

Suez Canal Bank's corporate Platform

SCB Business Platform

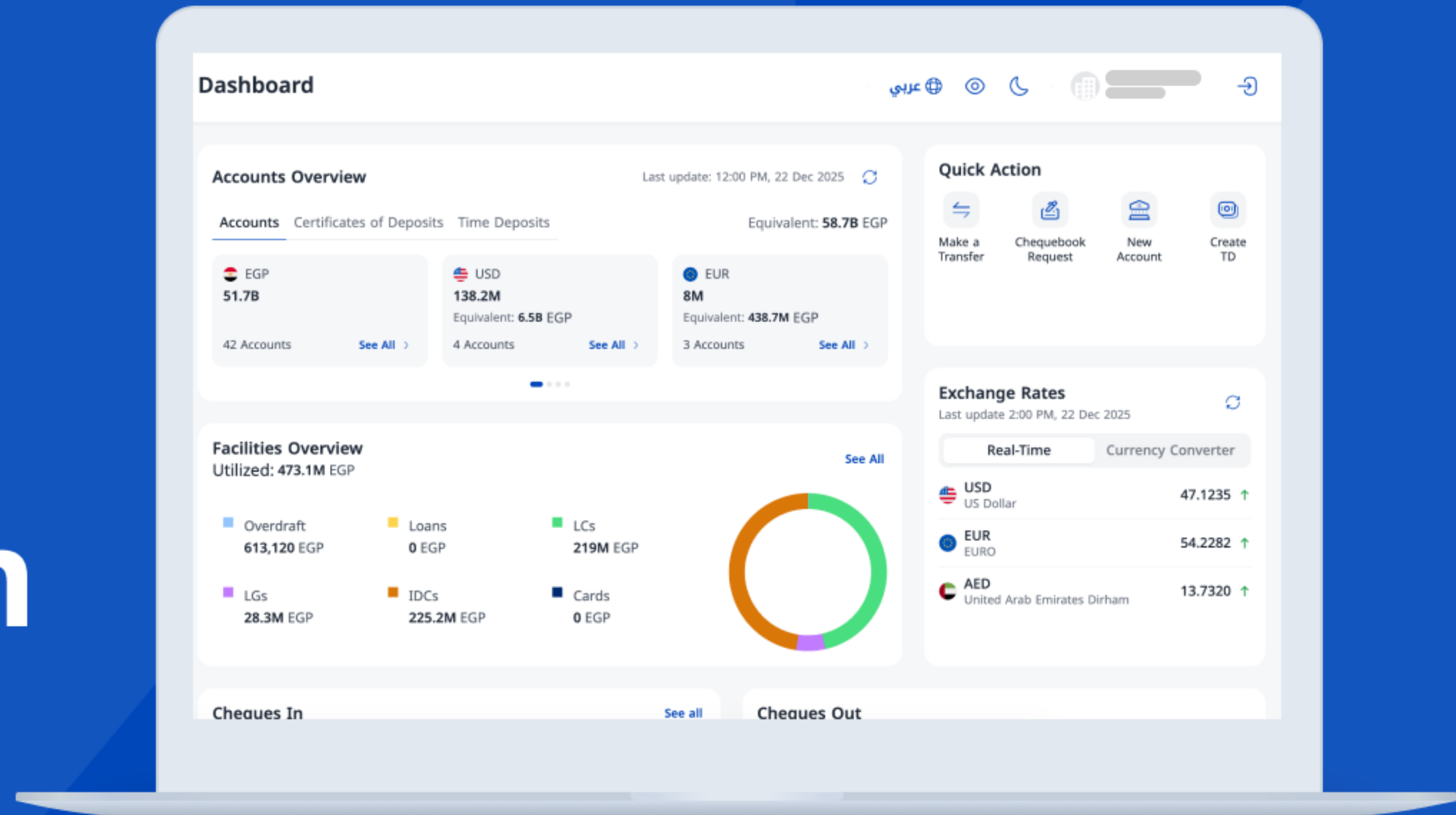


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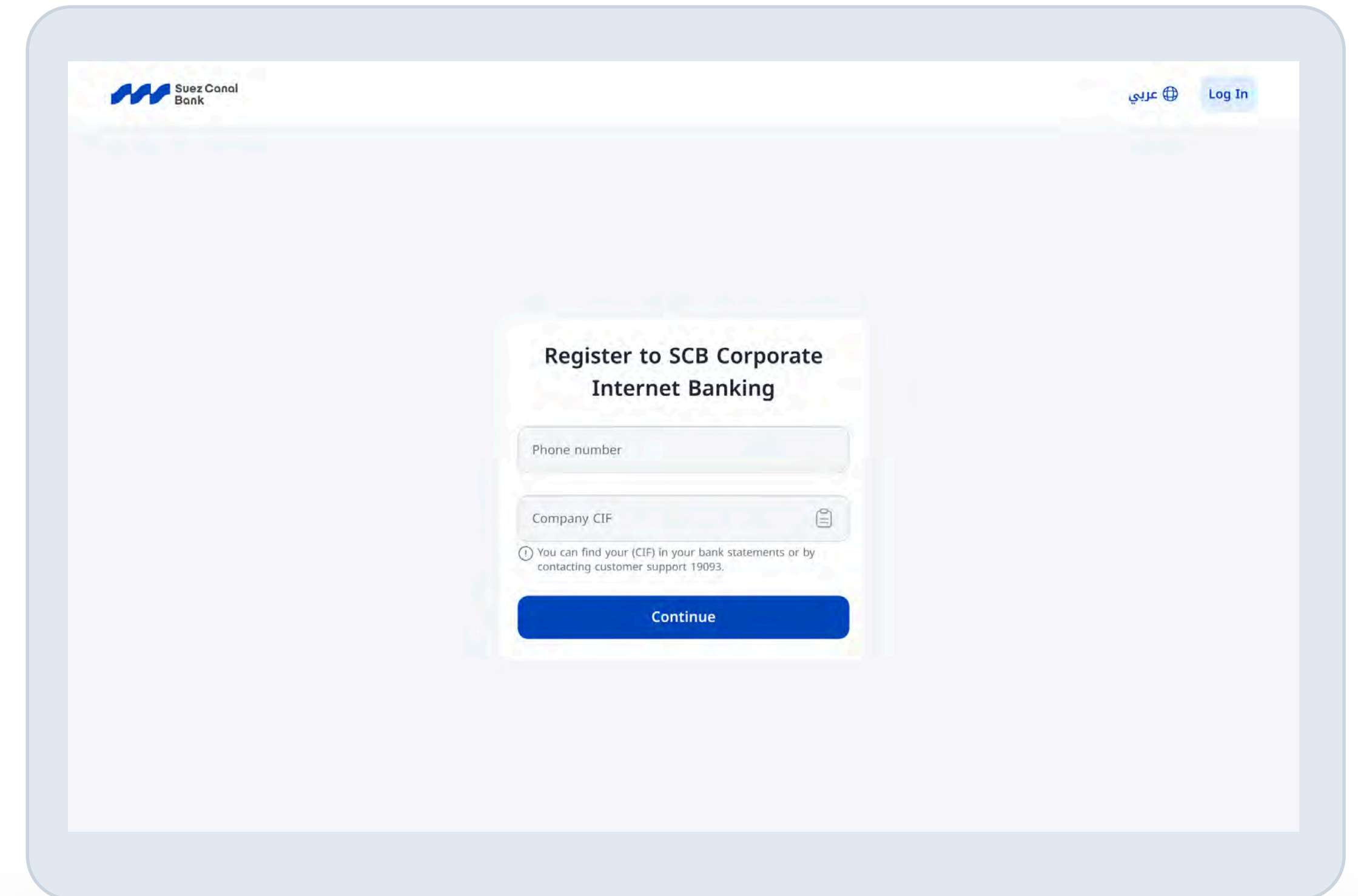
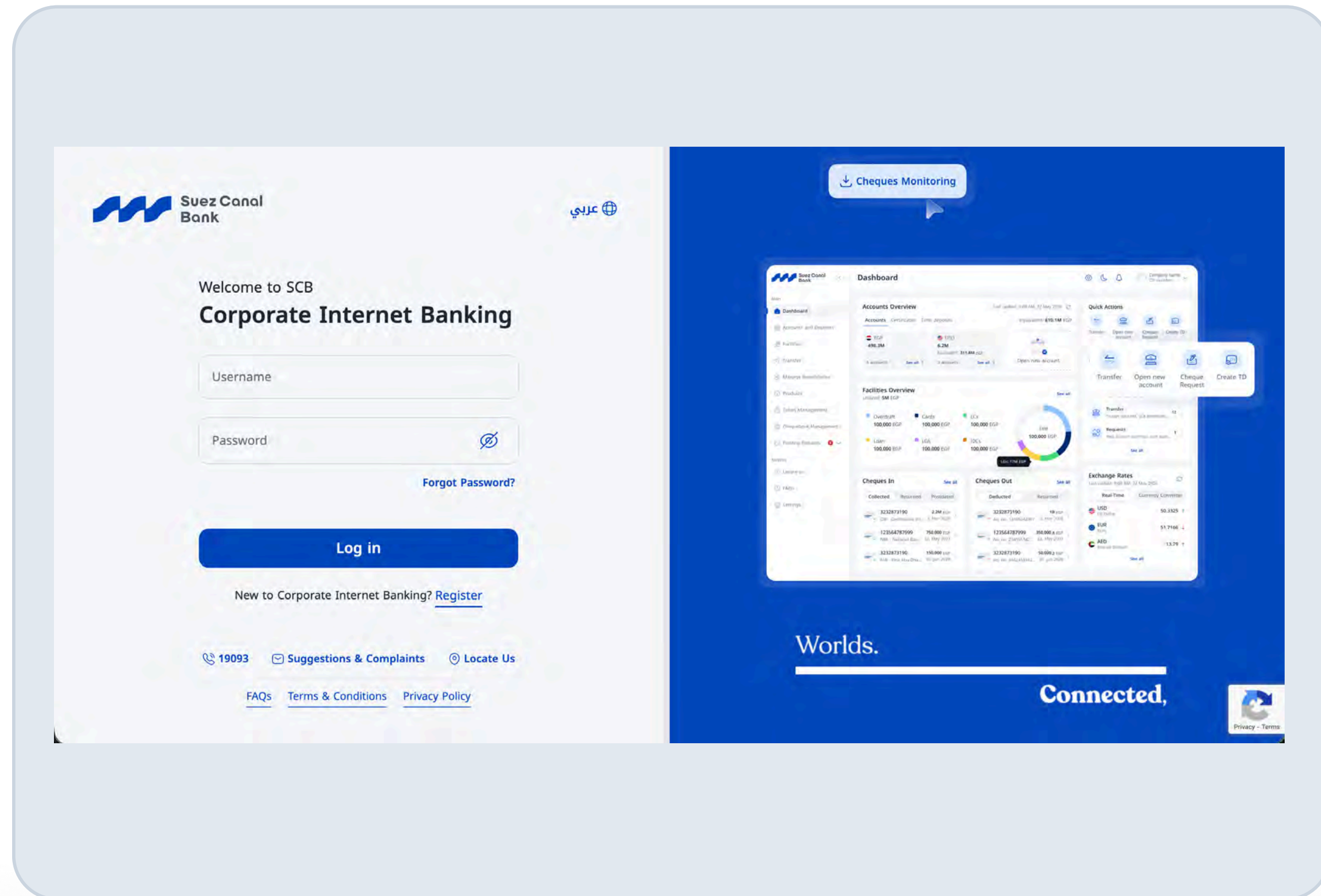


Registration

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Registration (1-3)



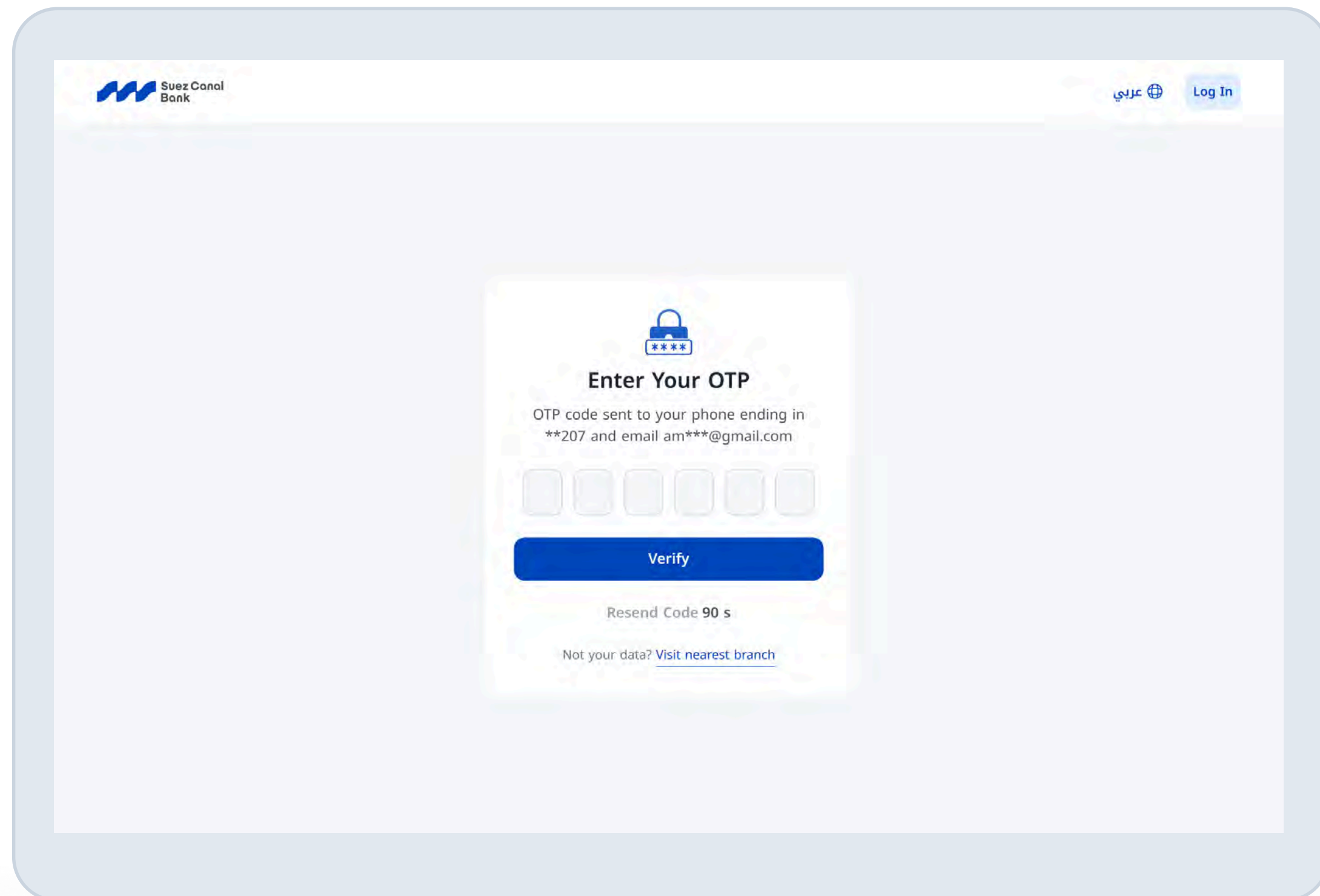
1 From the **Login page**, the customer should select **Register** to start the registration journey.

2 The customer is required to enter the following details:

- **Registered mobile number**
- **CIF number**



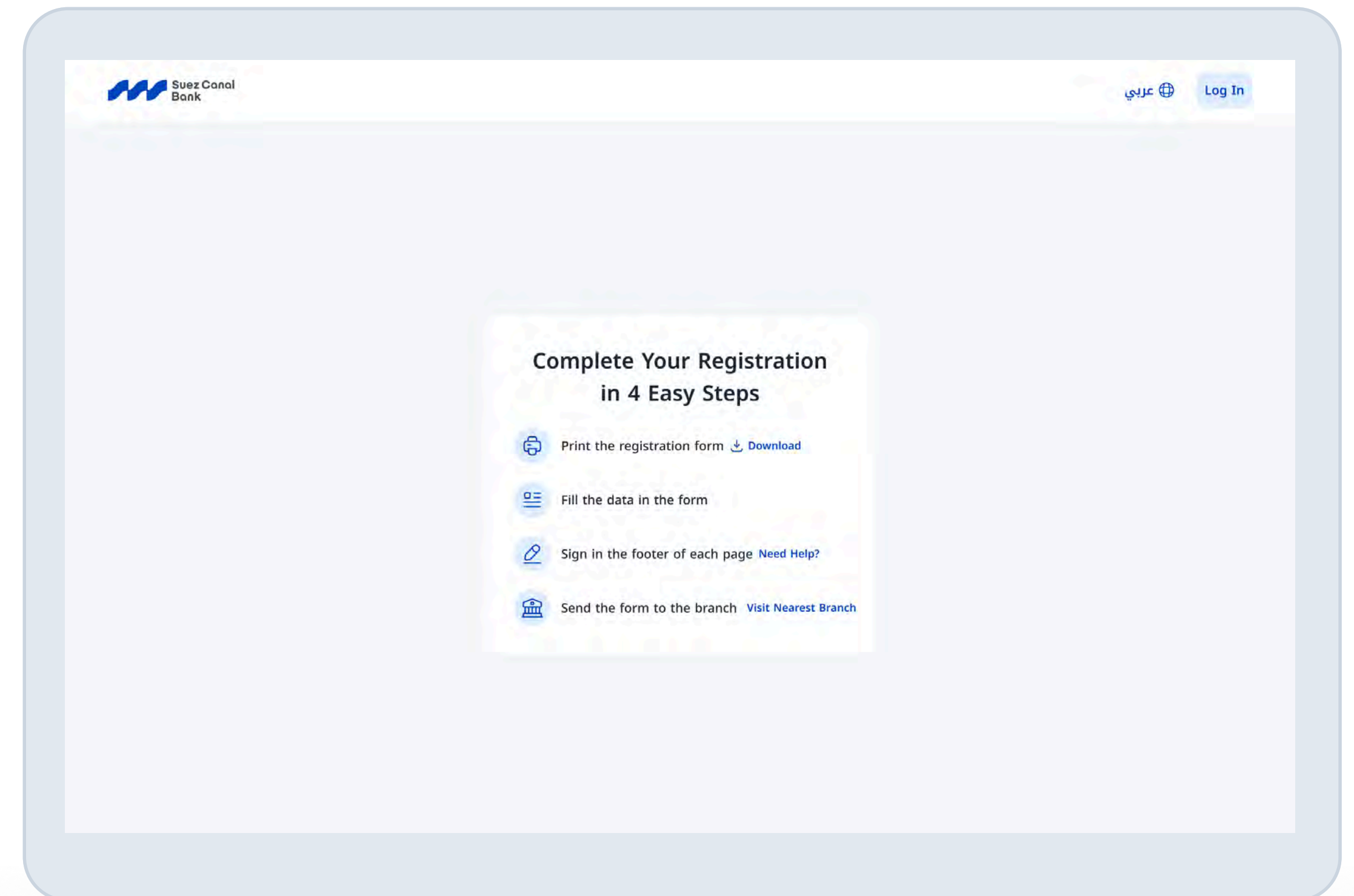
Registration (2-3)



3

An **OTP** will be sent to the **customer's registered mobile number**.

The customer must enter the OTP to proceed with the registration process.



4

Once the OTP is successfully verified, the customer will **have the option to download the Registration Form**.



Registration (3-3)

5

The form **Will already contain your key details**, including:

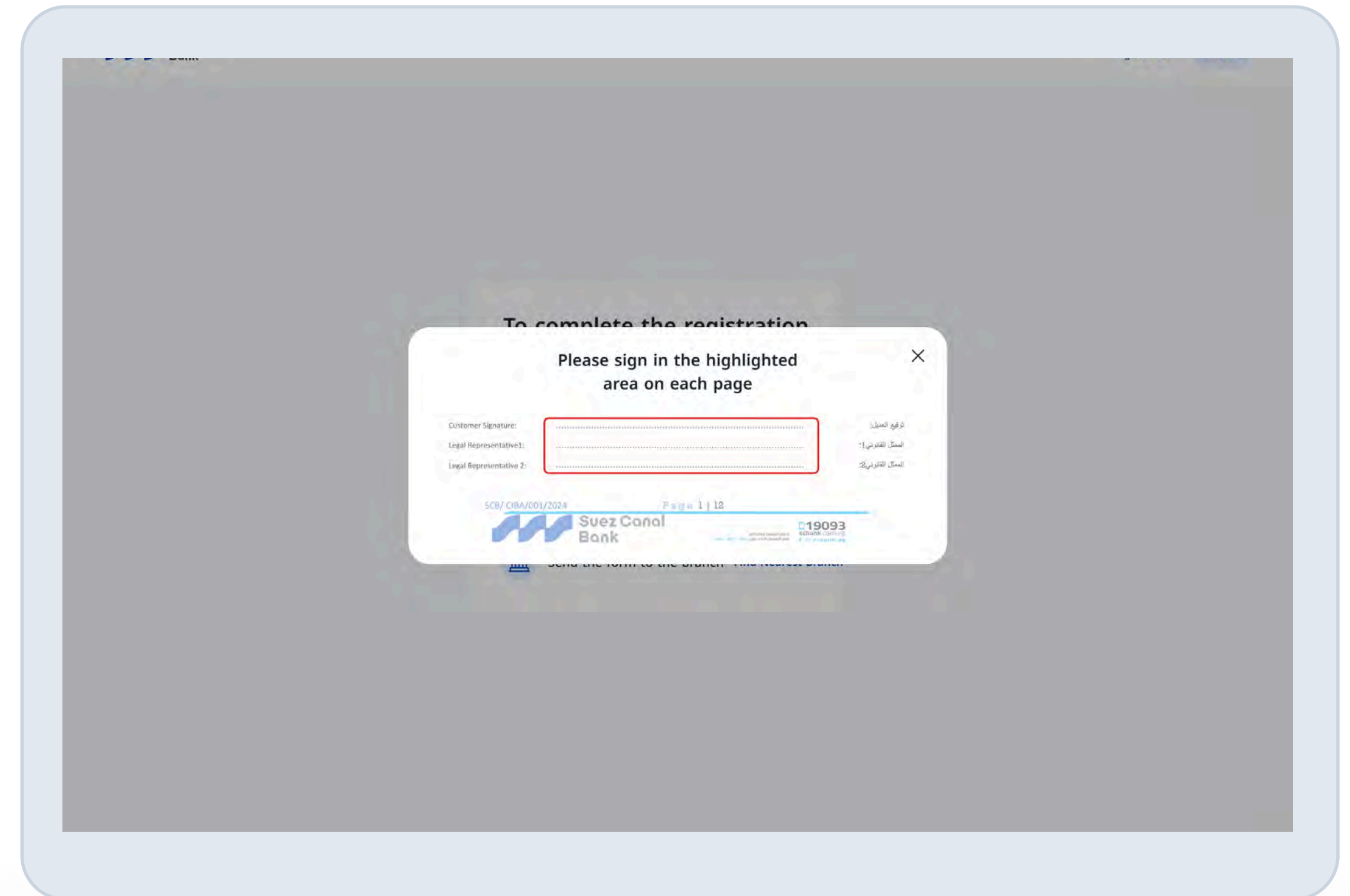
- CIF number
- Account information
- Basic customer details on record

6

Review the pre-filled information for accuracy. Fill in any remaining required fields, such as:

- Authorized persons
- Signatories

Once completed, **Add your signature to the form and submit the form to your nearest branch.**



Account Activation

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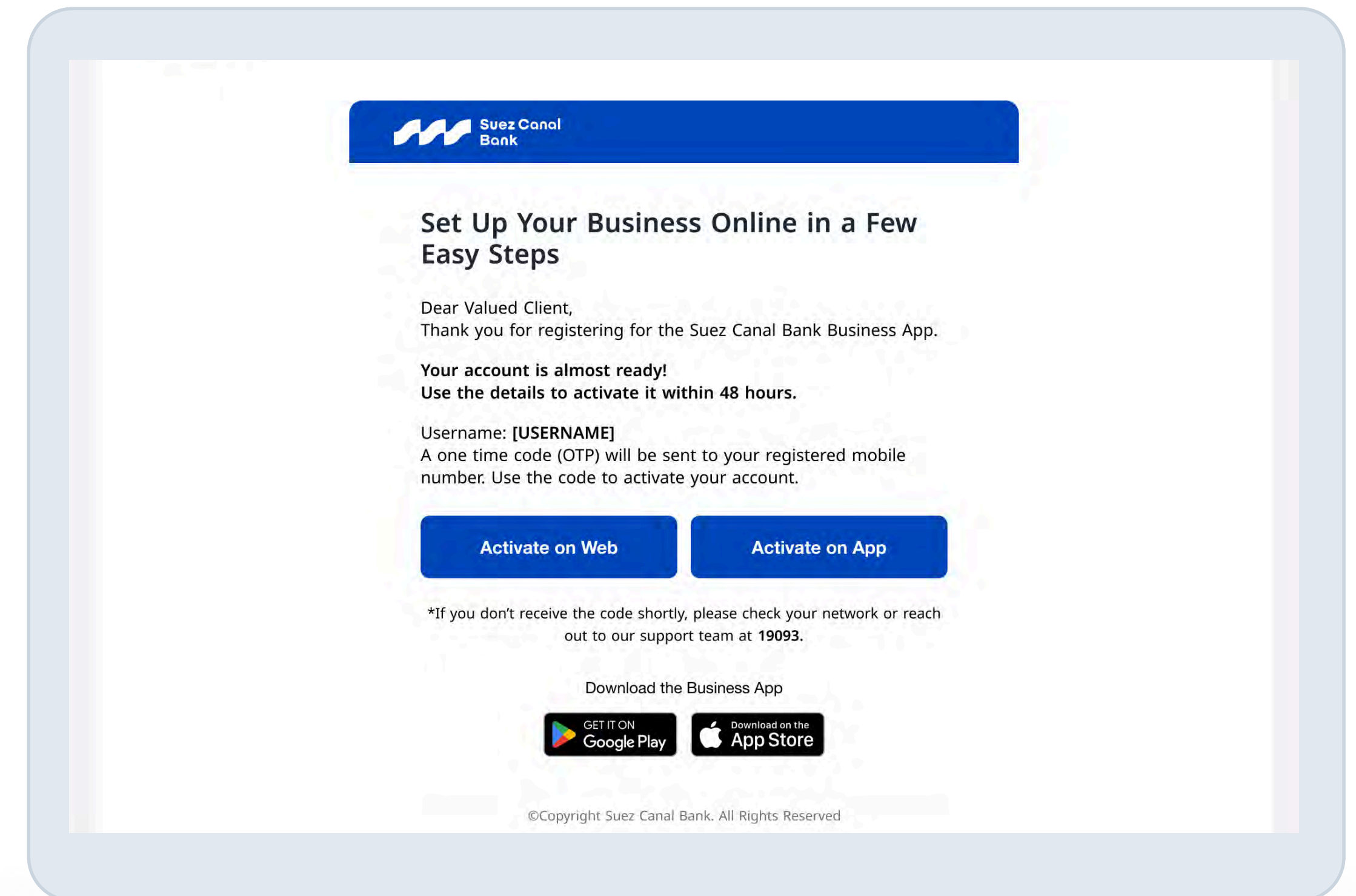
Account Activation (1-3)

1 **After enrollment**, the system sends the activation credentials.

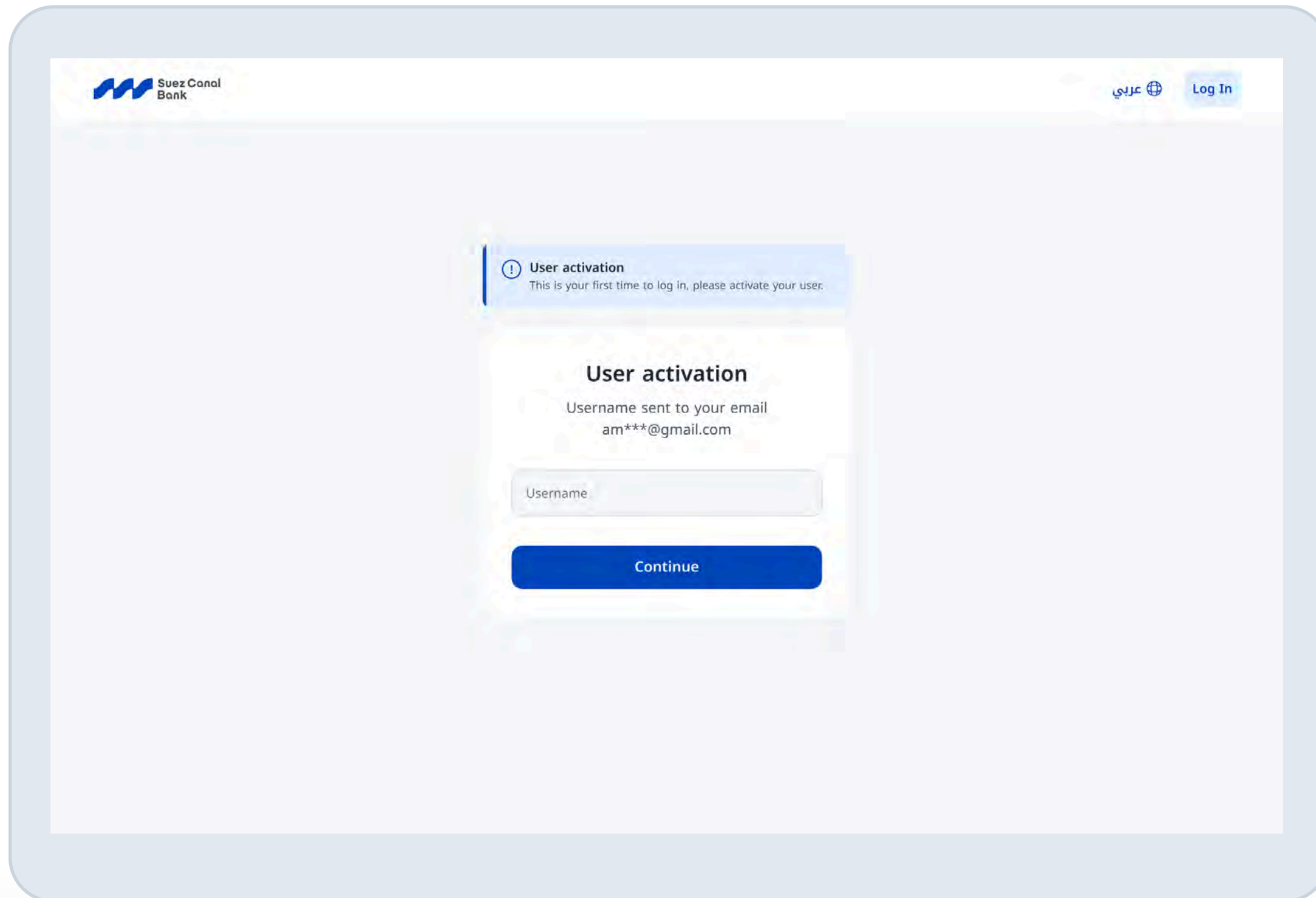
Both credentials are valid for **60 minutes**:

Activation Link (sent to the registered email address)

Activation Code (sent to the registered mobile number)



Account Activation (2-3)



Suez Canal Bank

عربي Log In

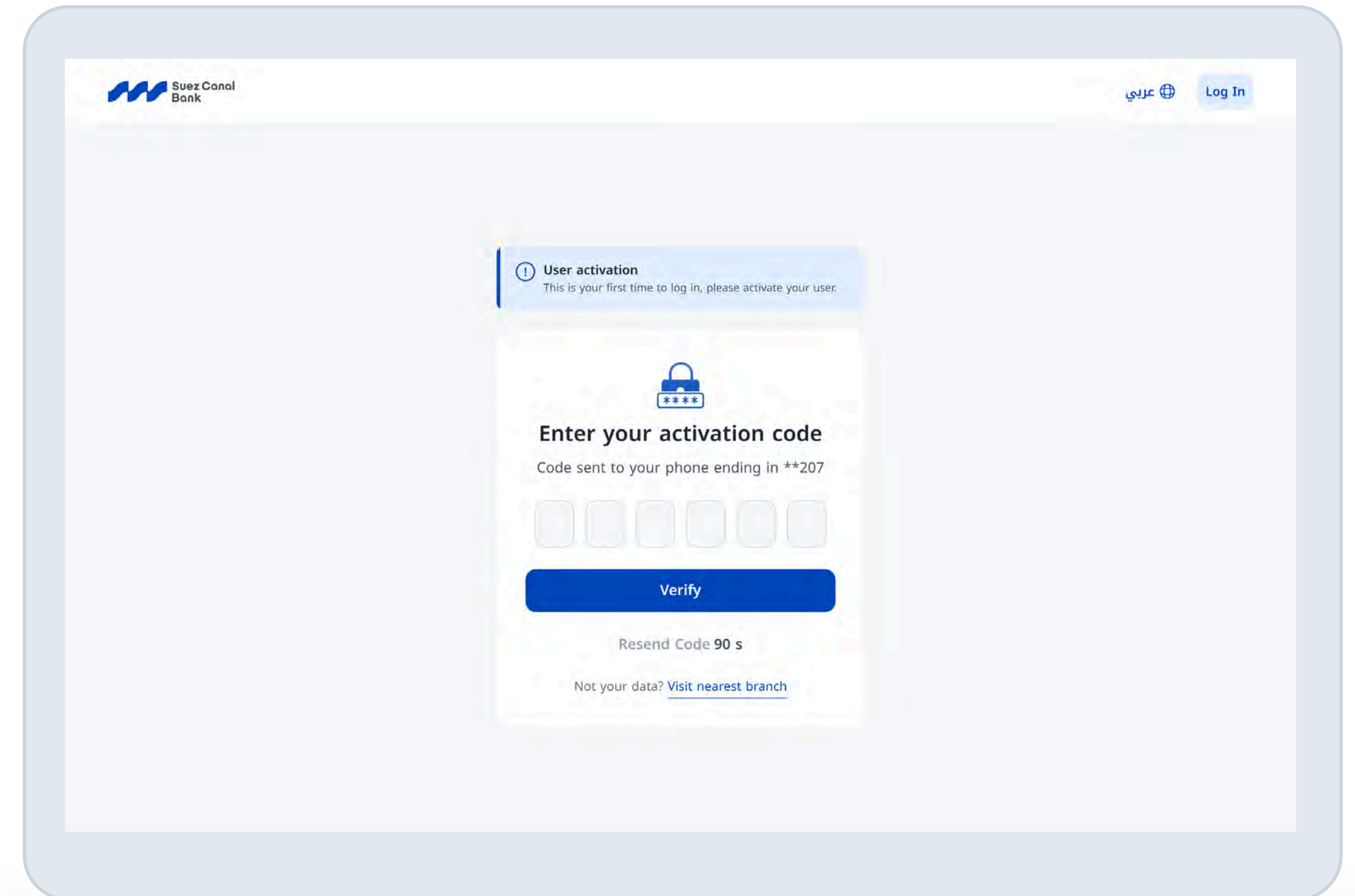
User activation
This is your first time to log in, please activate your user.

User activation
Username sent to your email
am***@gmail.com

Username

Continue

- 2** By clicking on the **Activation link**, the user is redirected to the Activate User page.
Enter the Username that was sent via email.



Suez Canal Bank

عربي Log In

User activation
This is your first time to log in, please activate your user.

Enter your activation code
Code sent to your phone ending in **207

Verify

Resend Code 90 s

Not your data? [Visit nearest branch](#)

- 3** The user is then prompted to enter the **Activation Code** sent to the registered **Mobile number**.

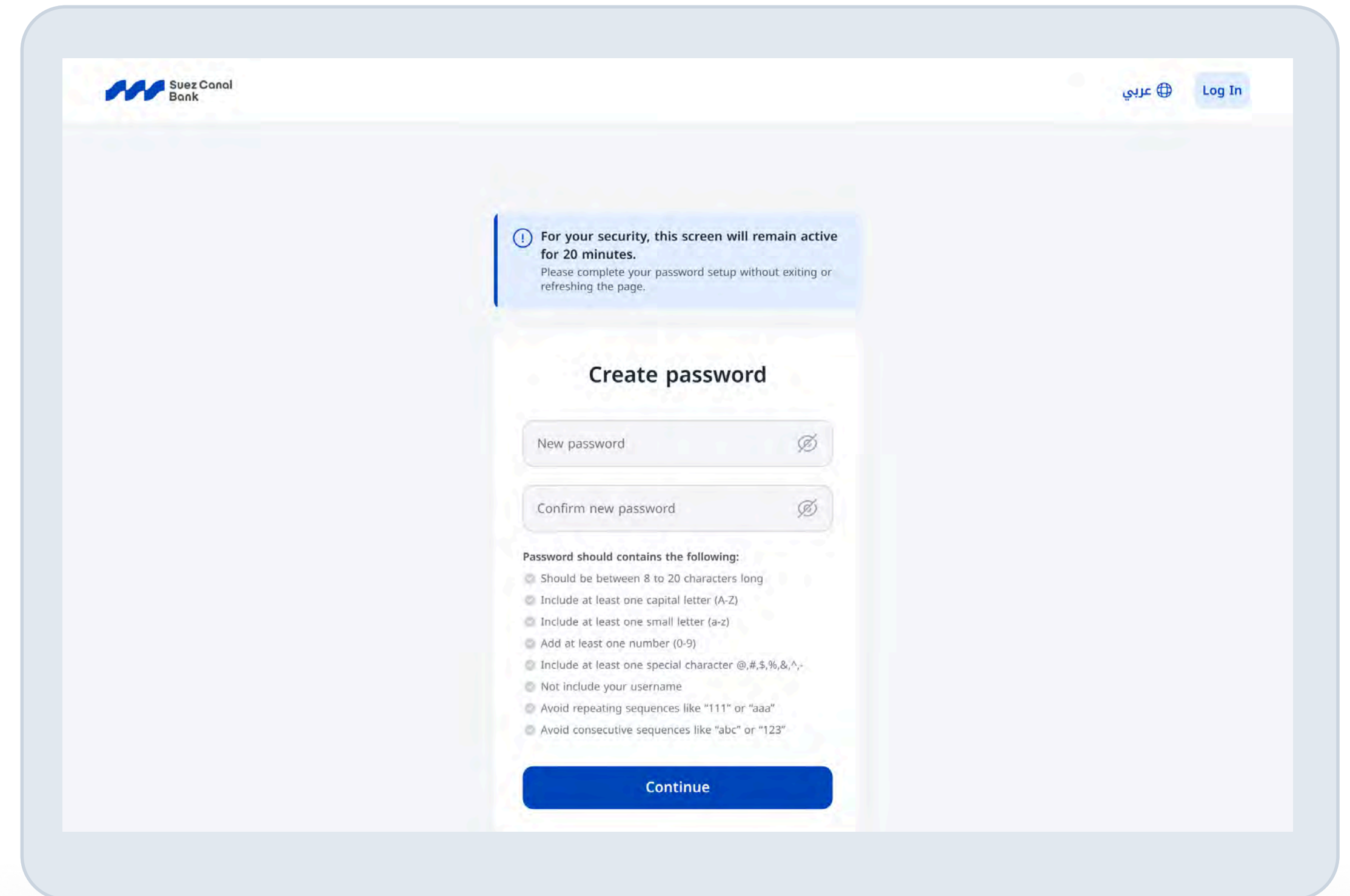
Account Activation (3-3)

4

Once the activation code is successfully verified, the user is prompted to **Create a password.**

Password should contains the following:

- At least 8 characters
- Include at least one small letter (a-z)
- Add at least one number (0-9)
- Include at least one special character @,#,\$,%,&^,-
- Not include your username
- Avoid repeating sequences like "111" or "aaa"
- Avoid consecutive sequences like "abc" or "123"



The screenshot shows the Suez Canal Bank account activation interface. At the top left is the Suez Canal Bank logo. At the top right, there are links for 'عربي' (Arabic) and 'Log In'. A blue information box at the top center states: 'For your security, this screen will remain active for 20 minutes. Please complete your password setup without exiting or refreshing the page.' Below this is the 'Create password' section, which includes two input fields: 'New password' and 'Confirm new password', each with a visibility toggle icon. Underneath the input fields is a list of password requirements, each with a radio button: 'Should be between 8 to 20 characters long', 'Include at least one capital letter (A-Z)', 'Include at least one small letter (a-z)', 'Add at least one number (0-9)', 'Include at least one special character @,#,\$,%,&^,-', 'Not include your username', 'Avoid repeating sequences like "111" or "aaa"', and 'Avoid consecutive sequences like "abc" or "123"'. At the bottom of the form is a blue 'Continue' button.

Forgot Password

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Forgot Password (1-3)

1

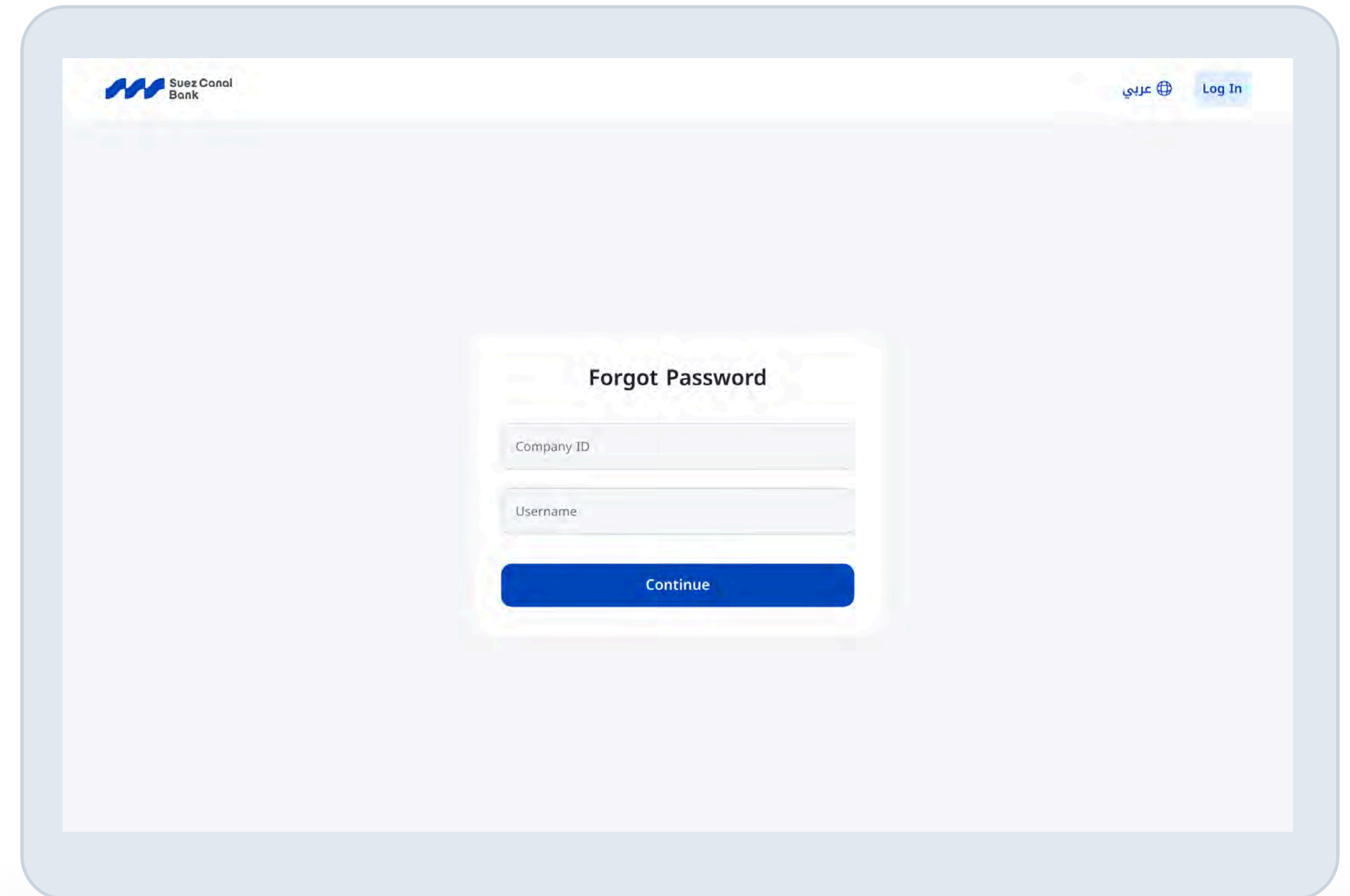
On the login page, the user clicks **“Forgot Password”**.

The user should enter:

- Username
- CIF Number

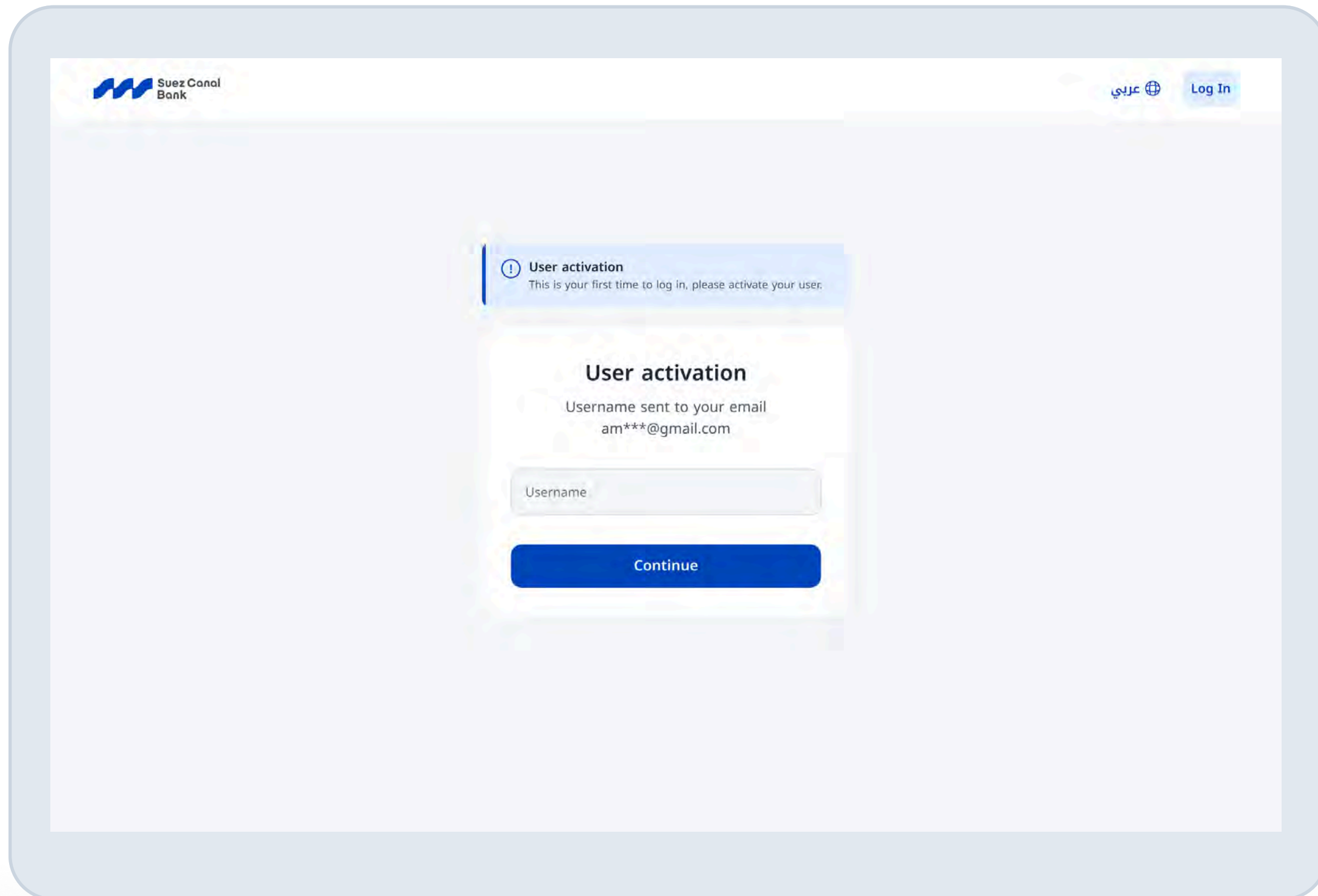
If the information is valid, the system will send:

- Password Reset Link (**Sent to the registered email**)
- Activation Code (**Sent to the registered mobile number**)



The screenshot shows a web browser window displaying the Suez Canal Bank logo in the top left corner. In the top right corner, there are links for 'العربي' (Arabic) and 'Log In'. The main content area features a 'Forgot Password' form with two input fields: 'Company ID' and 'Username'. Below these fields is a blue 'Continue' button.

