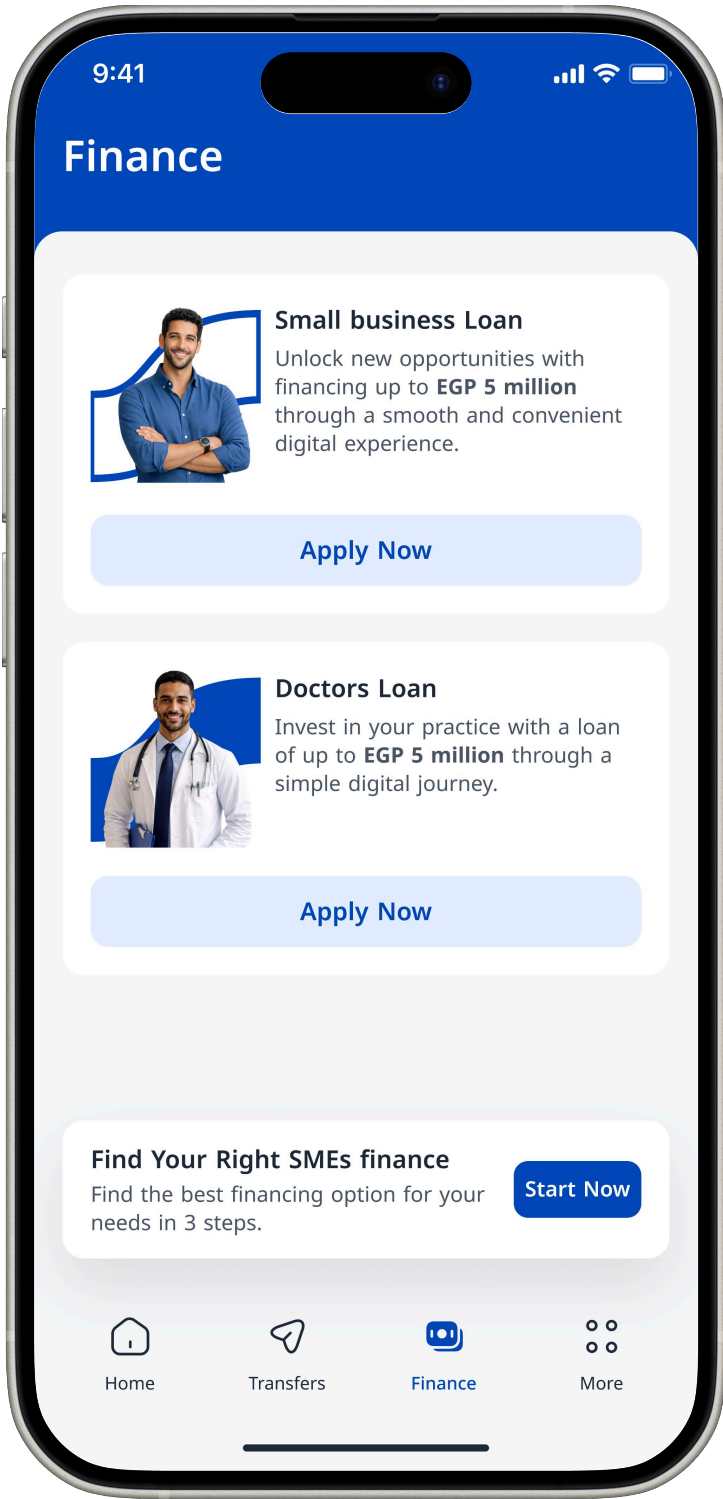
[← Back to Table of Content](#)



SME Lending (Eligibility & Application) - Step by step (1-2)

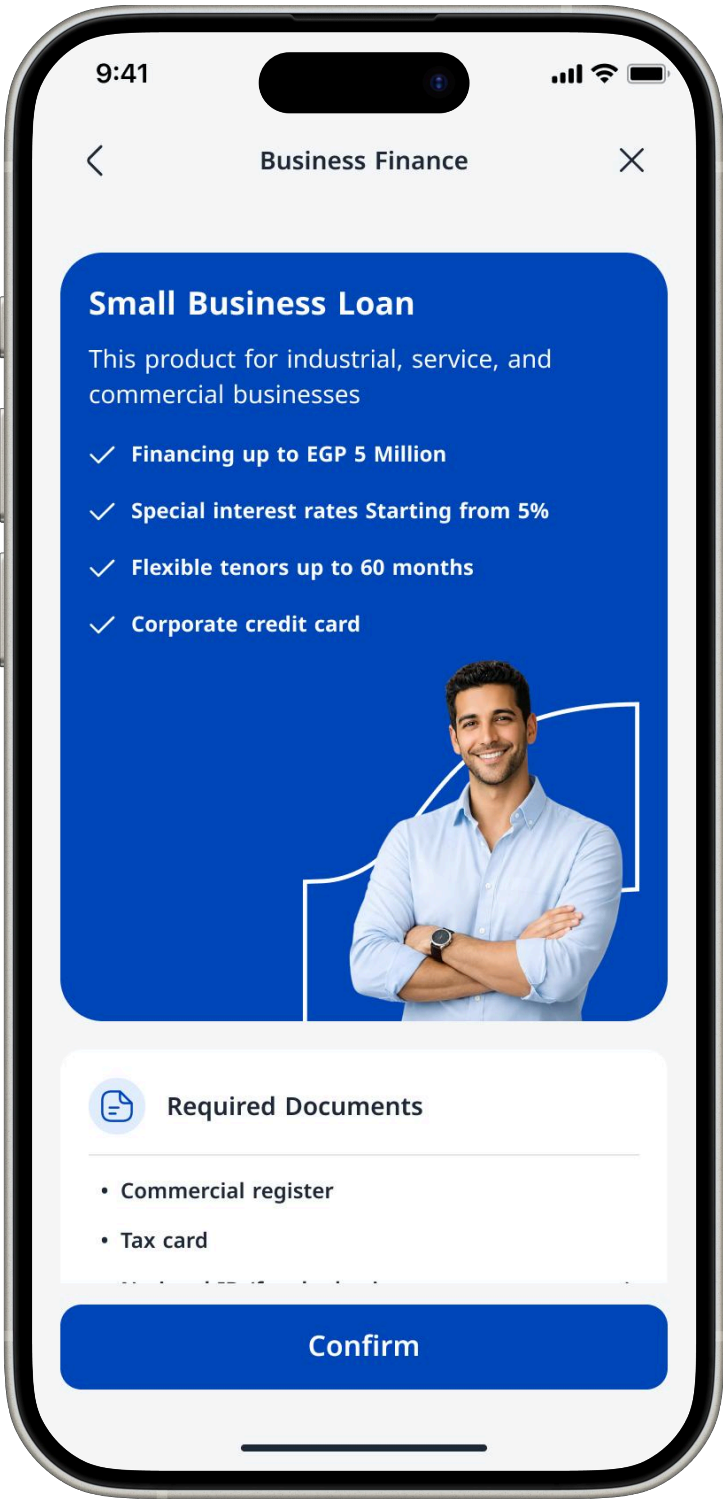
1 Step 1

User navigates to the Finances tab



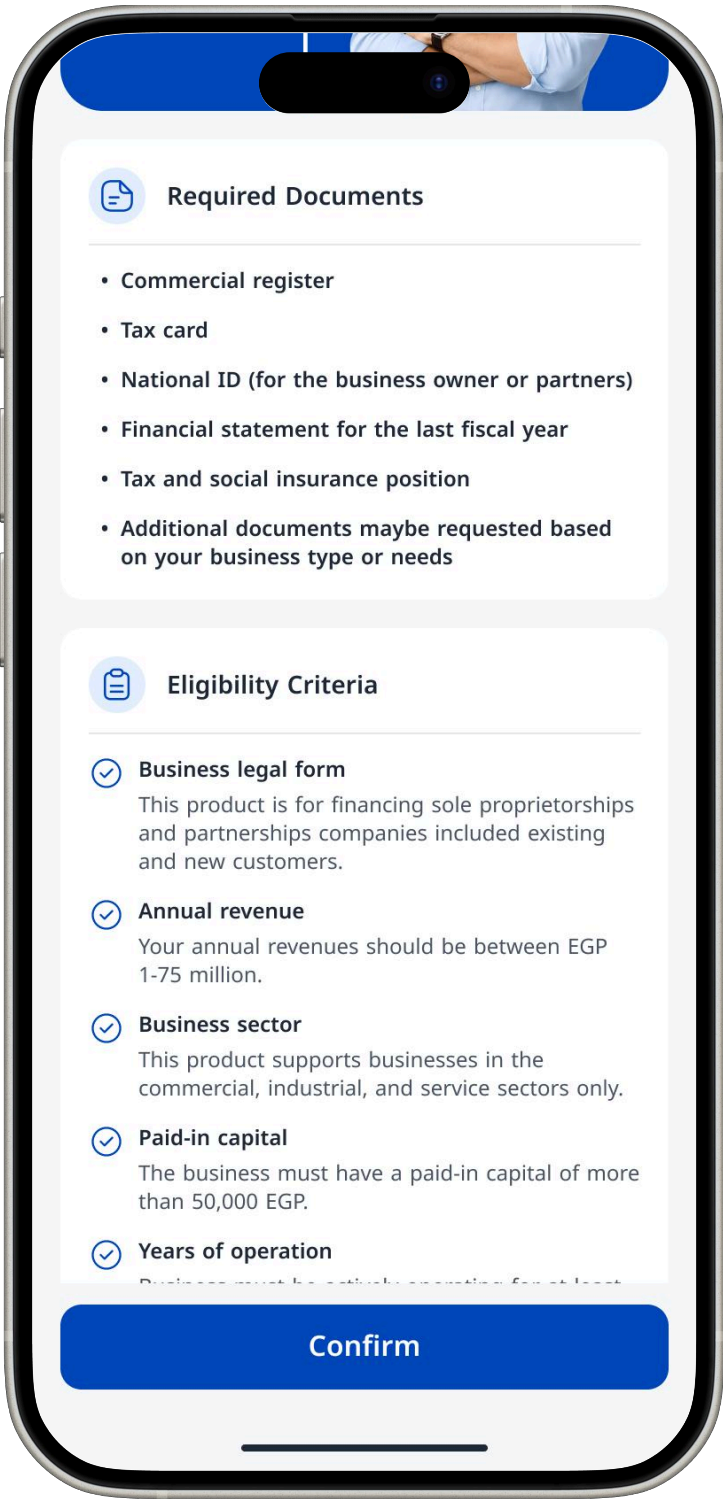
2 Step 2

User choose the right finance for his business or uses “Find your right Finance” option