Forgot Password (2-3)



Suez Canal Bank

عربي Log In

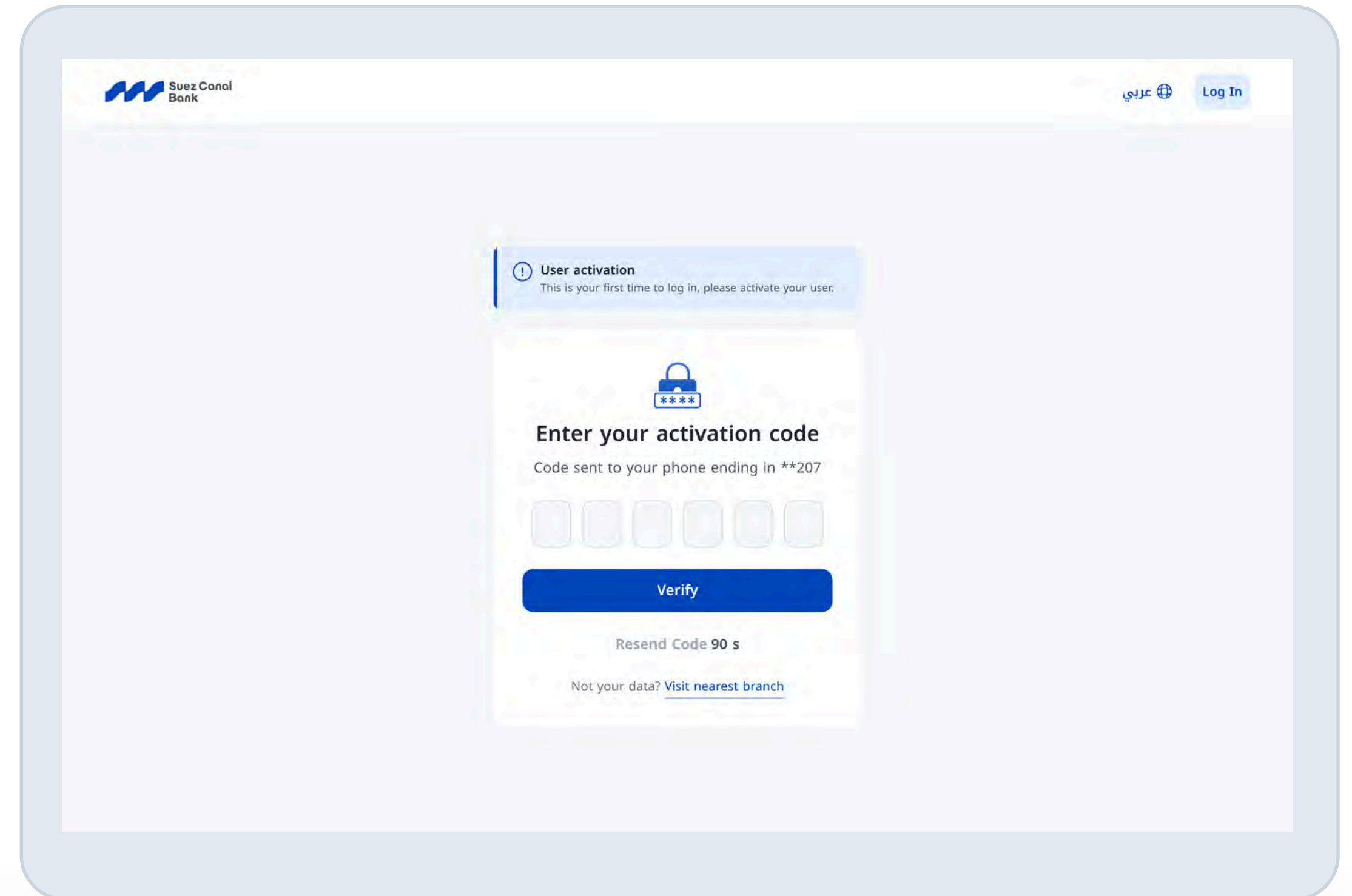
User activation
This is your first time to log in, please activate your user.

User activation
Username sent to your email
am***@gmail.com

Username

Continue

- 2** By clicking on the **Activation link**, the user is redirected to the Activate User page.
Enter the Username that was sent via email.



Suez Canal Bank

عربي Log In

User activation
This is your first time to log in, please activate your user.

Enter your activation code
Code sent to your phone ending in **207

Verify

Resend Code 90 s

Not your data? [Visit nearest branch](#)

- 3** The user is then prompted to enter the **Activation Code** sent to the registered **Mobile number**.

Forgot Password (3-3)

4

Once the activation code is successfully verified, the user is prompted to **Create a password.**

Password should contains the following:

- At least 8 characters
- Include at least one small letter (a-z)
- Add at least one number (0-9)
- Include at least one special character @,#,\$,%,&^,-
- Not include your username
- Avoid repeating sequences like "111" or "aaa"
- Avoid consecutive sequences like "abc" or "123"

The screenshot shows the 'Reset Password' form on the Suez Canal Bank website. The form is centered on a light blue background. At the top left of the page is the Suez Canal Bank logo and name. At the top right, there are links for 'عربي' (Arabic) and 'Log In'. The form itself has a white background and a blue border. It contains two input fields: 'New password' and 'Confirm new password', each with an eye icon to the right. Below the fields is a section titled 'Password should contains the following:' with a list of requirements, each preceded by a checked checkbox:

- Should be between 8 to 20 characters long
- Include at least one capital letter (A-Z)
- Include at least one small letter (a-z)
- Add at least one number (0-9)
- Include at least one special character @,#,\$,%,&^,-
- Not include your username
- Avoid repeating sequences like "111" or "aaa"
- Avoid consecutive sequences like "abc" or "123"

At the bottom of the form is a blue button labeled 'Continue'.

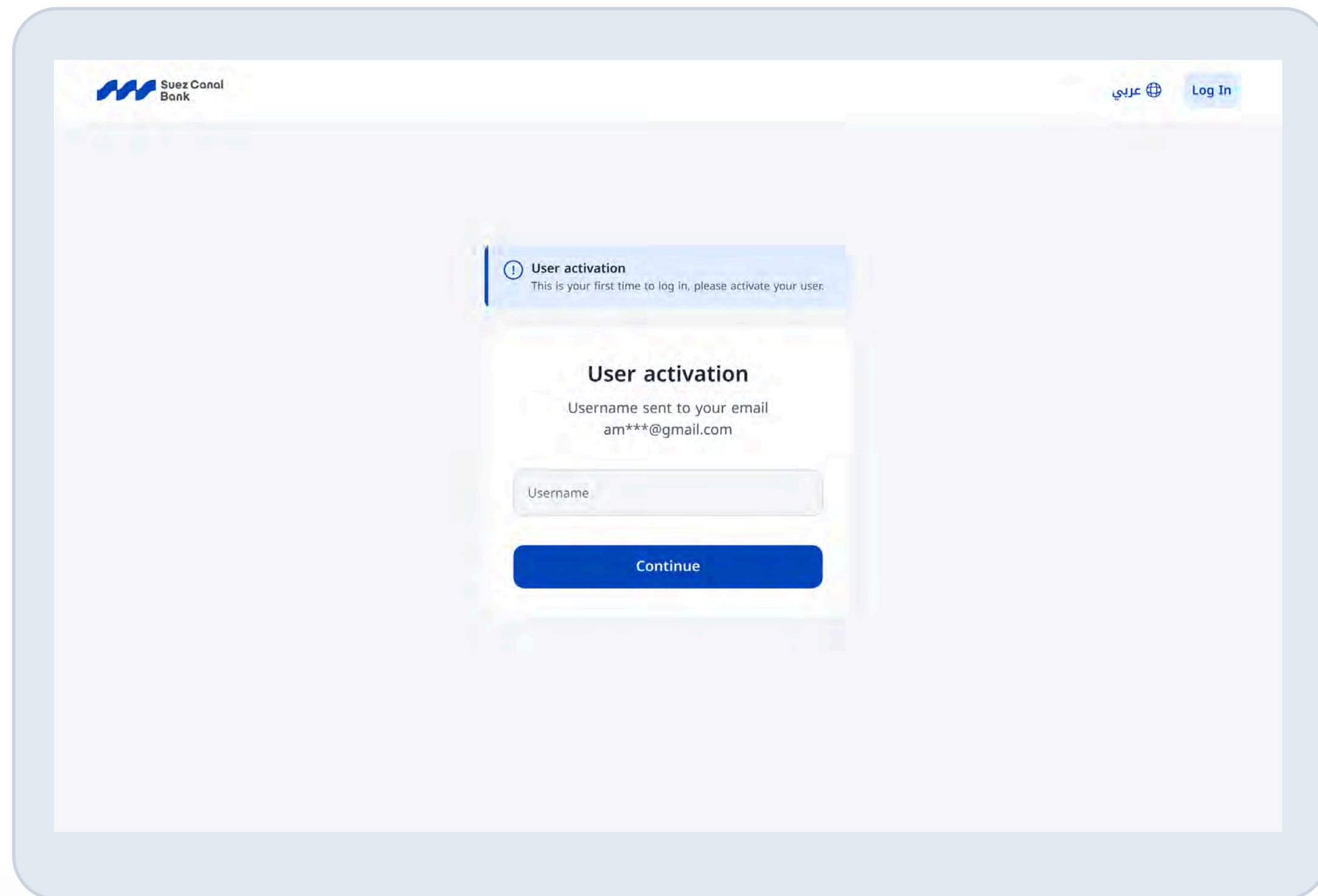
Reset Password

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Reset Password (1-2)

1 Reset Password Starts From **Call Center**



Suez Canal Bank

عربي Log In

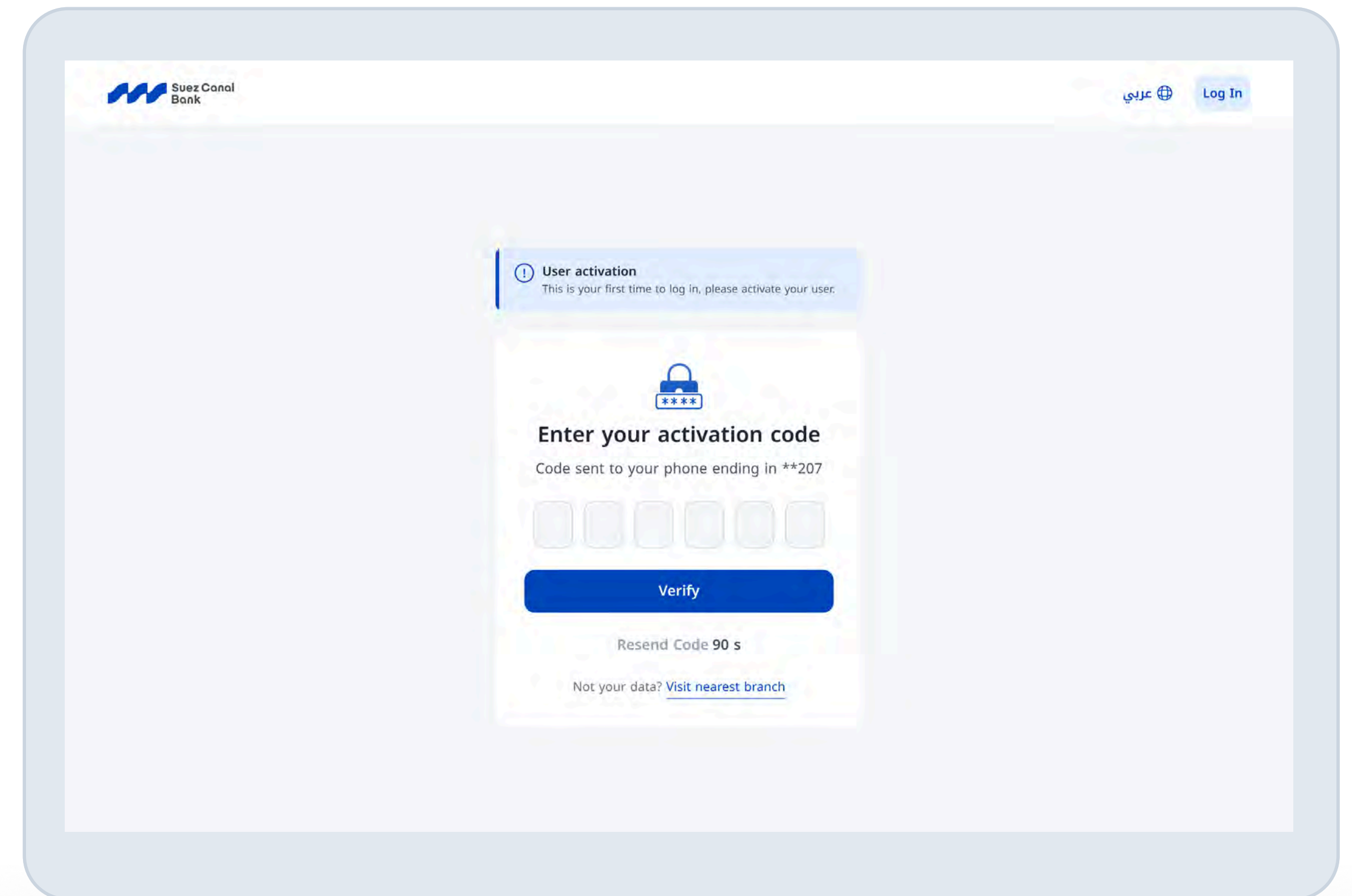
User activation
This is your first time to log in, please activate your user.

User activation
Username sent to your email
am***@gmail.com

Username

Continue

- 2 By clicking on the **Activation link**, the user is redirected to the Activate User page.
Enter the Username that was sent via email.



Suez Canal Bank

عربي Log In

User activation
This is your first time to log in, please activate your user.

Enter your activation code
Code sent to your phone ending in **207

Verify

Resend Code 90 s

Not your data? [Visit nearest branch](#)

- 3 The user is then prompted to enter the **Activation Code** sent to the registered **Mobile number**.

Reset Password (2-2)

4

Once the activation code is successfully verified, the user is prompted to **Create a password.**

Password should contains the following:

- At least 8 characters
- Include at least one small letter (a-z)
- Add at least one number (0-9)
- Include at least one special character @,#,\$,%,&^,-
- Not include your username
- Avoid repeating sequences like "111" or "aaa"
- Avoid consecutive sequences like "abc" or "123"

Suez Canal Bank

عربي Log In

Reset Password

New password

Confirm new password

Password should contains the following:

- Should be between 8 to 20 characters long
- Include at least one capital letter (A-Z)
- Include at least one small letter (a-z)
- Add at least one number (0-9)
- Include at least one special character @,#,\$,%,&^,-
- Not include your username
- Avoid repeating sequences like "111" or "aaa"
- Avoid consecutive sequences like "abc" or "123"

Continue

Change Password

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Change Passowrd

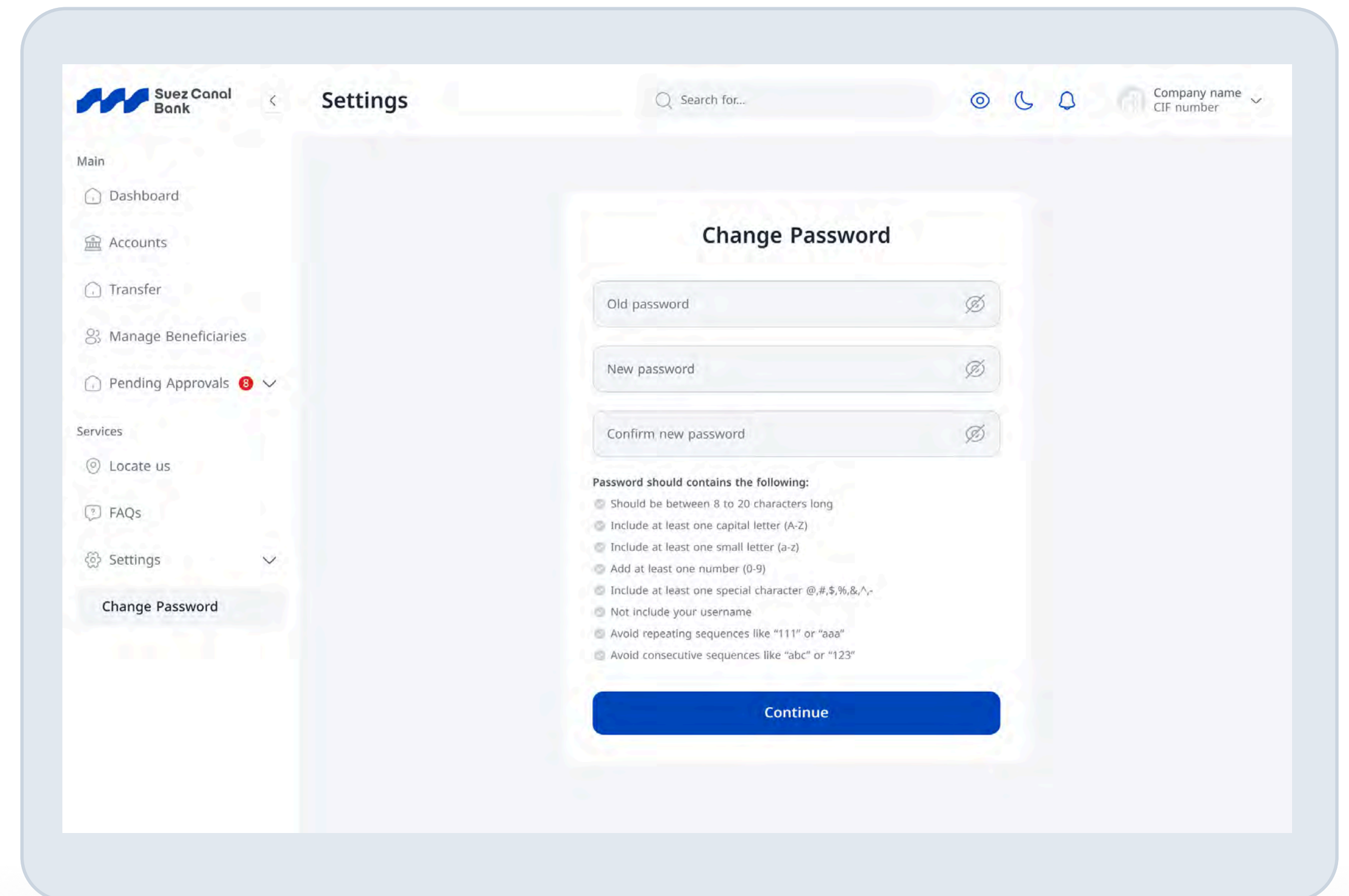
1

From the more menu, the user clicks **“Change Password”**.

The user has to enter the old Password, new password and confirm the new password

Password should contains the following:

- At least 8 characters
- Include at least one small letter (a-z)
- Add at least one number (0-9)
- Include at least one special character @,#,\$,%,&^,-
- Not include your username
- Avoid repeating sequences like “111” or “aaa”
- Avoid consecutive sequences like “abc” or “123”



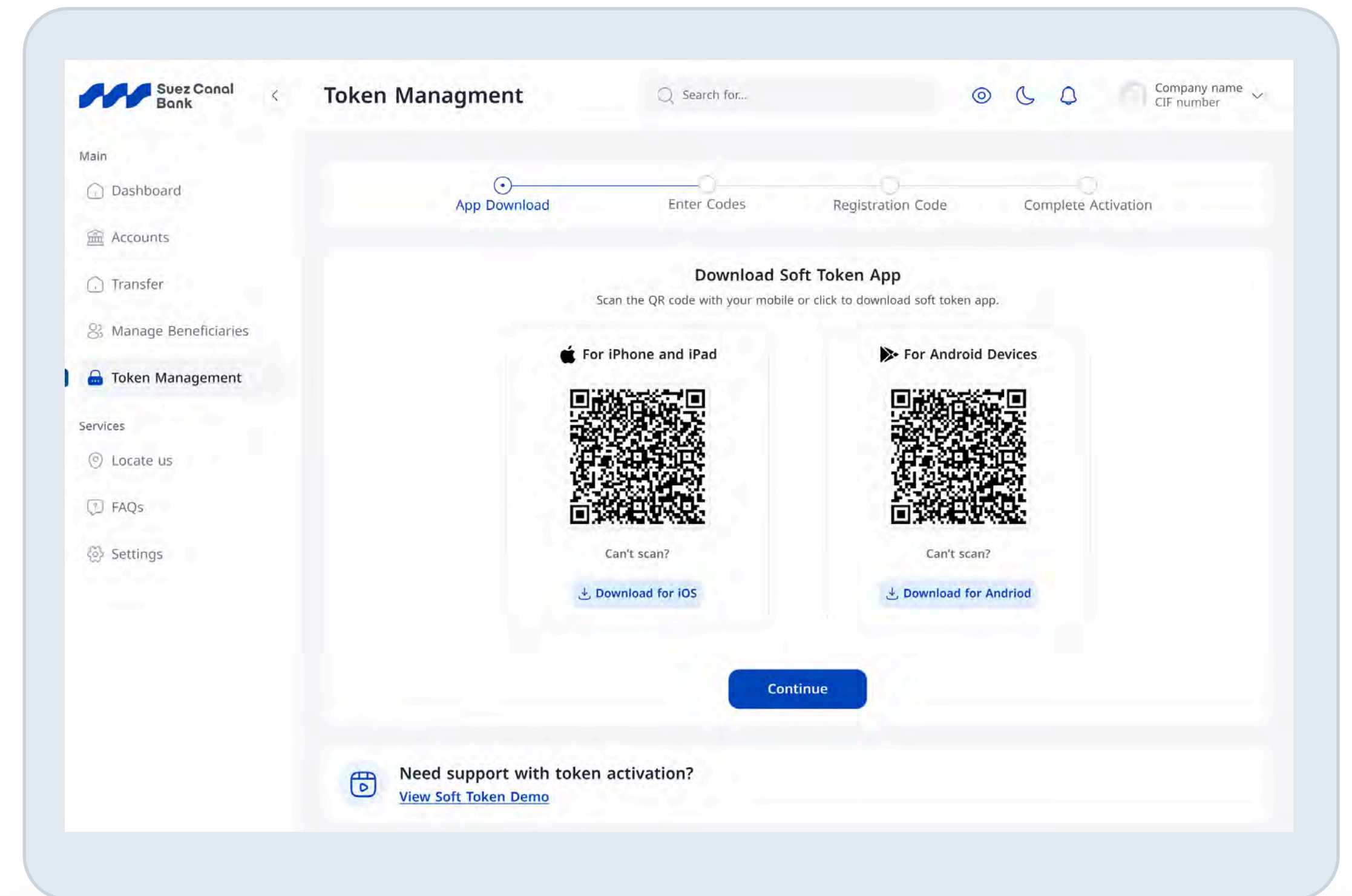
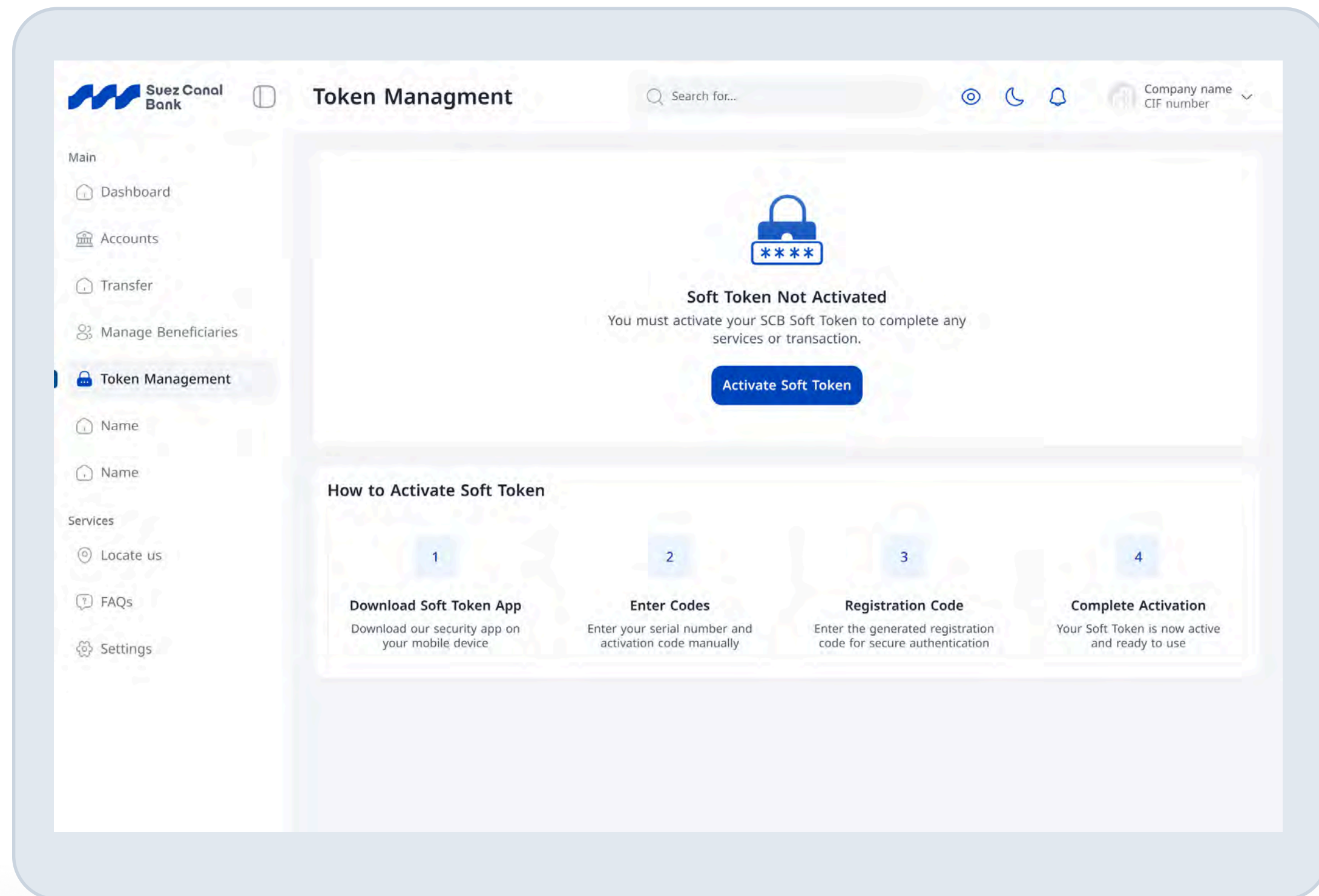
The screenshot shows the Suez Canal Bank mobile application interface. The top navigation bar includes the bank logo, a search bar, and user profile information. A left sidebar menu lists various options: Dashboard, Accounts, Transfer, Manage Beneficiaries, Pending Approvals (with a red notification badge), and Services (Locate us, FAQs, Settings). The 'Change Password' option is highlighted in the sidebar. The main content area displays a 'Change Password' form with three input fields: 'Old password', 'New password', and 'Confirm new password'. Below the fields, a list of password requirements is shown with checkboxes: 'Should be between 8 to 20 characters long', 'Include at least one capital letter (A-Z)', 'Include at least one small letter (a-z)', 'Add at least one number (0-9)', 'Include at least one special character @,#,\$,%,&^,-', 'Not include your username', 'Avoid repeating sequences like "111" or "aaa"', and 'Avoid consecutive sequences like "abc" or "123"'. A blue 'Continue' button is located at the bottom of the form.

Activate Soft Token

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Activate Soft Token (2-3)

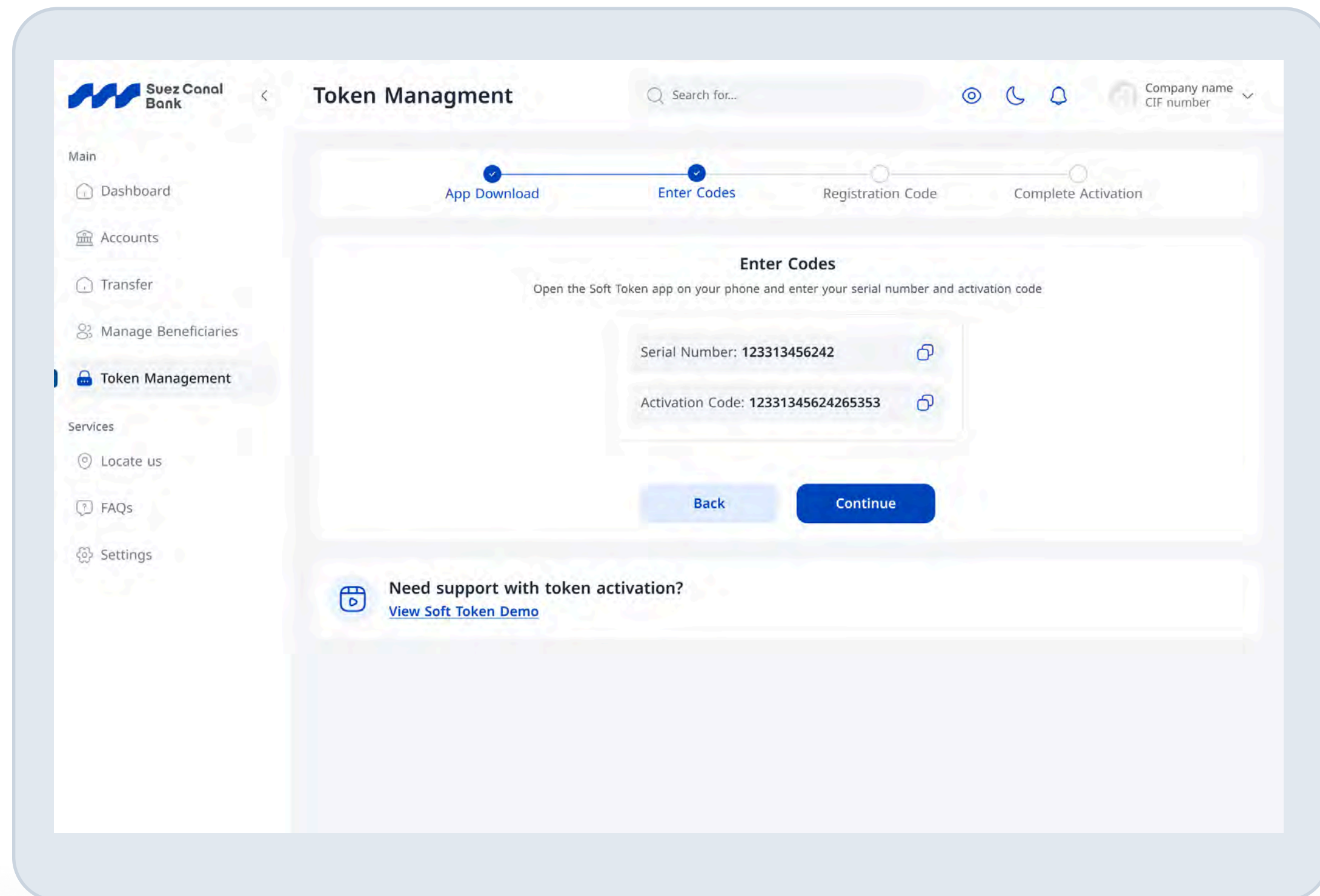


1 From the web platform side menu, select **“Token Management.”** then click **“Activate soft token”**

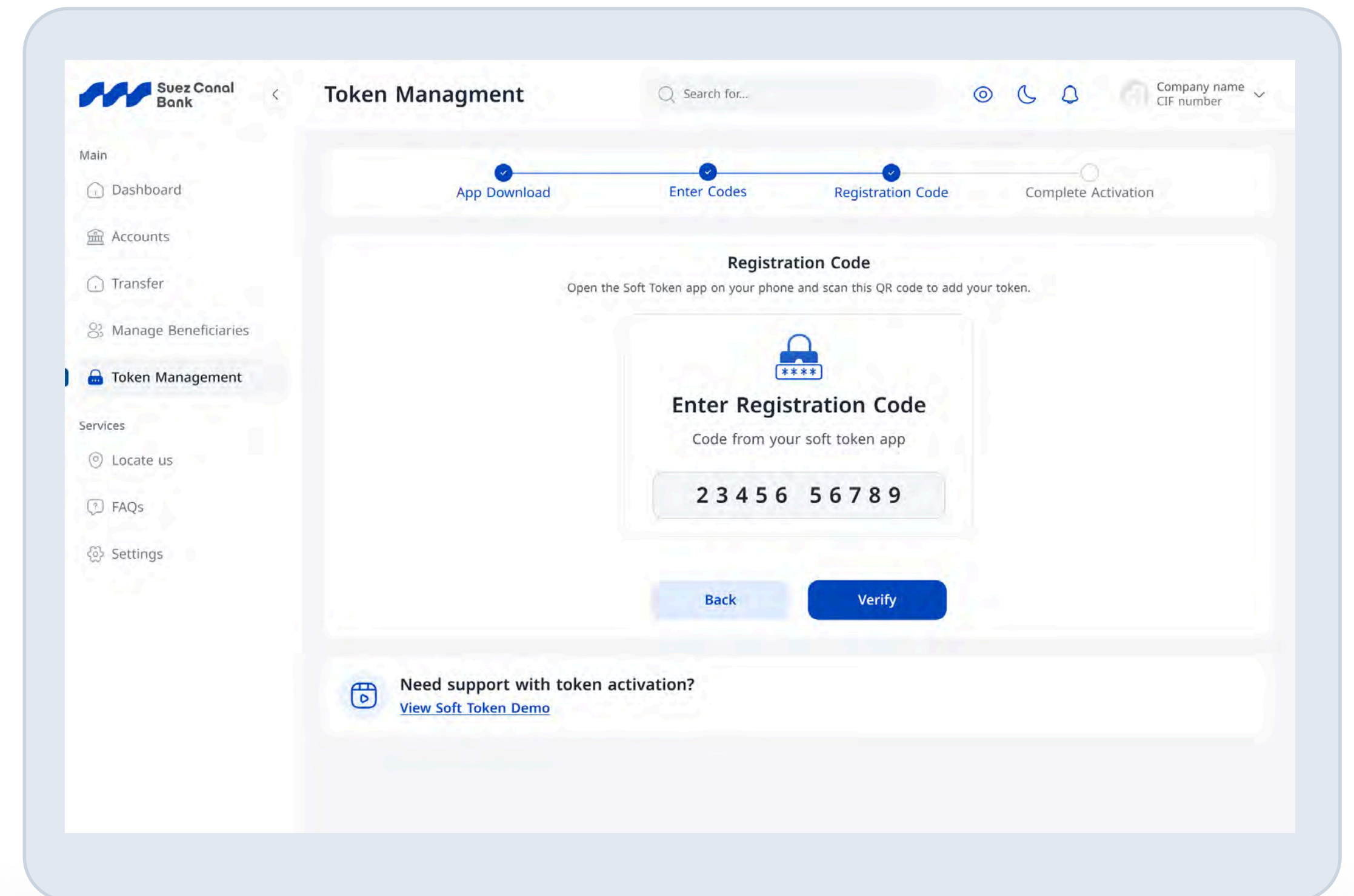
2 Download the **SCB Soft Token App** from the App Store or Google Play.



Activate Soft Token (2-3)



- 3 Open the Soft Token app on your phone and enter your **Serial number** and **activation code**



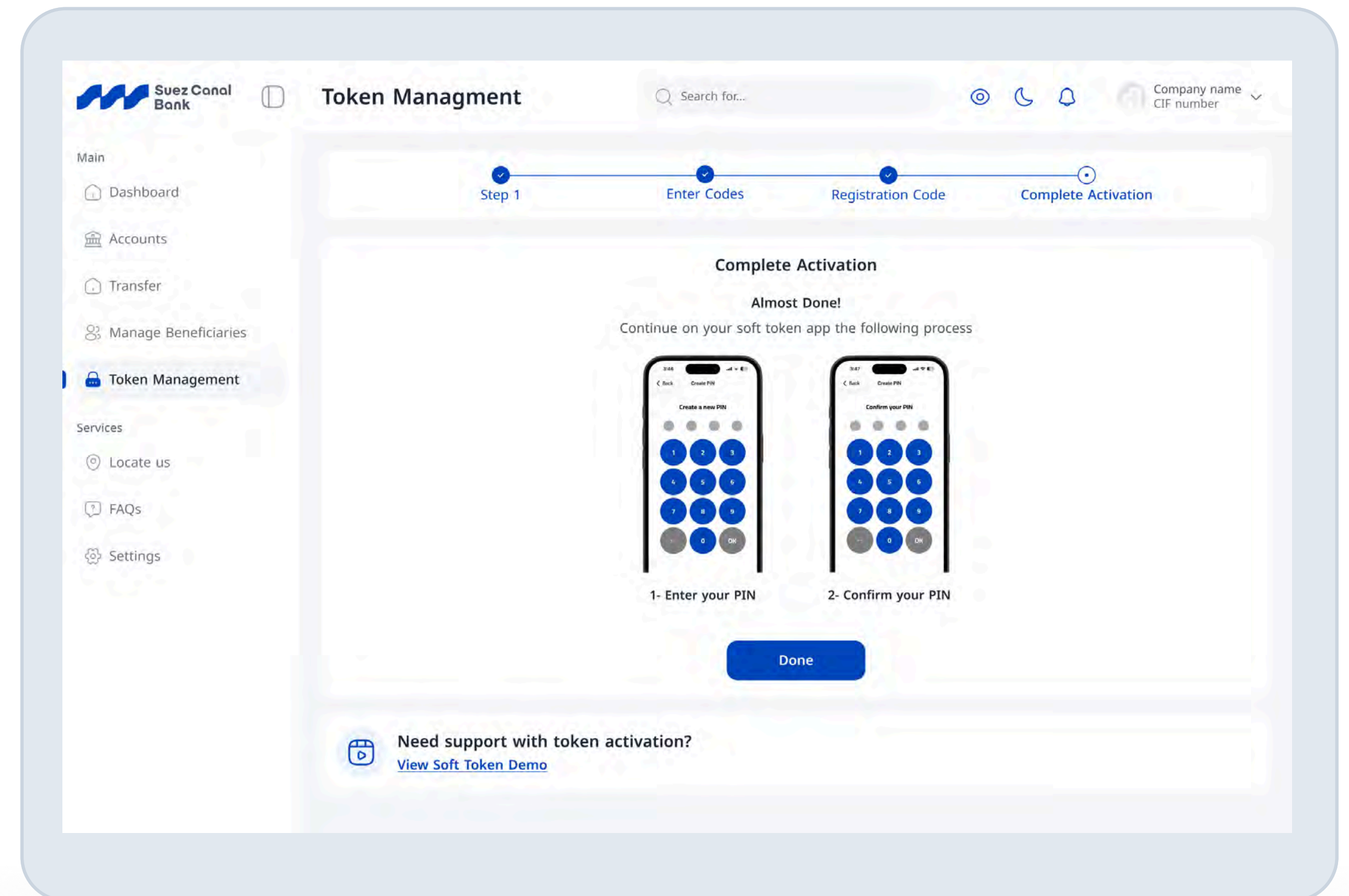
- 4 Open the Soft Token app on your phone and enter this **code to add your token** then click on **“Verify”**

Activate Soft Token (3-3)

5

In the soft token app continue the following process:

- Enter PIN Code
- Re-inter the PIN Code



Reactivate Soft Token

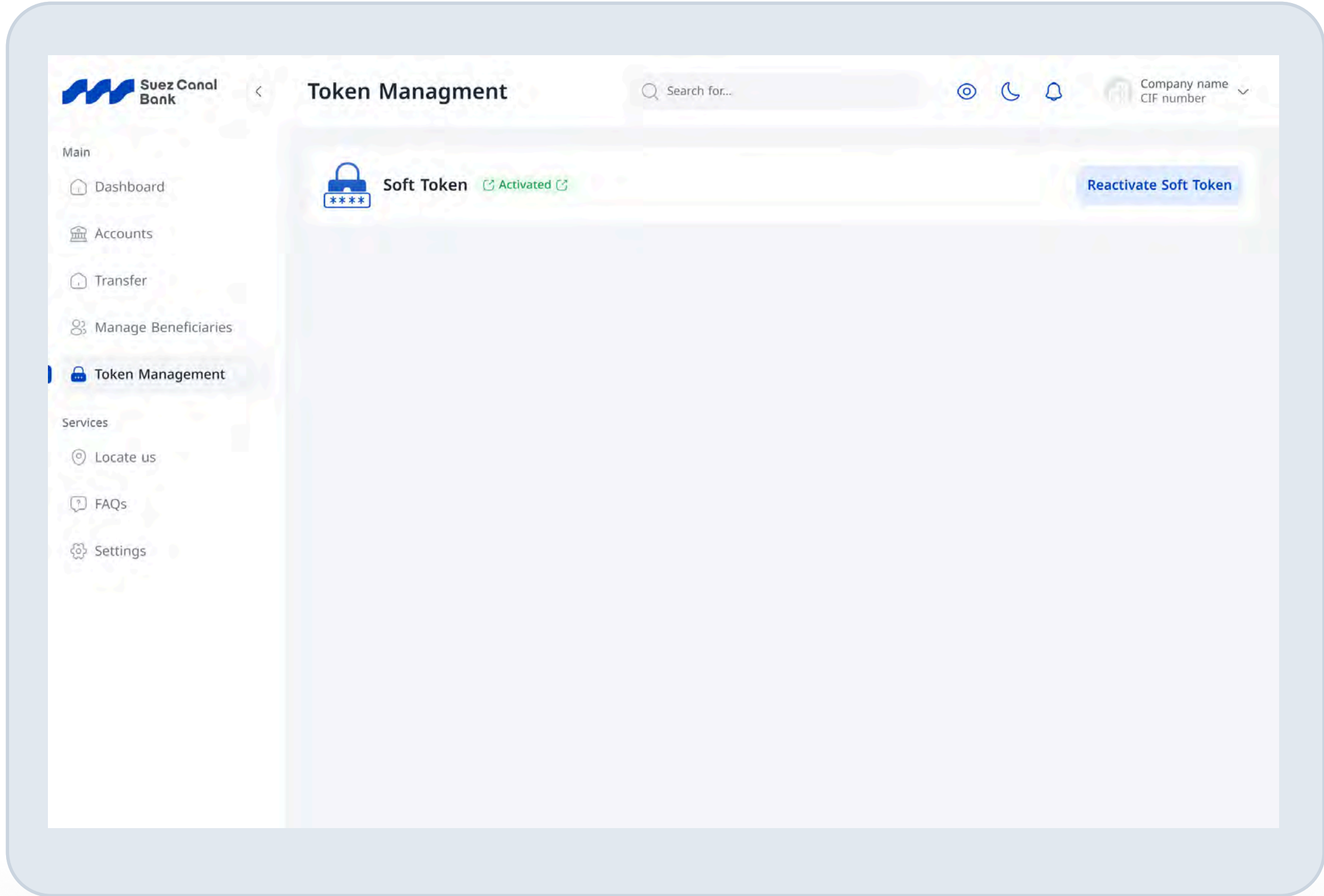
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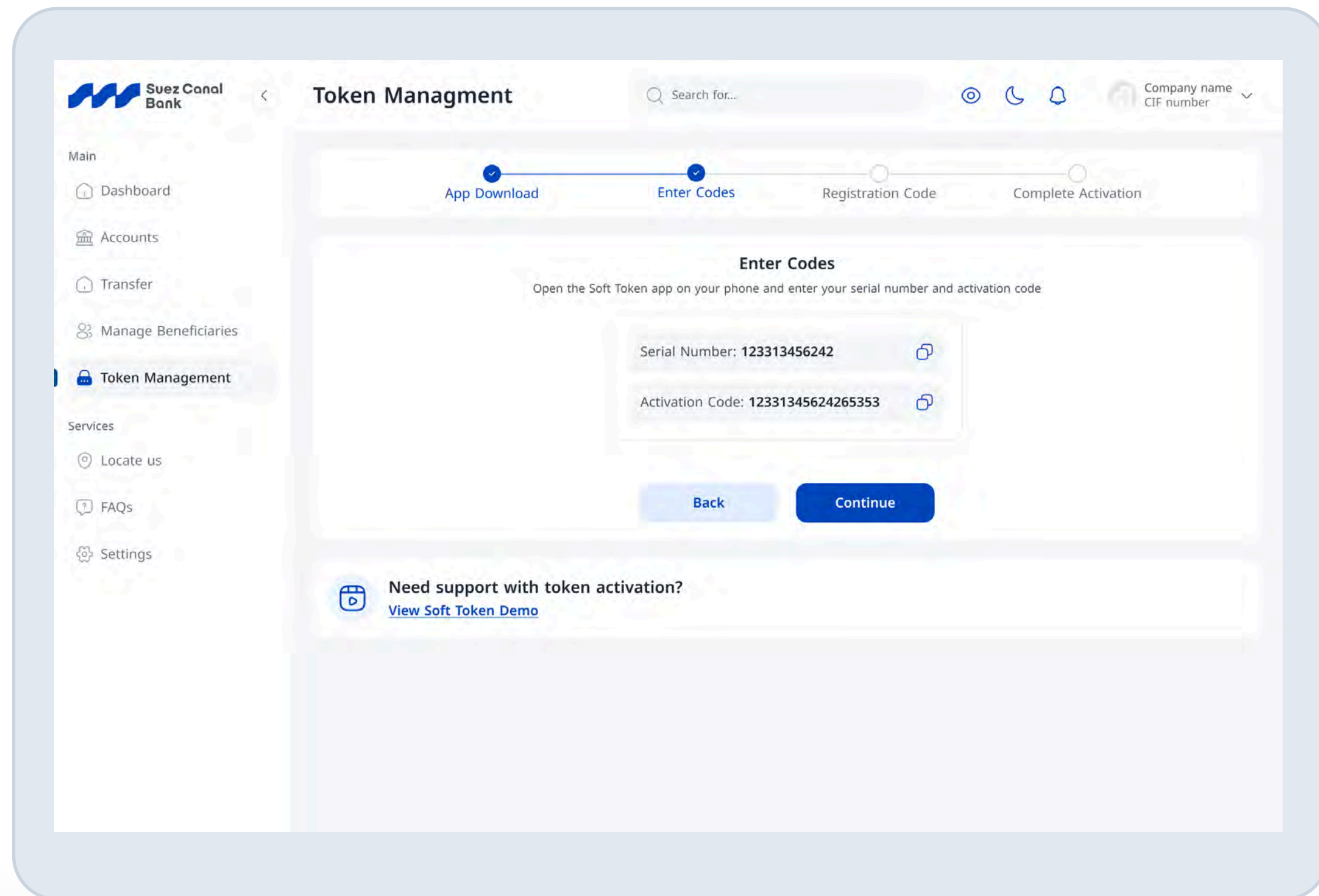
Reactivate Soft Token (1-3)