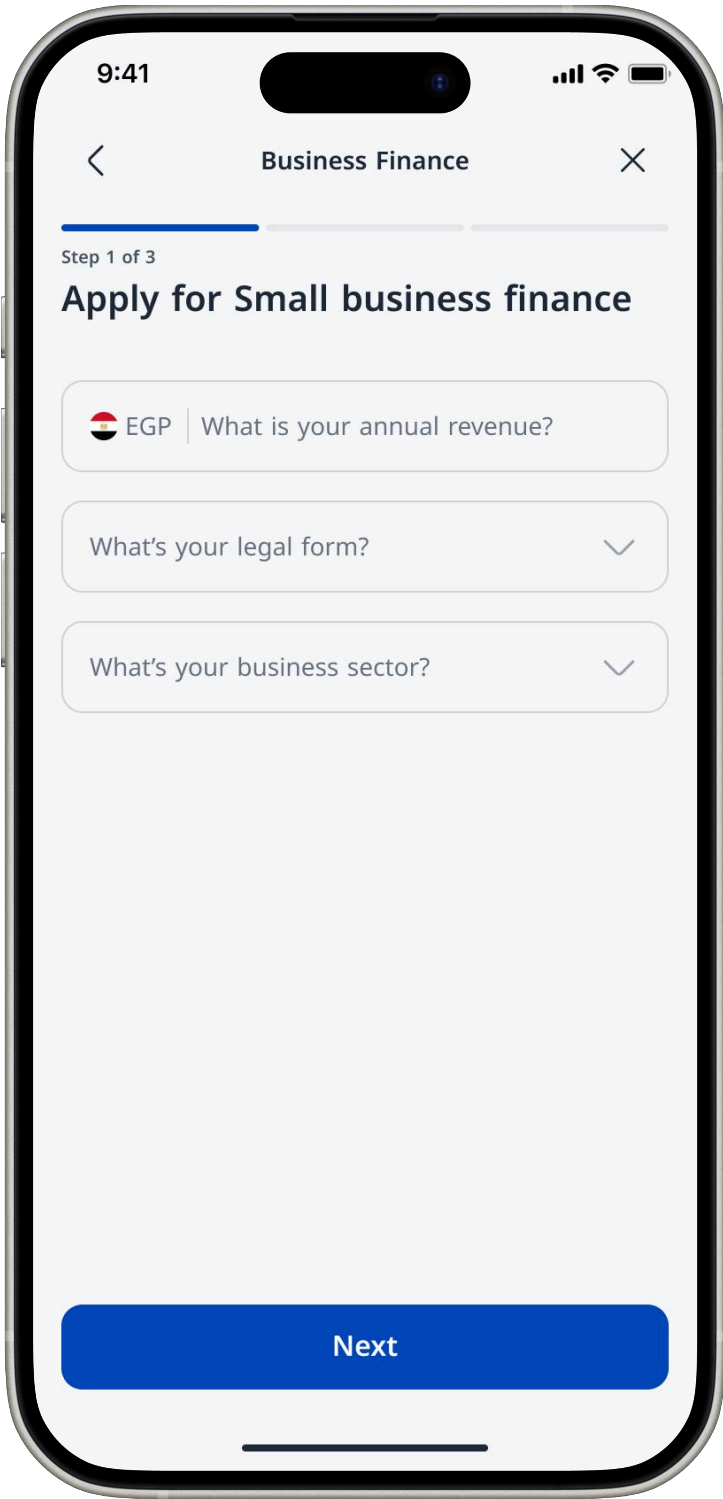
3 Step 3

User check the eligibility criteria and document needed



4 Step 4

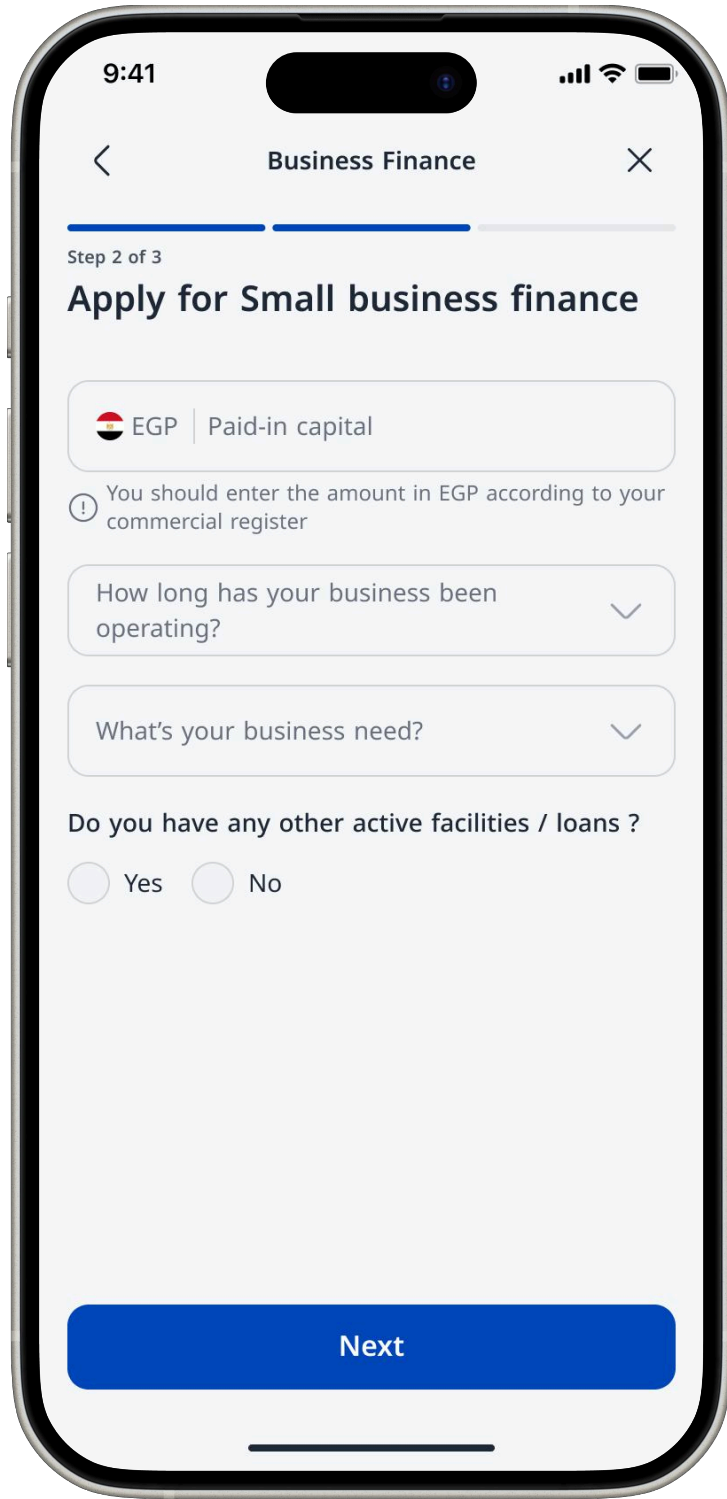
User fill in basic info (business size, Legal form sector, purpose)