1

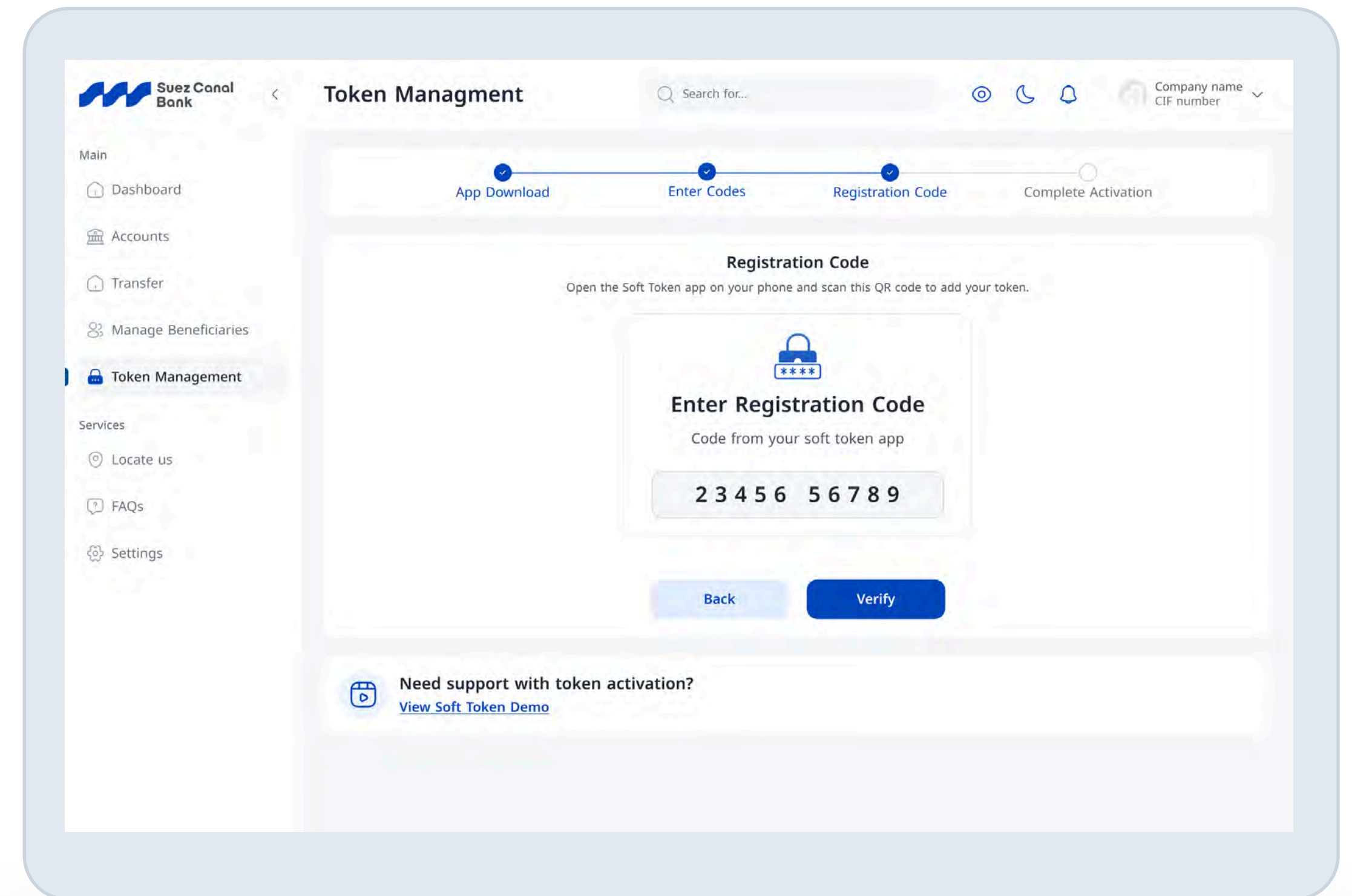
From the web platform side menu, select **“Token Management.”** then Click on **“Reactivate Soft Token”**



Activate Soft Token (2-3)



2 Open the Soft Token app on your phone and enter your **Serial number** and **activation code**



3 Open the Soft Token app on your phone and scan this **QR code** to add your token.

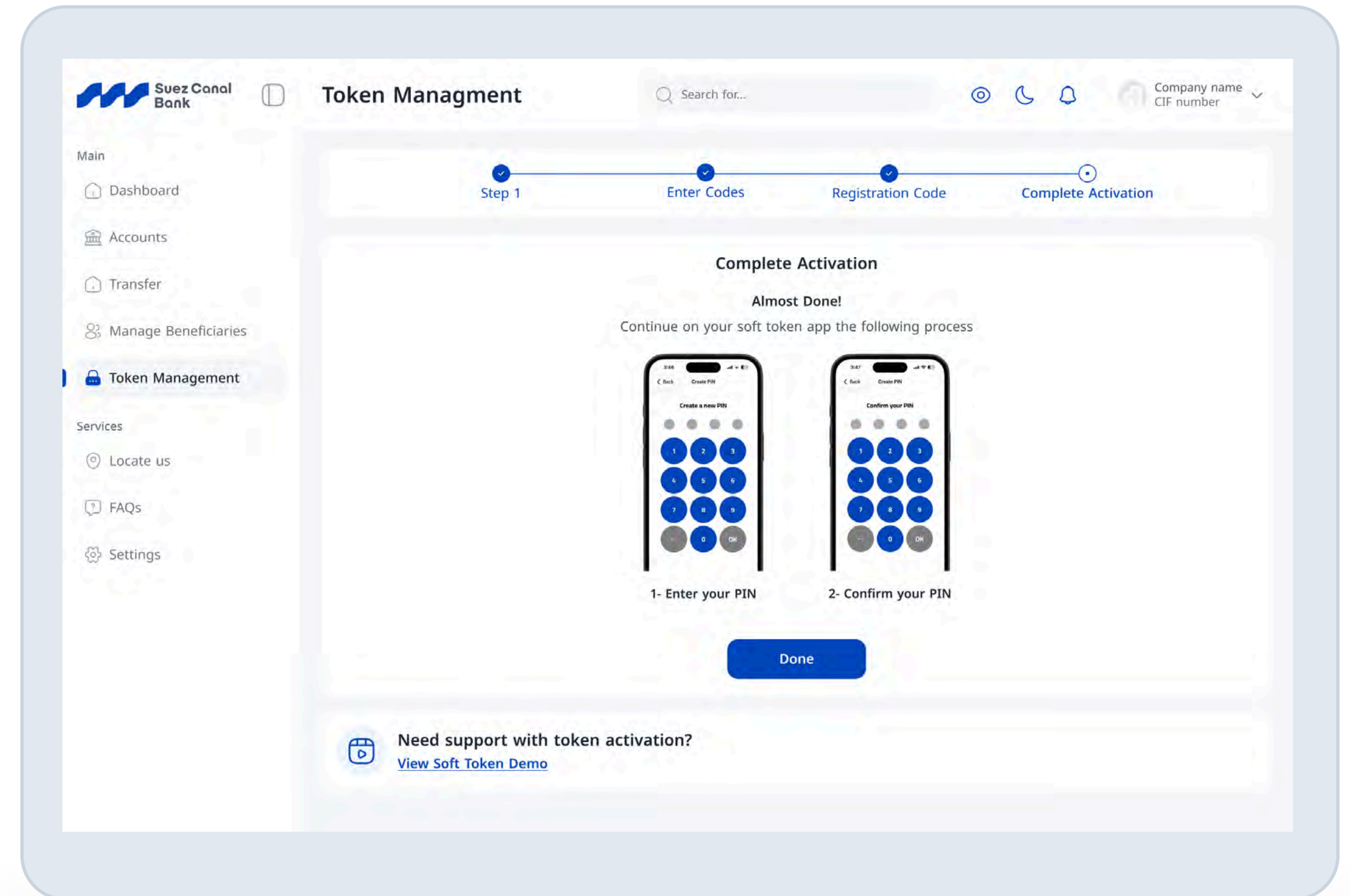


Activate Soft Token (3-3)

4

In the soft token app continue the following process:

- Enter PIN Code
- Re-inter the PIN Code



Open New Account

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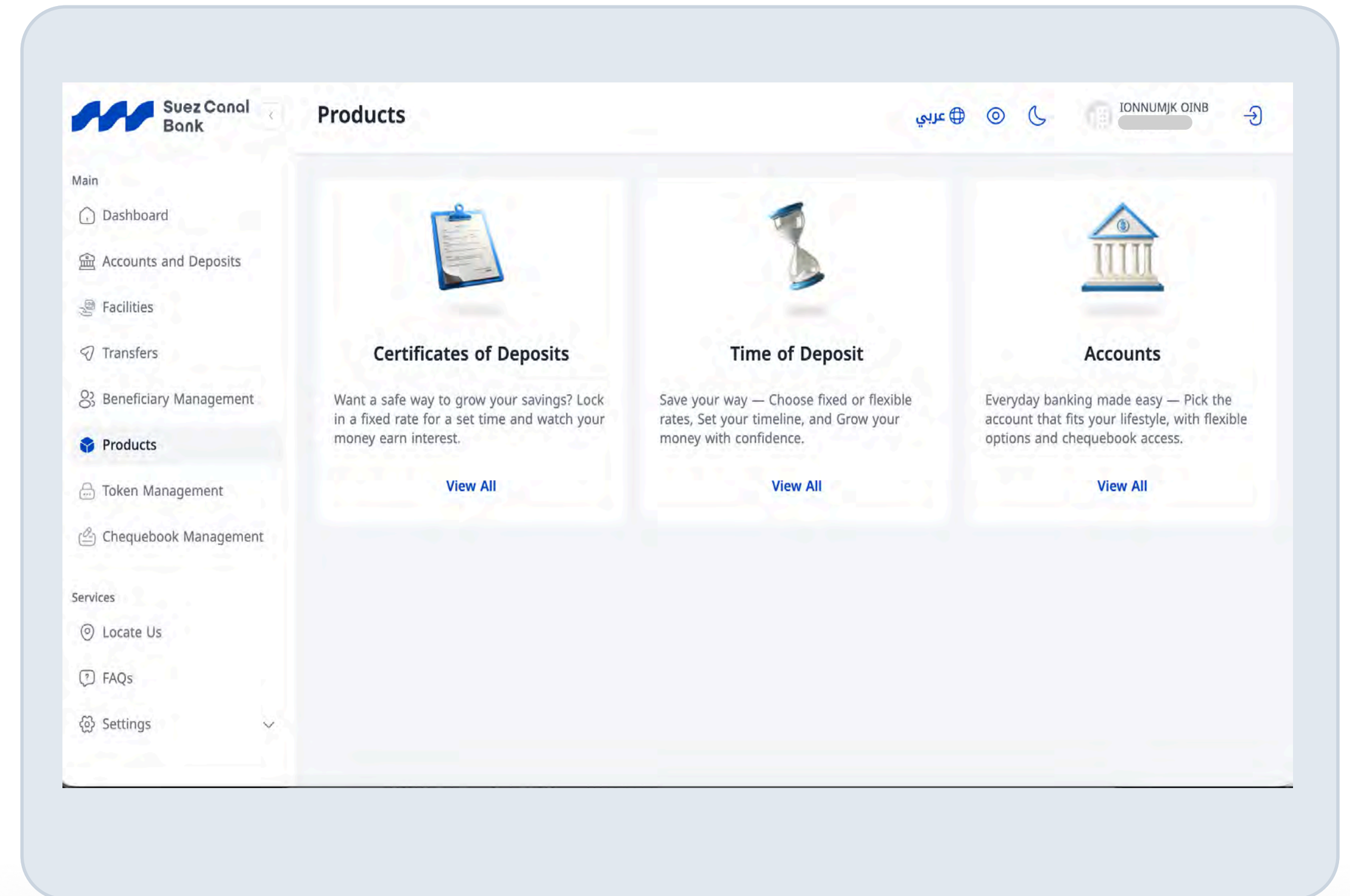


Open New Account (1-4)

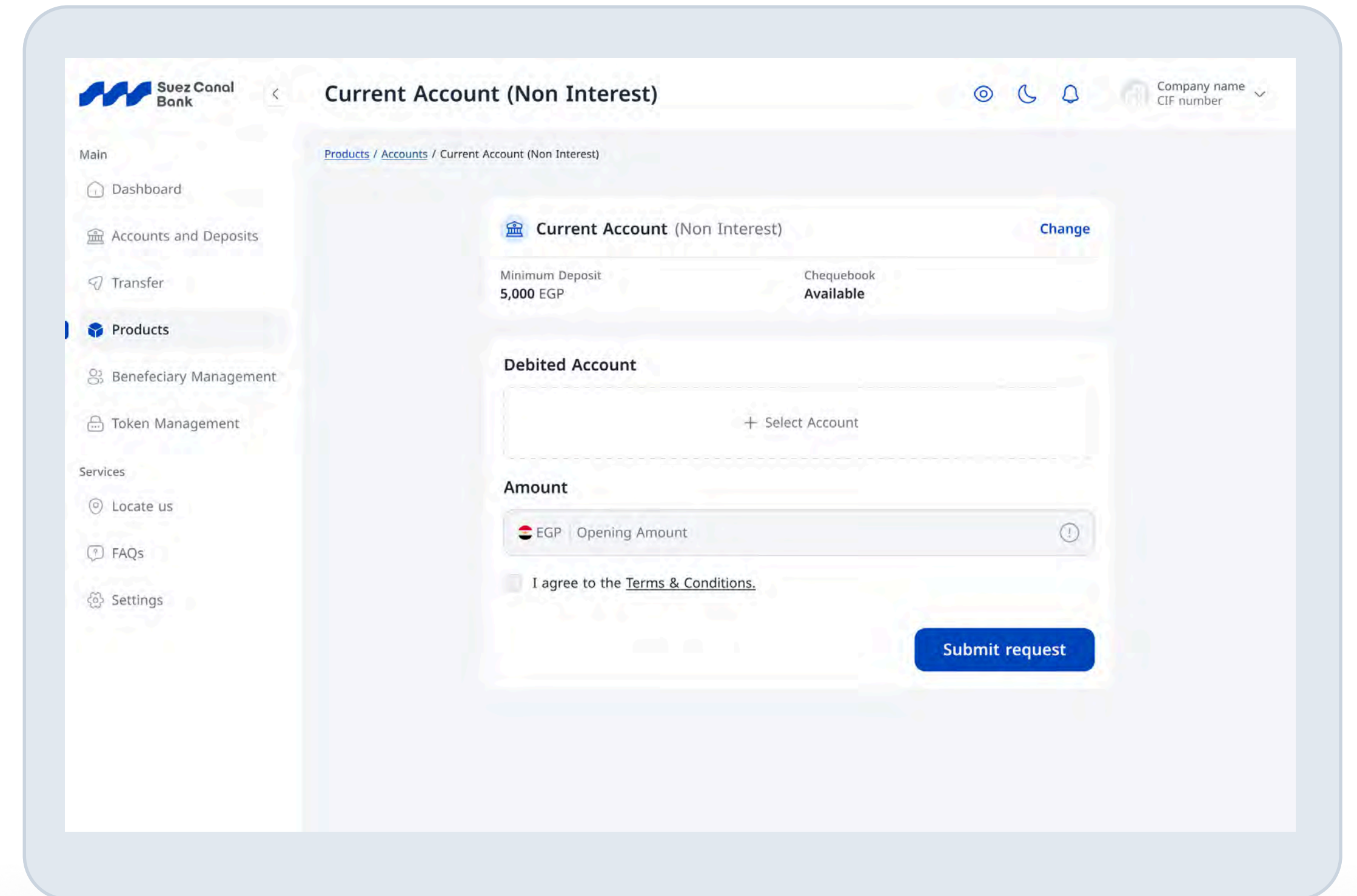
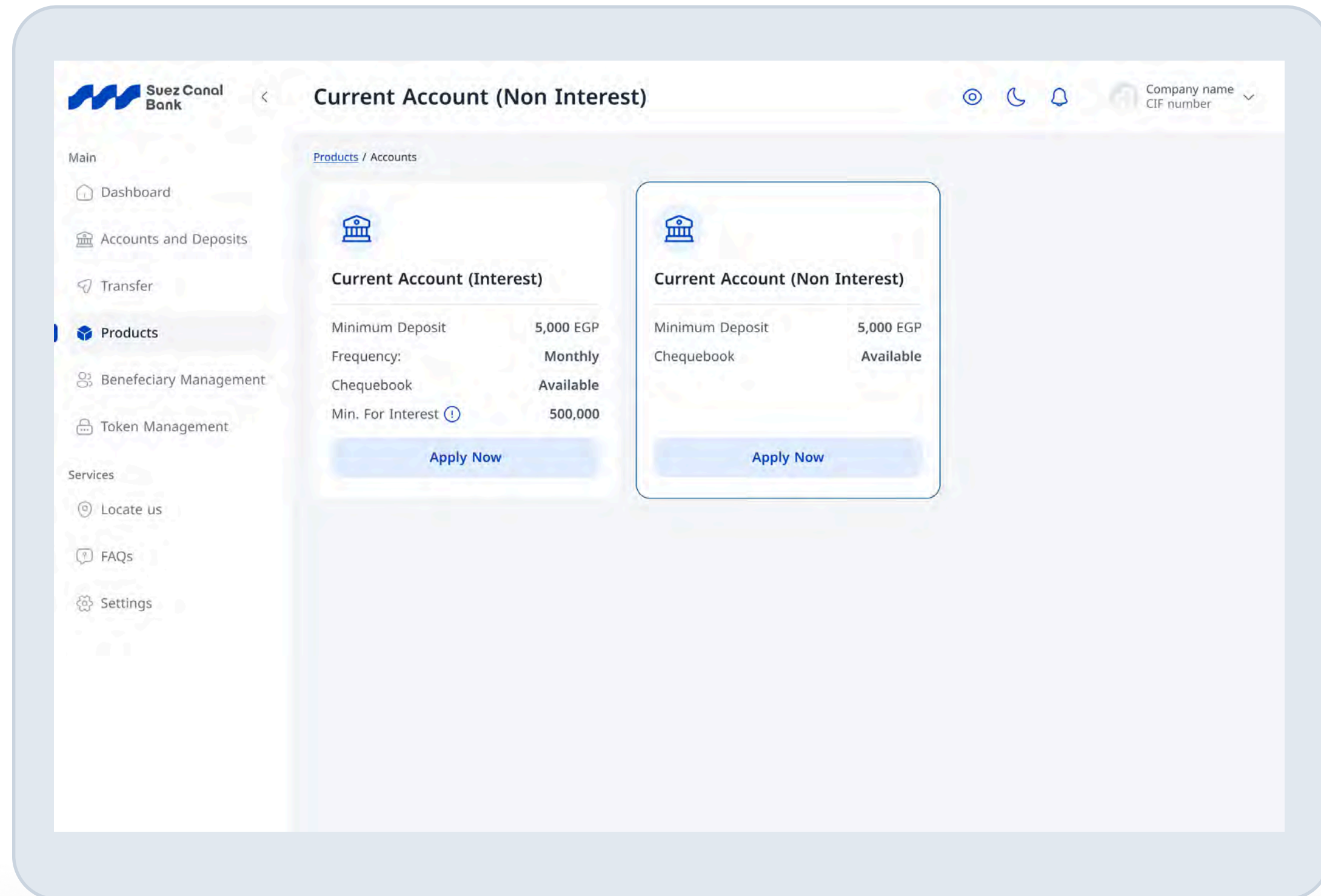
1

From the web platform side menu, select “**Products**” to browse the full list of available products, including:

- Certificates of Deposit (CDs)
- Time Deposits (TDs)
- Accounts



Open New Account (2-4)

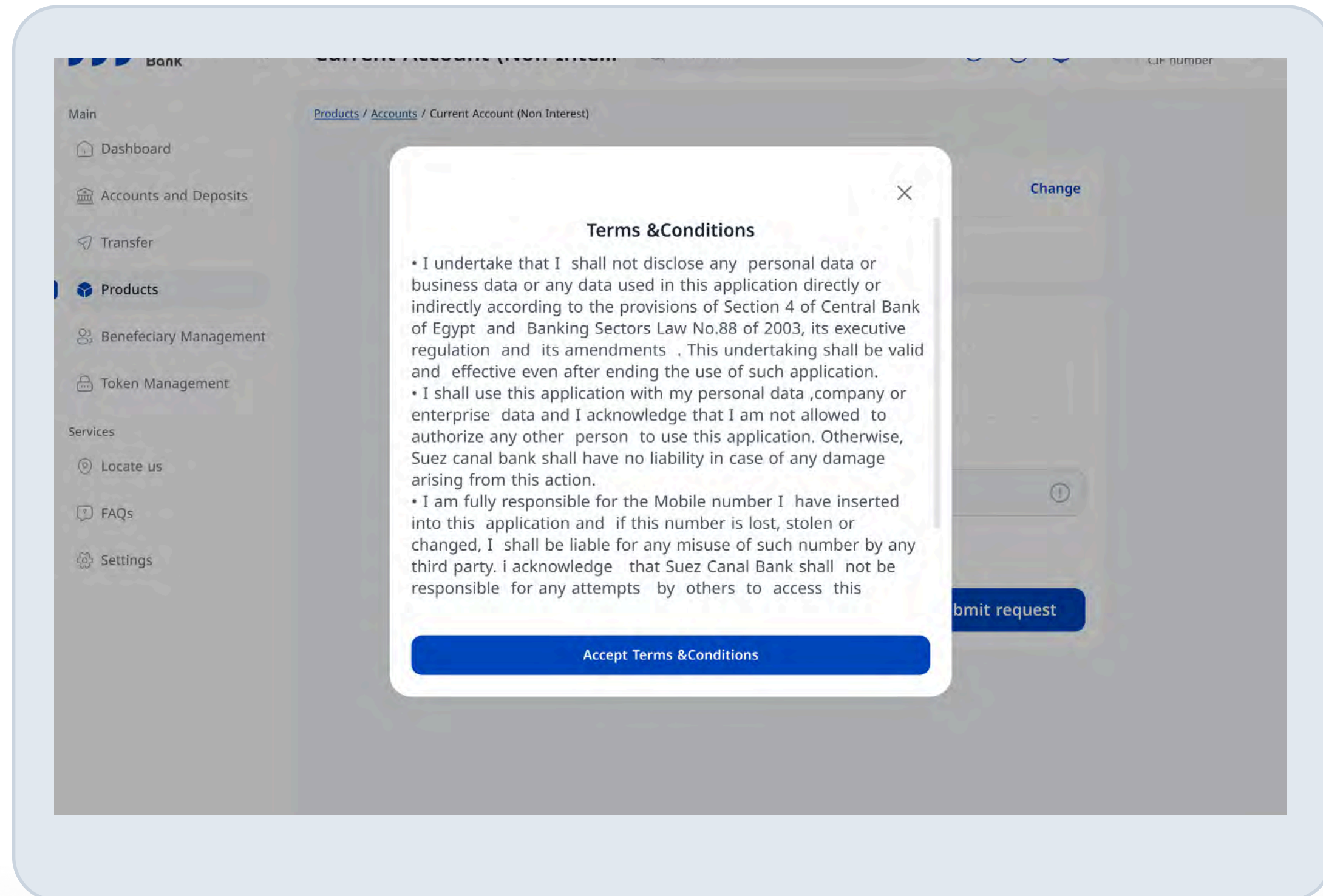


2 Select the type of account you want to apply to. And click on "Apply Now"

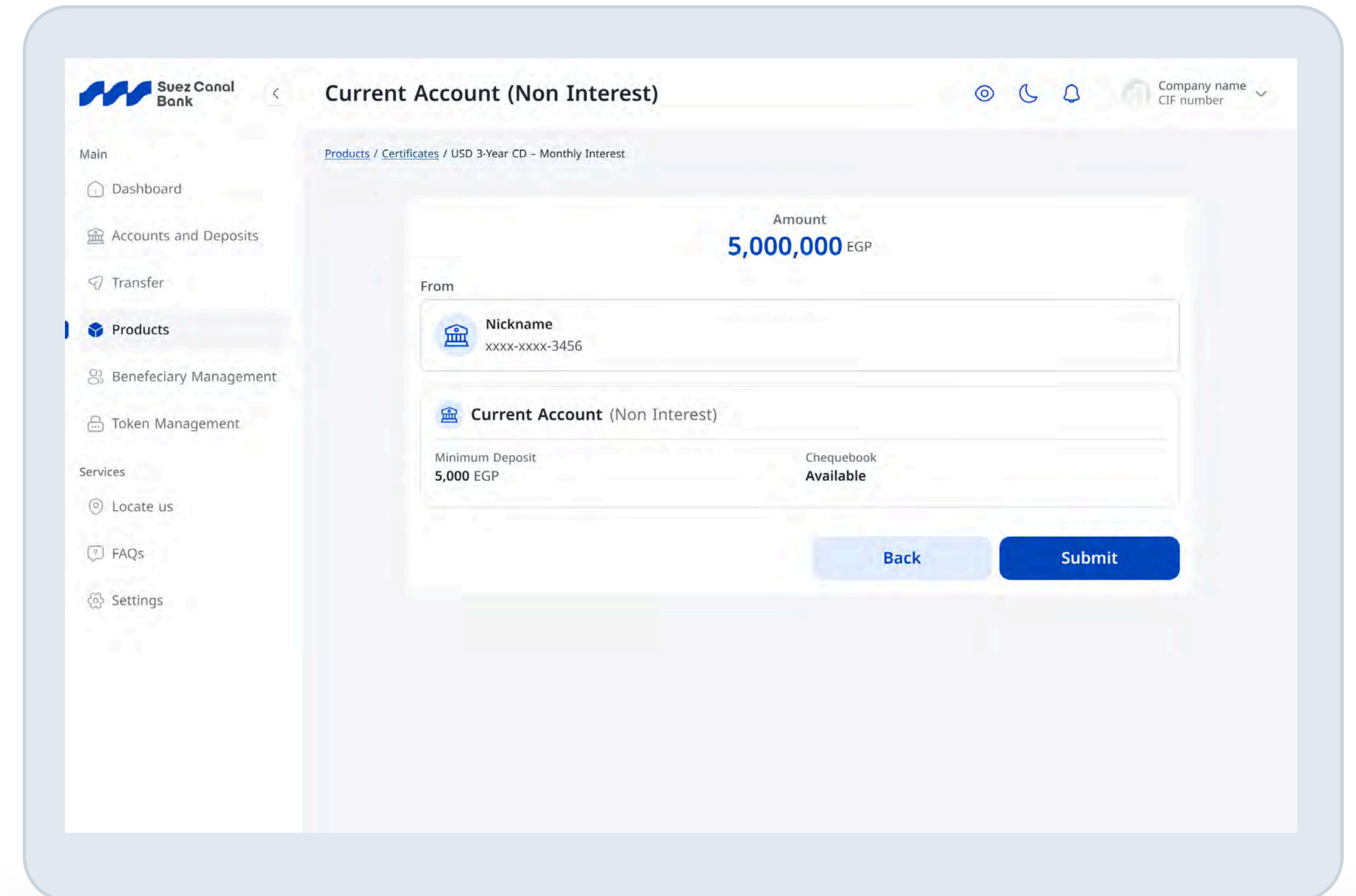
3 Enter the account **opening amount** and which account to deduct the amount from



Open New Account (3-4)



4 Read the Terms and Conditions and **accept it.**



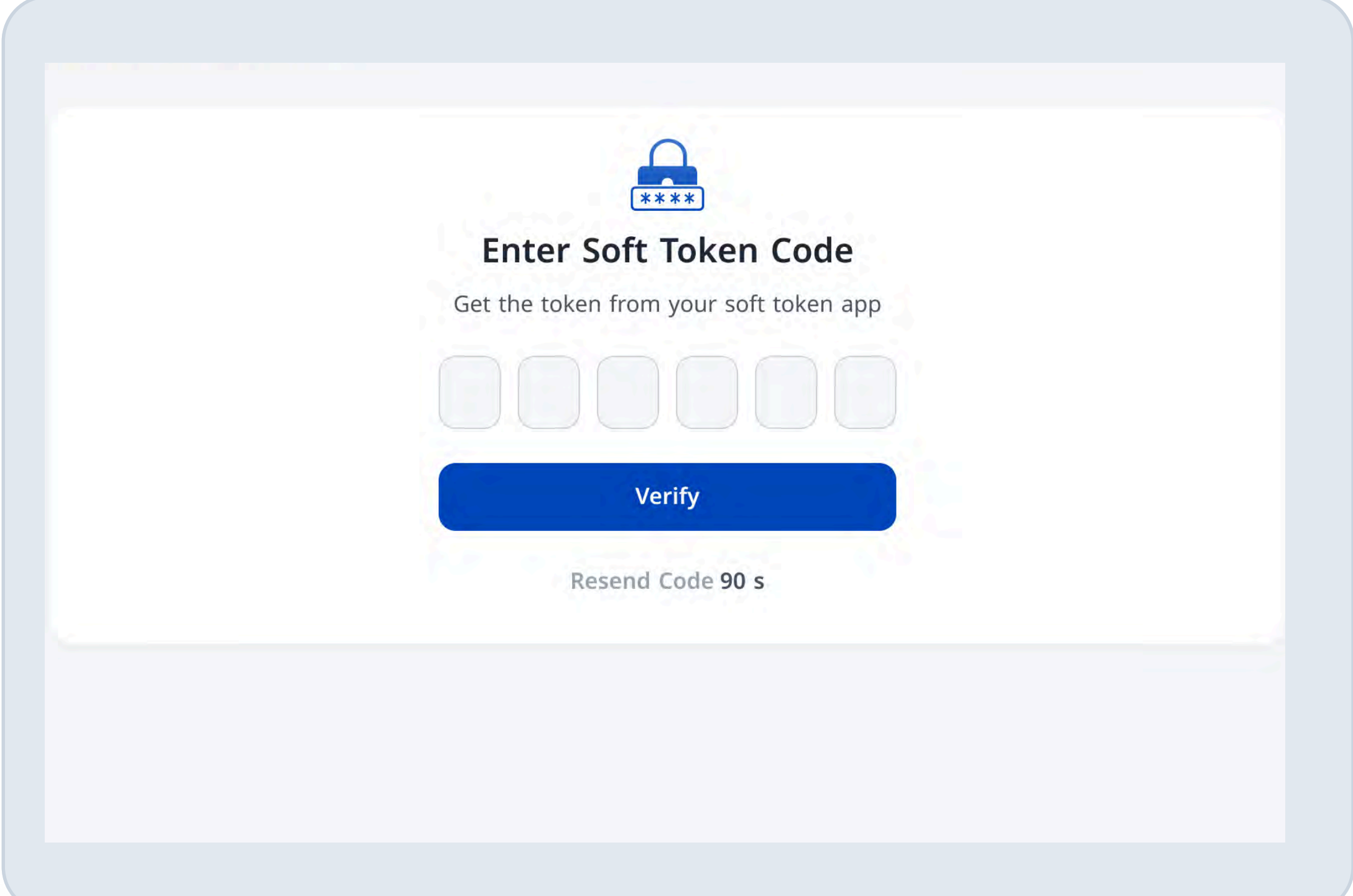
5 Click on "**Submit**" to create the new account



Open New Account (4-4)

6 Enter the token code. You will find it in the **“SCB Token App”**

[Go to “How to activate Soft Token”](#)



The screenshot shows a mobile application interface for entering a soft token code. At the top, there is a blue padlock icon with four asterisks below it. The main heading is "Enter Soft Token Code" in bold black text. Below the heading, it says "Get the token from your soft token app". There are six empty rounded rectangular input boxes arranged horizontally. Below the input boxes is a prominent blue button with the word "Verify" in white. At the bottom, there is a link that says "Resend Code 90 s".

Open Time Deposit

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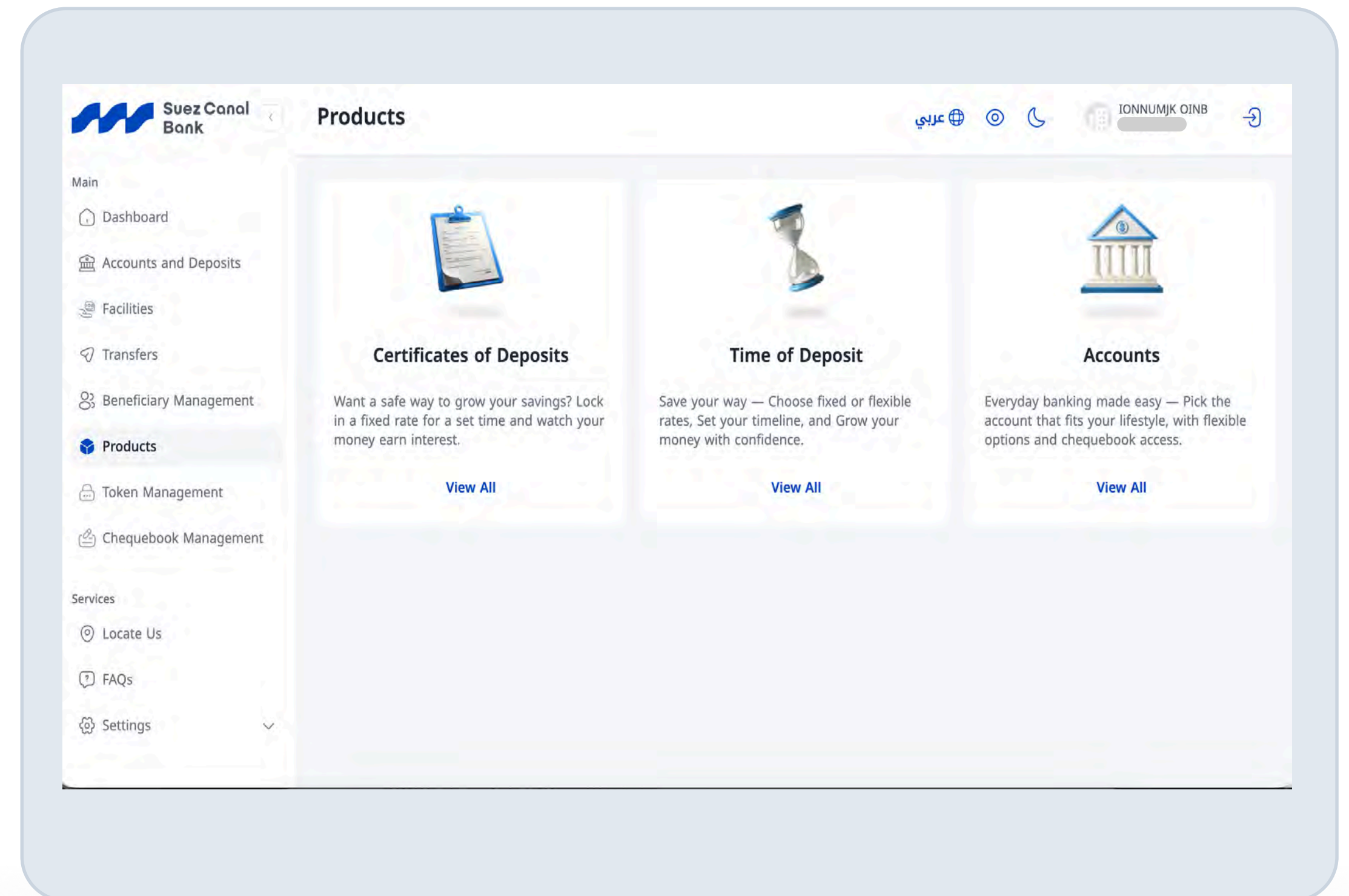


Open Time Deposit (1-4)

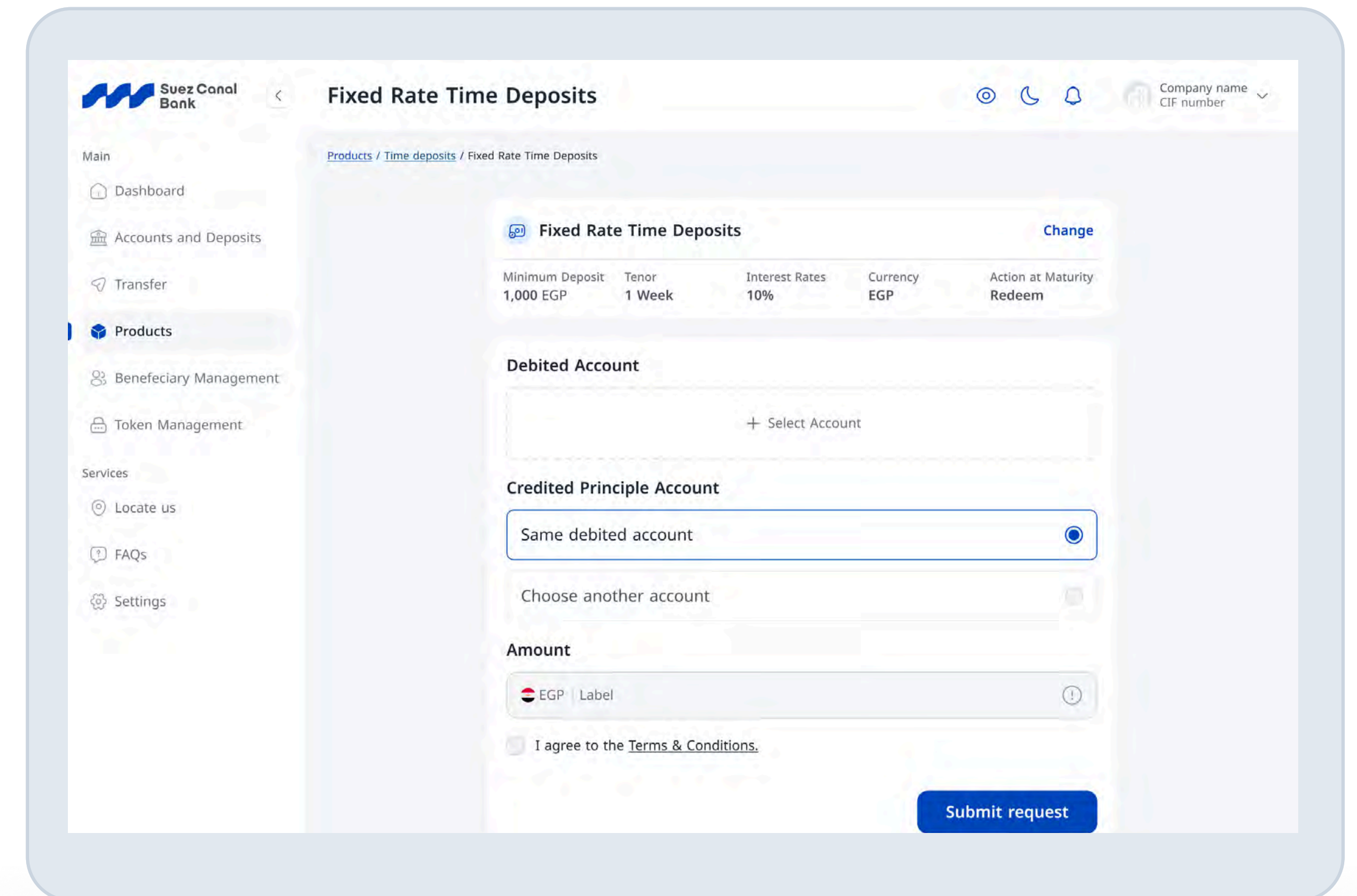
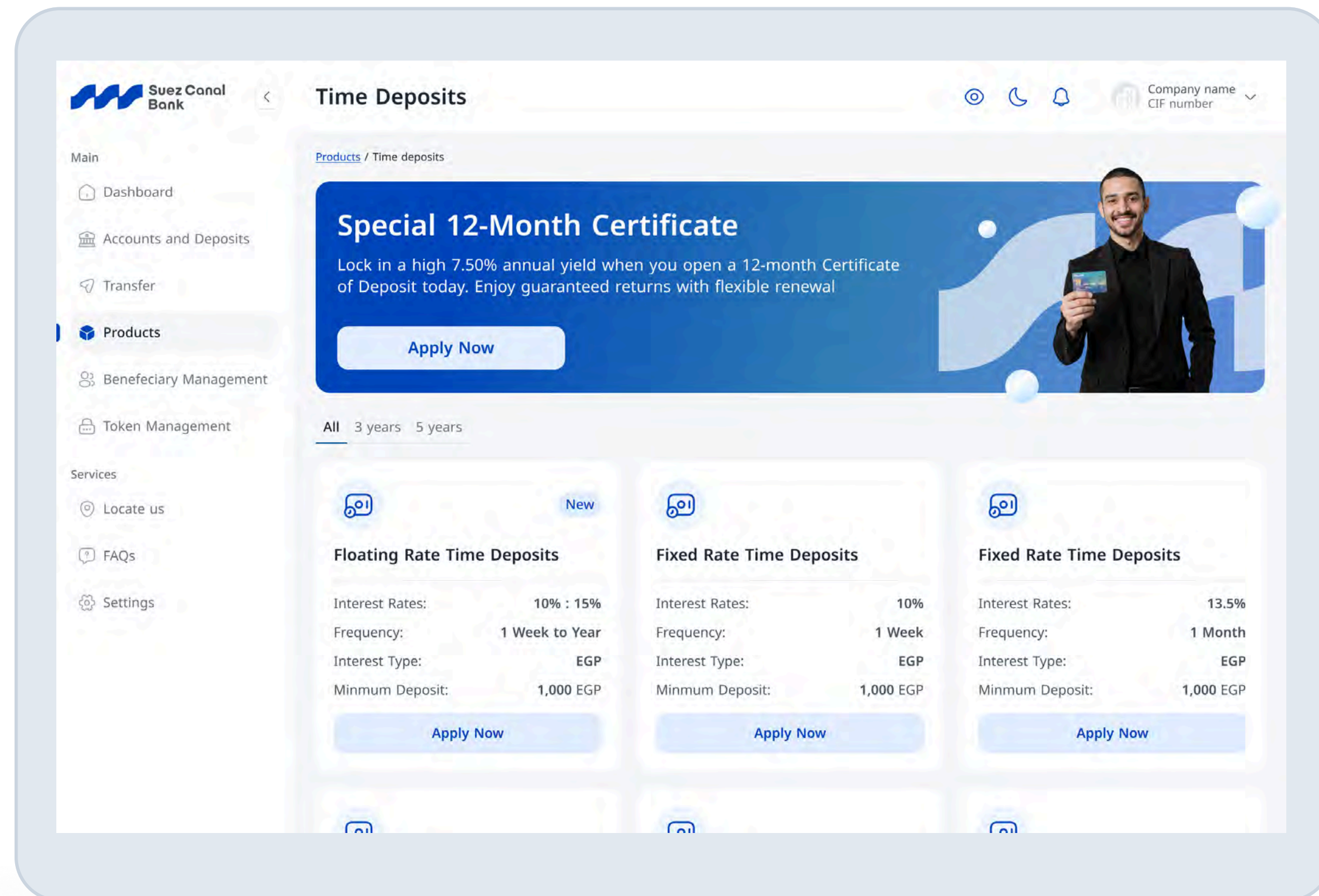
1

From the web platform side menu, select “**Products**” to browse the full list of available products, including:

- Certificates of Deposit (CDs)
- Time Deposits (TDs)
- Accounts



Open Time Deposit (2-4)

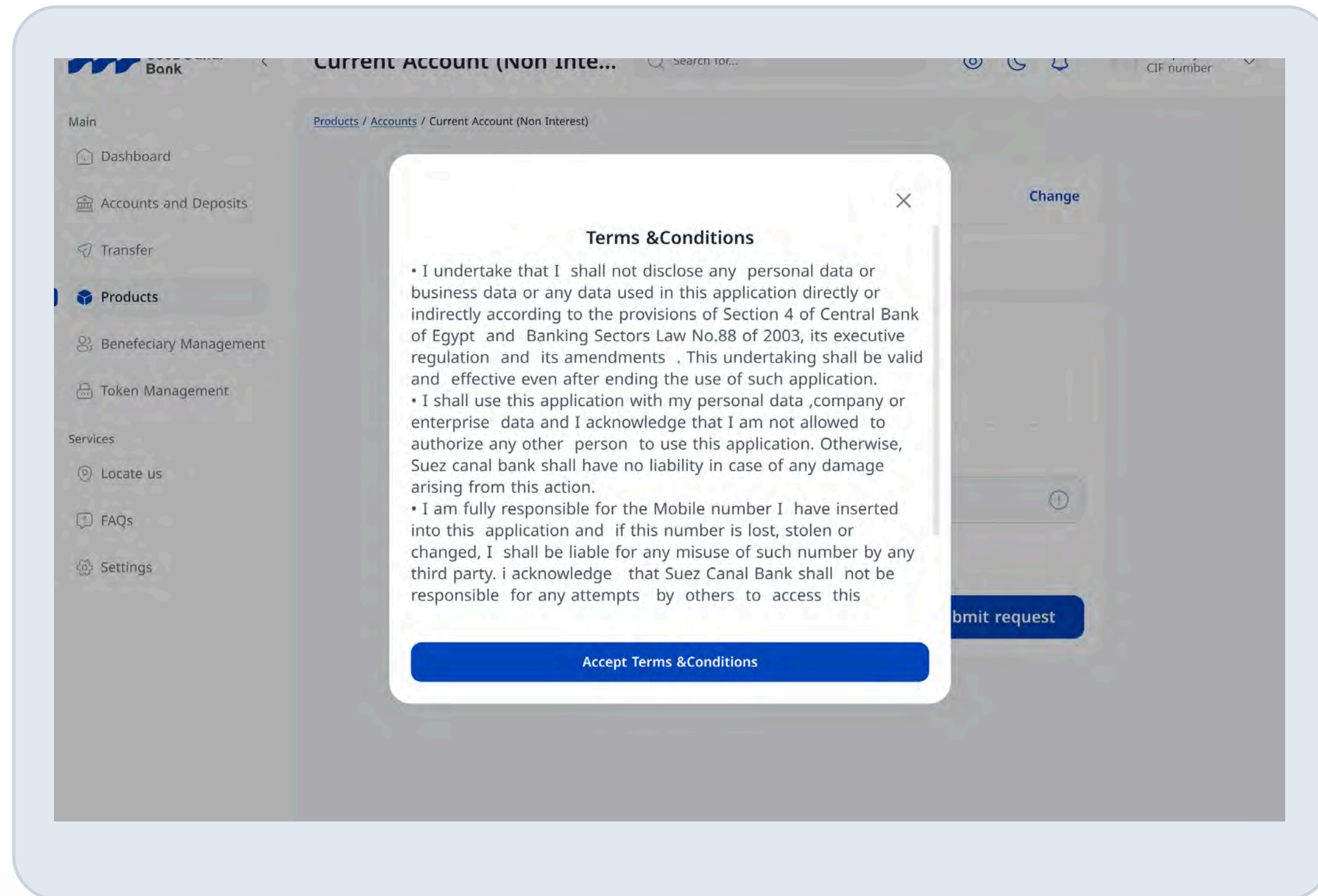


2 Select your preferred Time Deposit type. And click on “**Apply Now**”

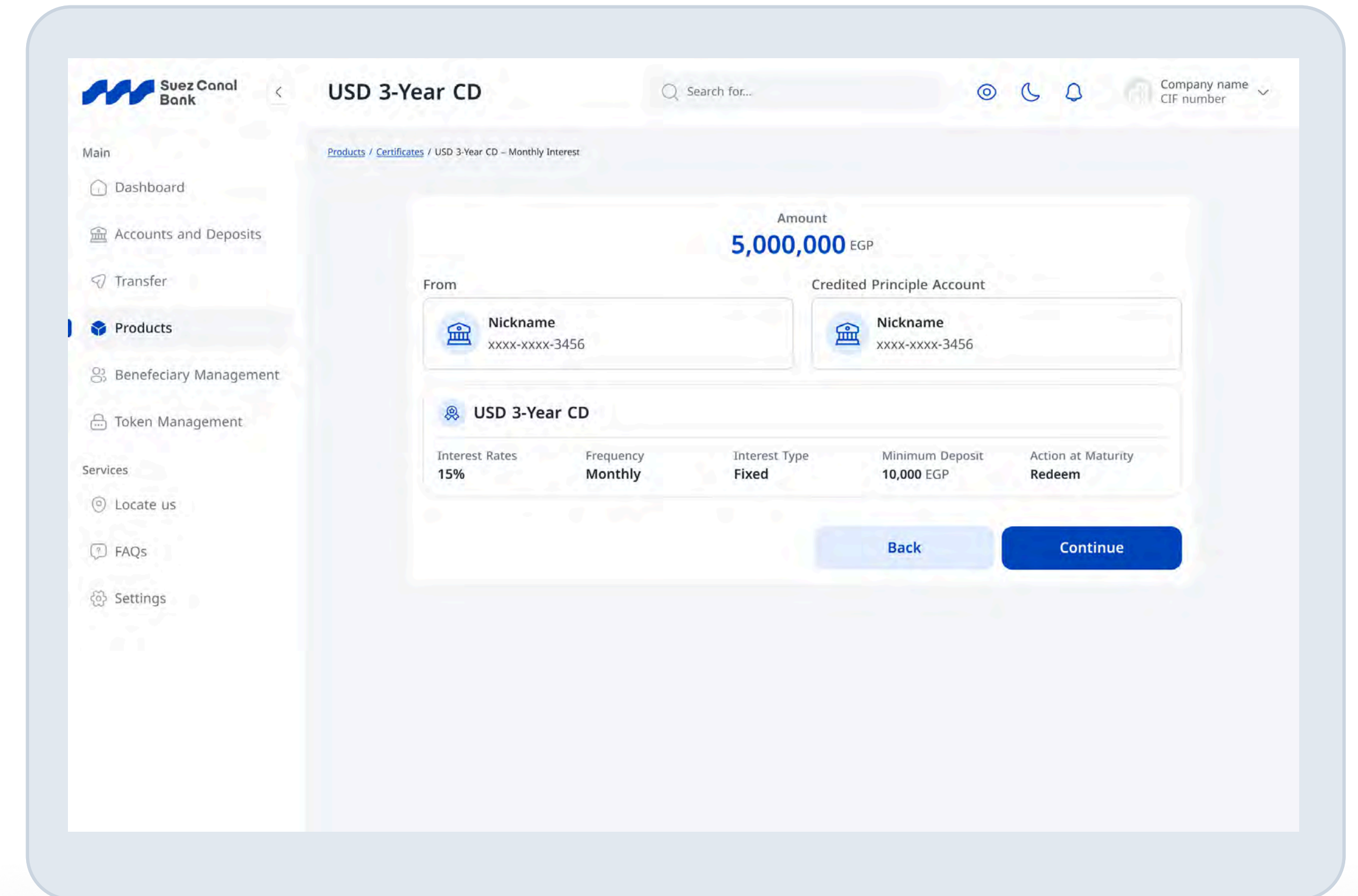
3 Select **Opening amount** and which account to deduct the amount from



Open Time Deposit (3-4)



4 Read the Terms and Conditions and **Accept it.**



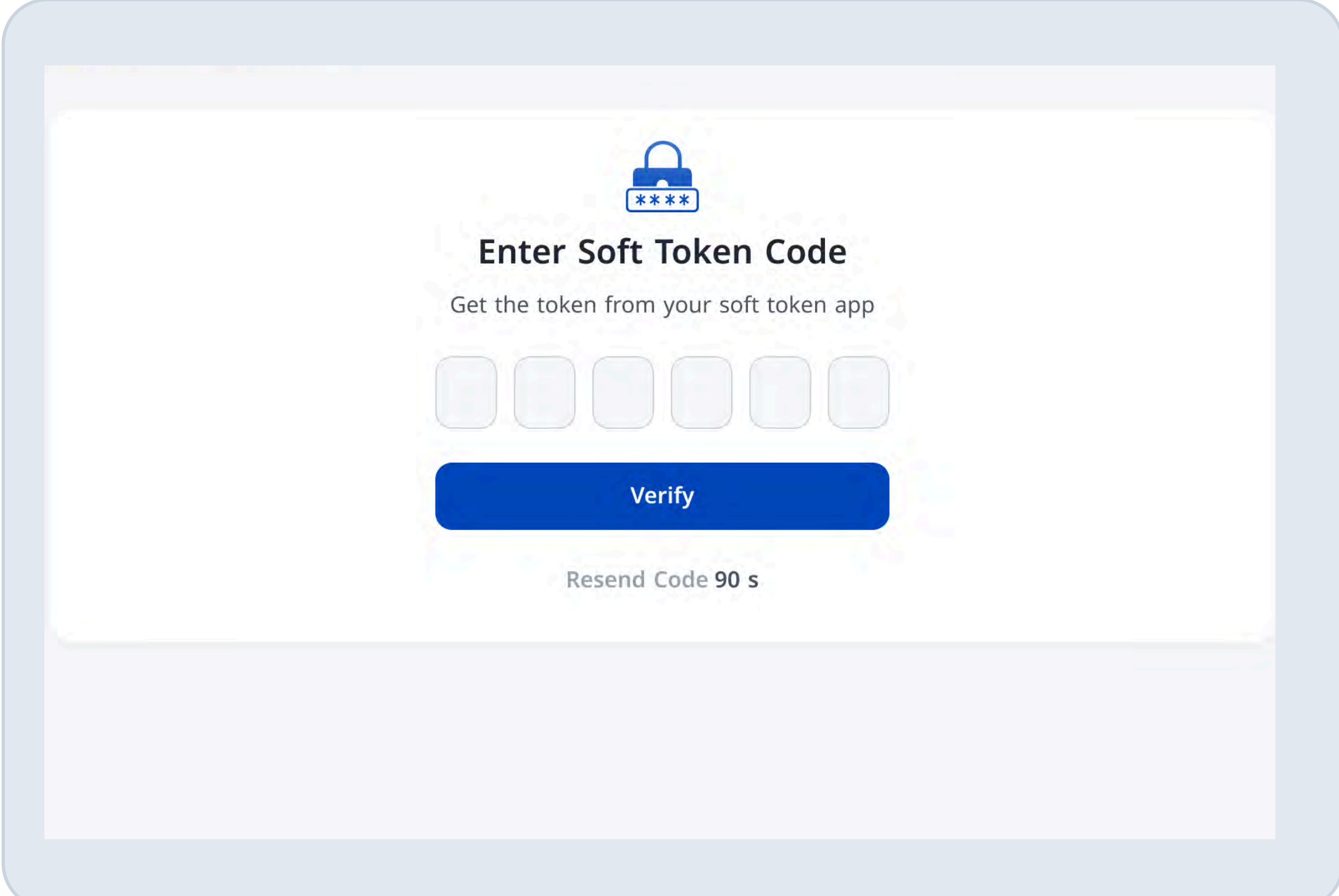
5 Click on "**Continue**" to create the new CD



Open Time Deposit (4-4)

6 Enter the token code. You will find it in the **“SCB Token App”**

[Go to “How to activate Soft Token”](#)



The screenshot shows a mobile application interface for entering a soft token code. At the top, there is a blue padlock icon with four asterisks below it. The main heading is "Enter Soft Token Code" in bold black text. Below the heading, it says "Get the token from your soft token app". There are six empty rounded rectangular input boxes arranged horizontally. Below the input boxes is a prominent blue button with the word "Verify" in white. At the bottom, there is a link that says "Resend Code 90 s".

Create Certificate of Deposits

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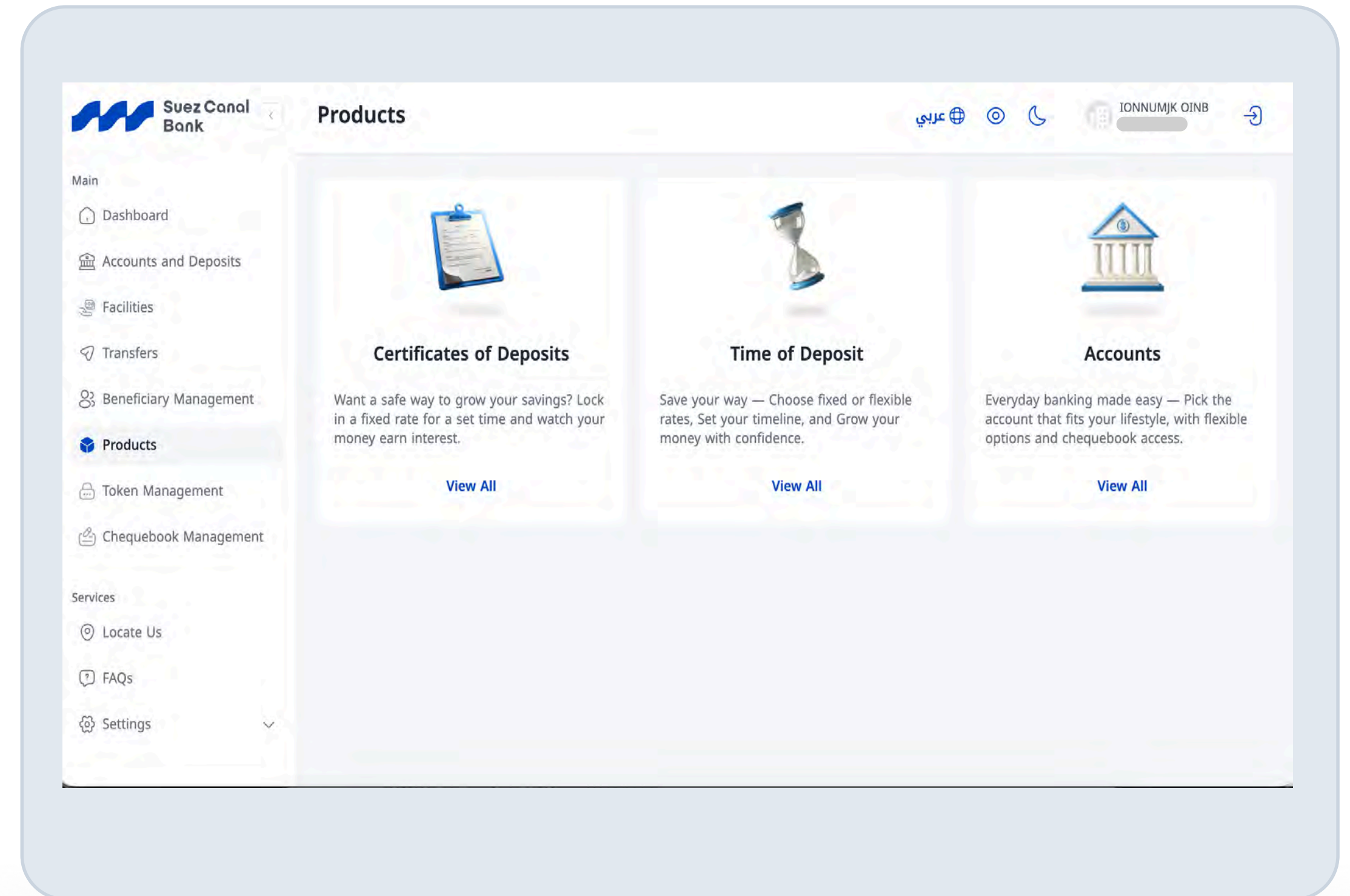


Create Certificate of Deposits (1-4)

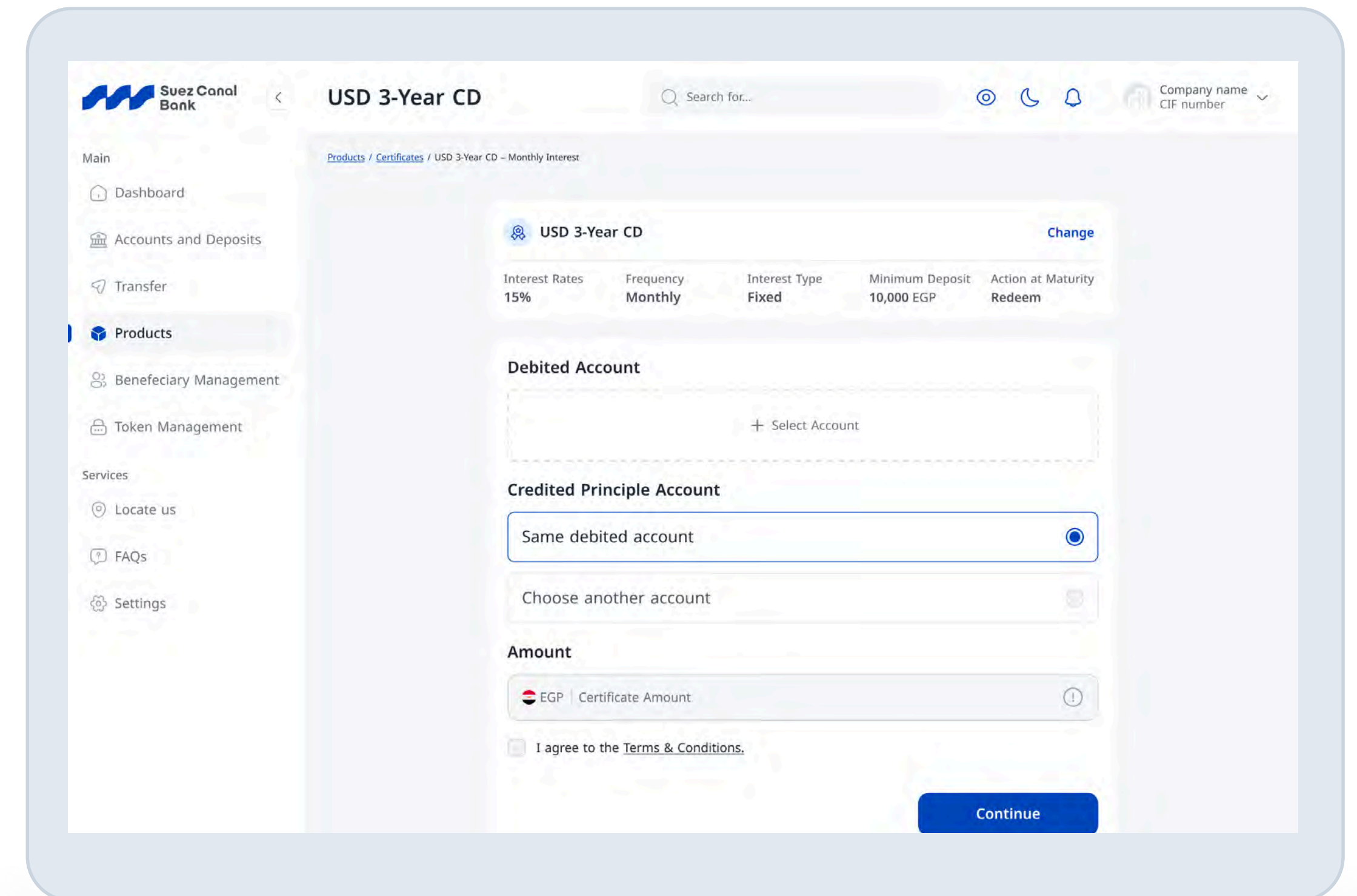
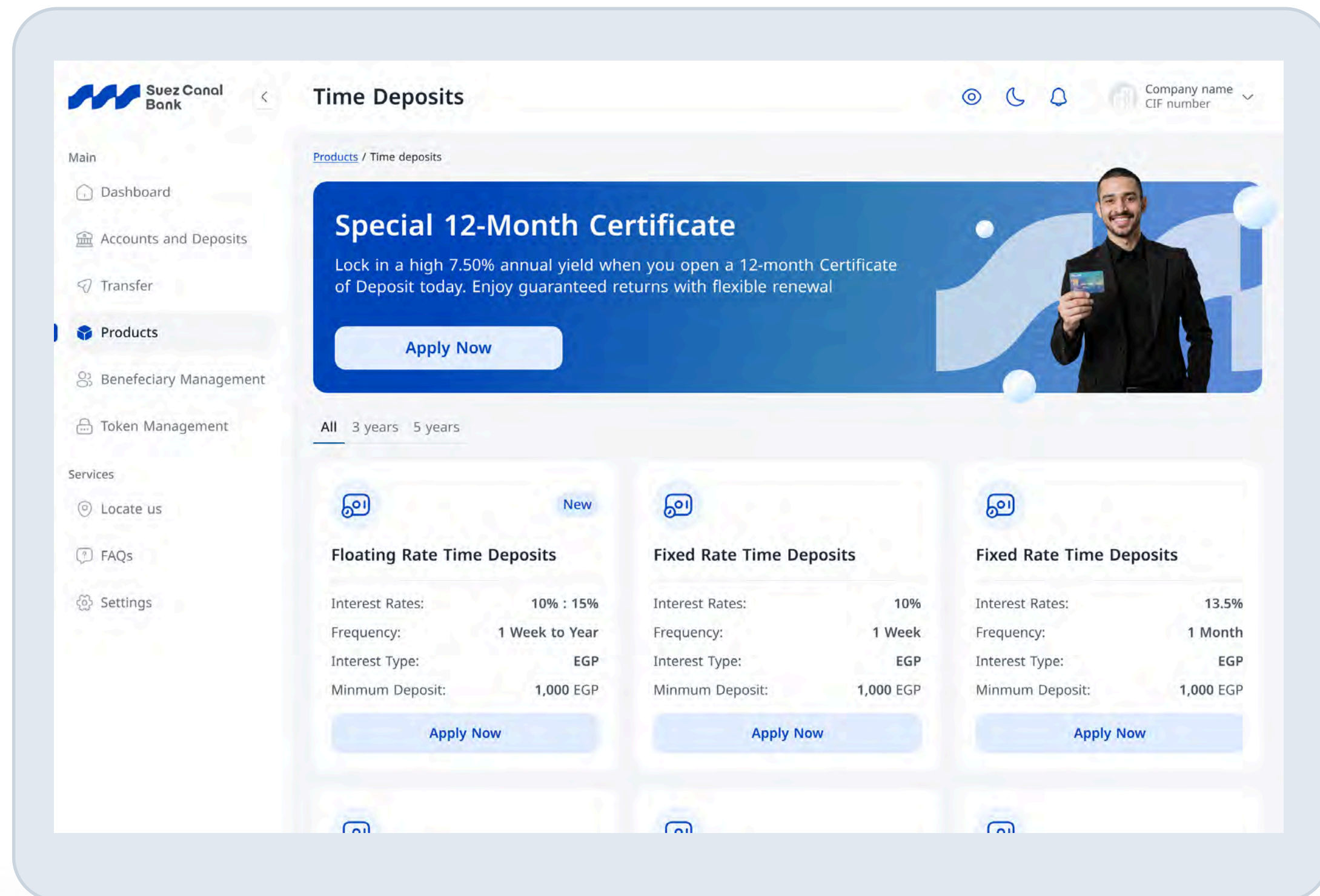
1

From the web platform side menu, select “**Products**” to browse the full list of available products, including:

- Certificates of Deposit (CDs)
- Time Deposits (TDs)
- Accounts



Create Certificate of Deposits (2-4)

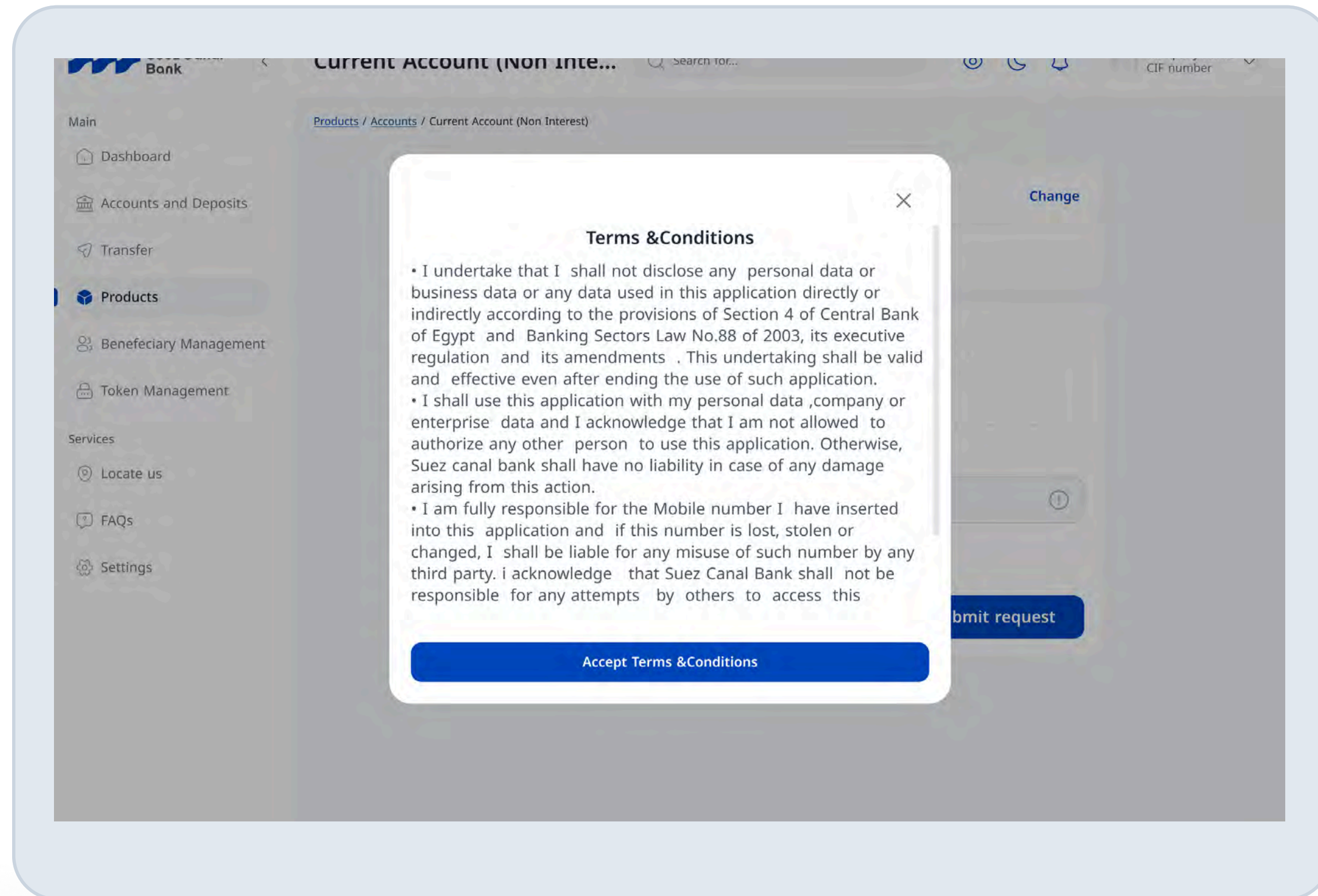


2 Select your preferred Certificate of Deposit type. And click on "Apply Now"

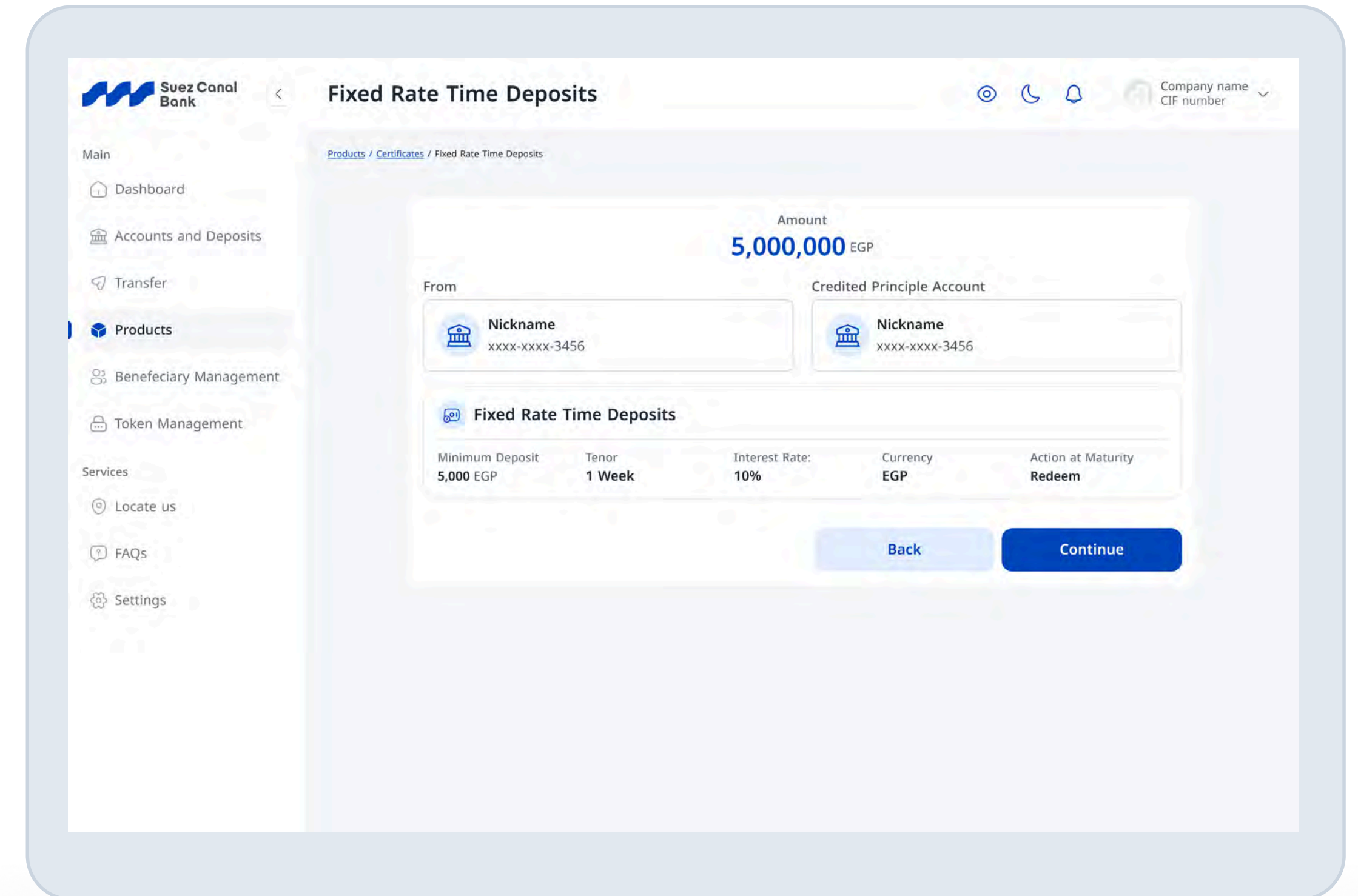
3 Select **Opening amount** and which account to deduct the amount from



Create Certificate of Deposits (3-4)



4 Read the Terms and Conditions and **Accept it.**



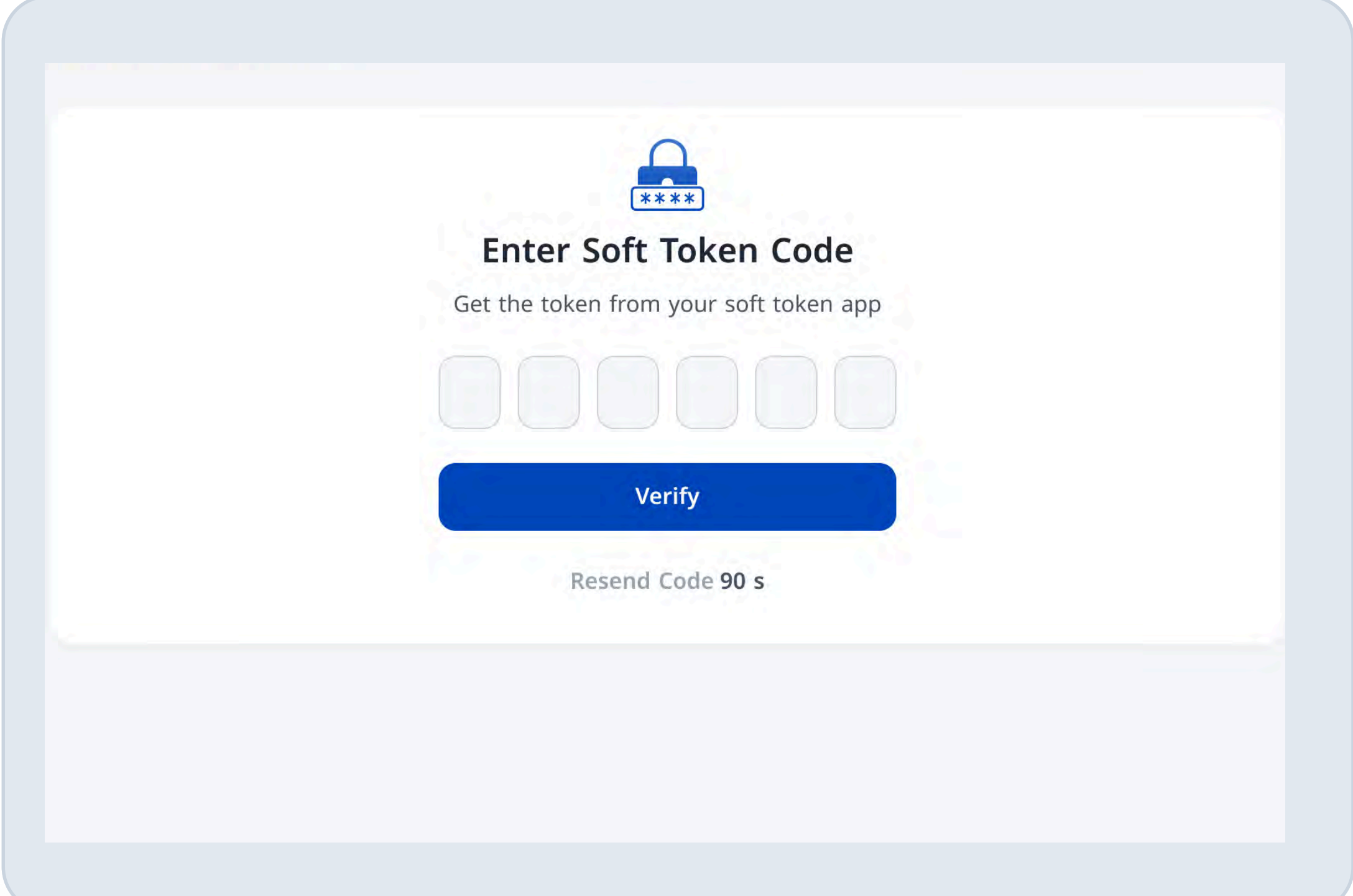
5 Click on "**Continue**" to create the new TD



Create Certificate of Deposits (4-4)

6 Enter the token code. You will find it in the **“SCB Token App”**

[Go to “How to activate Soft Token”](#)



The screenshot shows a verification screen with a blue padlock icon and four asterisks (****) at the top. Below the icon is the title "Enter Soft Token Code" and the instruction "Get the token from your soft token app". There are six empty input boxes for entering the code. A blue "Verify" button is positioned below the input boxes. At the bottom, there is a link that says "Resend Code 90 s".

Cheque Book Request

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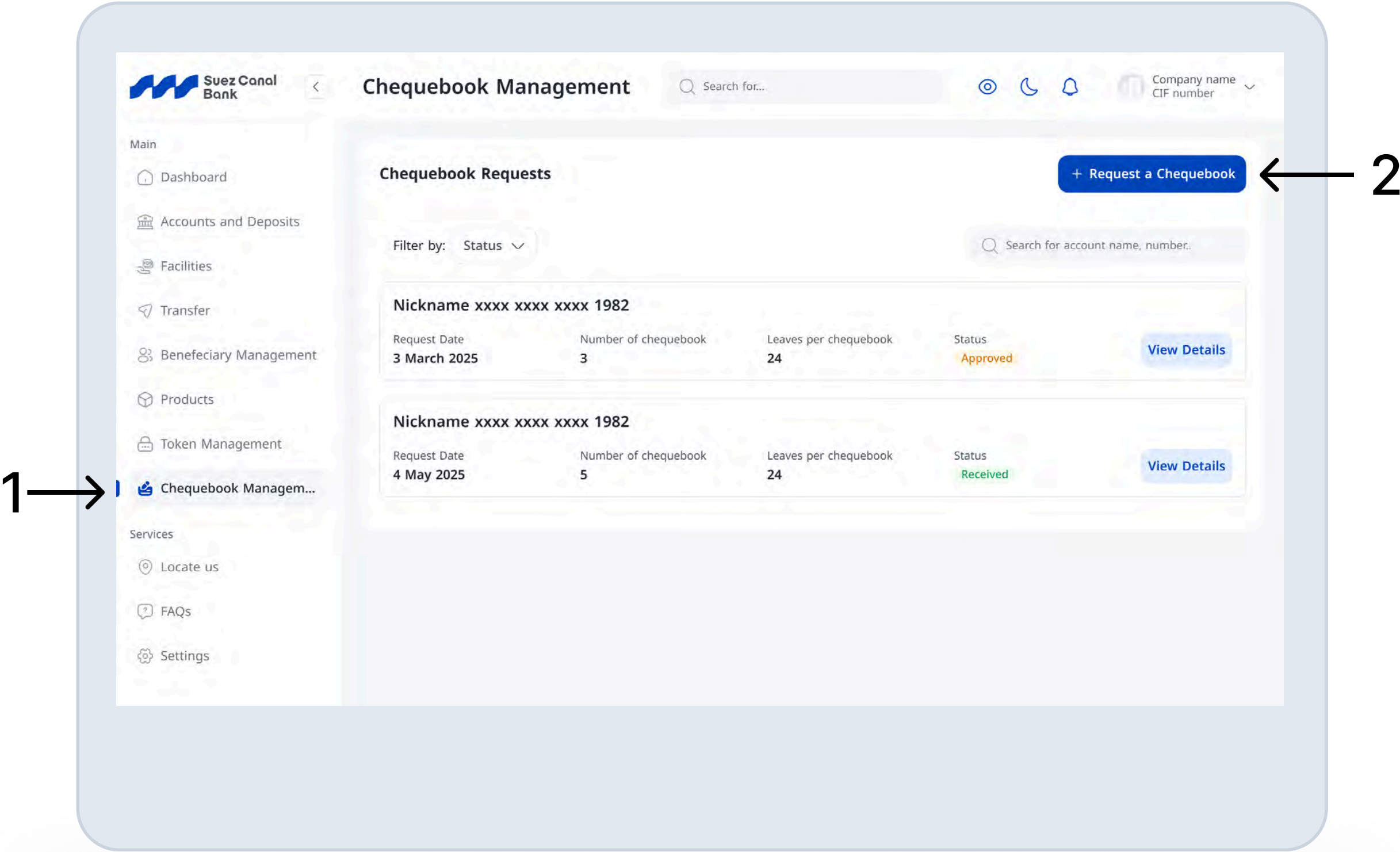
Cheque Book Request (1-4)

1

From the web platform side menu, select **“Chequebook Management”**

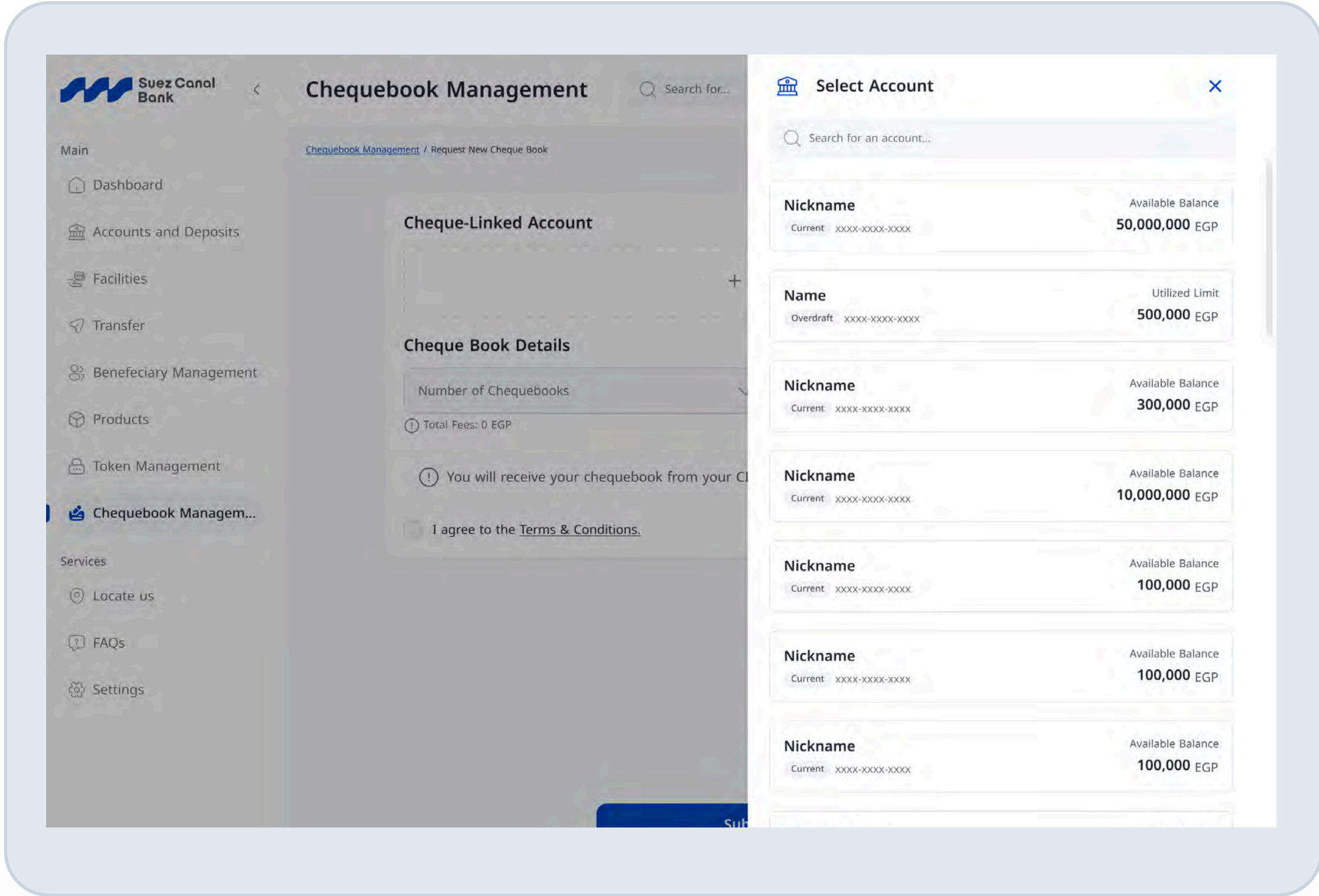
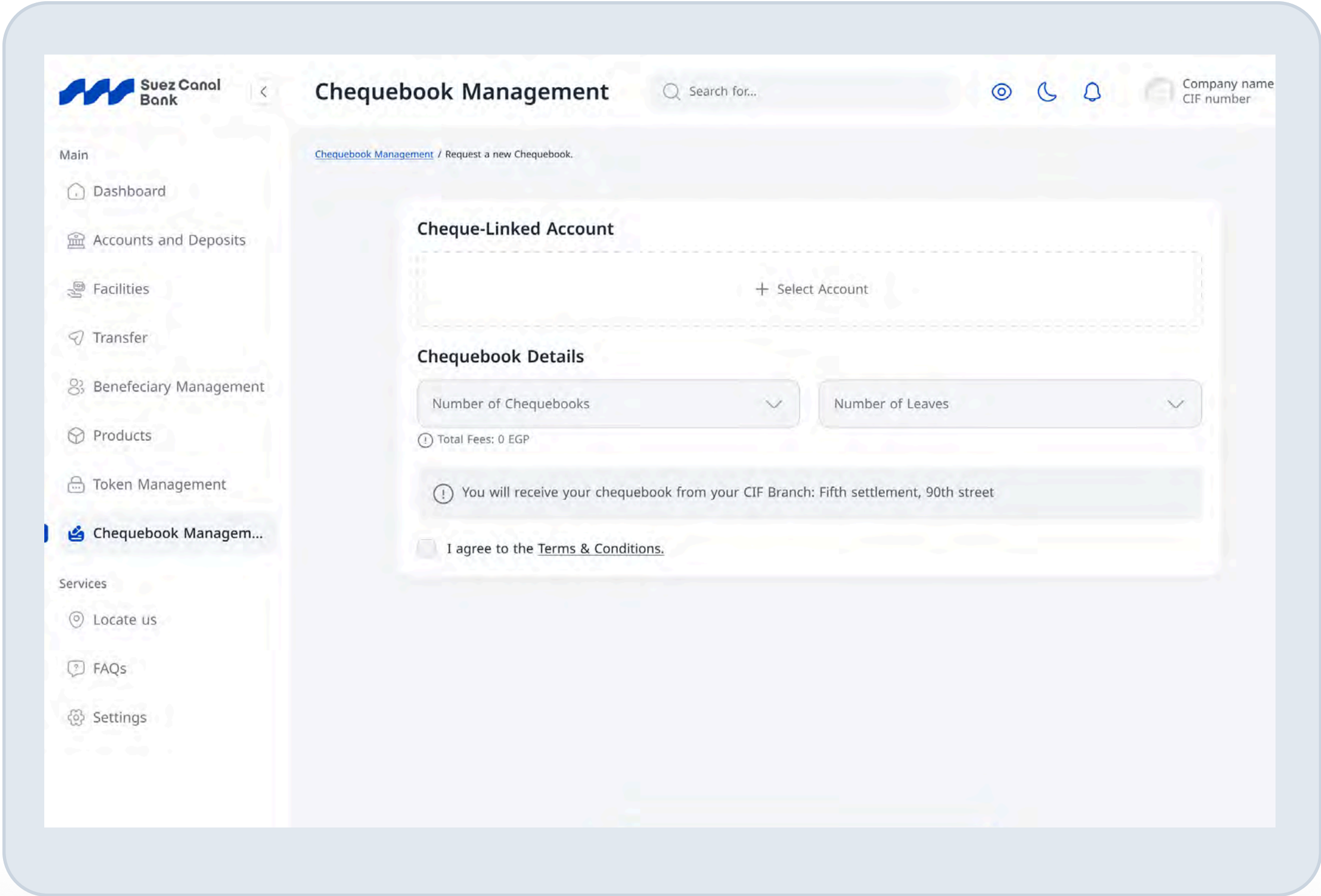
2

Then click on **“Request a Chequebook”**

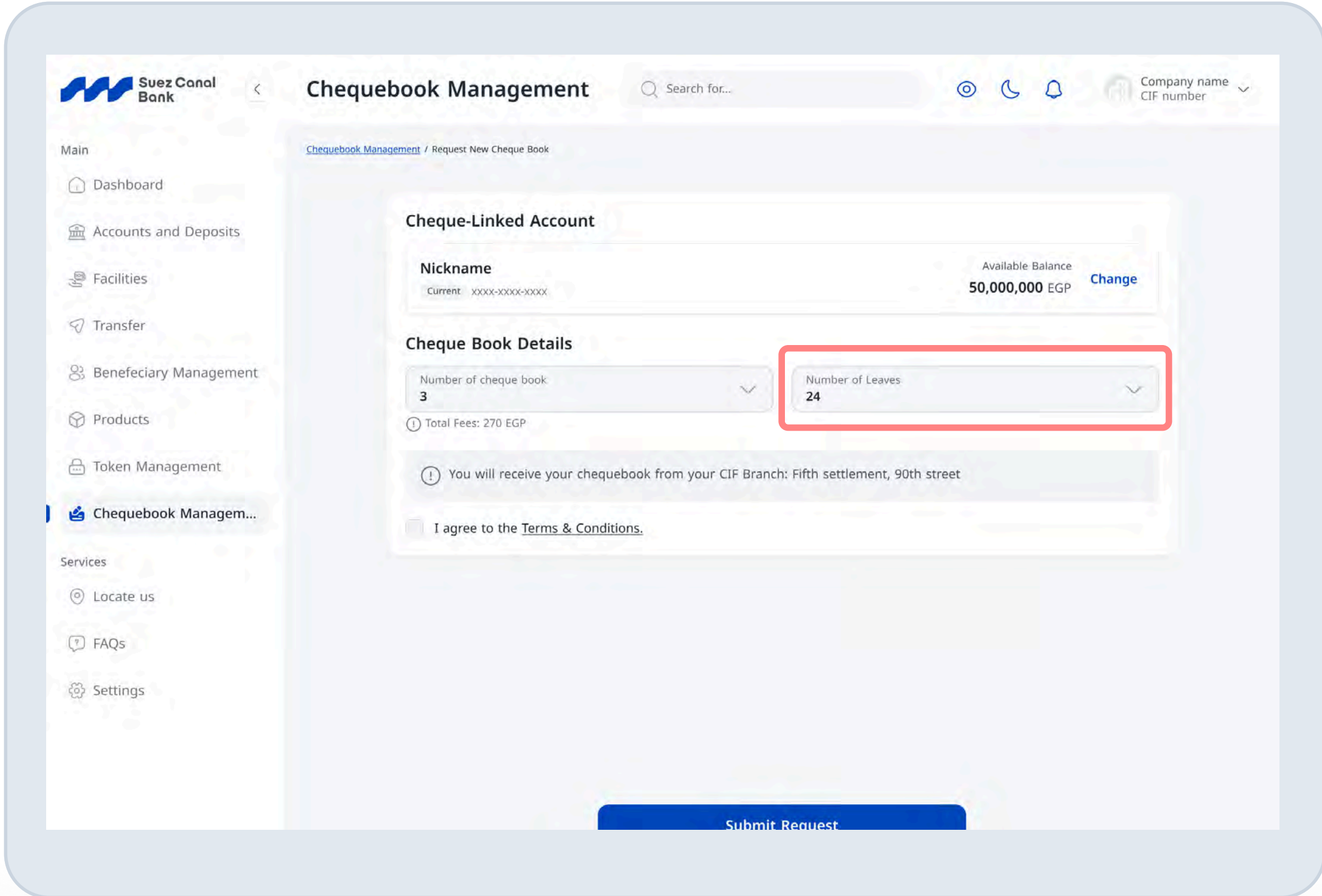
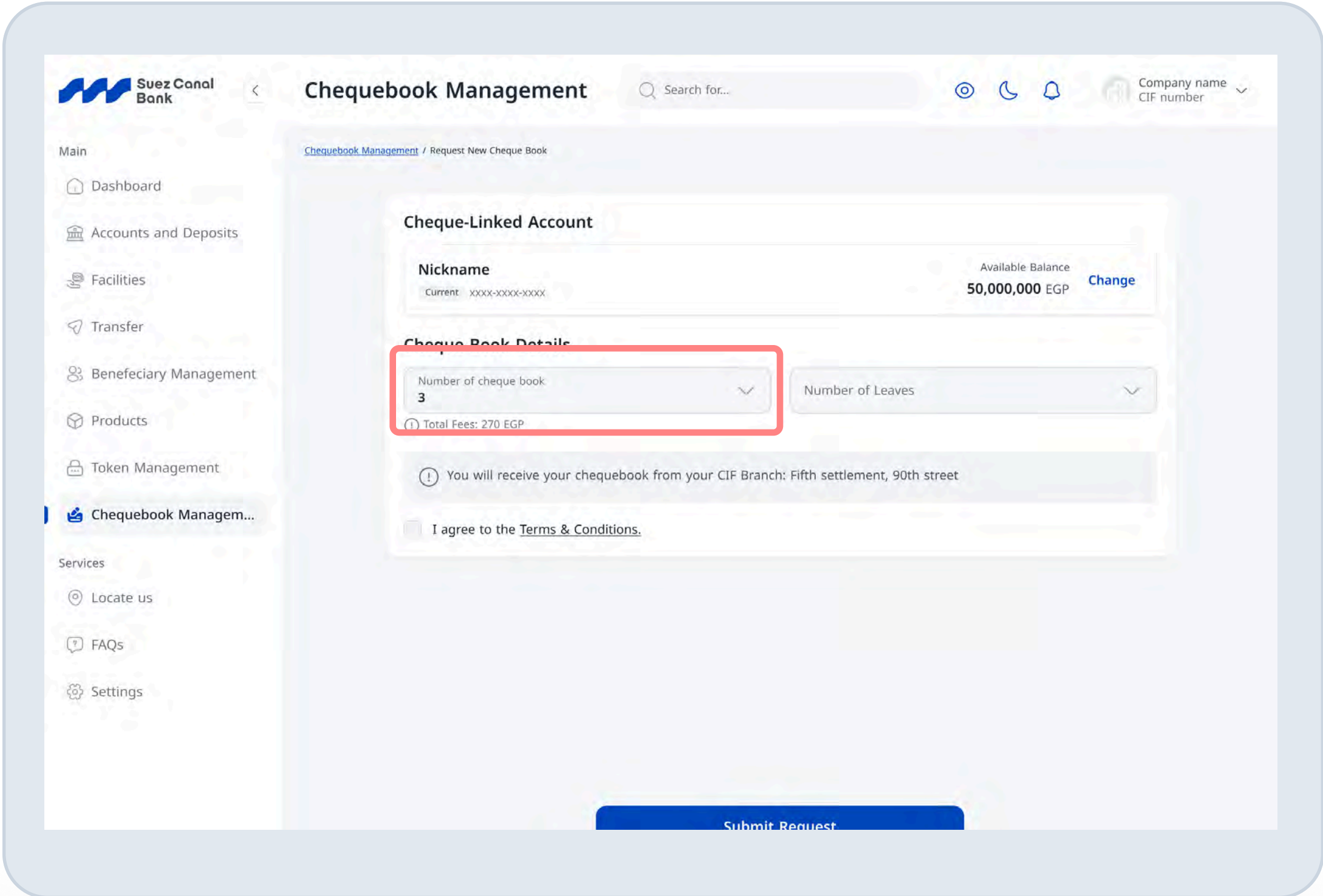


Cheque Book Request (2-4)

3 Click on **“Select Account”** to select the Cheque-Linked Account



Cheque Book Request (3-4)