SME Lending (Eligibility & Application) - Step by step (1-2)

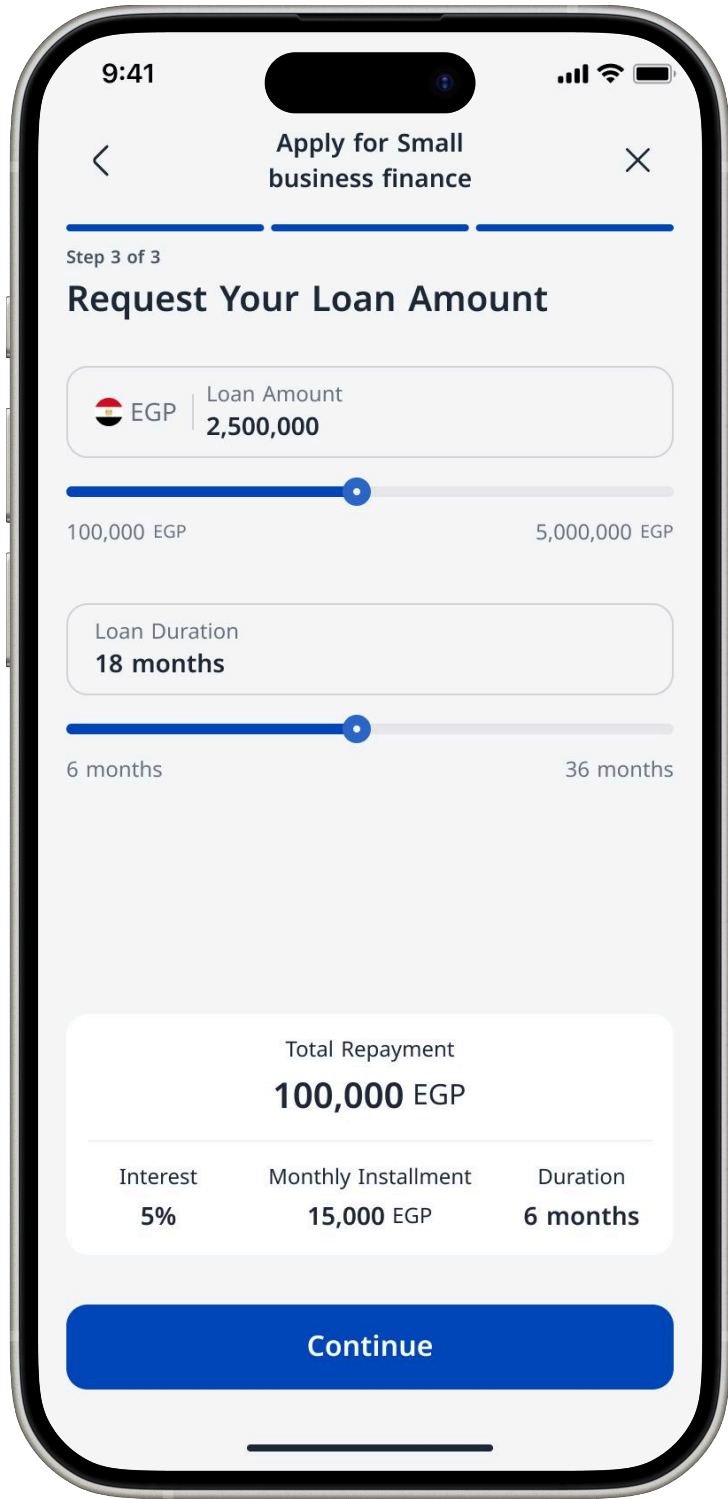
5 Step 5

User finish filling all his details and confirm



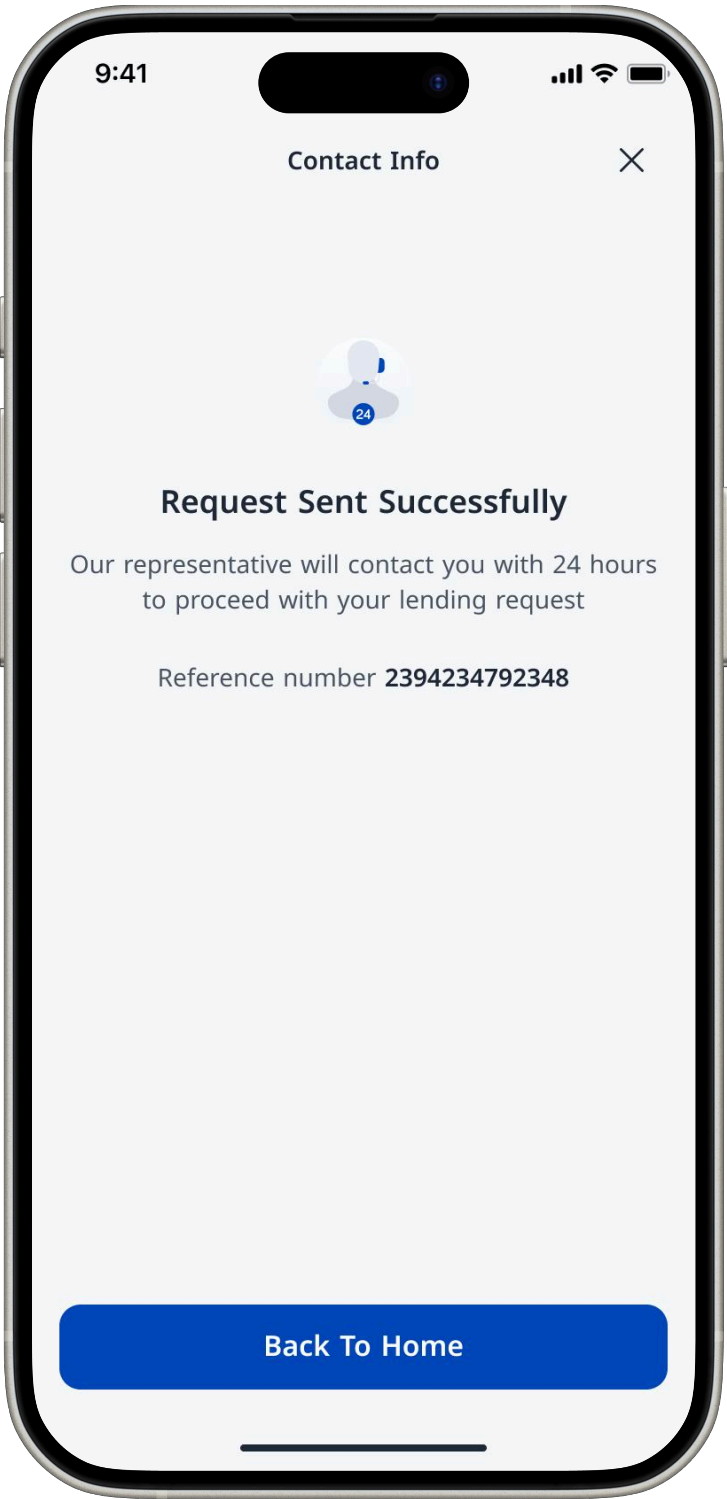
6 Step 6

User request the amount and tenor and proceed



7 Step 7

The request is being sent, and bank representative will be contacting the user.



More

[← Back to Table of Content](#)



More Section

Exchange rate

Manage Account

Change Language

Customize Dashboard

Help

Legal

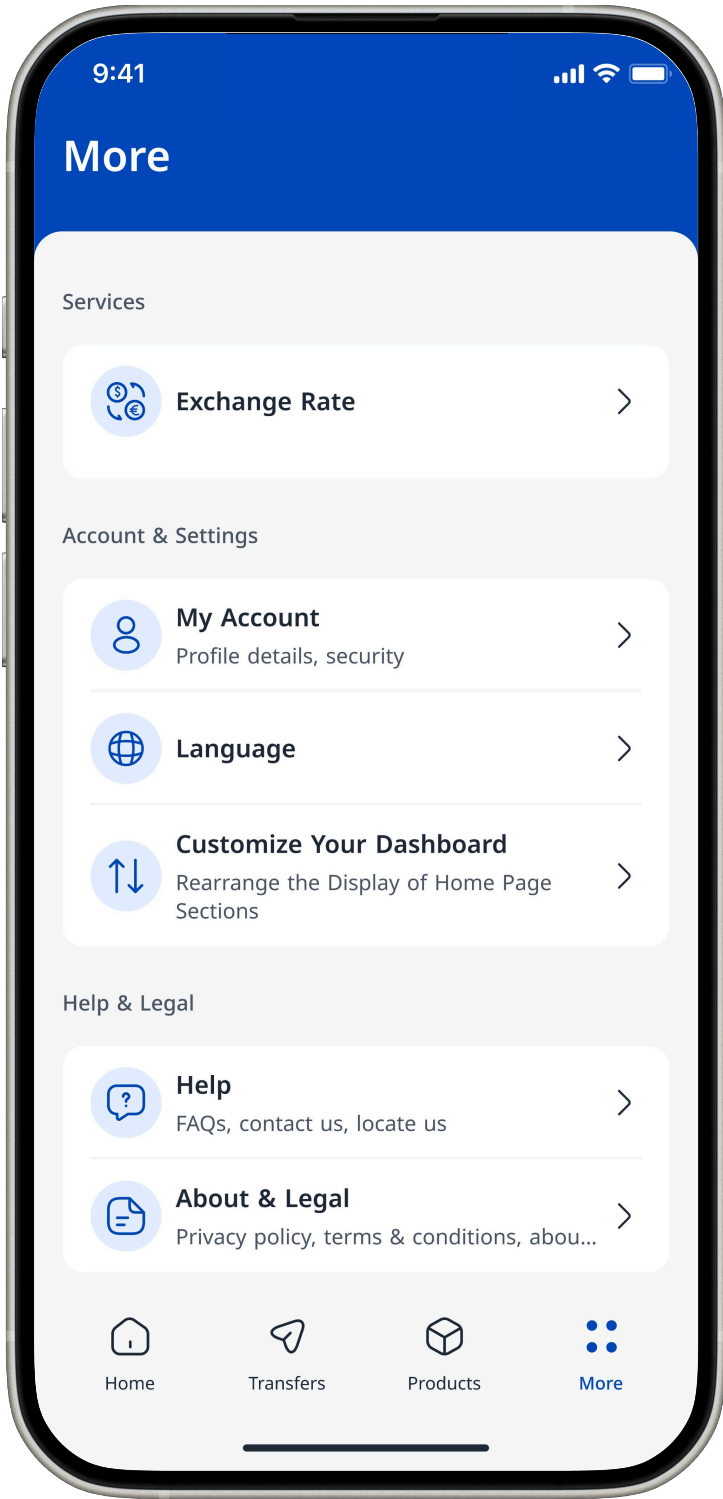
[← Back to Table of Content](#)



Change Password - Step by step (1-1)