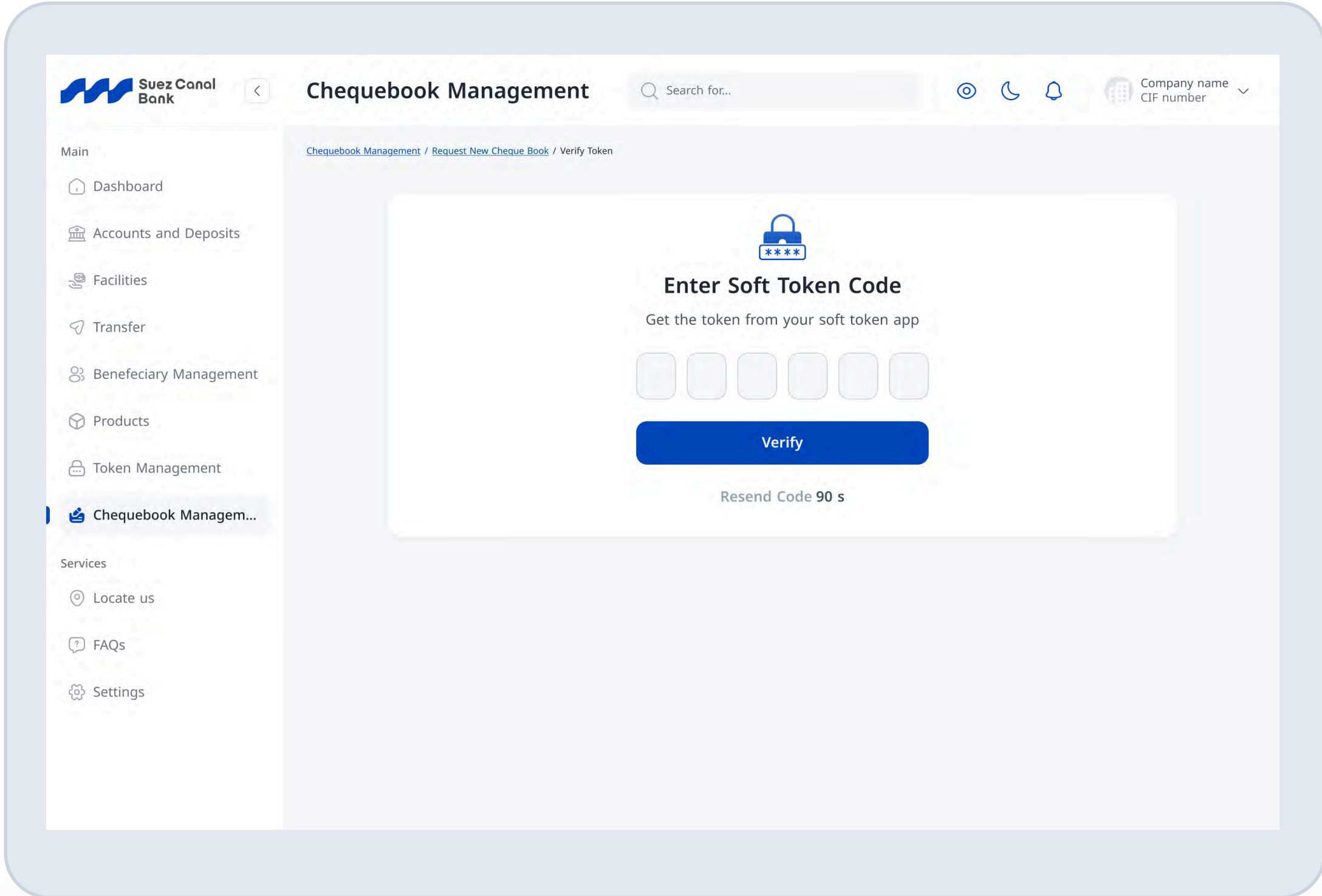
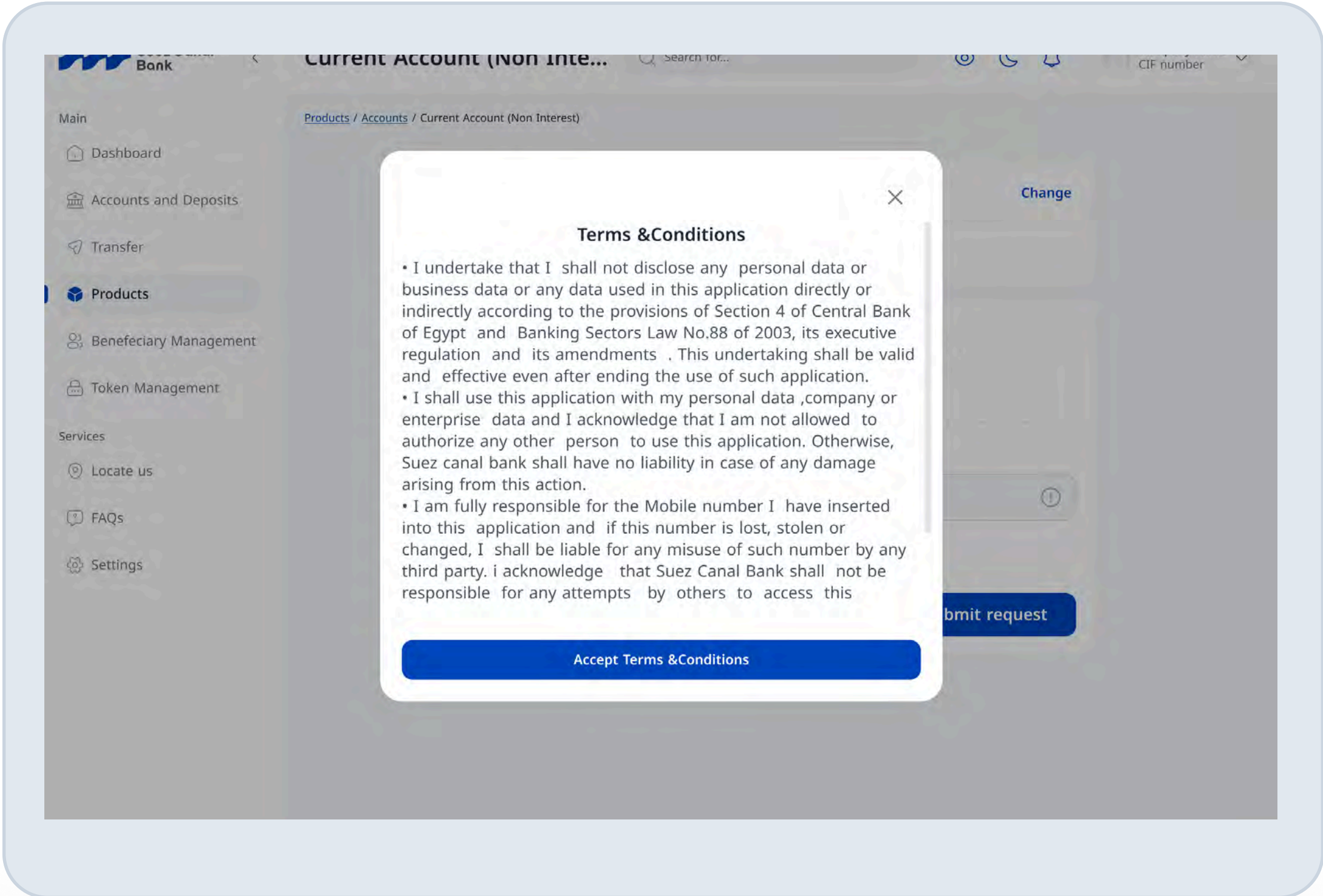


4 Select the number of cheques: **single or bulk** by changing the number

5 Choose the number of leaves for the chequebook: **24 or 48**.



Cheque Book Request (4-4)



6 Read the Terms and Conditions and **accept it.**

7 Enter the token code. You will find it in the **“SCB Token App”**

Go to “How to activate Soft Token”



Delegation Matrix

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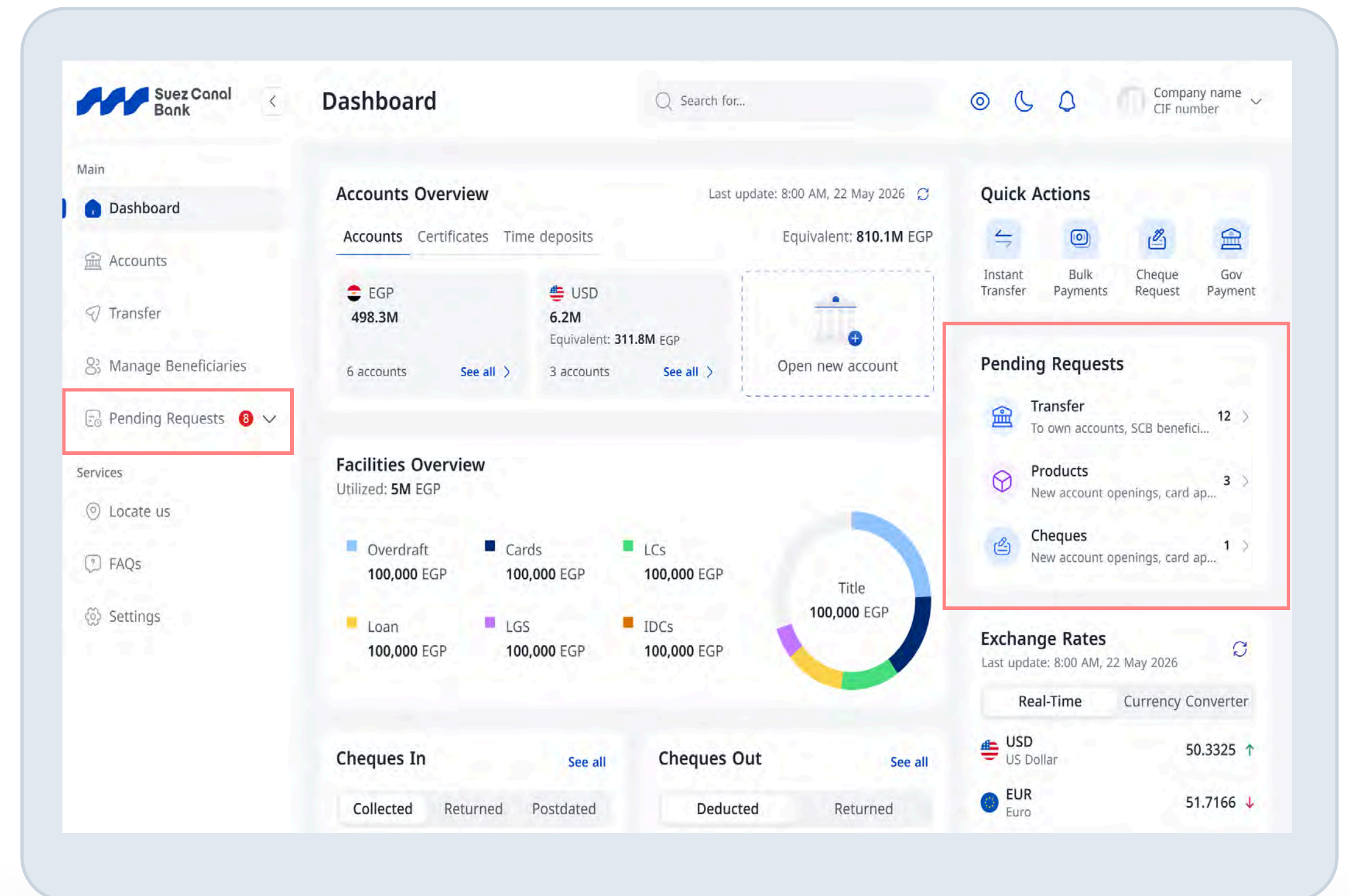
Delegation Matrix

This feature can be accessed from different entry points:

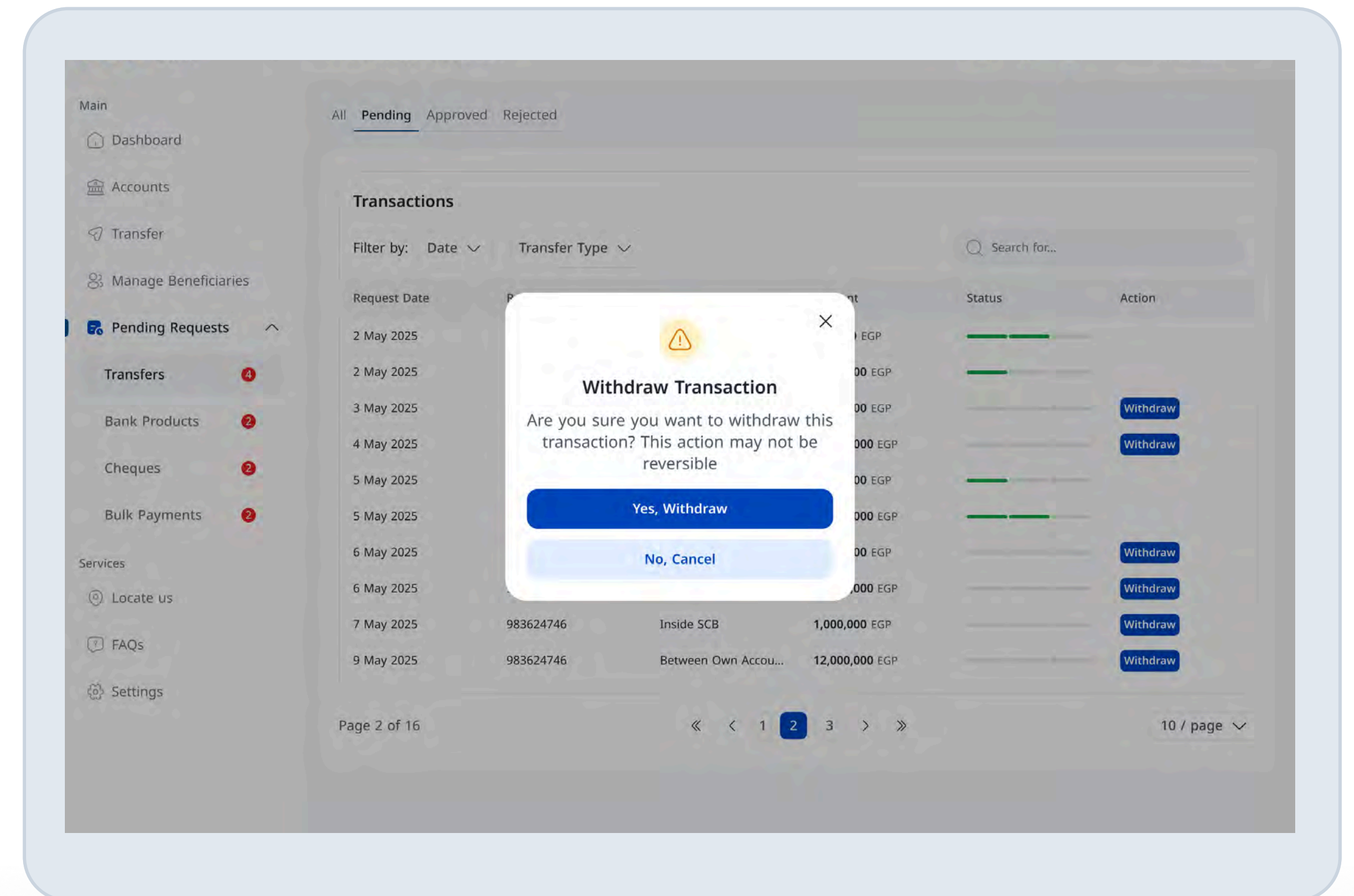
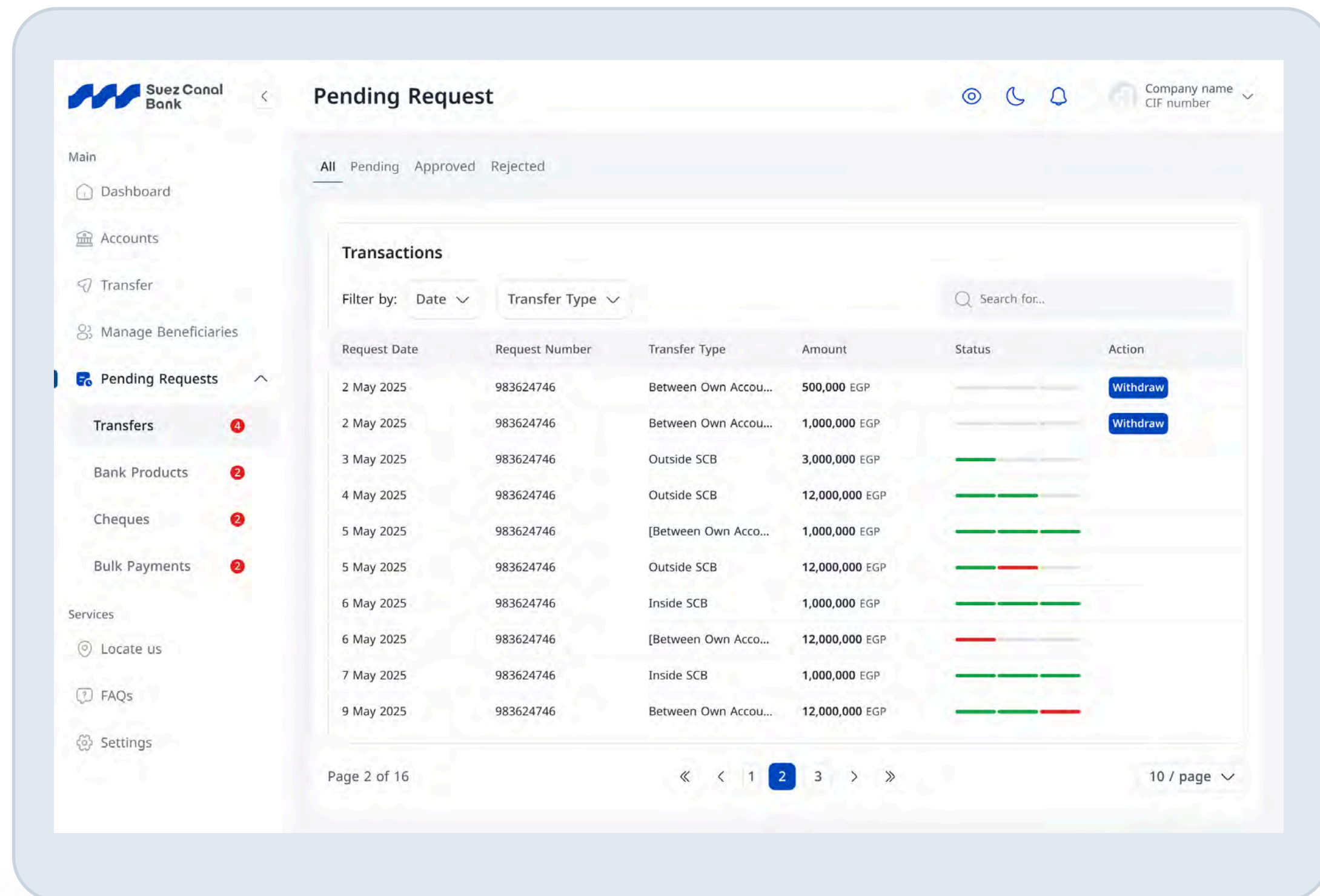
1

Web platform side menu, or Widget:

- **Makers** it will appear “**Pending Requests**”,
- **Checker** it will be “**Pending Approvals**”



Delegation Matrix (Maker)

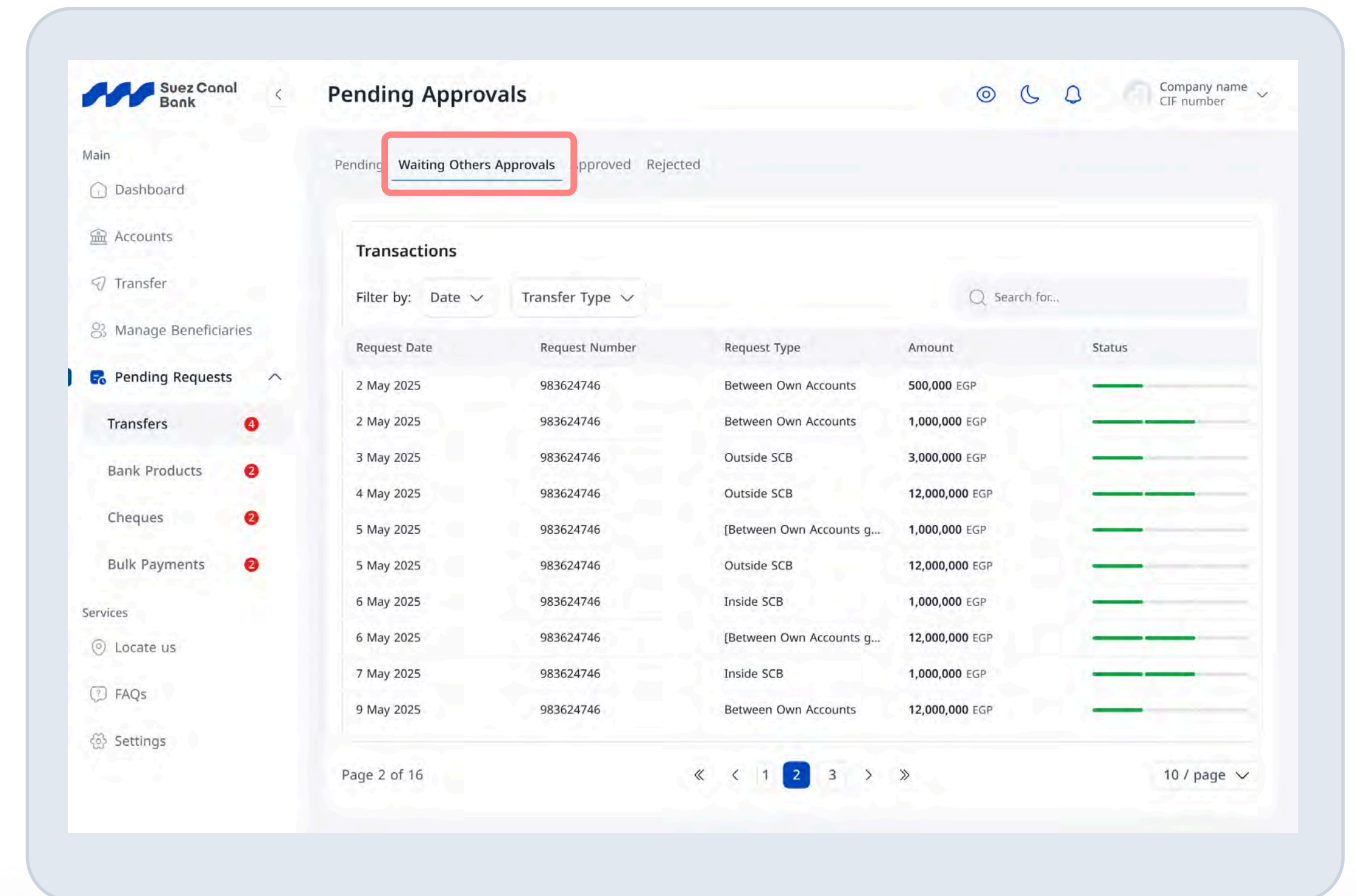
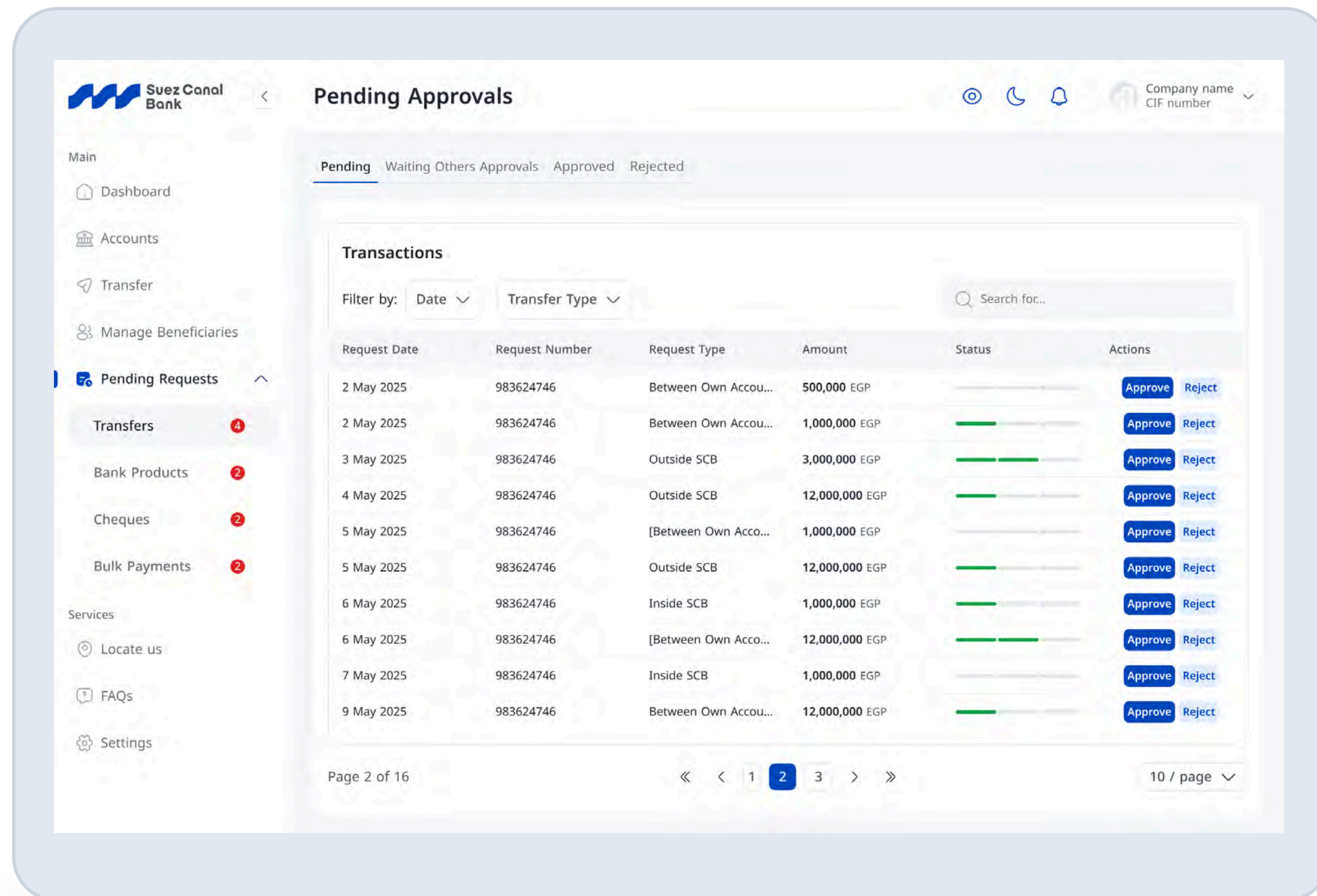


3 If the user is a “**Maker**”, the user can view transaction details, status, and can **withdraw** the transaction

4 The transaction can be withdrawn by selecting **Withdraw** and confirming with **Yes, withdraw**, as long as it has not been approved by a checker.



Delegation Matrix (Cheker)



1 For **Checker users**, the screen displays transaction details and status, with options to **Approve** or **Reject**.

2 By selecting **“Waiting Others Approval”**, the Checker can see transactions pending approval by other users.



Delegation Matrix (Checker) Approve Transaction (1-2)

The screenshot shows the 'Pending Approvals' dashboard for Suez Canal Bank. The main content area displays a table of transactions with columns for Request Date, Request Number, Request Type, Amount, Status, and Actions. The 'Actions' column for the first transaction (Request Number 983624746) has a blue 'Approve' button highlighted with a red box. The dashboard also includes a sidebar with navigation options like Dashboard, Accounts, Transfer, and Pending Requests, and a top navigation bar with search and user profile icons.

Request Date	Request Number	Request Type	Amount	Status	Actions
2 May 2025	983624746	Between Own Accou...	500,000 EGP		Approve Reject
2 May 2025	983624746	Between Own Accou...	1,000,000 EGP		Approve Reject
3 May 2025	983624746	Outside SCB	3,000,000 EGP		Approve Reject
4 May 2025	983624746	Outside SCB	12,000,000 EGP		Approve Reject
5 May 2025	983624746	[Between Own Acco...	1,000,000 EGP		Approve Reject
5 May 2025	983624746	Outside SCB	12,000,000 EGP		Approve Reject
6 May 2025	983624746	Inside SCB	1,000,000 EGP		Approve Reject
6 May 2025	983624746	[Between Own Acco...	12,000,000 EGP		Approve Reject
7 May 2025	983624746	Inside SCB	1,000,000 EGP		Approve Reject
9 May 2025	983624746	Between Own Accou...	12,000,000 EGP		Approve Reject

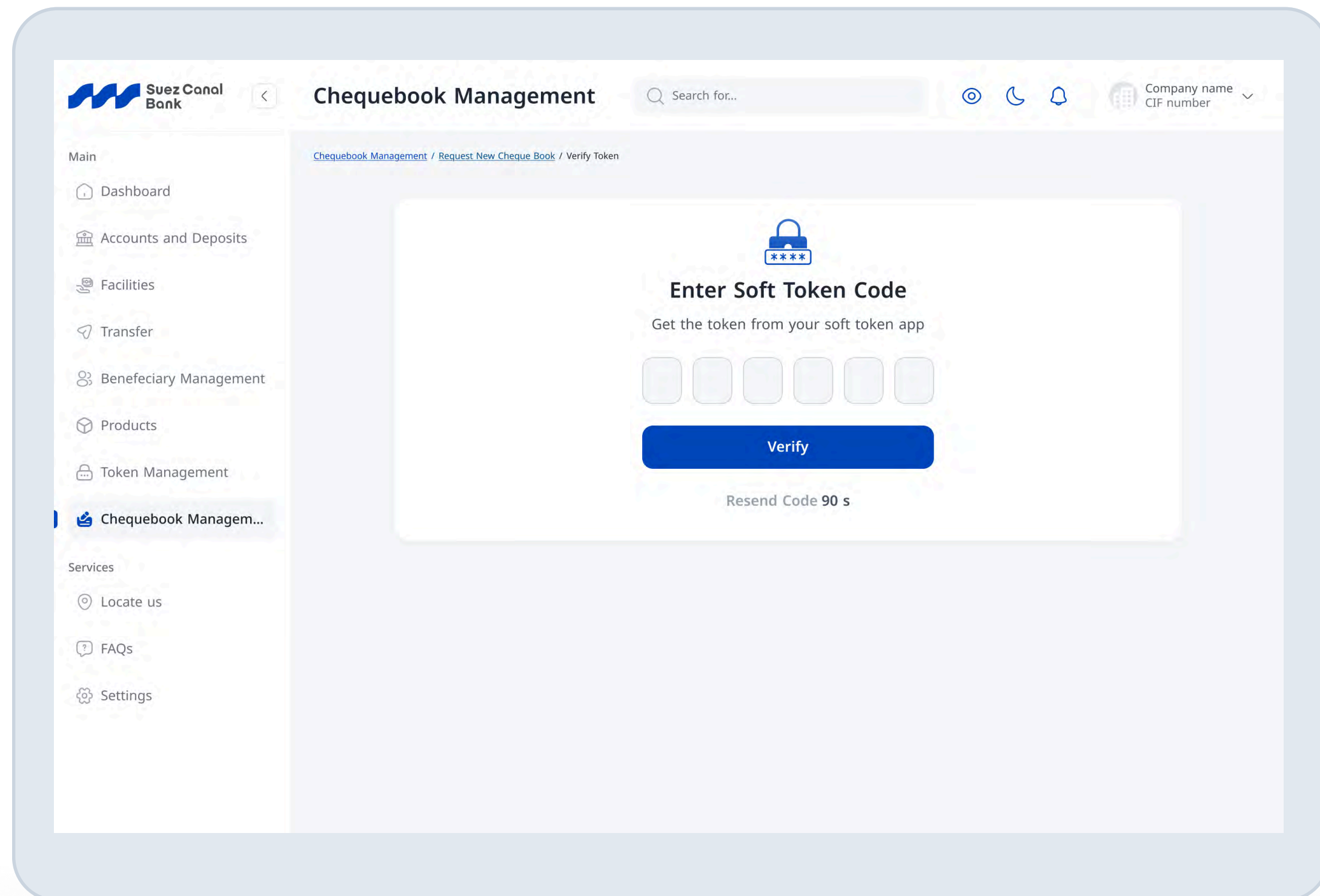
The screenshot shows the 'Transfer Details' view for a pending transaction (Request 27384). The main content area displays the transfer amount (50,000,000 EGP) and type (Local Outside SCB - Instant transfer). The 'From' field shows the sender's account (Nickname, 12334812781289) and the 'To' field shows the recipient's account (Enas Nasr, EG Bank, Account: 12334812781289). The 'Approval Timeline' section shows the steps: Submitted by Ahmed Mohamed (2 Mar 2025, 02:33 PM), Level 2 (Mahmoud Mostafa +5), Level 1 (Mahmoud Mostafa +5), and Level 3 (Mahmoud Mostafa +5). The 'Applied Fees' section shows 75 EGP. The 'Charges Paid by' field is Sender. The 'Execution Date' is 2 Mar 2025, 02:33 PM. The 'Reason of Transfer' is Family Expenses. The 'Description' is Family Expenses. The 'Approve' button is highlighted with a red box.

3 To approve a transaction, the Checker selects **“Approve”**.

4 After reviewing all transaction details, click on **“Approve”**.

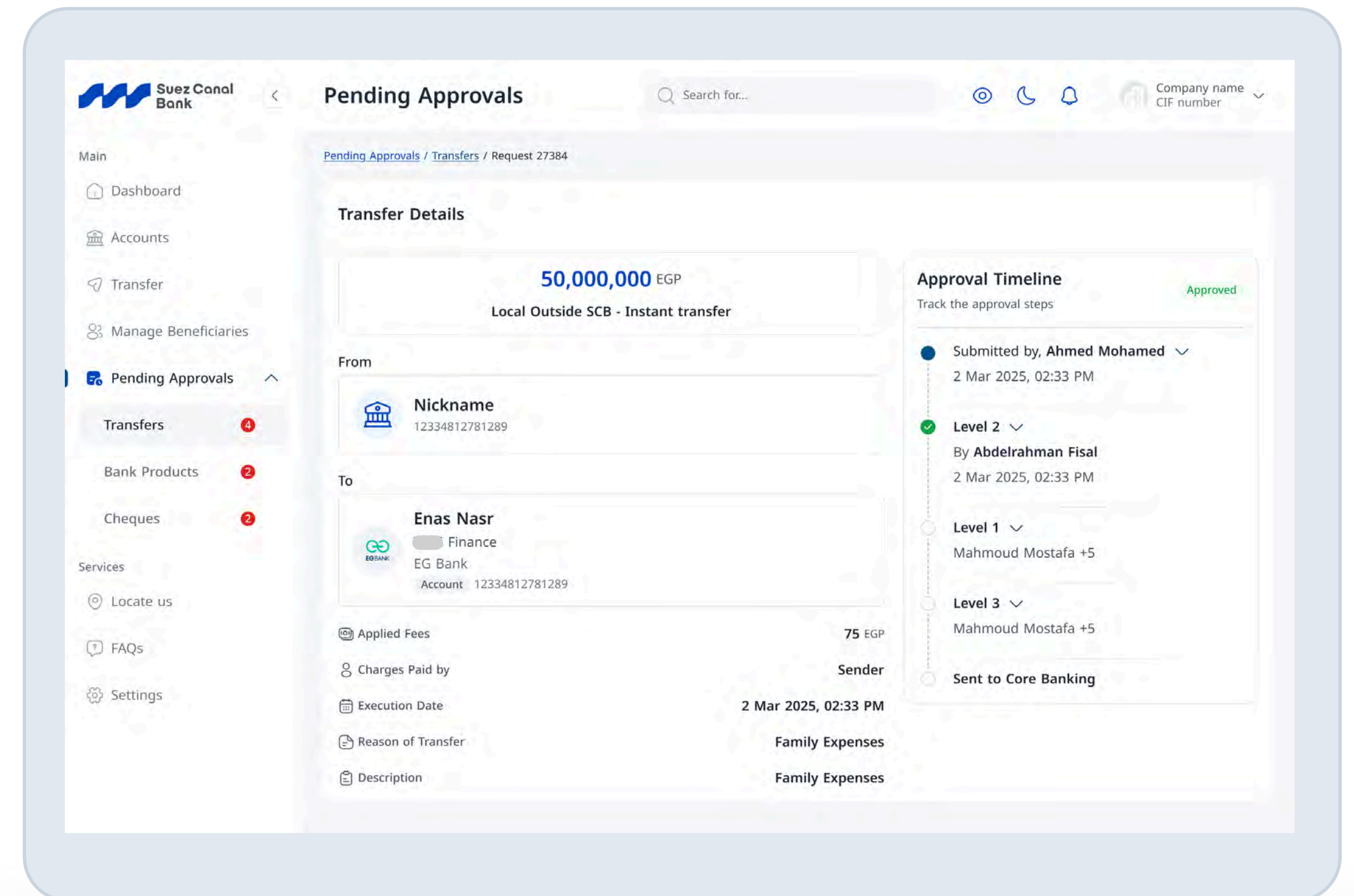


Delegation Matrix (Checker) Approve Transaction (2-2)



5 Enter the token code. You will find it in the **“SCB Token App”**

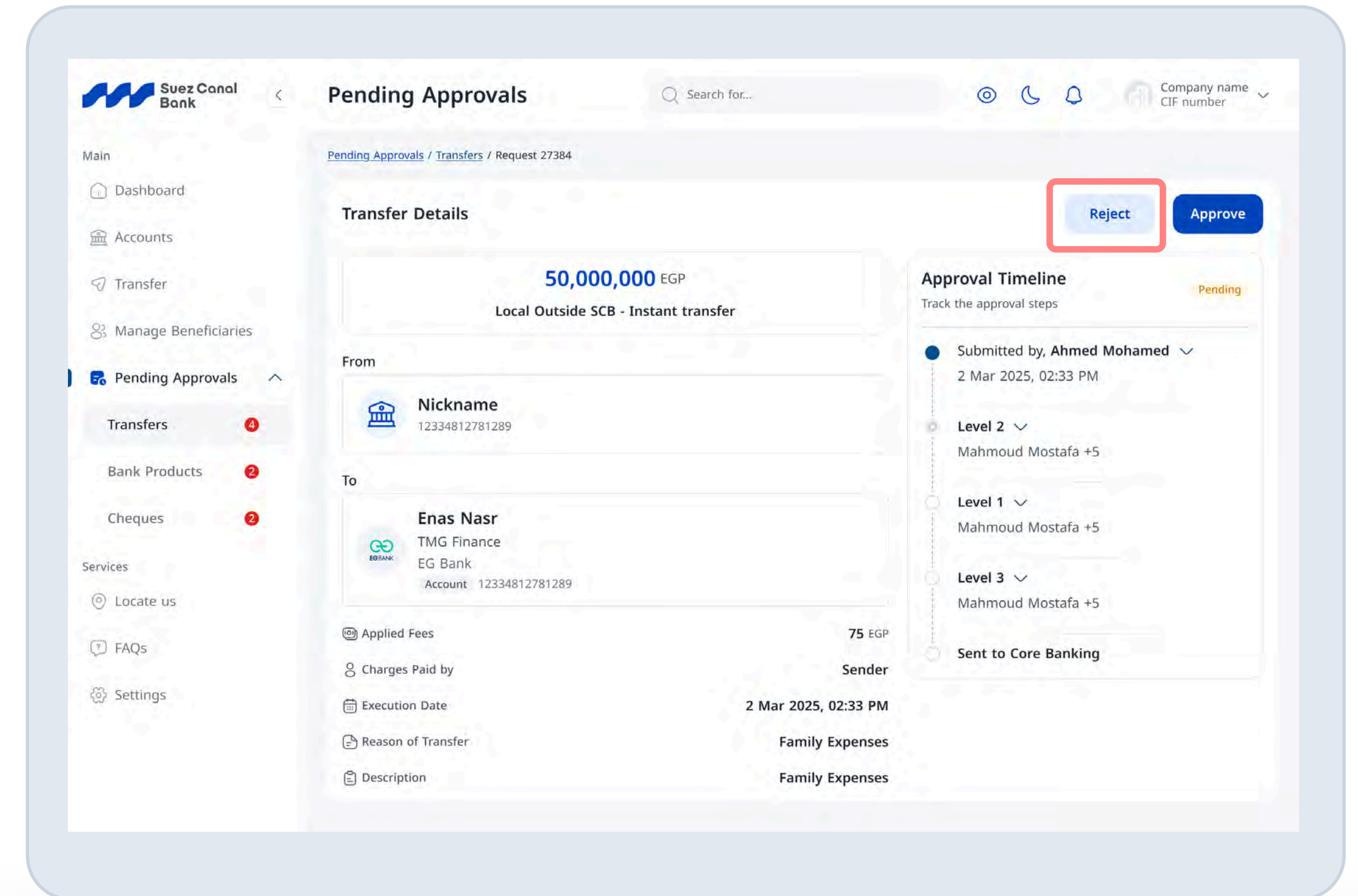
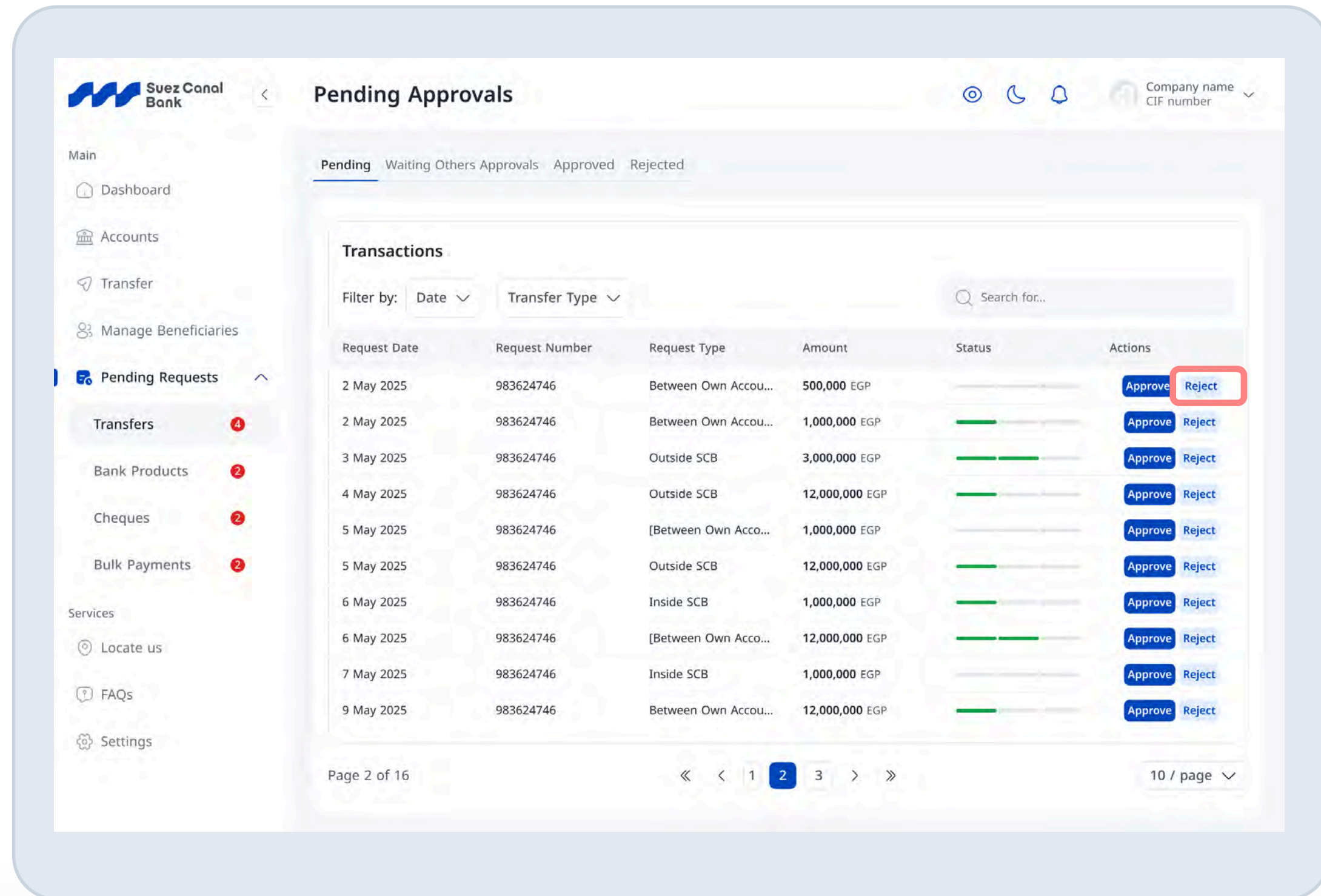
Go to “How to activate Soft Token”



6 The transaction has been approved by the Checker. If an additional layer of approval is required, it will be forwarded to the next Checker for approval.



Delegation Matrix (Checker) Reject Transaction (1-3)

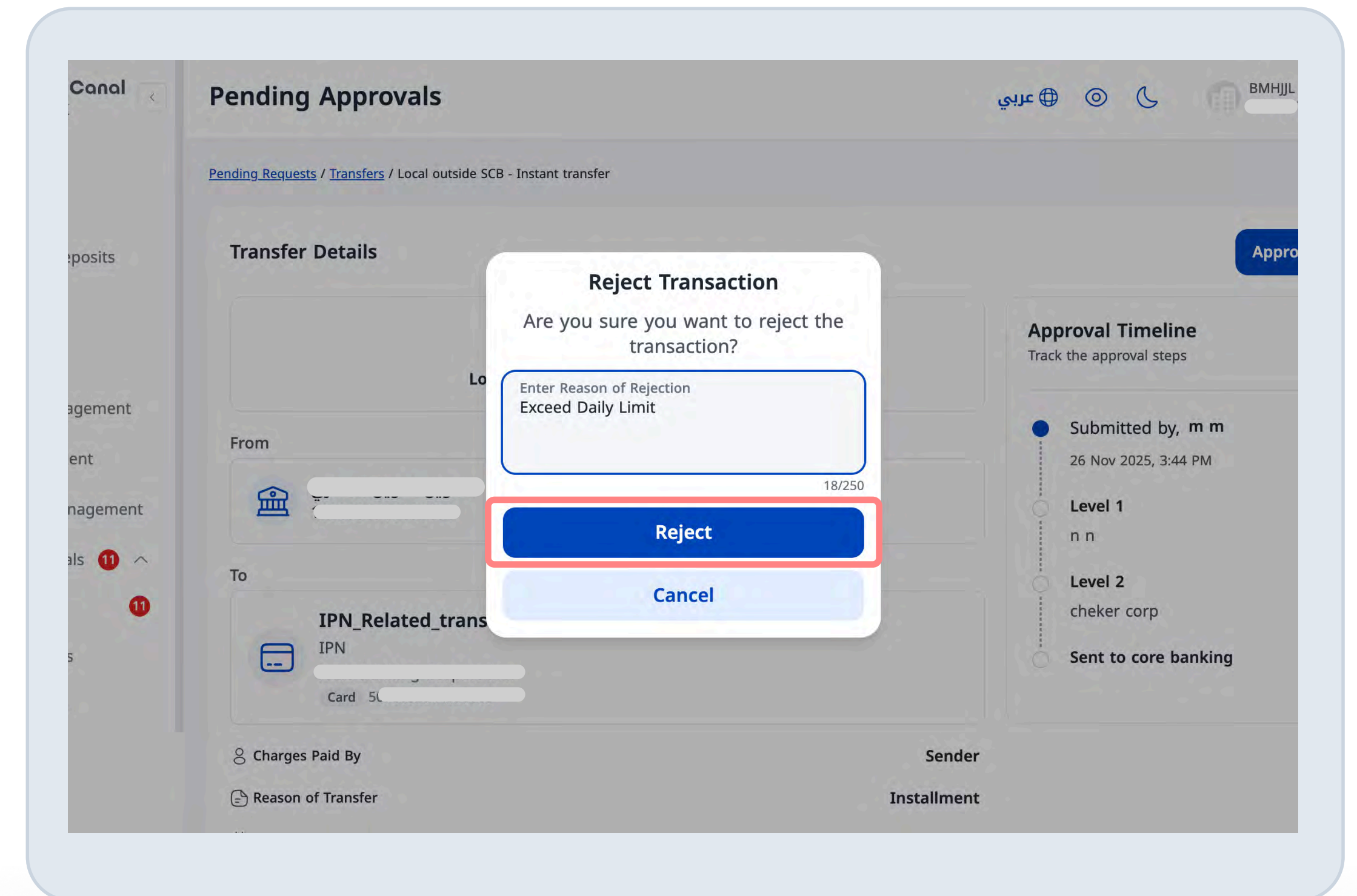
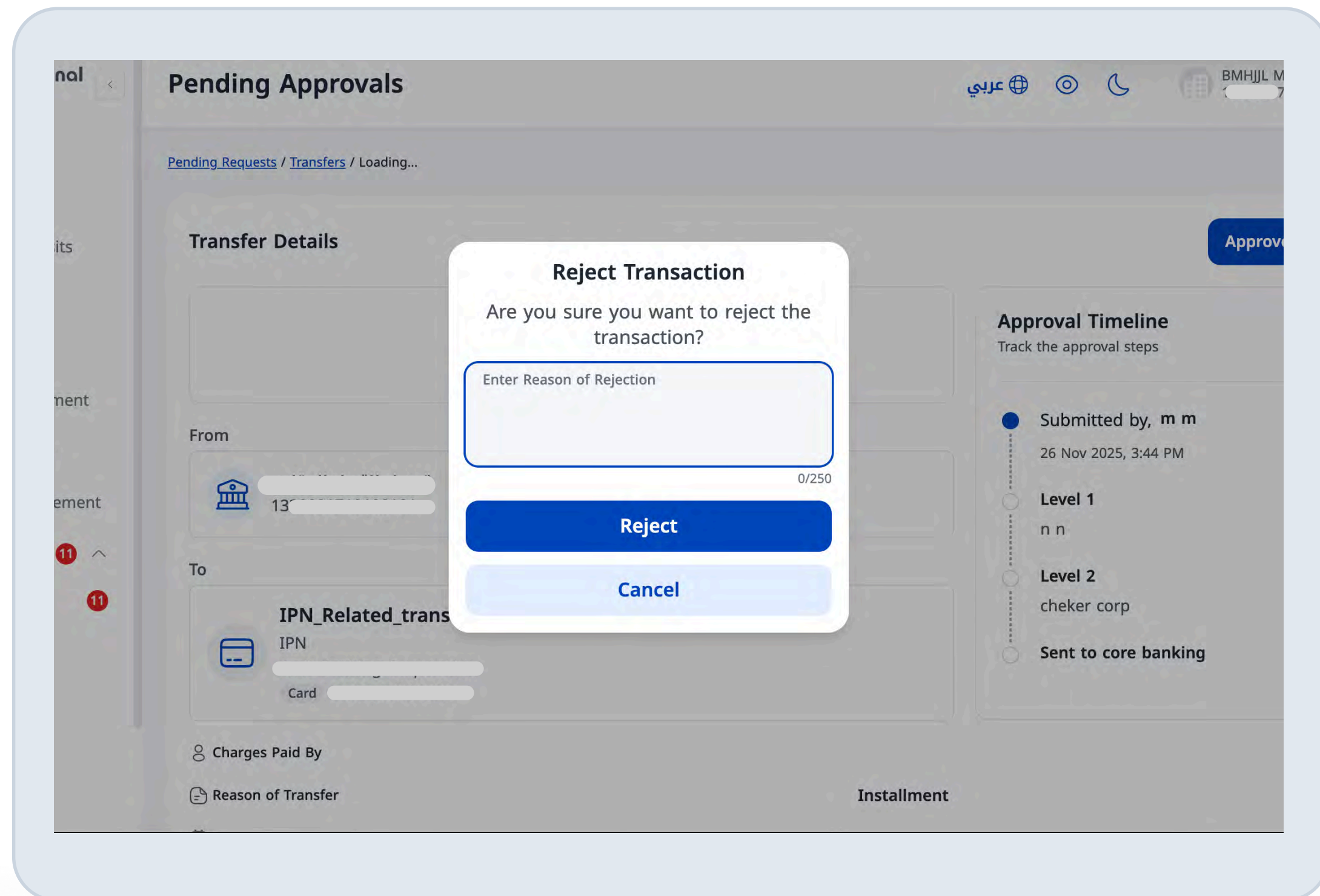


1 To reject a transaction, the Checker selects "Reject".

2 After reviewing all transaction details, click on "Reject".



Delegation Matrix (Checker) Reject Transaction (2-3)

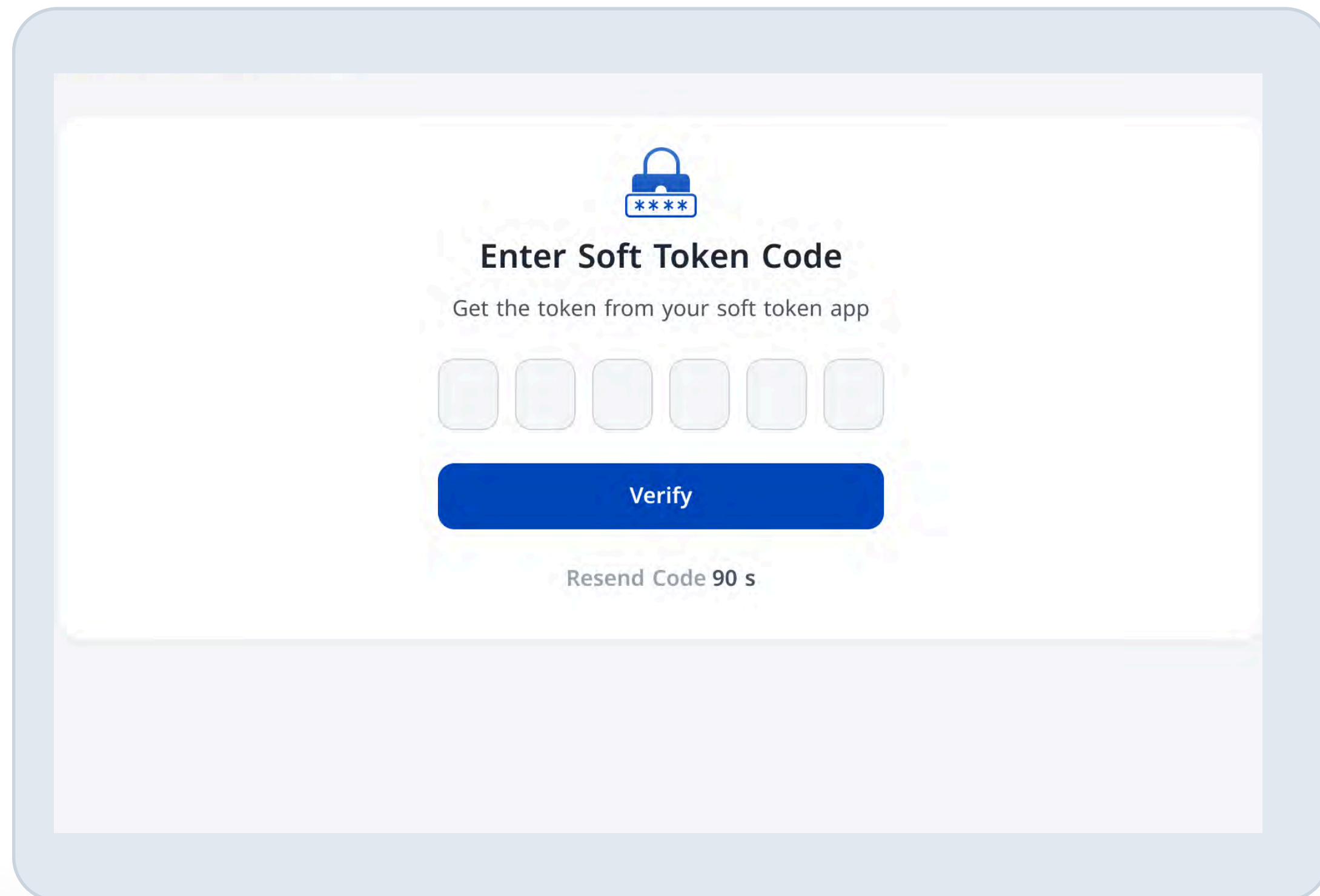


3 Write the **reason of rejection** to reject the transaction

4 After entering the reason, click on **“Reject”**

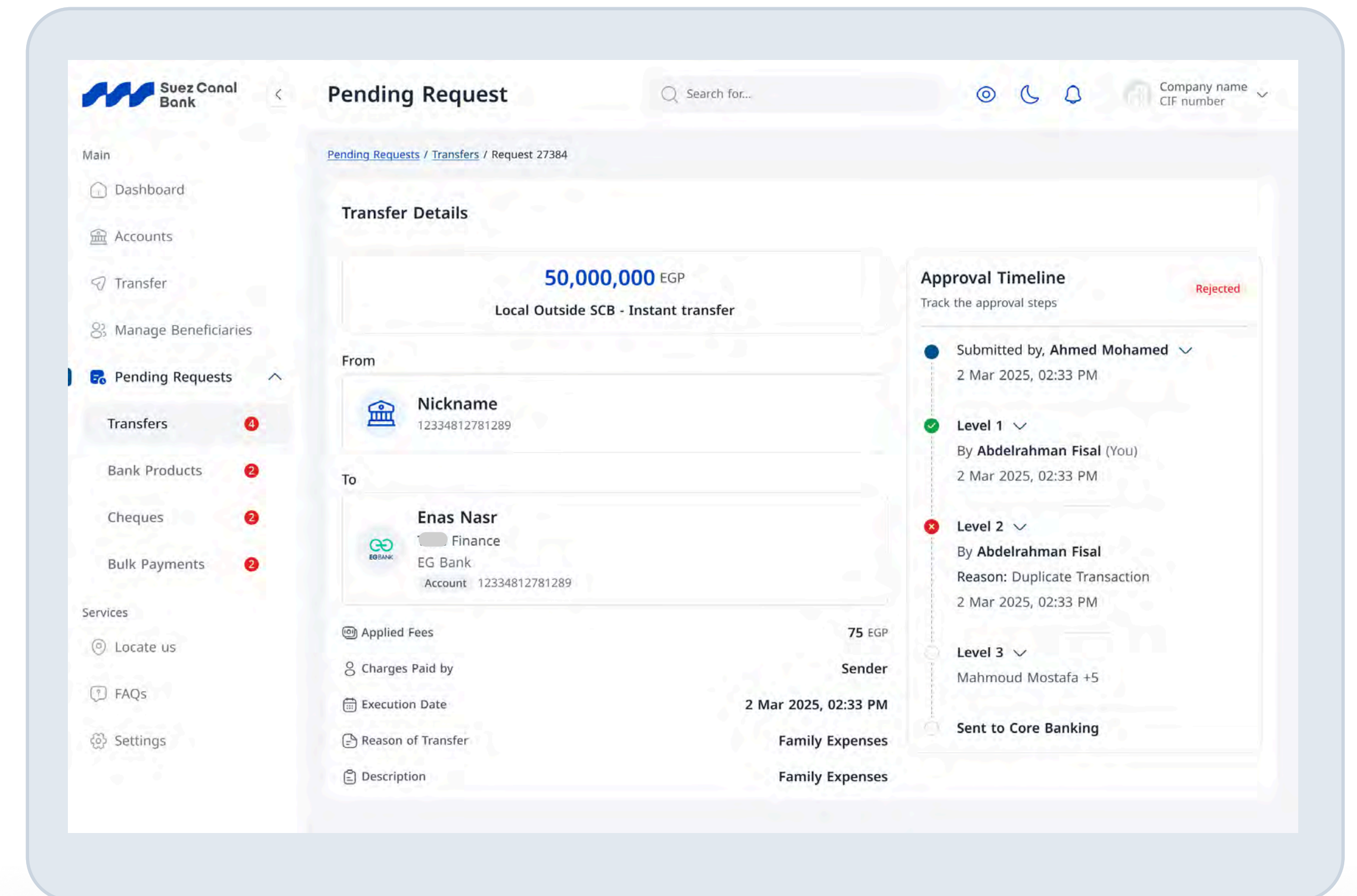


Delegation Matrix (Checker) Reject Transaction (3-3)



5 Enter the token code. You will find it in the **“SCB Token App”**

Go to “How to activate Soft Token”



6 The transaction will be rejected and will not proceed to any further layers of approval.

Cheque Management

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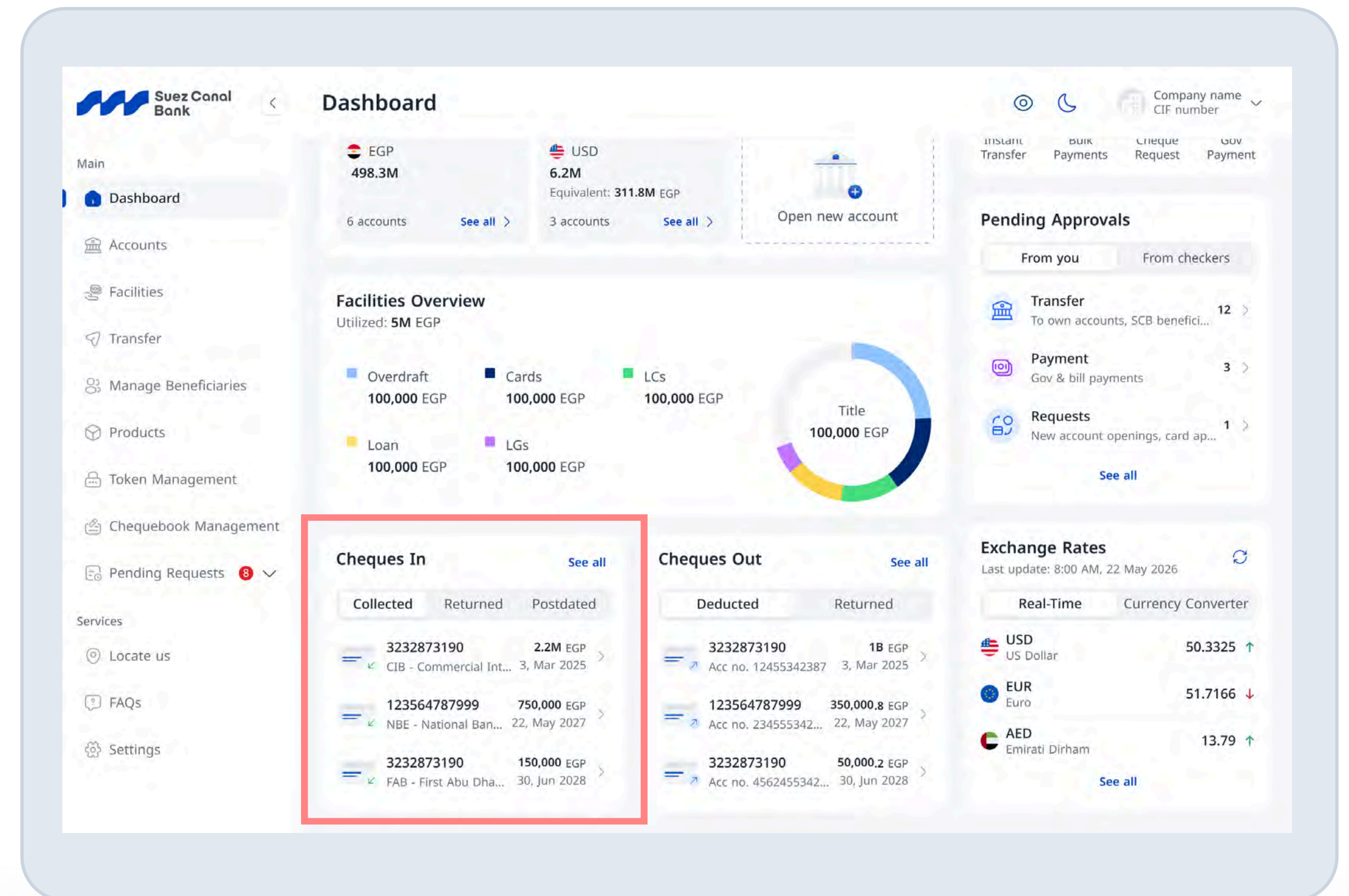
Cheque Management Cheque In

This screen displays all **incoming cheques** linked to the customer's accounts, along with their current status and related details.

1

Cheque Status:

- **Collected:** The cheque has been successfully cleared, and the amount has been **credited** to the account.
- **Deducted:** The cheque amount has been **debited** from the payer's account and is **pending settlement**.
- **Postdated:** The cheque is scheduled **to be processed on a future date** as specified on the cheque.



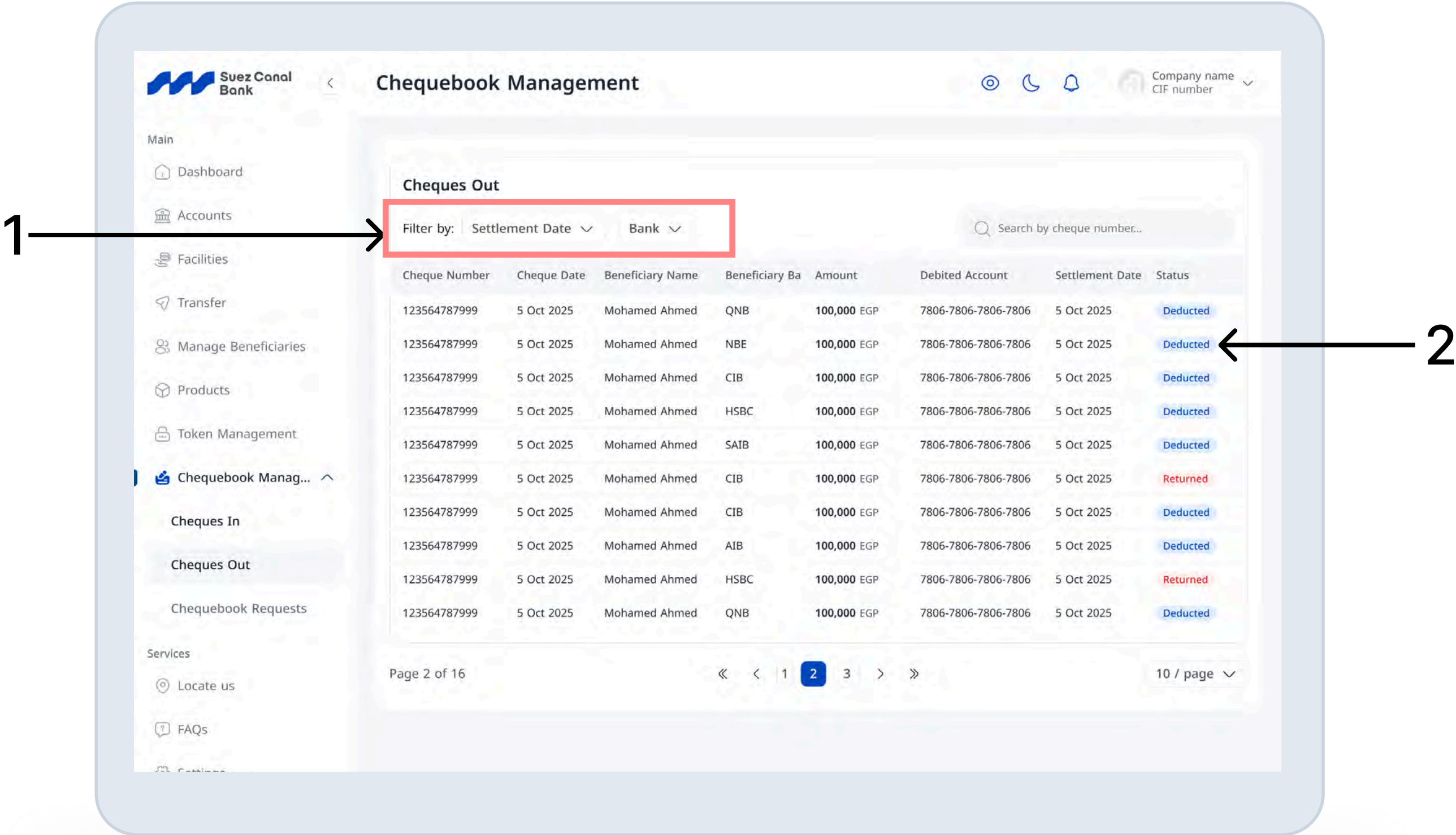
Cheque Management Cheque Out

This screen displays all **outgoing cheques** issued from the customer's accounts, along with their details and current processing status.

1

Cheque Status (Cheques Out)

- **Deducted:** The cheque amount has been **debited** from the account and sent for
- **Returned:** The cheque **was not successfully cleared** and has been returned by the bank.



Cheque Management Requested Cheque Status (1-2)

1

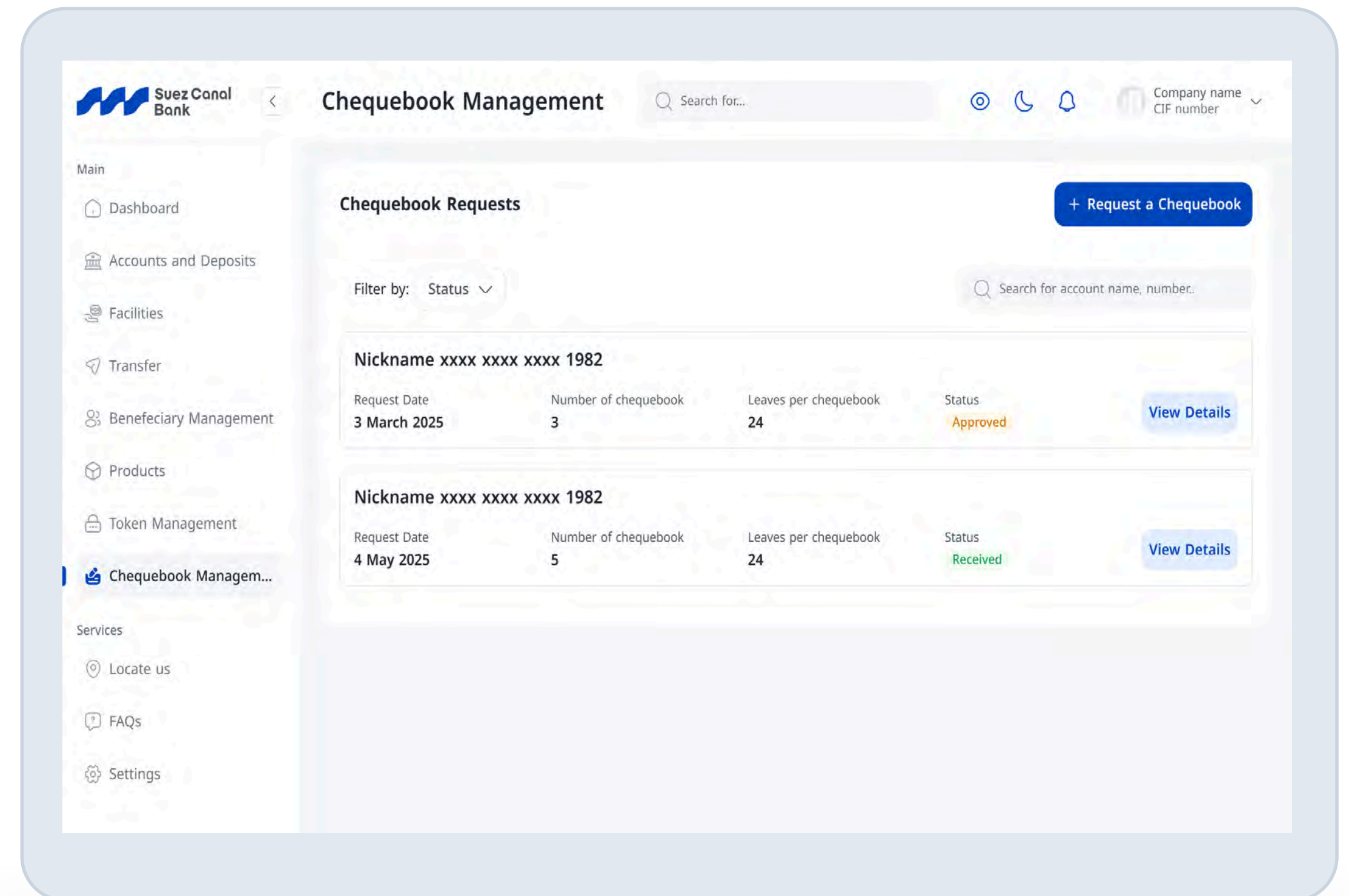
Here the user can check the requested cheques status:

Under reviewing:

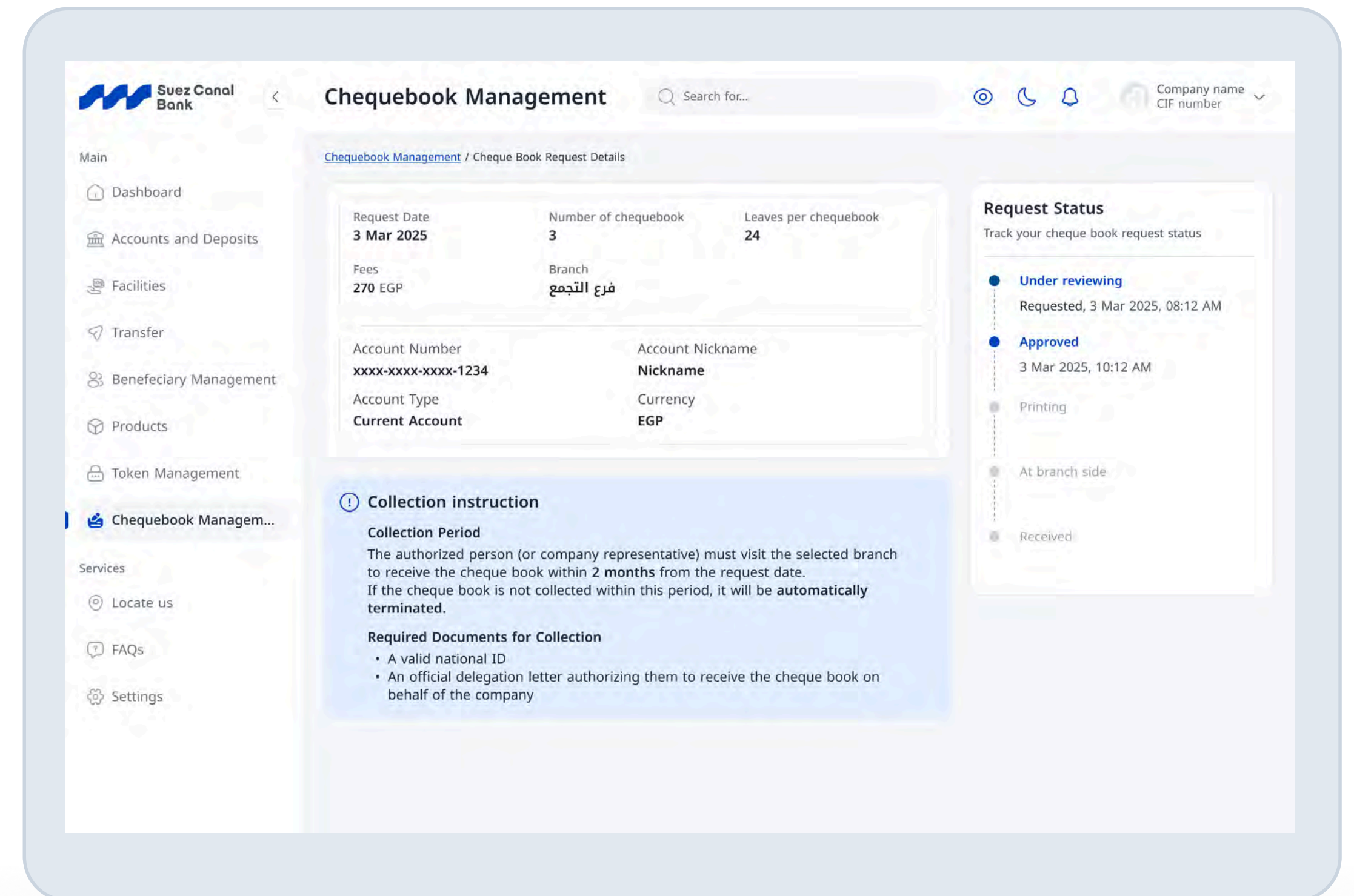
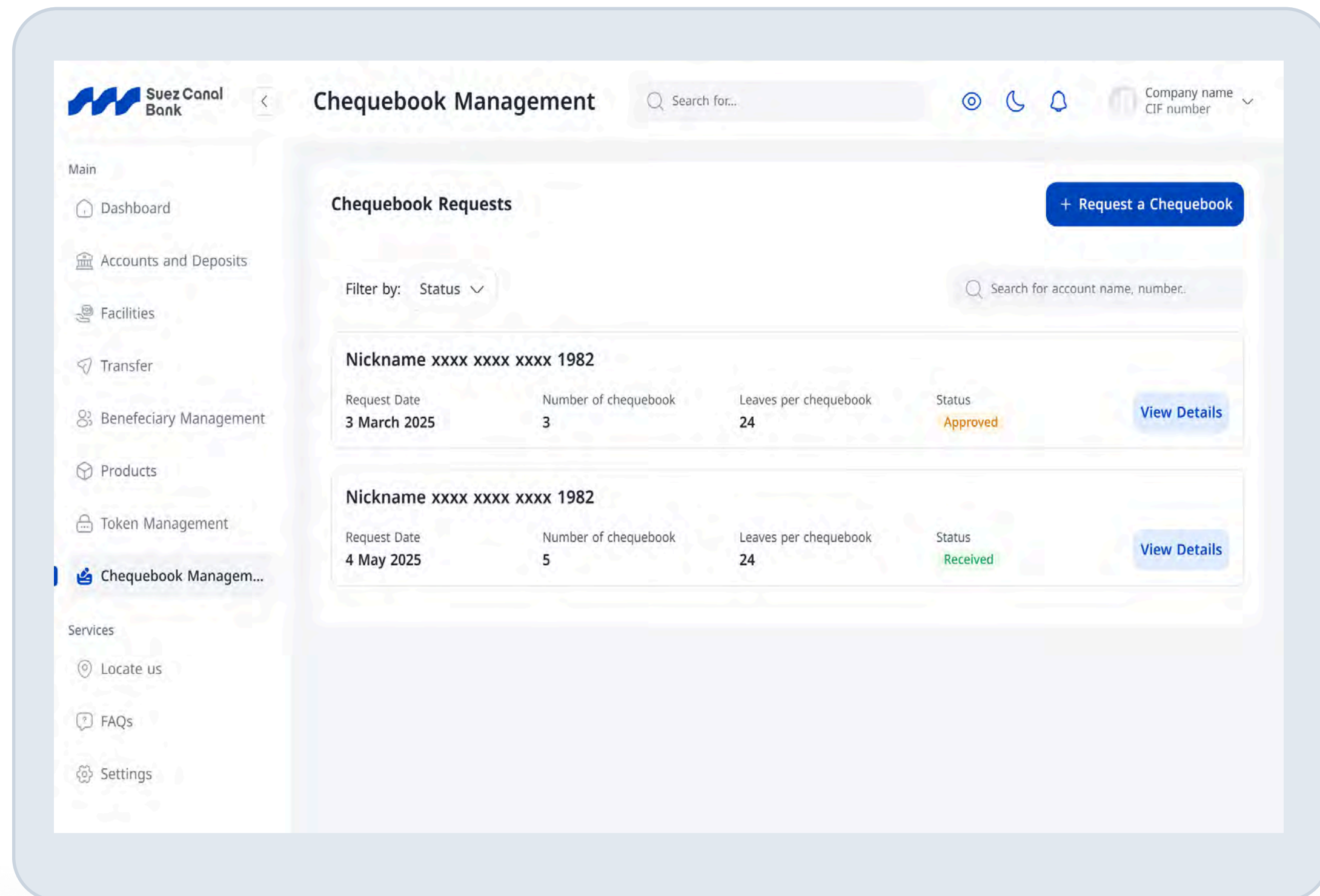
Printing:

At branch side:

- **Under reviewing:** The request is being reviewed by the branch
- **Approved:** The request is approved by the bank.
- **Printing:** The requested Cheques are printed.
- **At branch:** The Cheques are delivered to the client's CIF branch.
- **Received:** The item is collected by an authorized or delegated representative of the client.



Cheque Management Requested Cheque Status (2-2)



1 To check the cheques timeline, click on **“View Details”**

2 From the timeline on the right, the user can check the request status



Beneficiary Management

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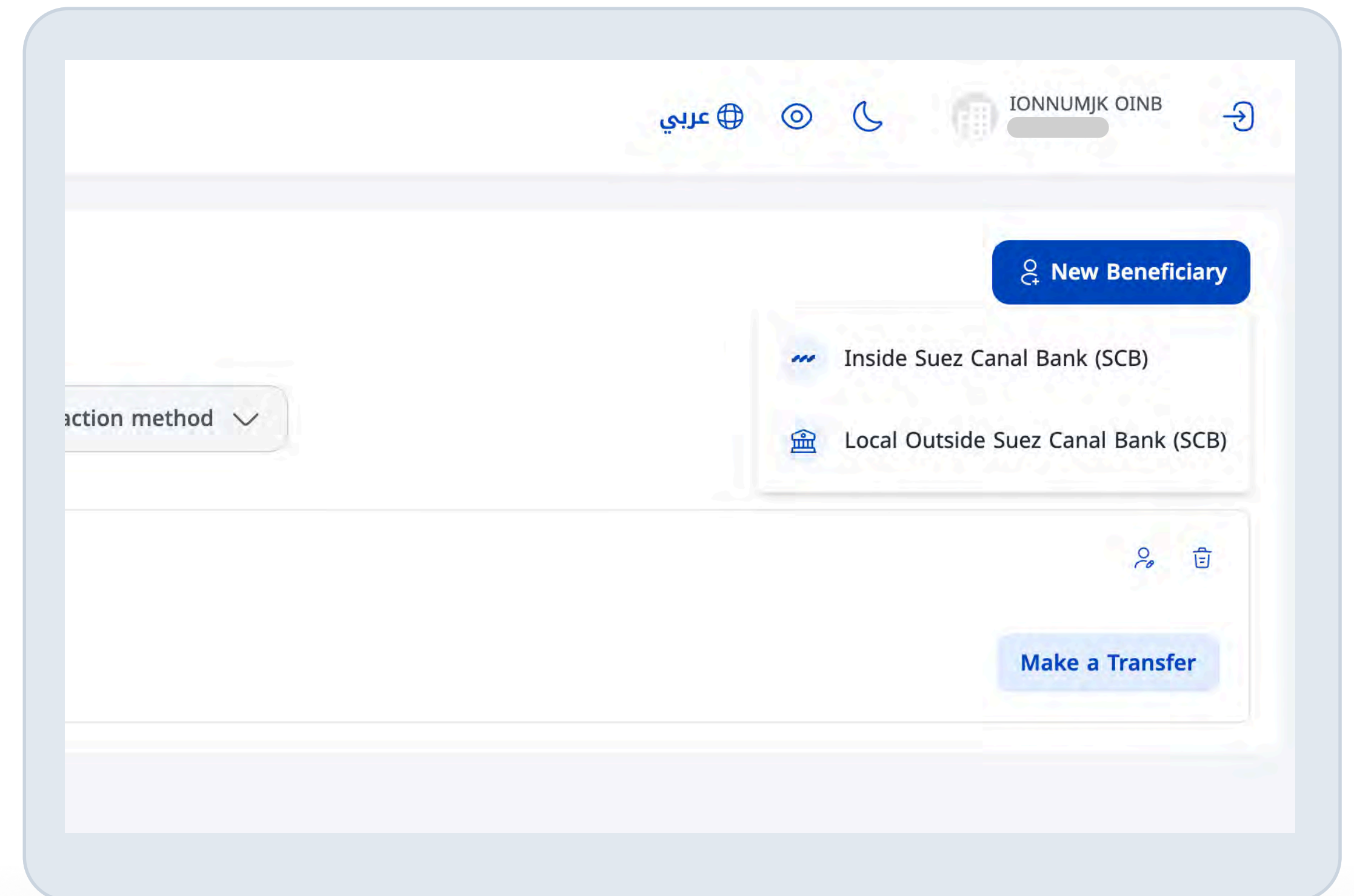
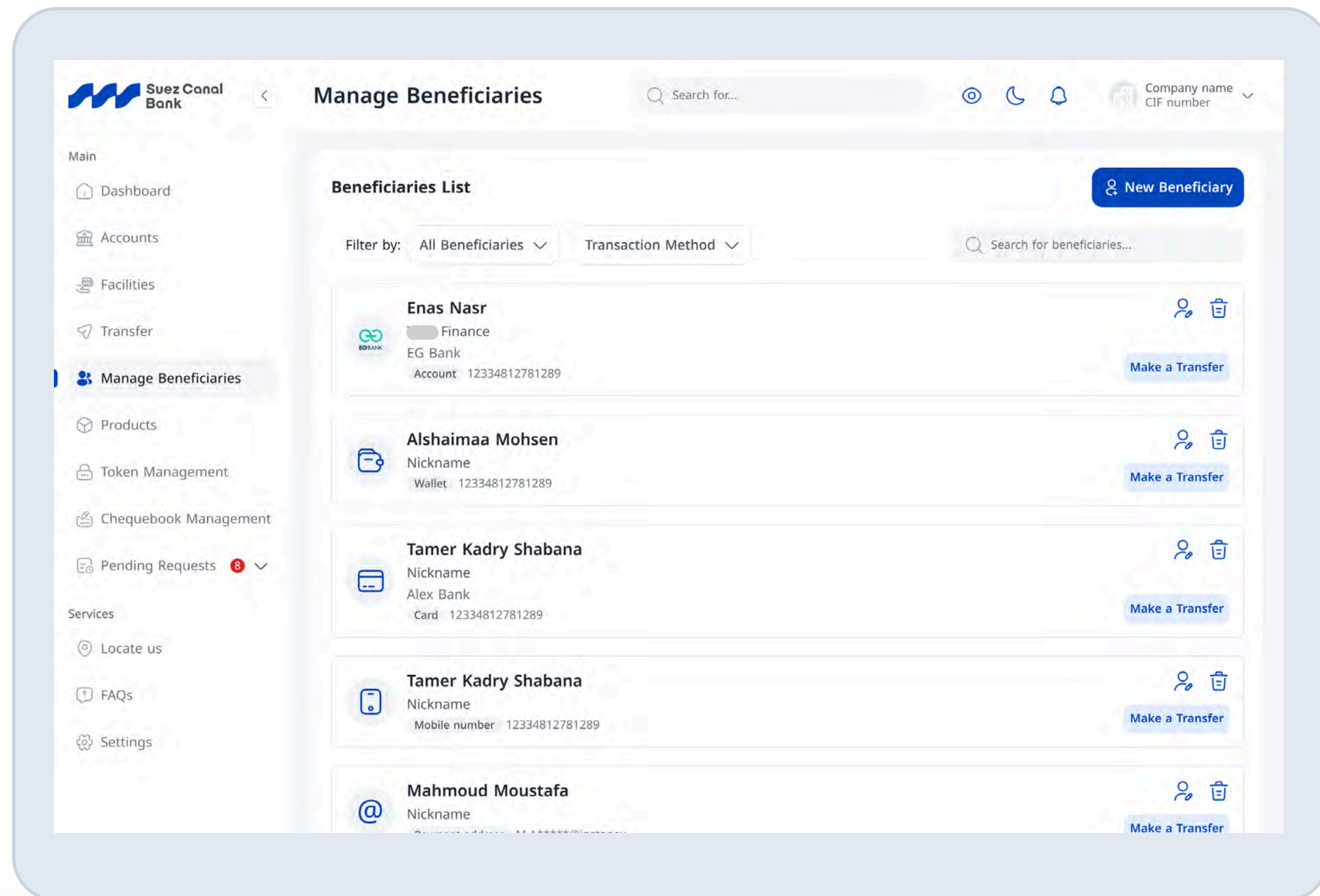


Inside SCB

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Beneficiary Management Inside SCB (1-3)



1 From the more menu, the user clicks **“Manage Beneficiaries”**.

2 Click on **“New Beneficiary”** and select **Inside Suez Canal Bank (SCB)**



Beneficiary Management Inside SCB (2-3)

3 Fill the required fields: **Beneficiary Name, Unique Nickname** (can't match any existing nickname)

The screenshot shows the 'Manage Beneficiaries' interface with the 'Add New Beneficiary Inside SCB' form. The form is divided into two sections: 'Beneficiary Details' and 'Bank Details'. In the 'Beneficiary Details' section, there are two input fields: 'Beneficiary name' and 'Beneficiary nickname'. A tooltip below the nickname field states: 'Nickname should be unique in the company beneficiary list'. In the 'Bank Details' section, there are two radio buttons: 'Bank Account' (which is selected) and 'Card'. Below these are two input fields: 'Account number' and 'Confirm account number'. A tooltip below the account number field states: 'SCB account number length is "16 digits" always numeric'. A blue 'Confirm' button is located at the bottom right of the form.

The screenshot shows the 'Manage Beneficiaries' interface with the 'Add New Beneficiary Inside SCB' form. The form is divided into two sections: 'Beneficiary Details' and 'Bank Details'. In the 'Beneficiary Details' section, there are two input fields: 'Beneficiary name' and 'Beneficiary nickname'. A tooltip below the nickname field states: 'Nickname should be unique in the company beneficiary list'. In the 'Bank Details' section, there are two radio buttons: 'Bank Account' and 'Card' (which is selected). Below these are two input fields: 'Card Number' and 'Confirm card number'. A tooltip below the card number field states: 'Card number length is "16 digits" always numeric'. A blue 'Confirm' button is located at the bottom right of the form.

4 The **bank account** is added by entering the **account number** and **confirming it**.

5 The **Card** is added by entering the **Card number** and **confirming it**.



Beneficiary Management Inside SCB (3-3)

Confirm Beneficiary Details

Beneficiary name
Mahmoud Moustafa

Beneficiary nickname
TMG Finance

Transaction method
Bank Account

Bank name
CIB Bank

Account number
1234346723617218

Confirm

Edit

Beneficiaries List

Filter by: All Beneficiaries Transaction Method Search for beneficiaries...

	Mahmoud Moustafa Finance EG Bank Account 12334812781289			Make a Transfer
	Enas Nasr Finance EG Bank Account 12334812781289			Make a Transfer
	Alshaimaa Mohsen Nickname Wallet 12334812781289			Make a Transfer
	Tamer Kadry Shabana Nickname Alex Bank Card 12334812781289			Make a Transfer
	Tamer Kadry Shabana Nickname Alex Bank			Make a Transfer

Beneficiary has been added successfully.
All set! you can now make a transfer.

6 The user reviews the details and selects “**Confirm**” to proceed or “**Edit**” to make changes.

7 By selecting “**Confirm**”, the beneficiary is added successfully.

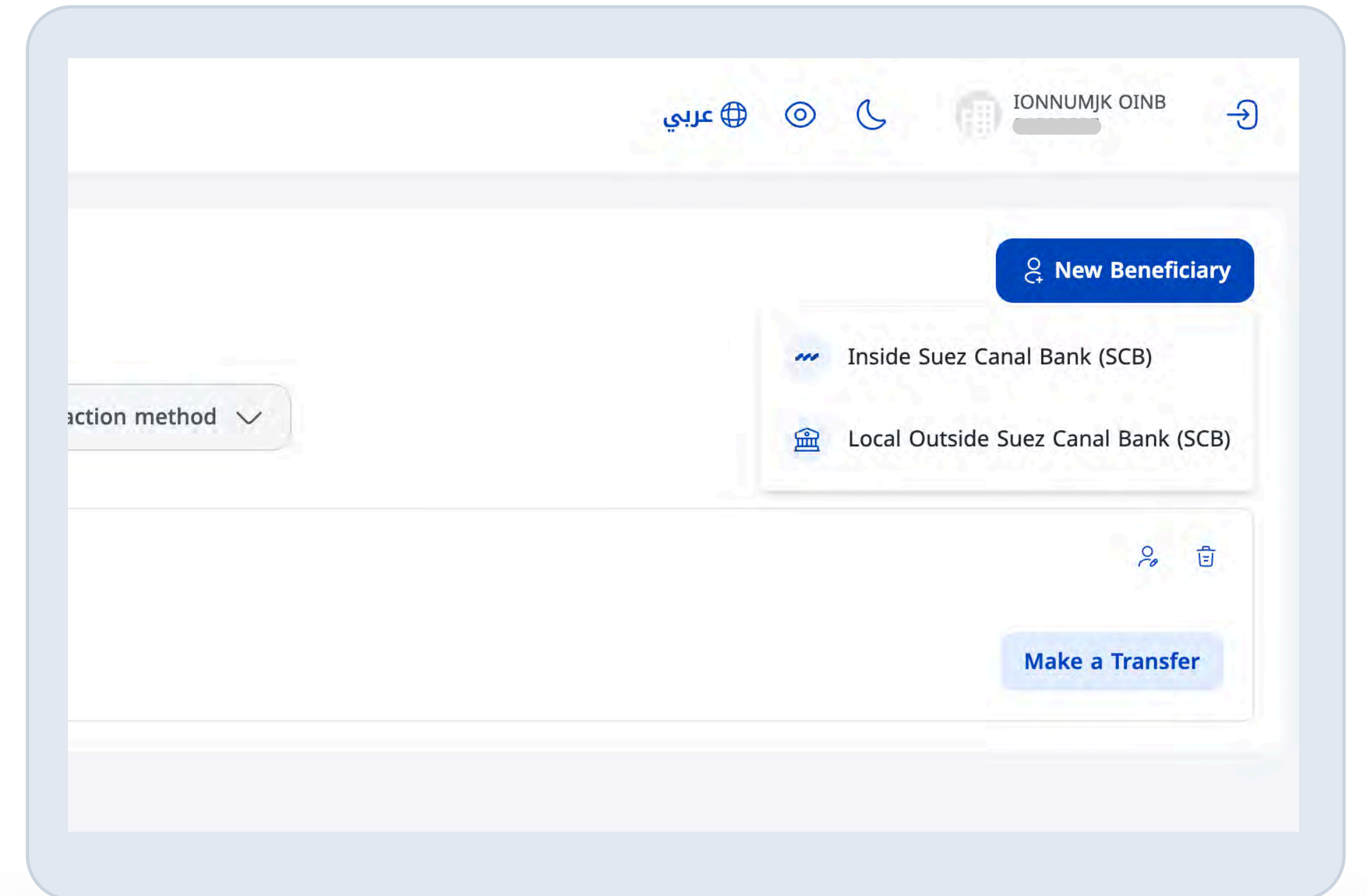
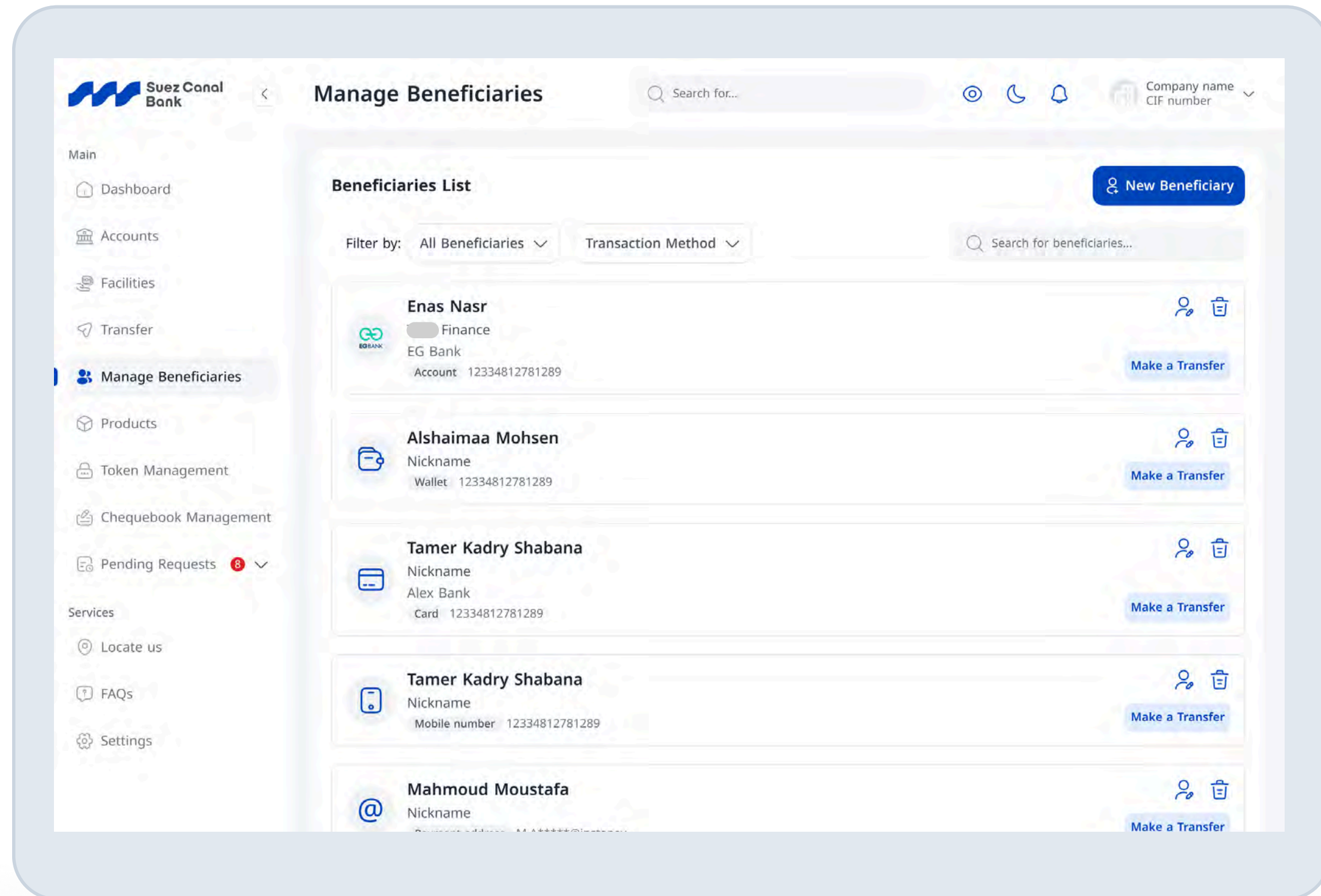


Outside SCB

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Beneficiary Management Outside SCB (1-3)



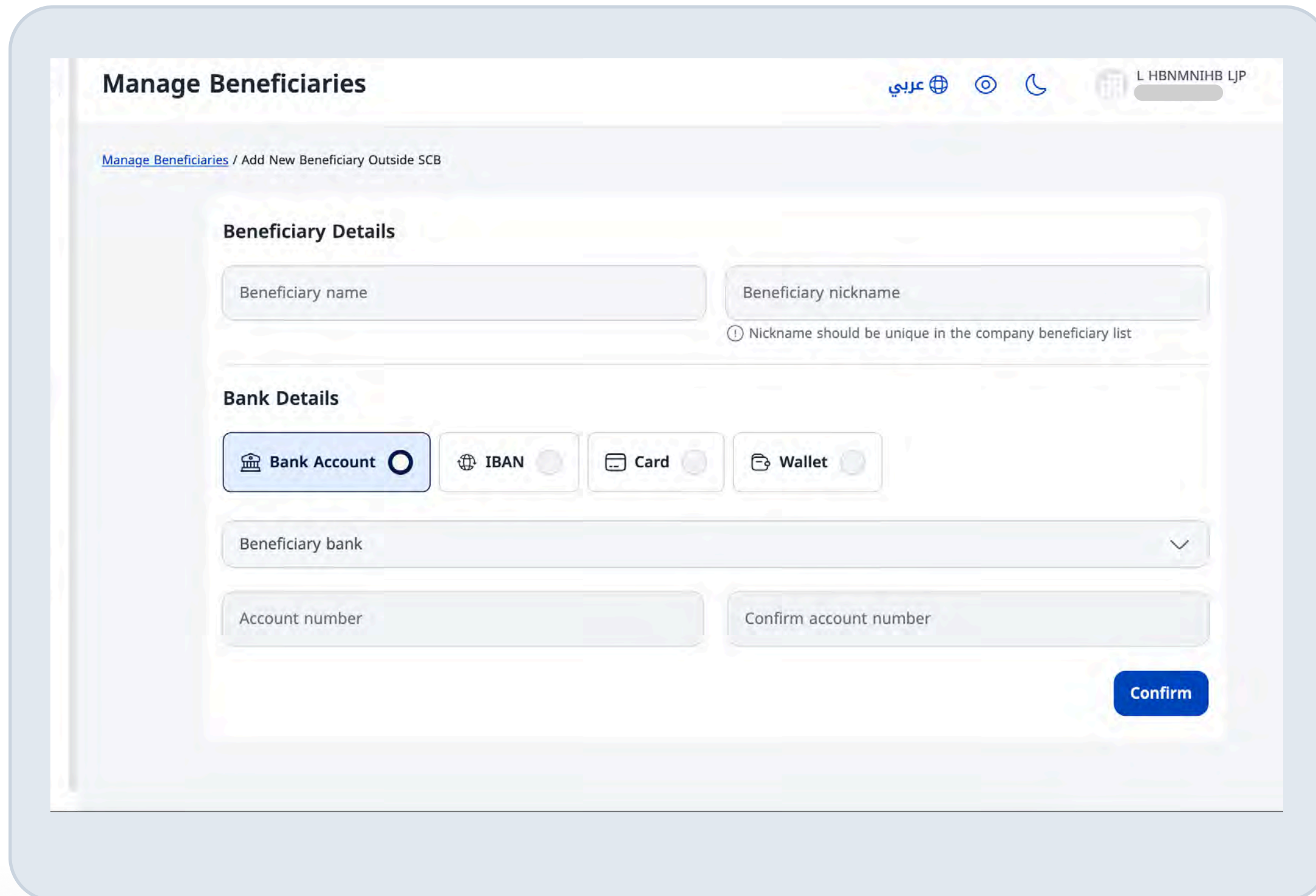
1 From the more menu, the user clicks **“Manage Beneficiaries”**.