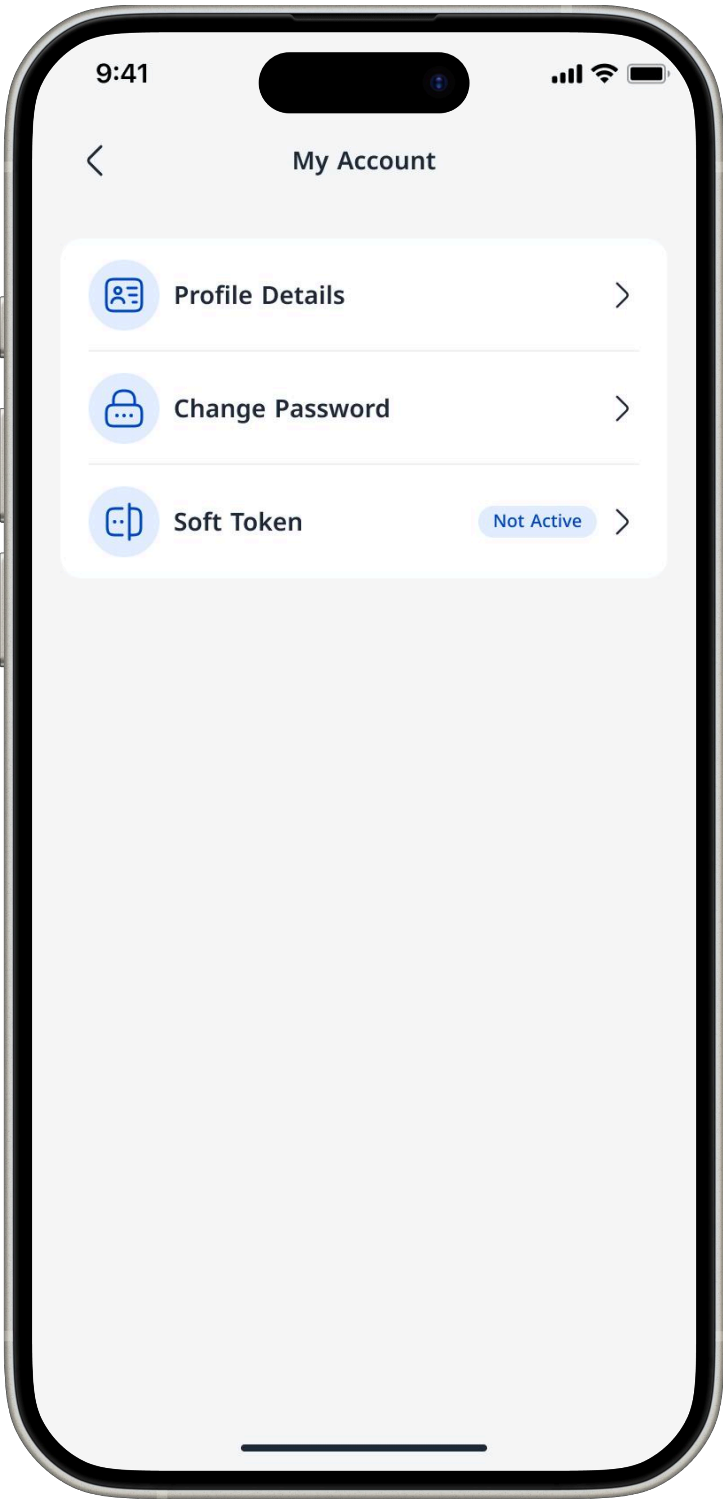
1 Step 1

The user has to go to my account from more section



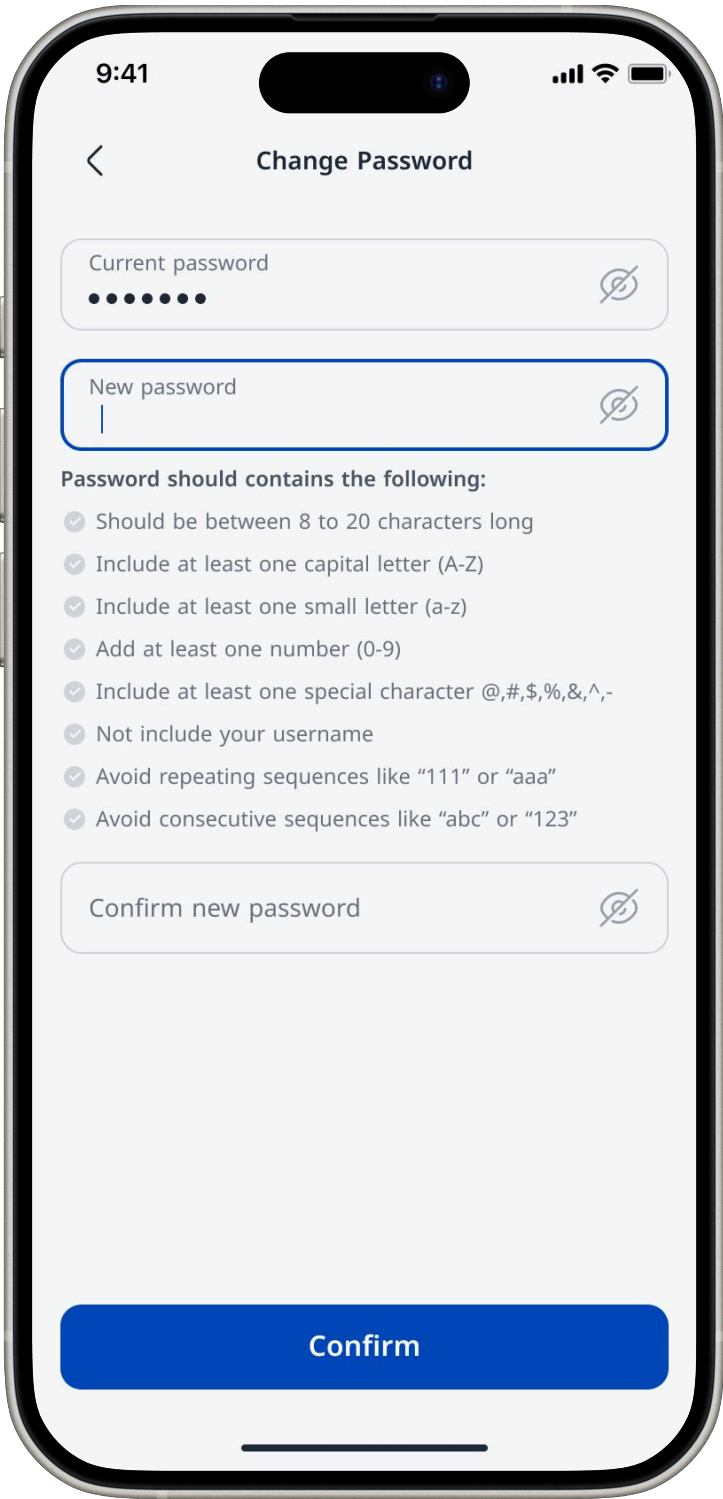
2 Step 2

The user has choose change password option



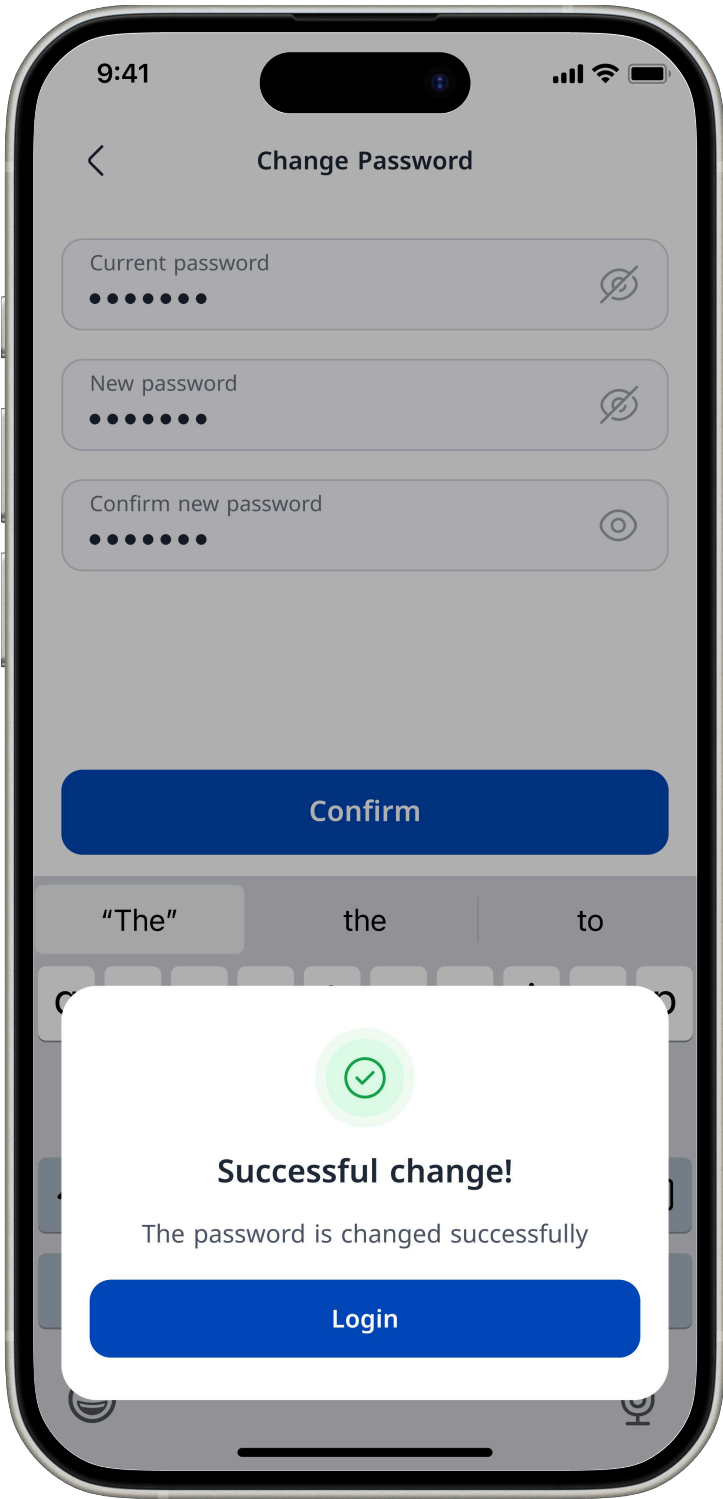
3 Step 3

The user enter a new password and confirm it