2 Click on **“New Beneficiary”** and select **Inside Suez Canal Bank (SCB)**



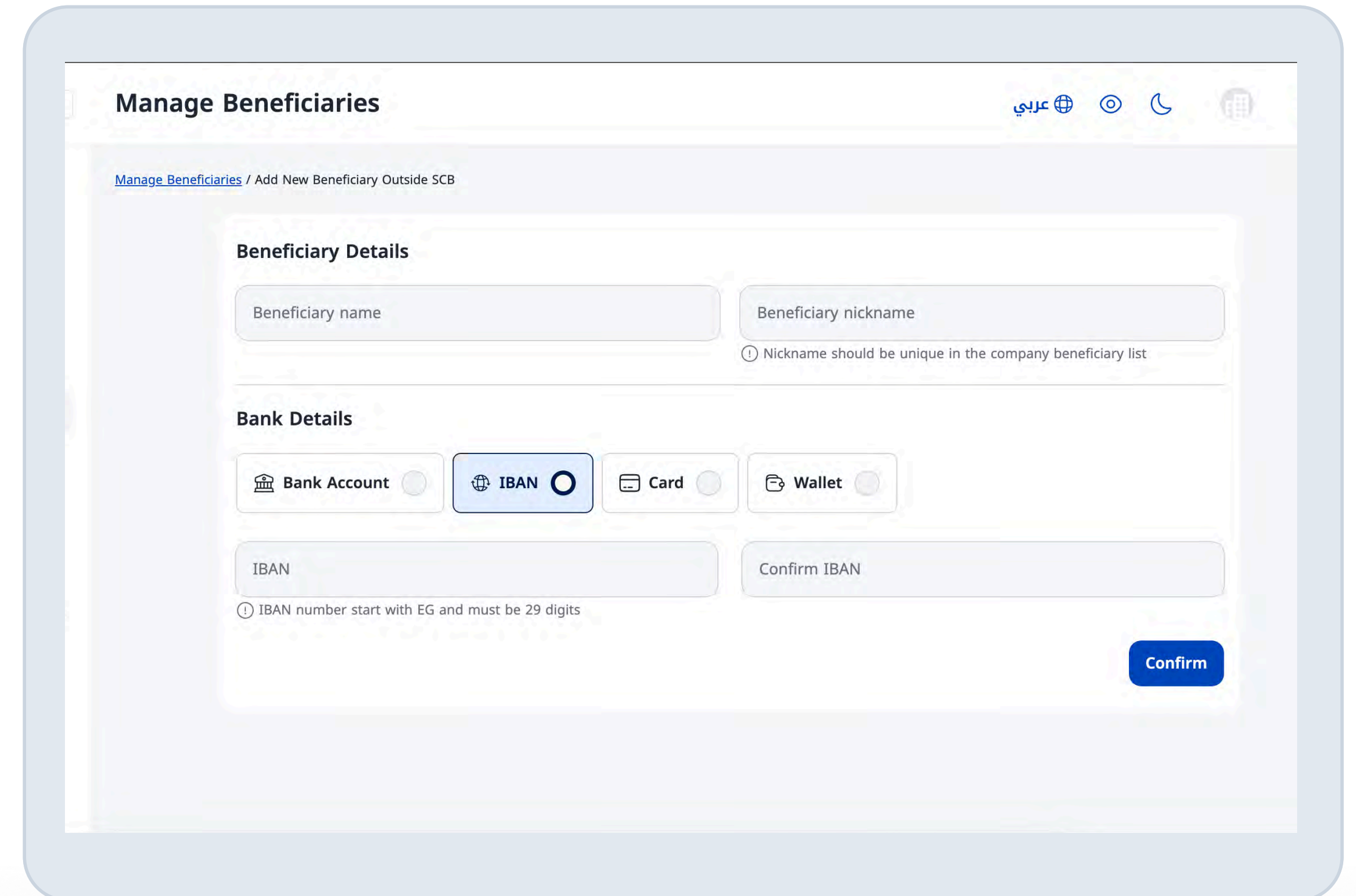
Beneficiary Management Outside SCB (2-3)

3 Fill the required fields: **Beneficiary Name, Unique Nickname** (can't match any existing nickname)



The screenshot shows the 'Manage Beneficiaries' form with the following fields and options:

- Beneficiary Details:**
 - Beneficiary name (highlighted in yellow)
 - Beneficiary nickname (highlighted in yellow)
 - Hint: Nickname should be unique in the company beneficiary list
- Bank Details:**
 - Bank Account (selected radio button)
 - IBAN (radio button)
 - Card (radio button)
 - Wallet (radio button)
 - Beneficiary bank (dropdown menu)
 - Account number
 - Confirm account number
 - Confirm button



The screenshot shows the 'Manage Beneficiaries' form with the following fields and options:

- Beneficiary Details:**
 - Beneficiary name
 - Beneficiary nickname
 - Hint: Nickname should be unique in the company beneficiary list
- Bank Details:**
 - Bank Account (radio button)
 - IBAN (selected radio button)
 - Card (radio button)
 - Wallet (radio button)
 - IBAN (highlighted in yellow)
 - Confirm IBAN (highlighted in yellow)
 - Hint: IBAN number start with EG and must be 29 digits
 - Confirm button

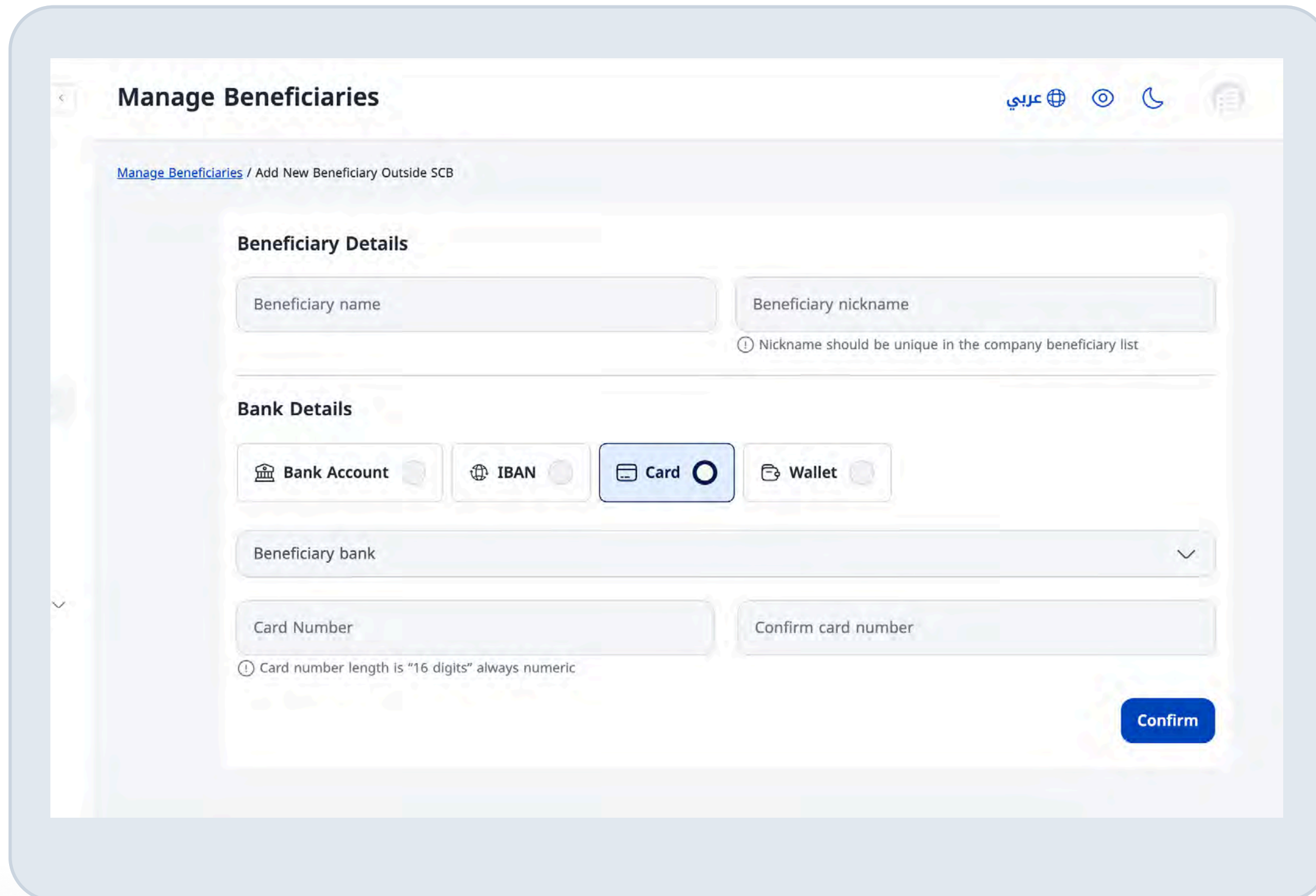
4 The **bank account** is added by selecting the **beneficiary Bank, Account Number**, and **confirming account number**

5 The beneficiary is added by entering and confirming the **IBAN number**.

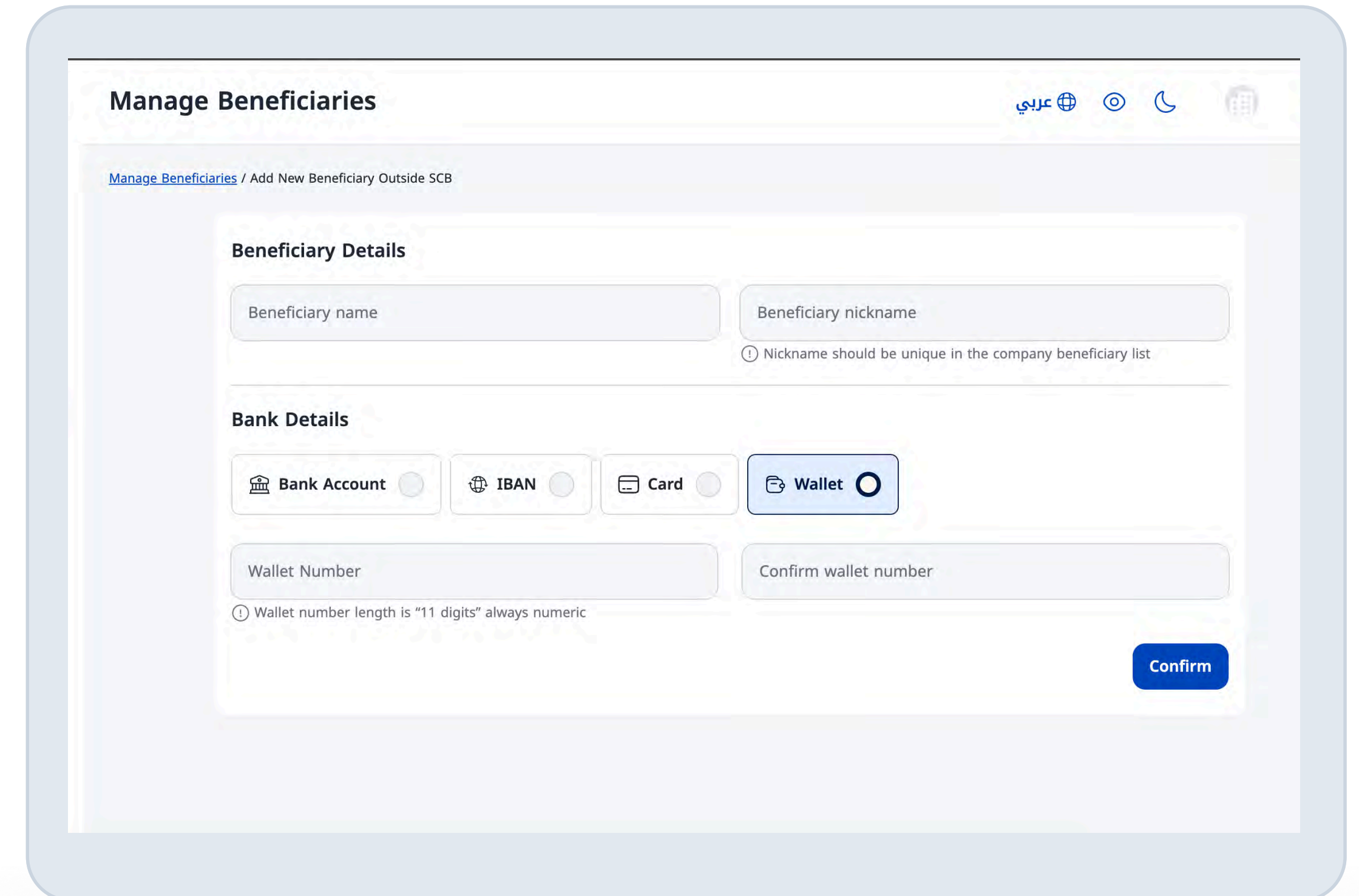


Beneficiary Management Outside SCB (2-3)

3 Fill the required fields: **Beneficiary Name, Unique Nickname** (can't match any existing nickname)



The screenshot shows the 'Manage Beneficiaries' interface. The 'Beneficiary Details' section includes input fields for 'Beneficiary name' and 'Beneficiary nickname', with a note: 'Nickname should be unique in the company beneficiary list'. The 'Bank Details' section has radio buttons for 'Bank Account', 'IBAN', 'Card', and 'Wallet'. The 'Card' option is selected. Below this are input fields for 'Beneficiary bank', 'Card Number', and 'Confirm card number', with a note: 'Card number length is "16 digits" always numeric'. A 'Confirm' button is at the bottom right.



The screenshot shows the 'Manage Beneficiaries' interface. The 'Beneficiary Details' section includes input fields for 'Beneficiary name' and 'Beneficiary nickname', with a note: 'Nickname should be unique in the company beneficiary list'. The 'Bank Details' section has radio buttons for 'Bank Account', 'IBAN', 'Card', and 'Wallet'. The 'Wallet' option is selected. Below this are input fields for 'Wallet Number' and 'Confirm wallet number', with a note: 'Wallet number length is "11 digits" always numeric'. A 'Confirm' button is at the bottom right.

6 The beneficiary is added by selecting the beneficiary bank and entering and confirming the **card number**.

7 The beneficiary is added by entering and confirming the **Wallet Number**



Beneficiary Management Outside SCB (3-3)

Confirm Beneficiary Details

Beneficiary name
Mahmoud Moustafa

Beneficiary nickname
Finance

Transaction method
Bank Account

Bank name
CIB Bank

Account number
1234346723617218

Confirm

Edit

Beneficiaries List

Filter by: All Beneficiaries Transaction Method Search for beneficiaries...

Mahmoud Moustafa Finance EG Bank Account 12334812781289	Make a Transfer
Enas Nasr Finance EG Bank Account 12334812781289	Make a Transfer
Alshaimaa Mohsen Nickname Wallet 12334812781289	Make a Transfer
Tamer Kadry Shabana Nickname Alex Bank Card 12334812781289	Make a Transfer
Tamer Kadry Shabana Nickname Alex Bank	

Beneficiary has been added successfully.
All set! you can now make a transfer.

8 The user reviews the details and selects “**Confirm**” to proceed or “**Edit**” to make changes.

9 By selecting “**Confirm**”, the beneficiary is added successfully.



Transfer Between Own Accounts

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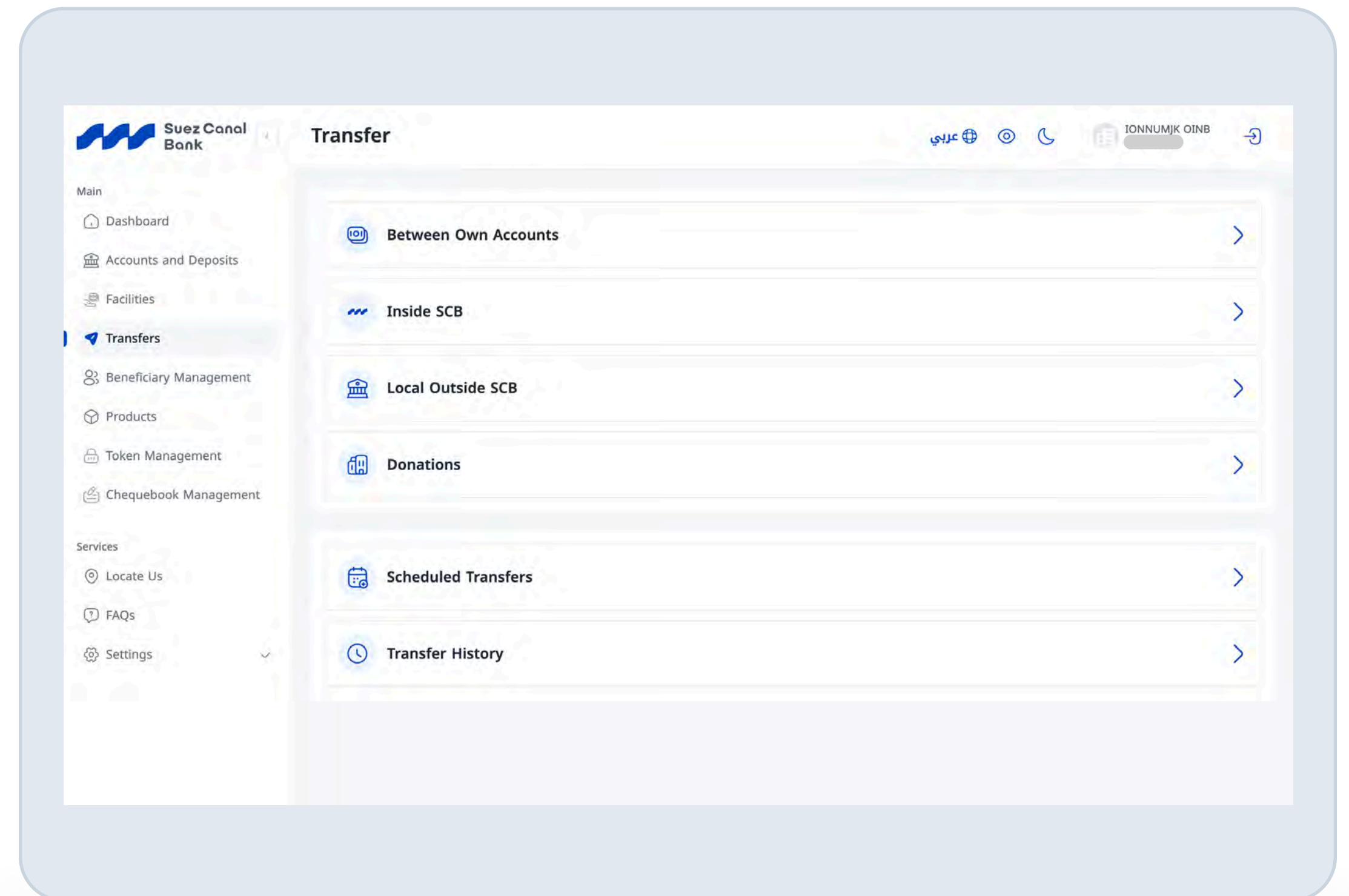


Transfer Between Own Account (1-5)

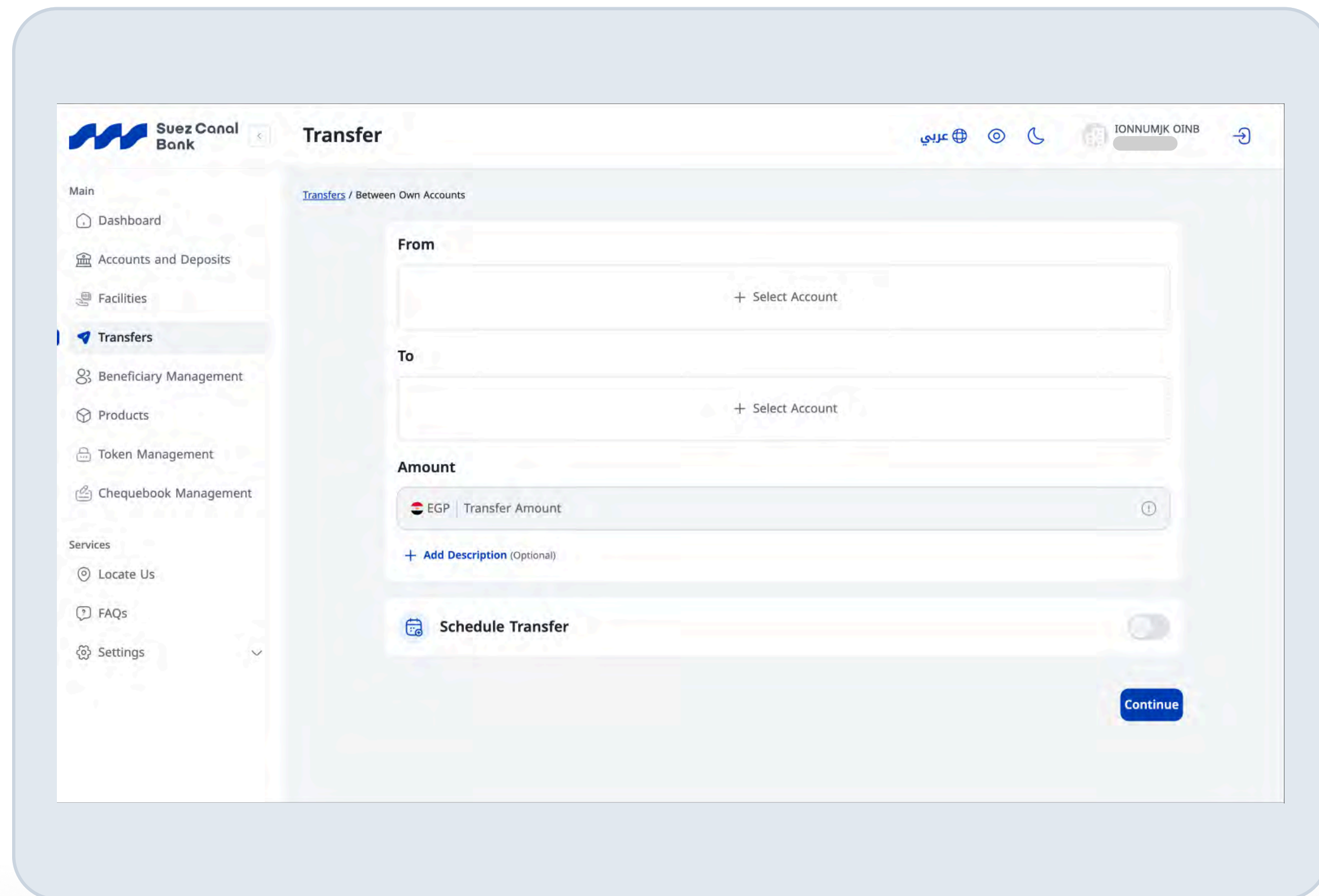
1

This feature allows transferring money between your own accounts registered under the same CIF.

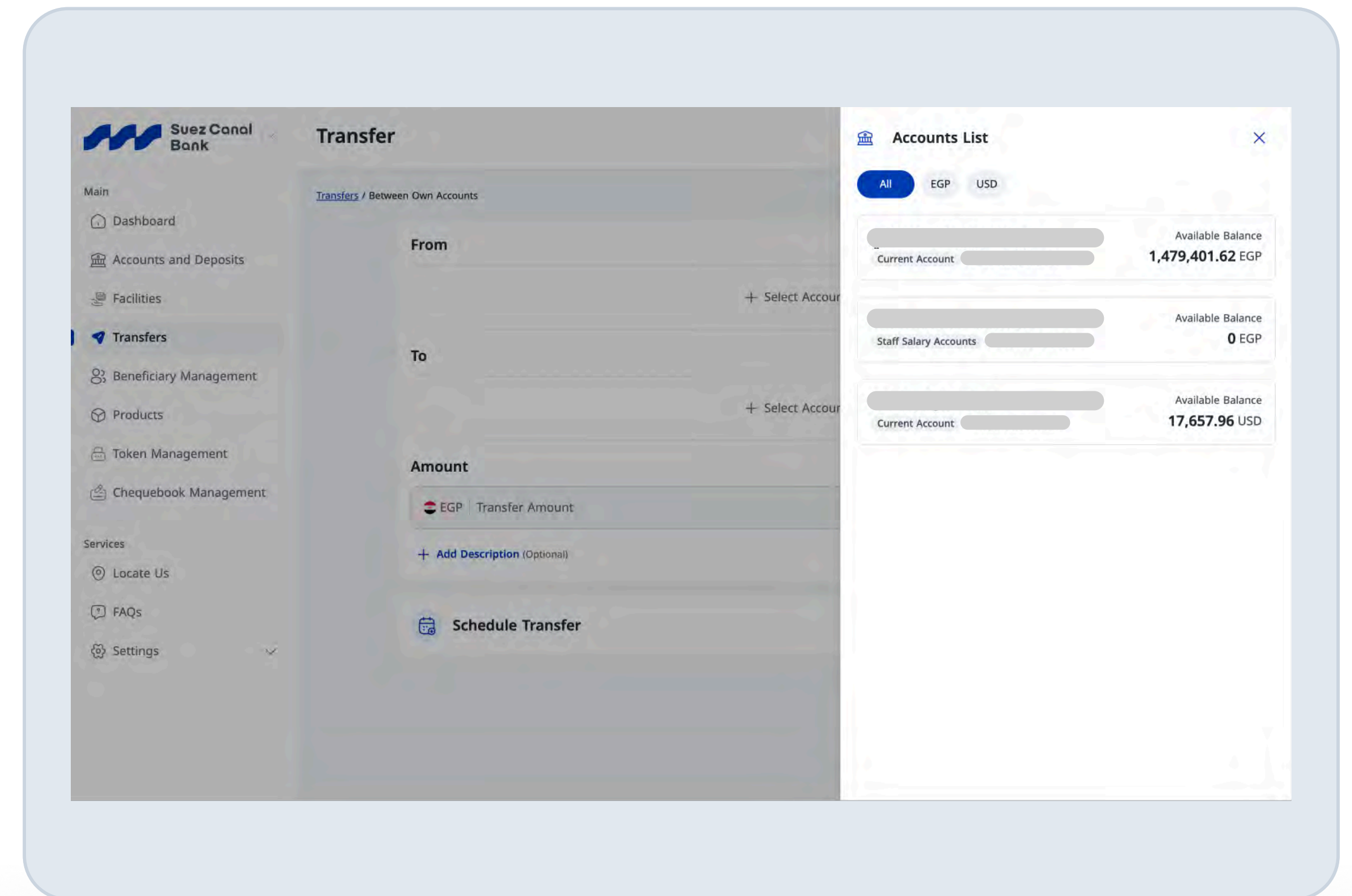
From the more menu, the user clicks **“Transfer”**
Then select **“Between Own Accounts”**



Transfer Between Own Account (2-5)



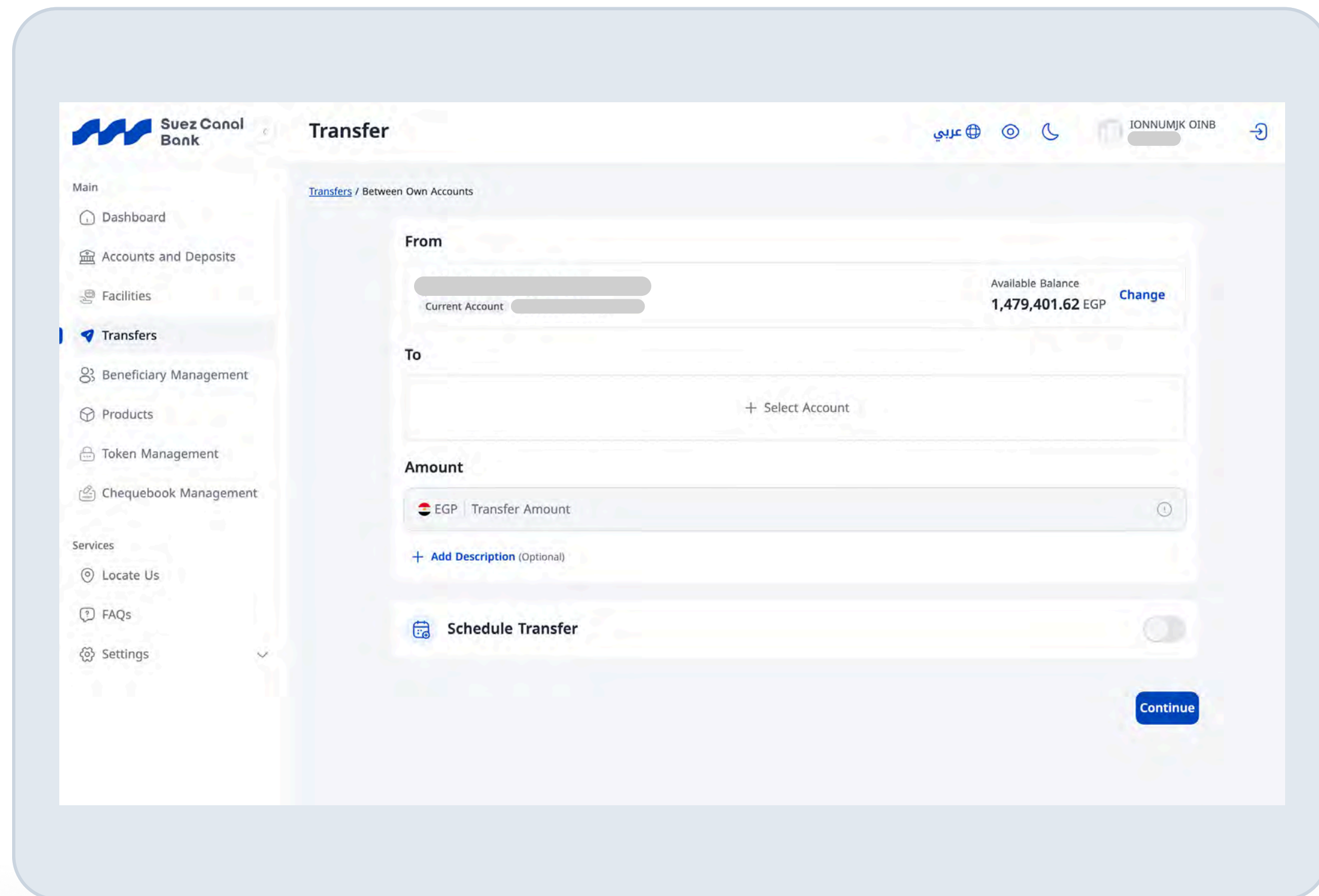
2 Select the account to deduct the amount from by clicking on **“Select account from ”**



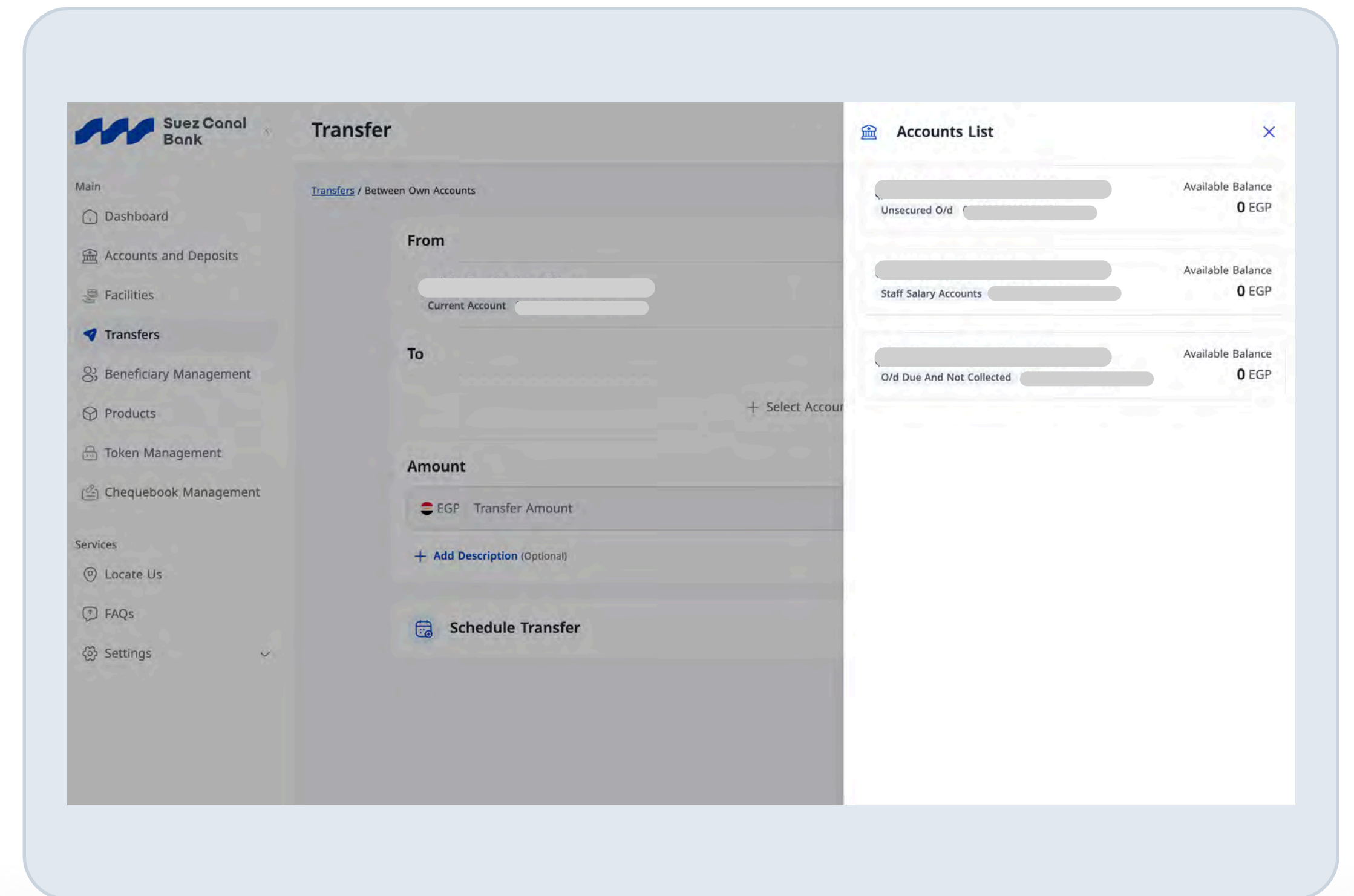
3 Choose the account you will transfer from



Transfer Between Own Account (3-5)



4 In to section click on **“Select account”** to select the account to transfer the amount to



5 Choose the account you will transfer to **(EGP Debit accounts only)**



Transfer Between Own Account (4-5)

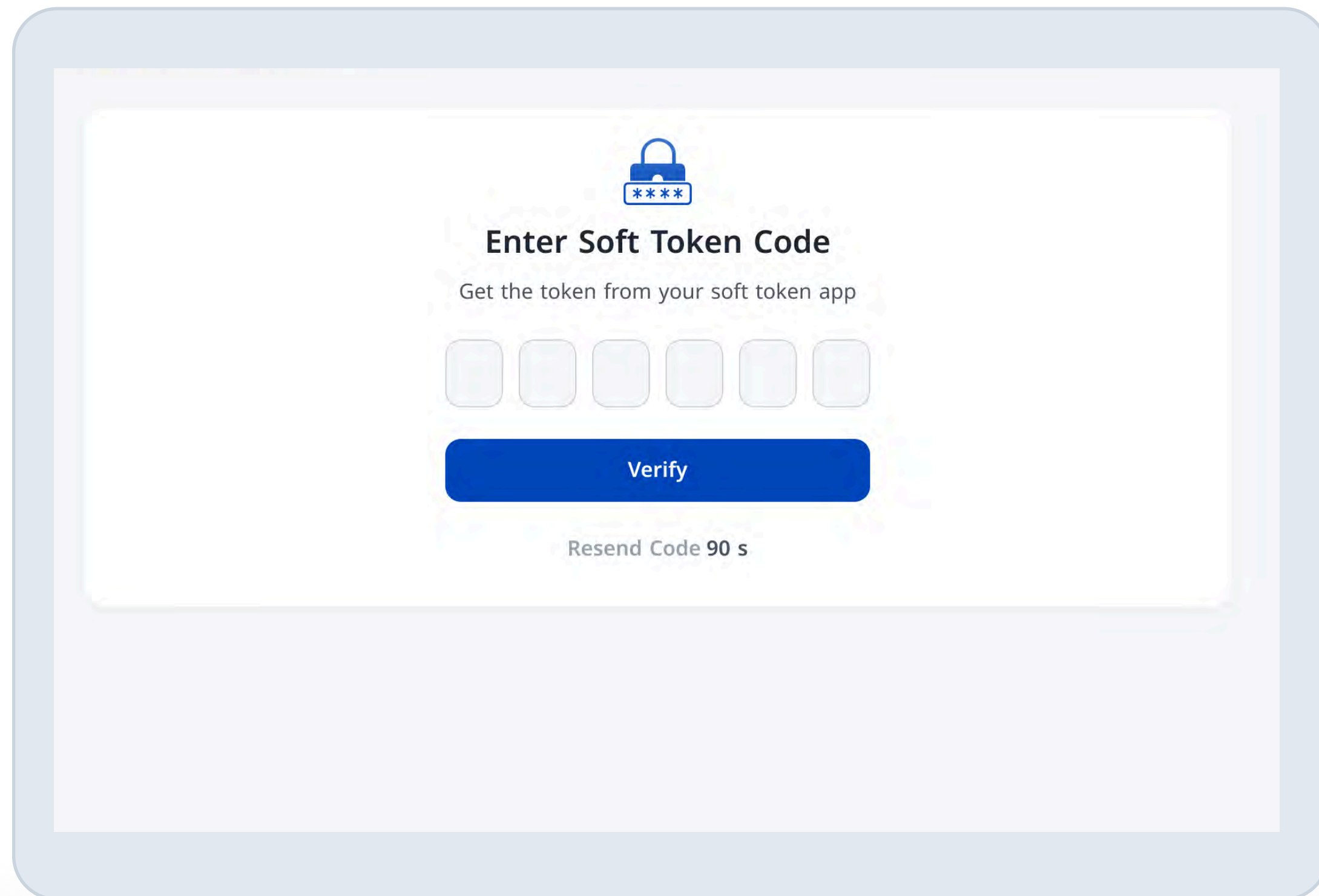
The screenshot shows the 'Transfer' page in the Suez Canal Bank mobile app. The page title is 'Transfer' and the breadcrumb is 'Transfers / Between Own Accounts'. The form is divided into several sections: 'From' (Current Account, Available Balance: 1,479,401.62 EGP), 'To' (Staff Salary Accounts, Available Balance: 0 EGP), 'Amount' (EGP 300,000), and a 'Description' field. A 'Schedule Transfer' toggle is visible at the bottom, and a 'Continue' button is at the bottom right.

The screenshot shows the 'Transaction Summary' page in the Suez Canal Bank mobile app. The page title is 'Transfer' and the breadcrumb is 'Transfers / Between Own Accounts'. The summary displays the 'Amount' as 300,000 EGP, the 'From' account (Current Account), and the 'To' account (Staff Salary Accounts). The 'Transfer Type' is 'Between Own Accounts'. 'Back' and 'Continue' buttons are at the bottom right.