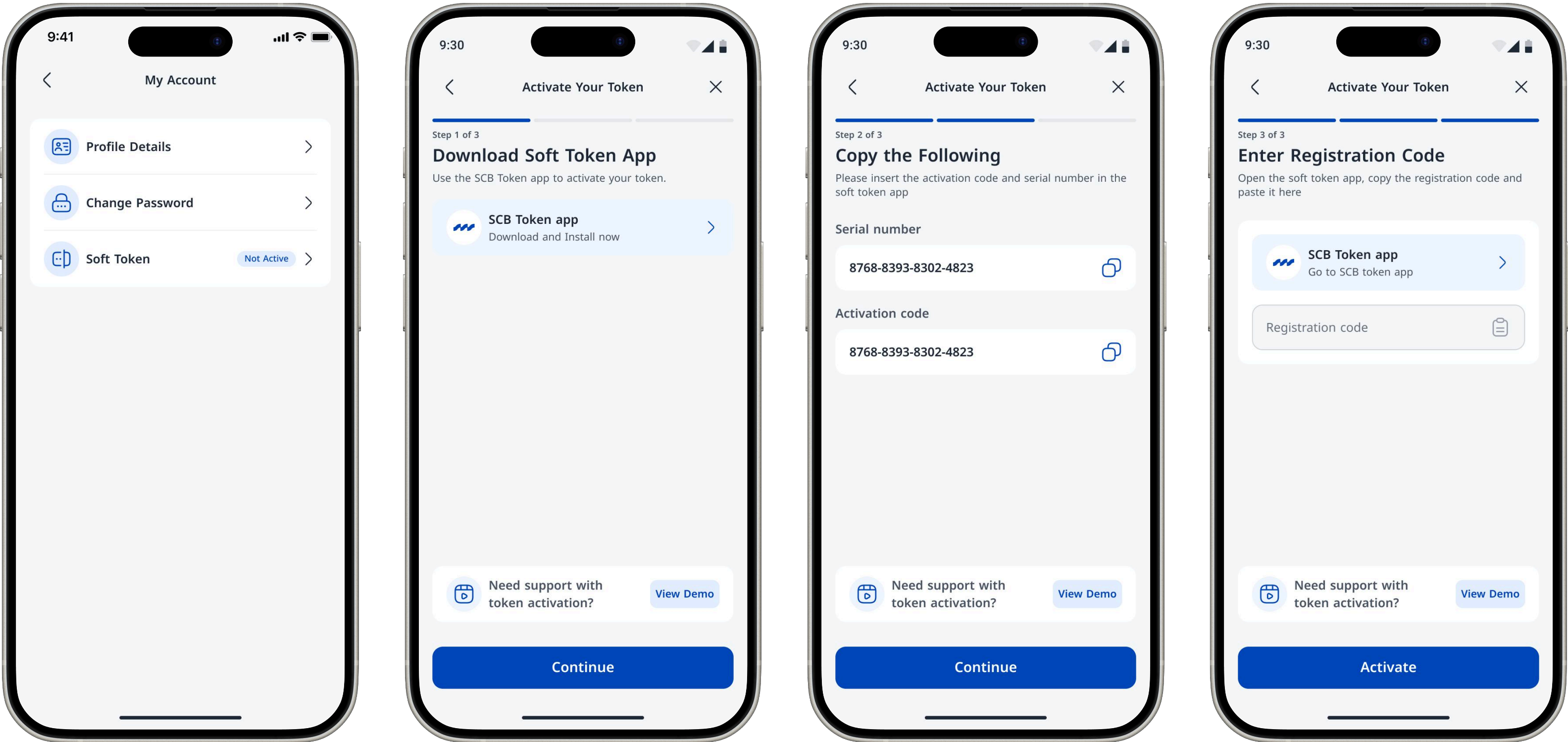
4 Step 4

After successfully changing the password, user will be redirected to login screen



Soft token app

We use the soft token App
accessibility, more efficiency and
Security.



Branch Locator

1 Step 1

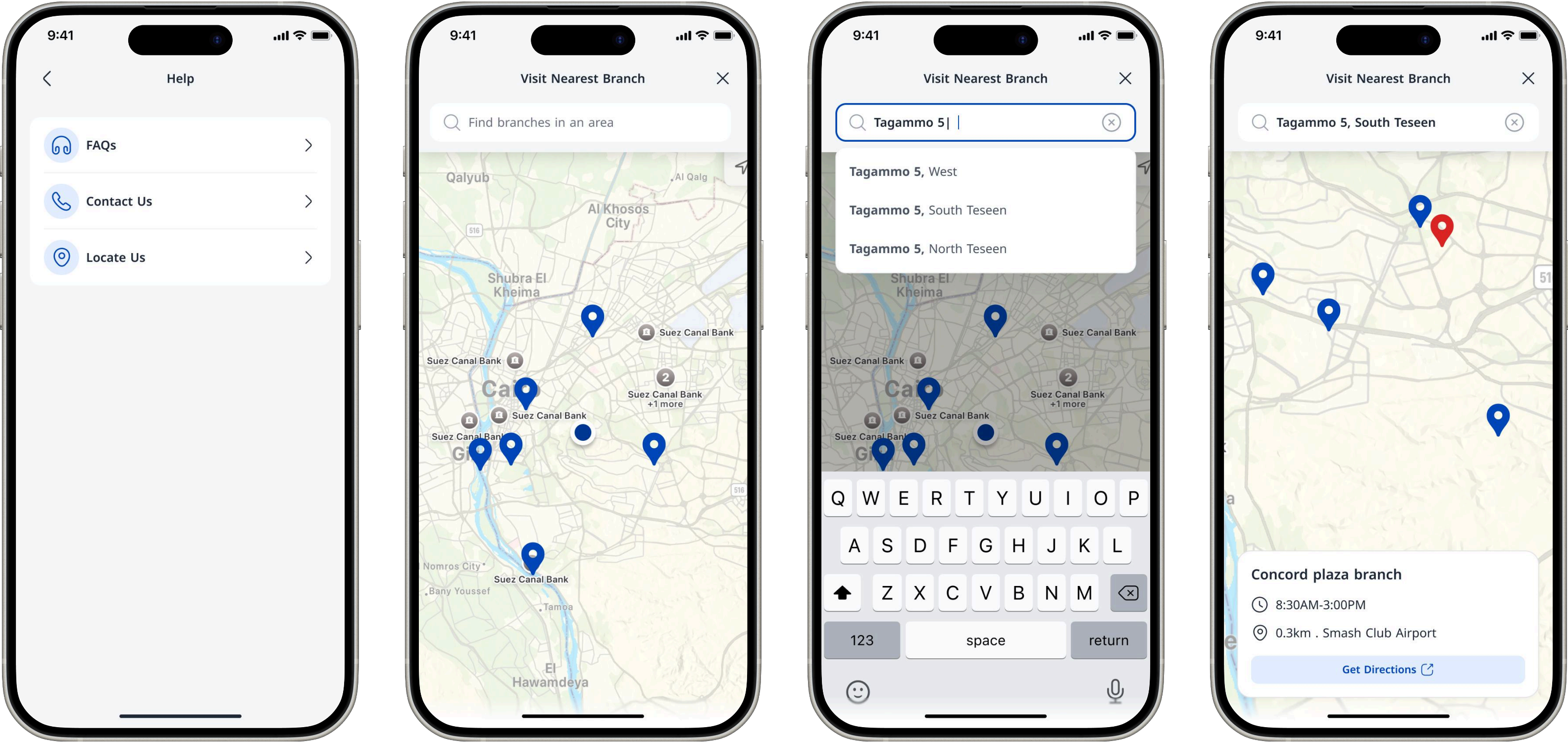
User choose locate us

2 Step 2

App detects location (GPS) or manual search

3 Step 3

App shows nearest branch



Exchange Rate

- 1 User navigates to Exchange Rate
- 2 Enter amount + from/to currency.
- 3 App fetches the latest FX rates from Core.
- 4 Displays converted value.