6 Add the **"Amount"** and **"Description (optional)"** and click **"continue"**

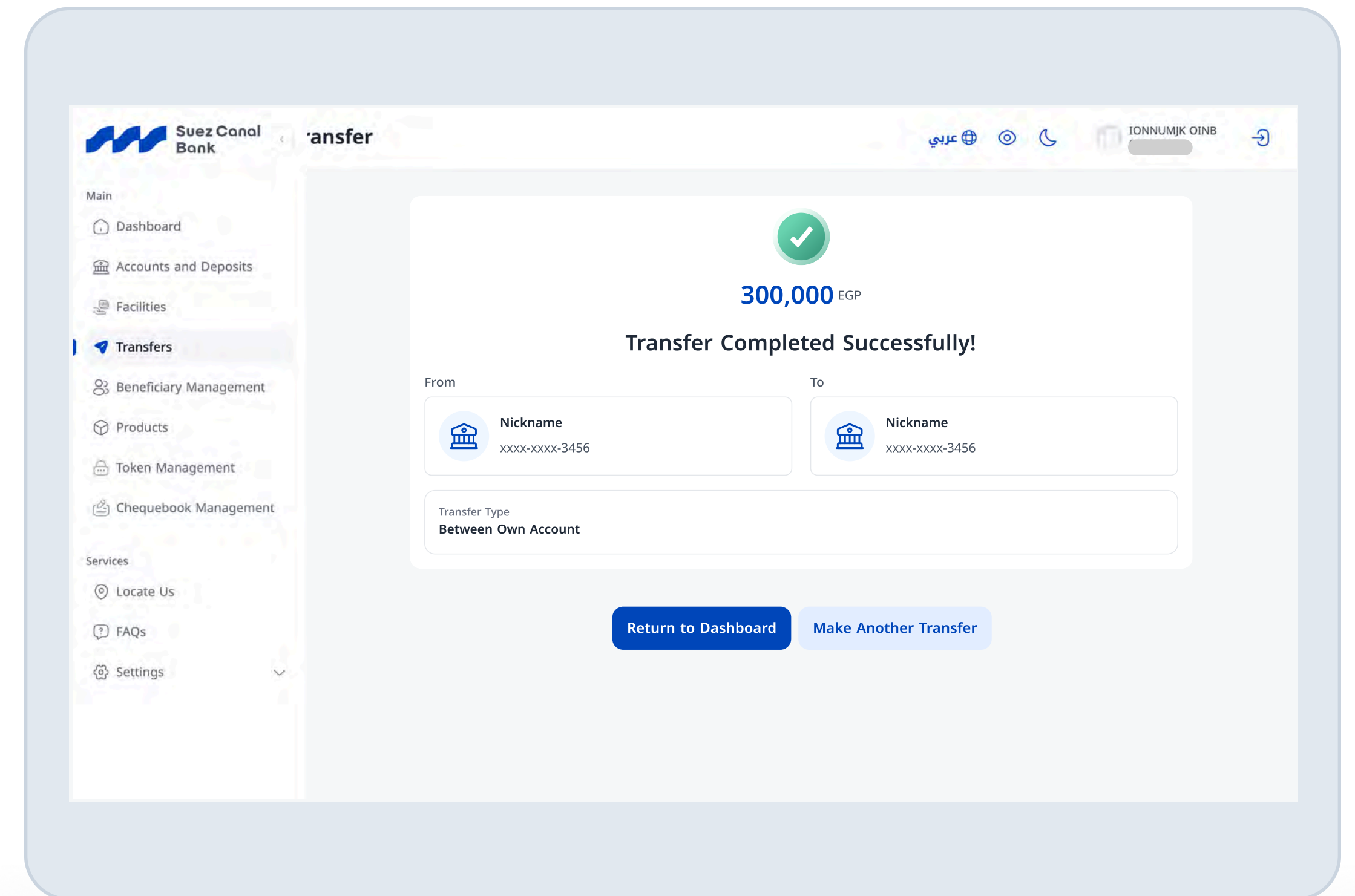
7 Click on Continue to **Proceed** with the transaction

Transfer Between Own Account (5-5)



8 Enter the token code. You will find it in the **“SCB Token App”**

Go to “How to activate Soft Token”



9 You have 2 actions **“Return to Dashboard”** and **“Make Another Transfer”**.

Transfer Inside SCB

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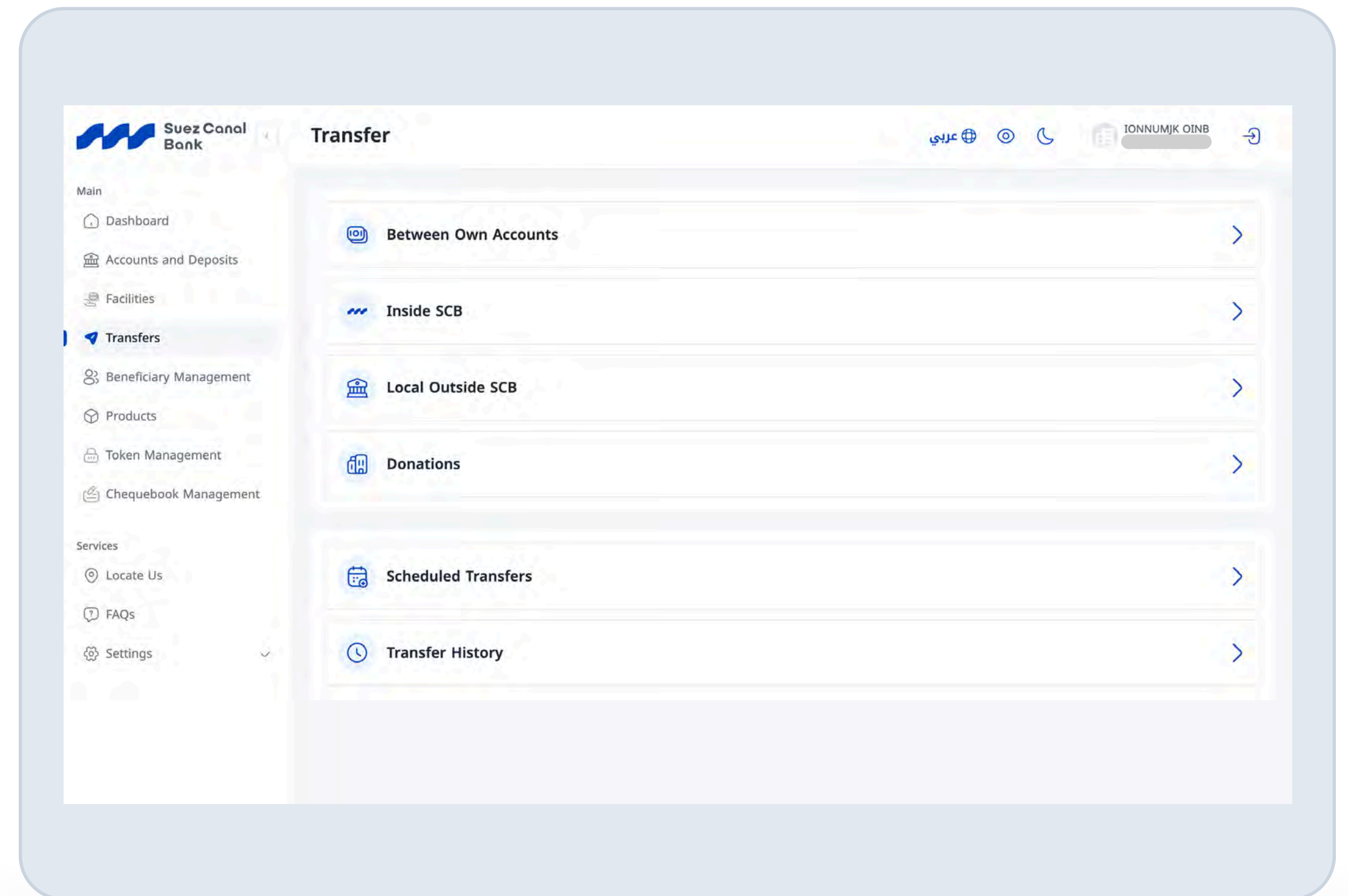
Transfer Inside SCB (1-5)

1

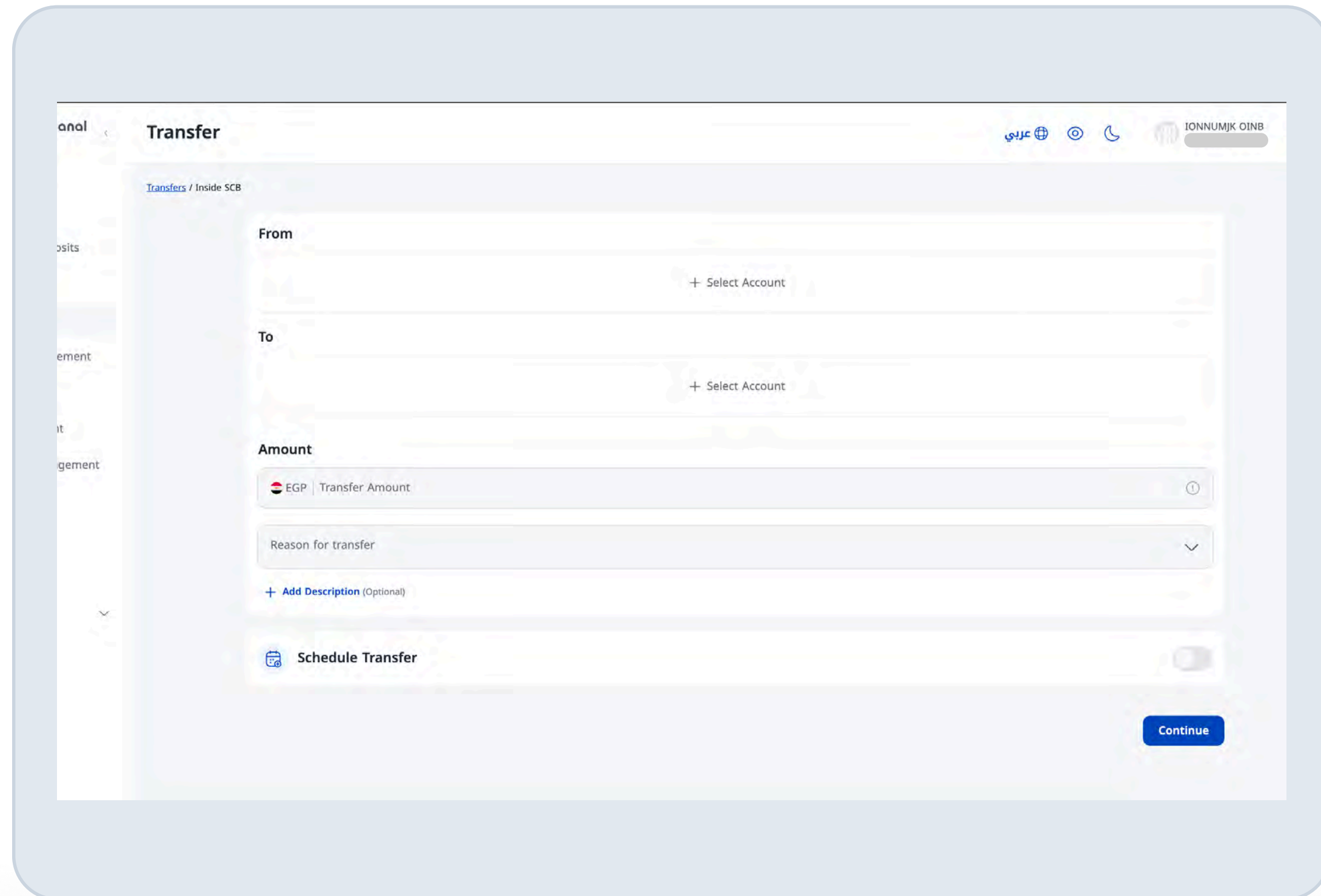
This feature allows transferring funds to other SCB accounts.

From the more menu, the user clicks **“Transfers”**.

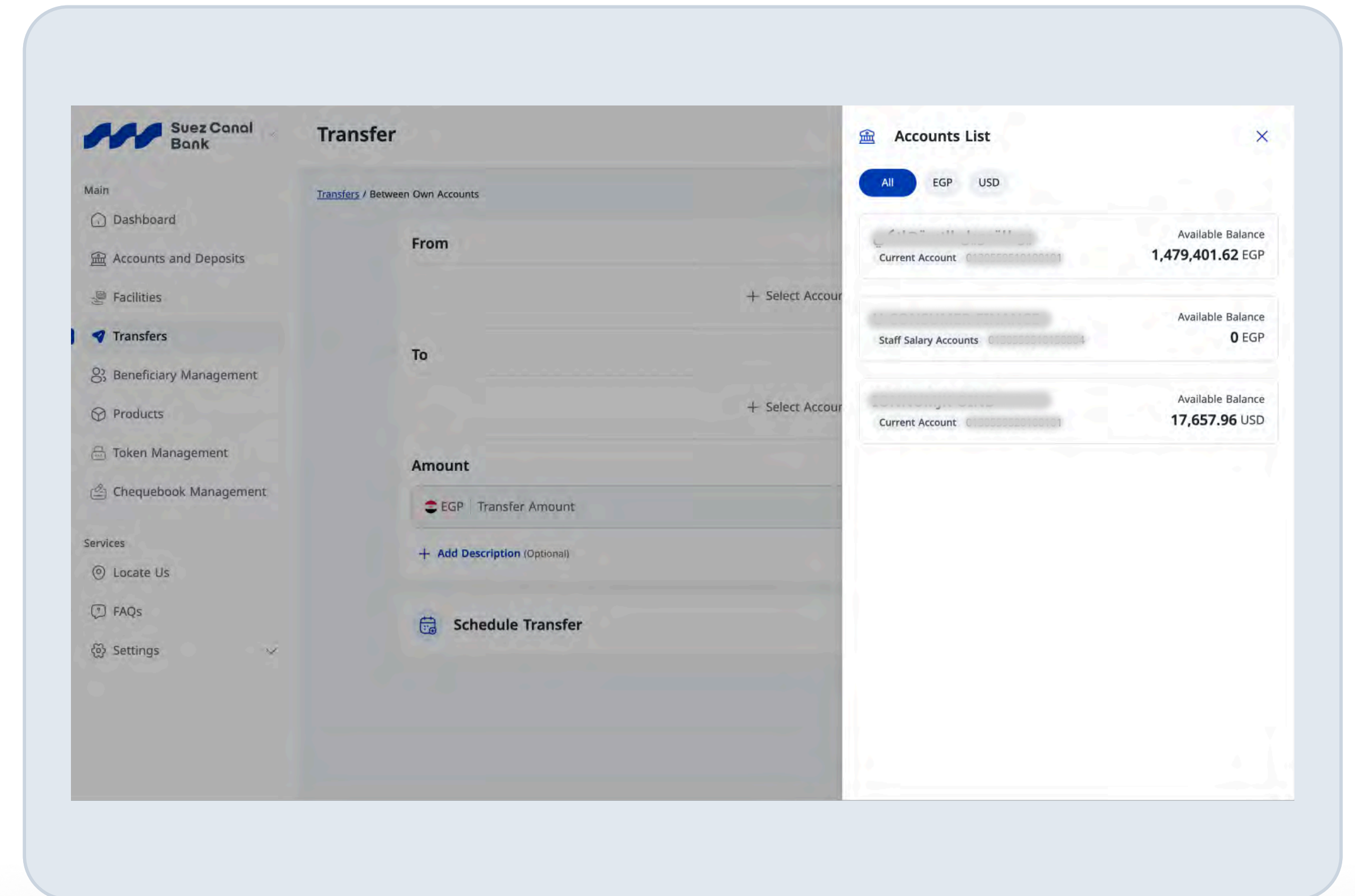
Then select **“ Inside SCB”**



Transfer Inside SCB (2-5)



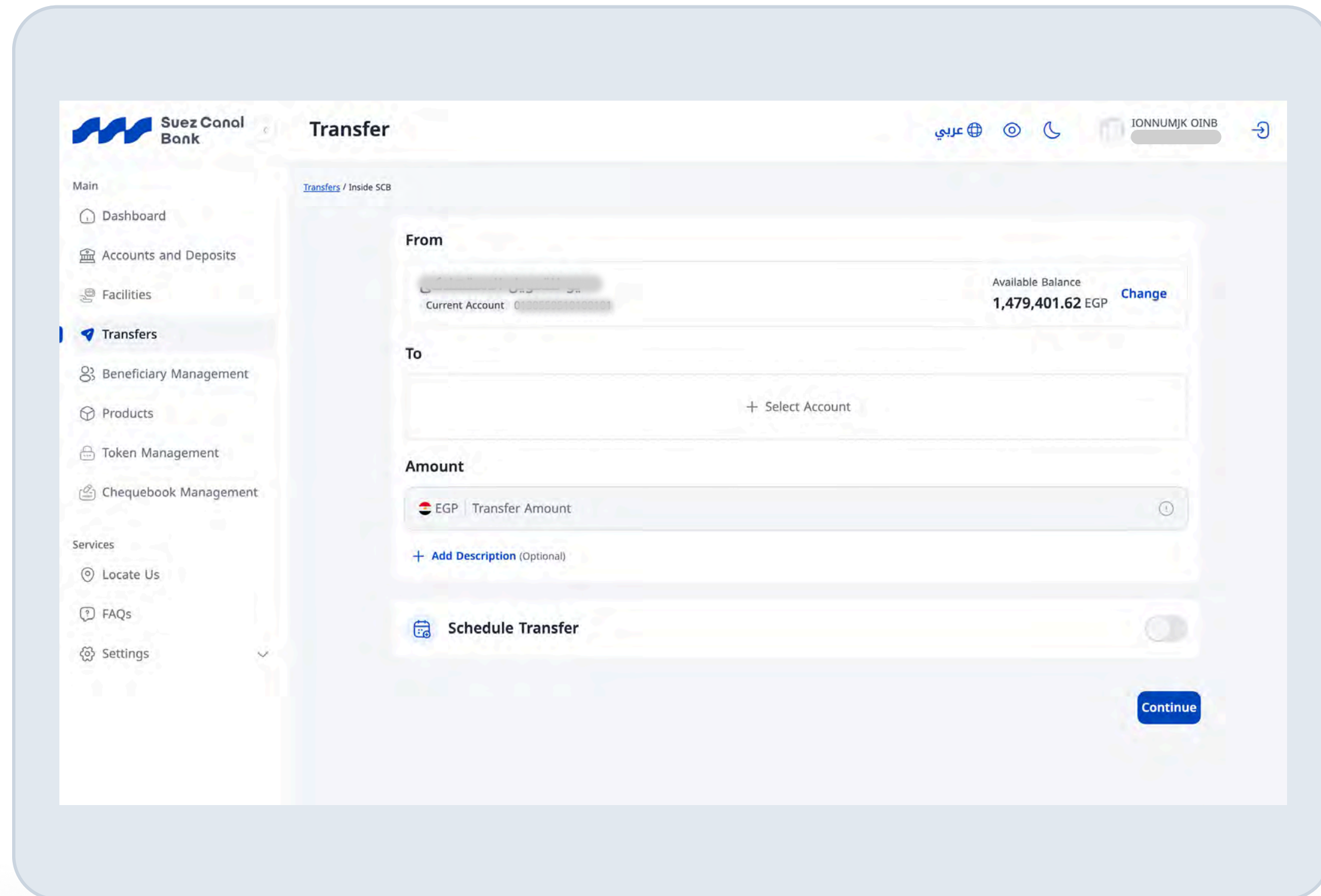
2 Select the account to deduct the amount from by clicking on **"Select account from "**



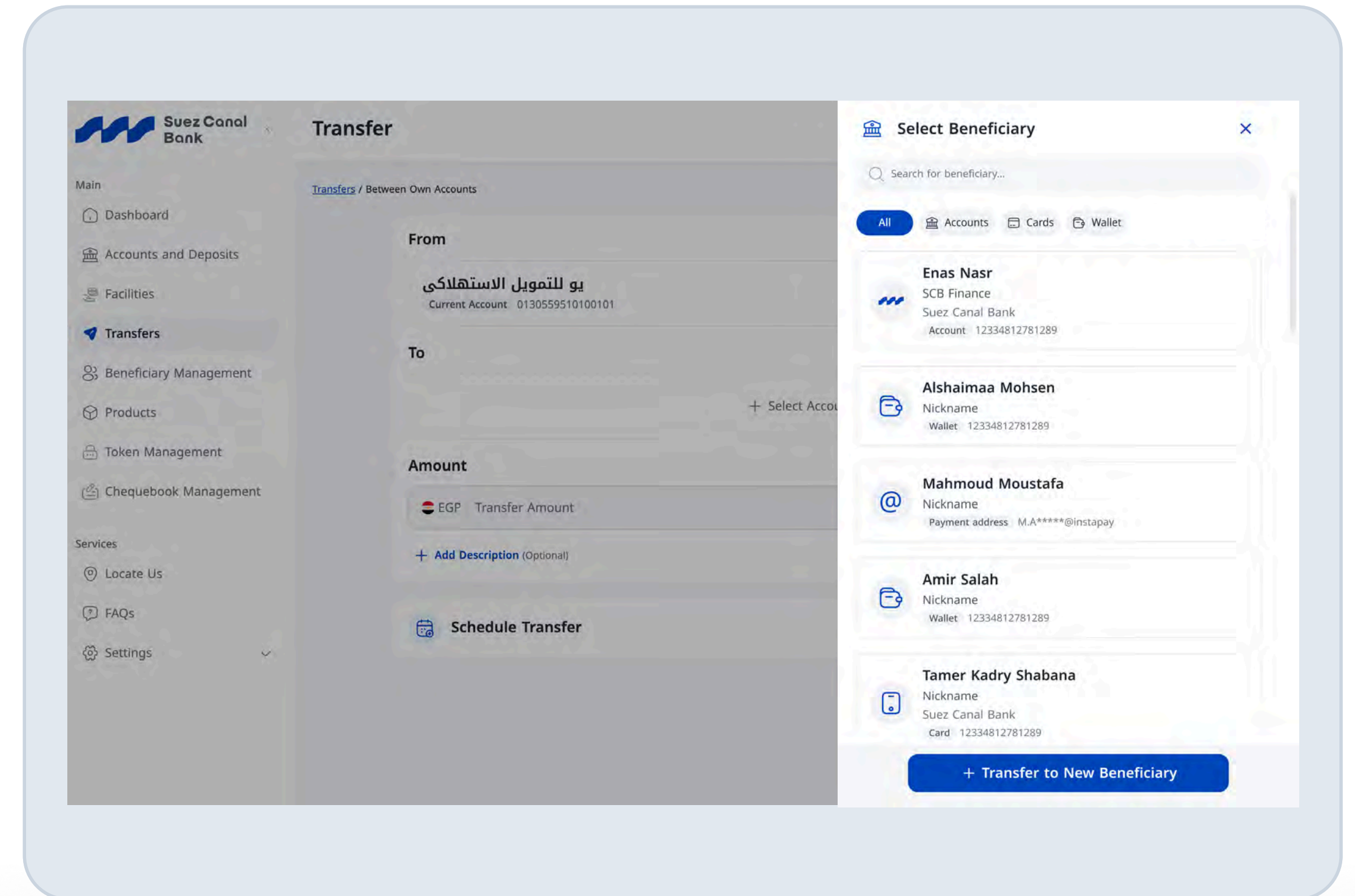
3 Choose the account you will transfer from



Transfer Inside SCB (3-5)



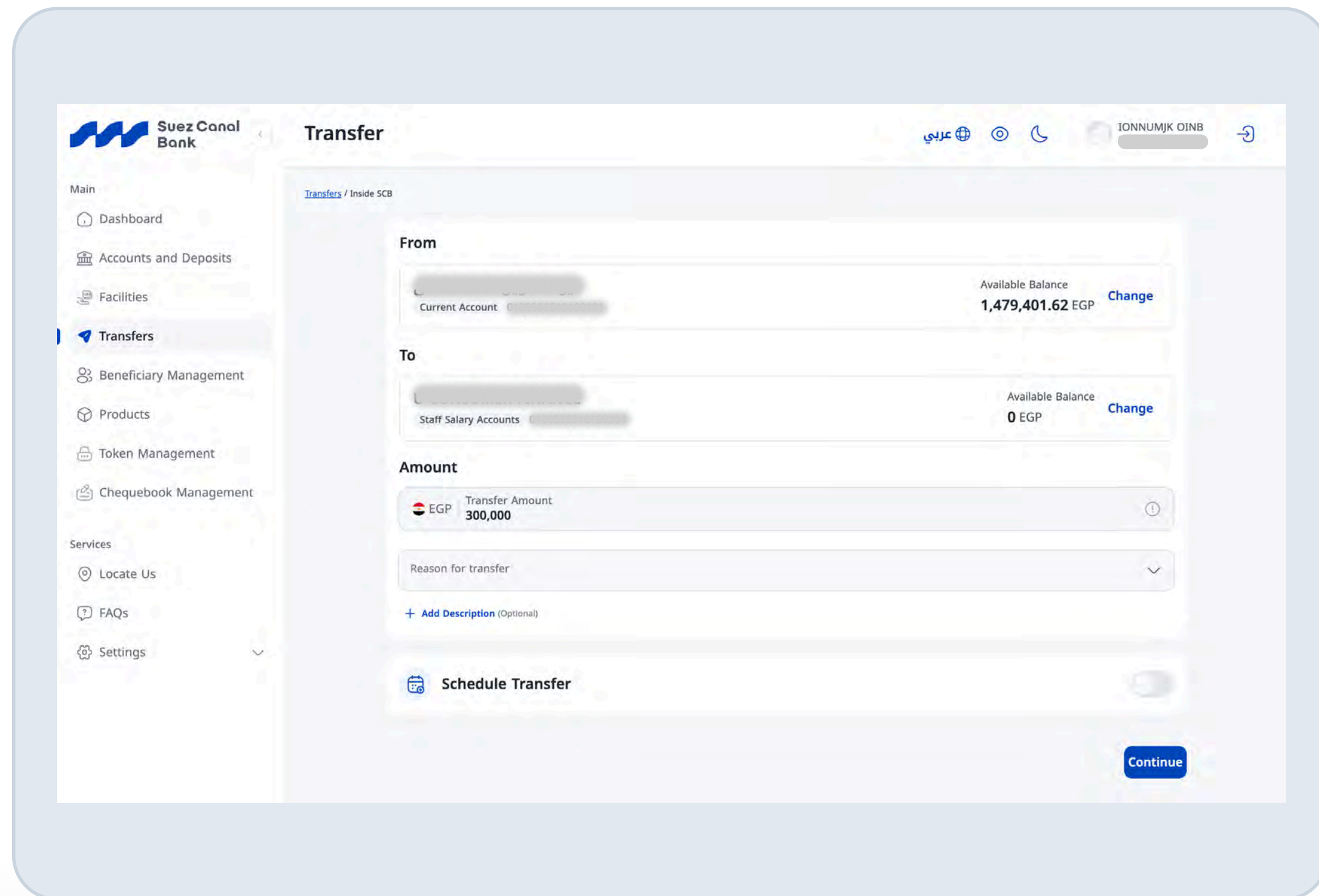
4 Then click on to **“Select account”** to select the beneficiary to transfer to



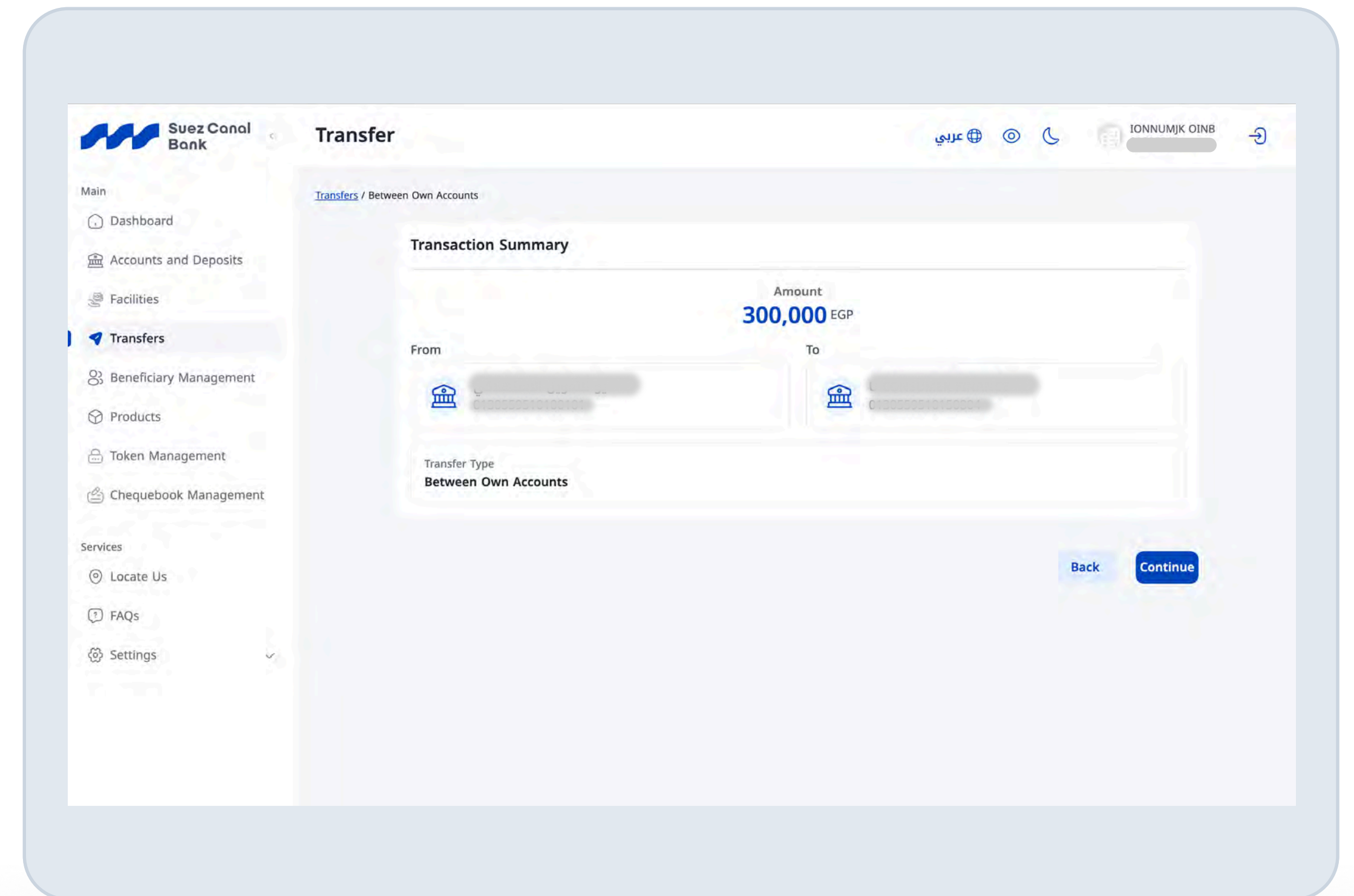
5 Choose the account you will transfer to (EGP Debit accounts only)



Transfer Inside SCB (4-5)



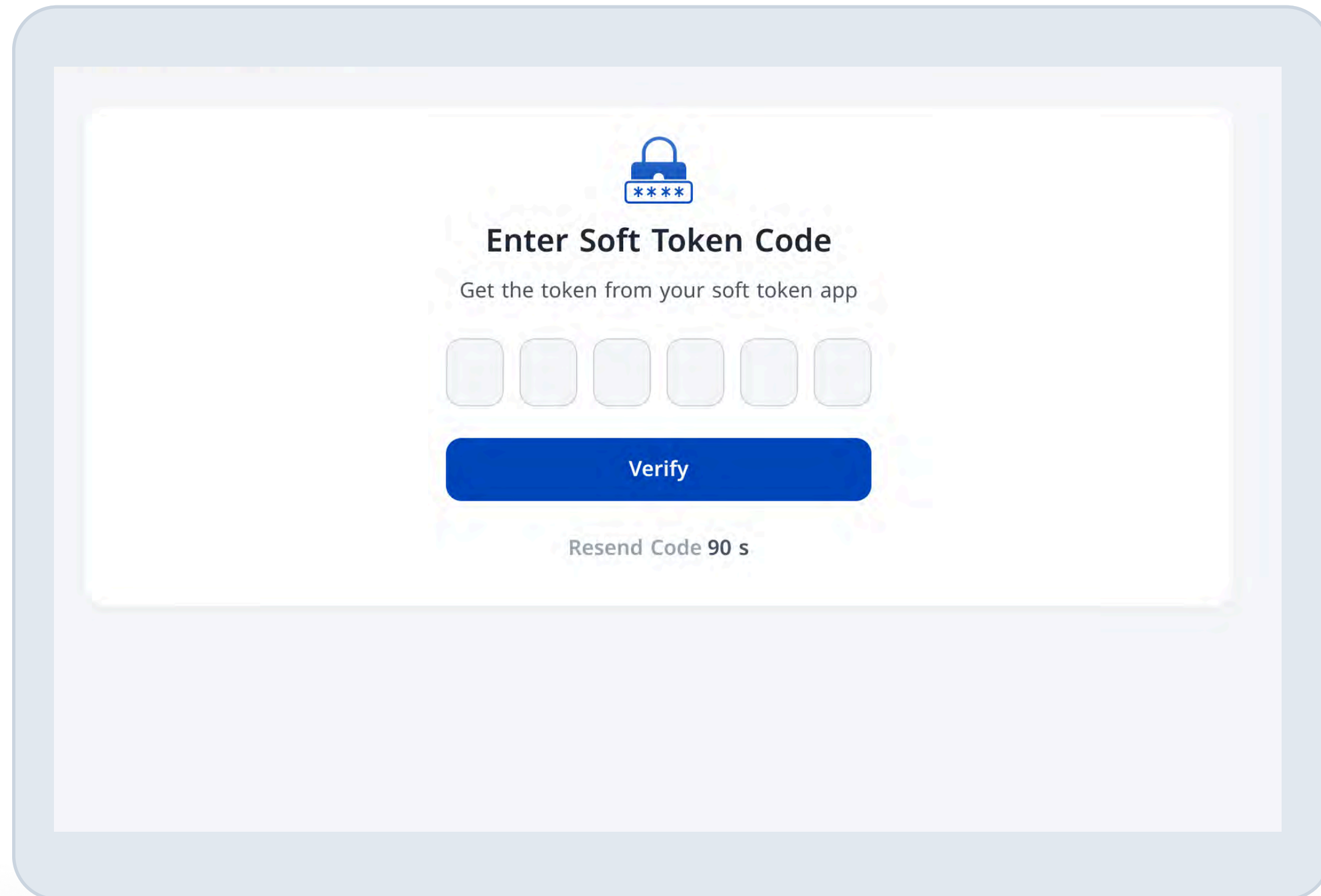
6 Add the **"Amount"**, **Reason of Transfer** and **"Description (optional)"** then click **"continue"**



7 Click on **Continue** to Proceed with the transaction

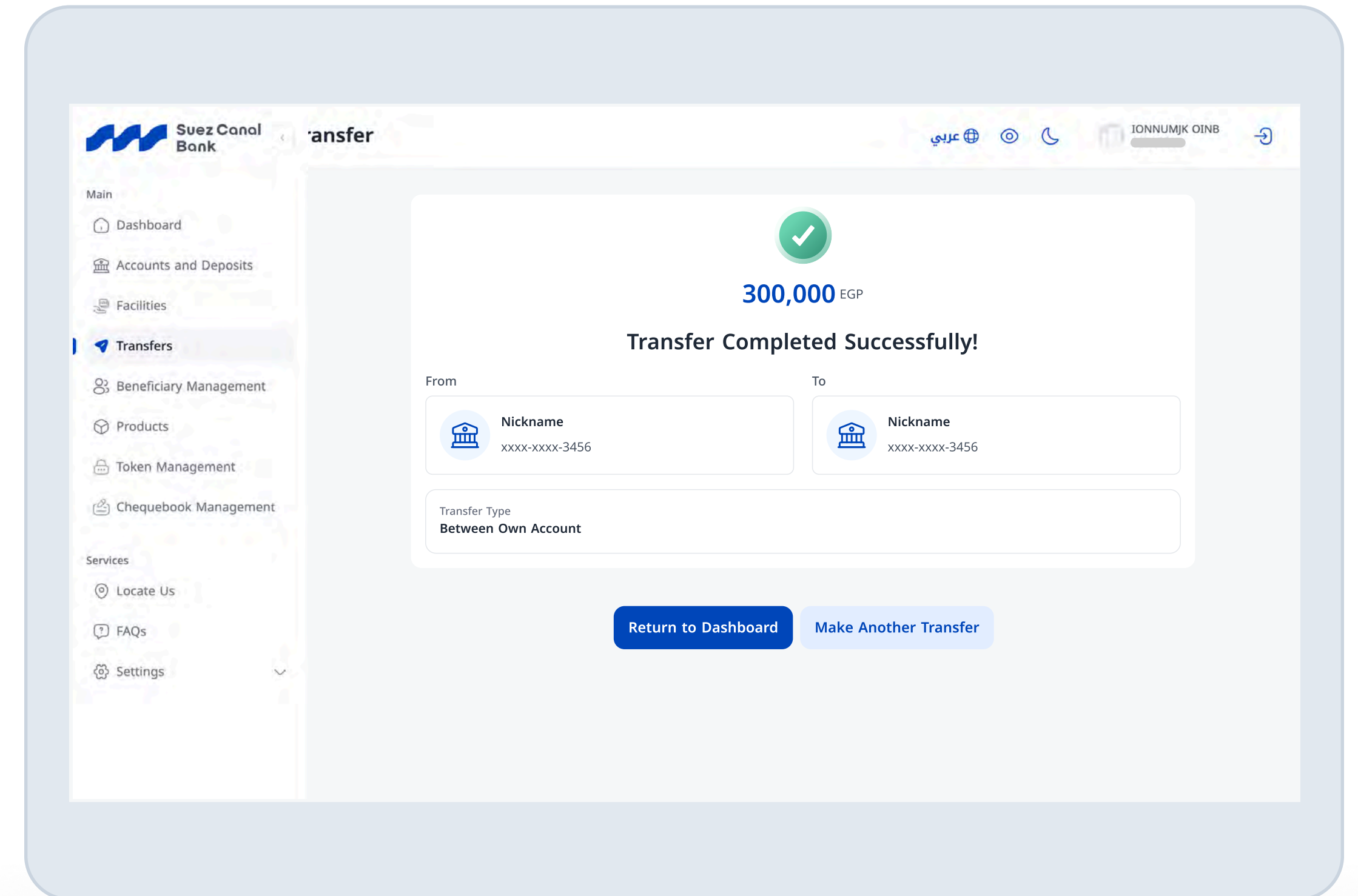


Transfer Inside SCB (5-5)



8 Enter the token code. You will find it in the **“SCB Token App”**

[Go to “How to activate Soft Token”](#)



9 You have 2 actions **“Return to Dashboard”** and **“Make Another Transfer”**.

Transfers Outside SCB

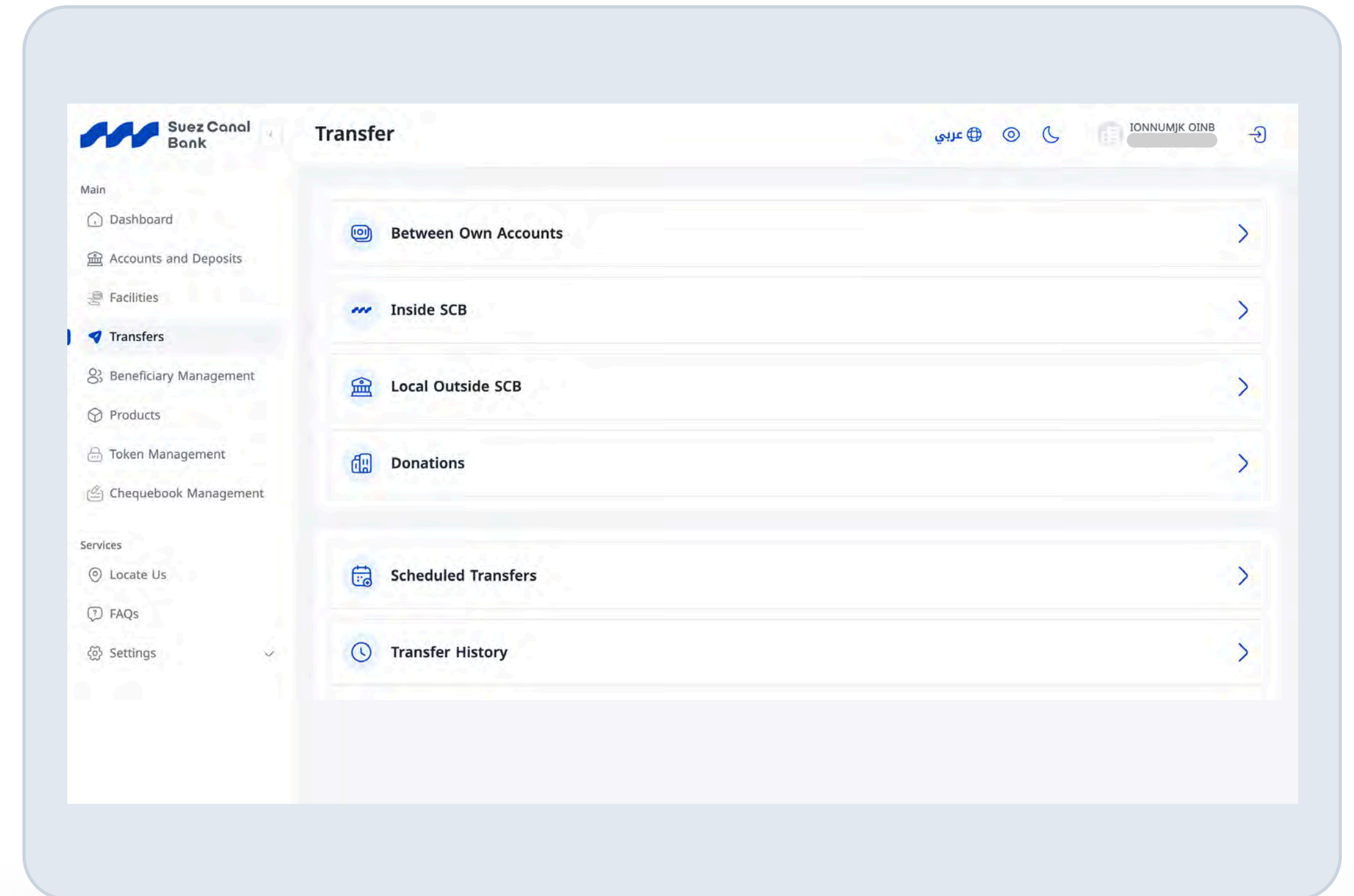
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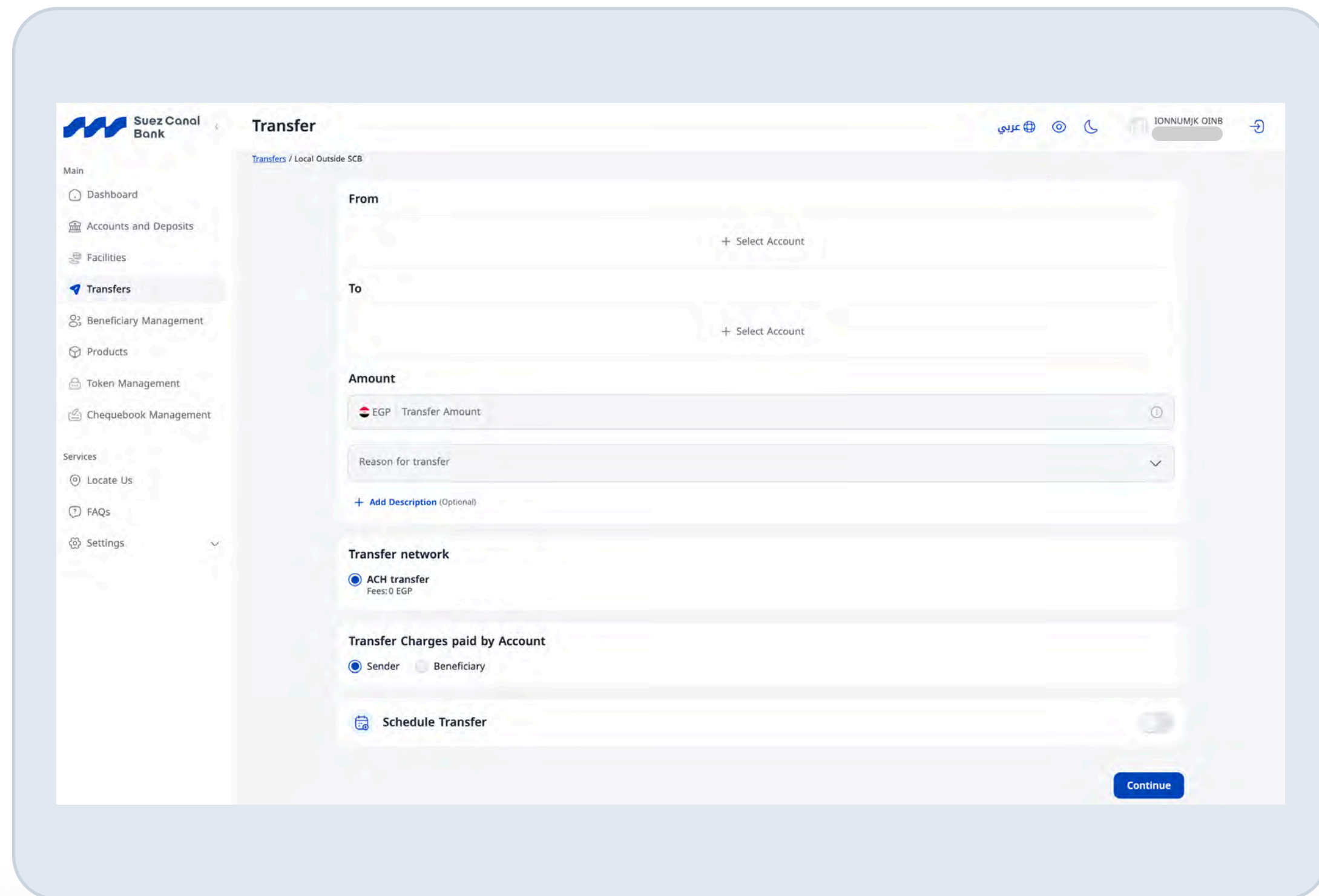
Transfer Outside SCB (1-5)

1

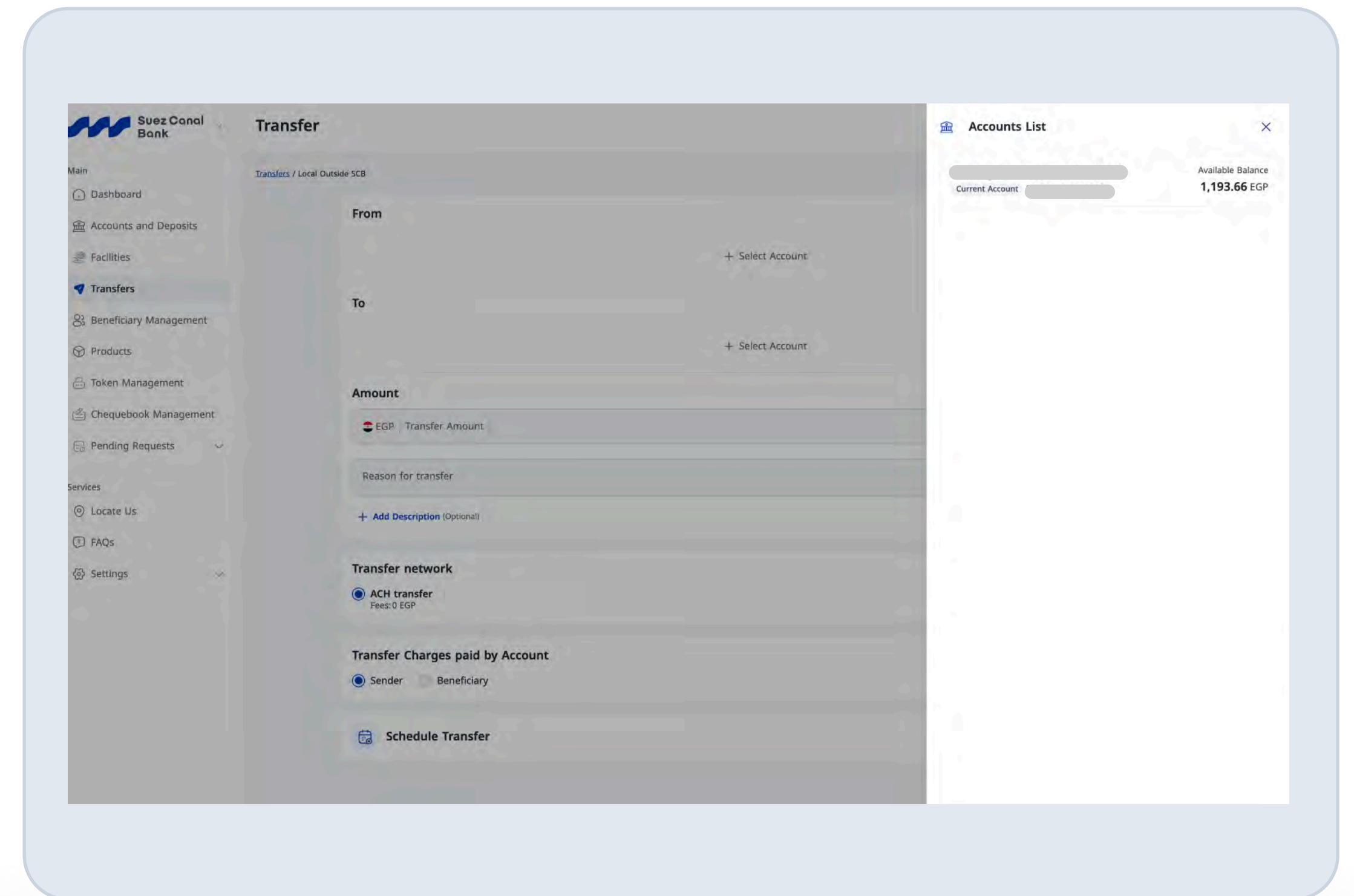
This feature allows transferring funds to accounts at other banks. From the more menu, the user clicks **“Transfer”**.



Transfer Outside SCB (2-5)



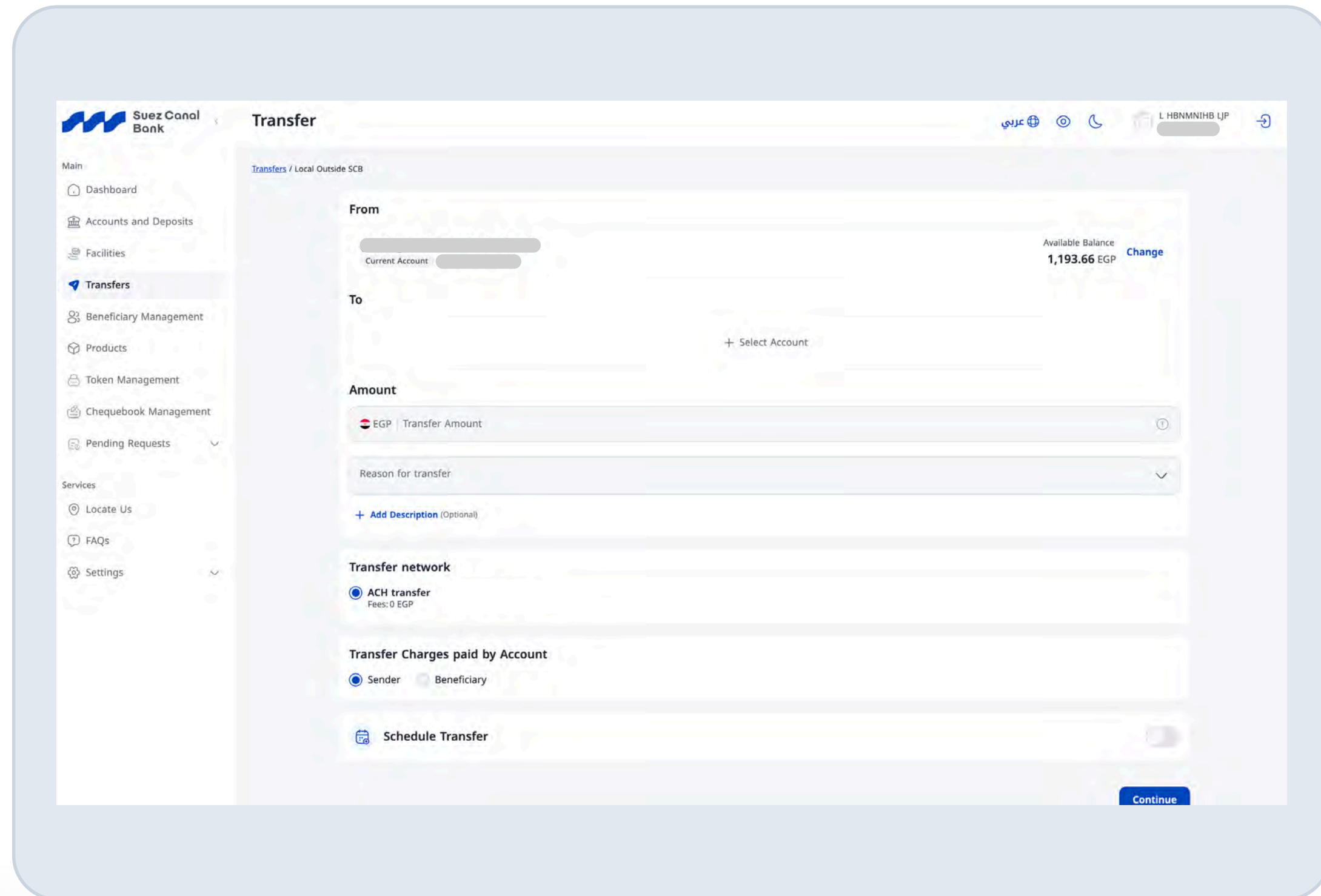
2 Select the account to deduct the amount from by clicking on **“Select account from ”**



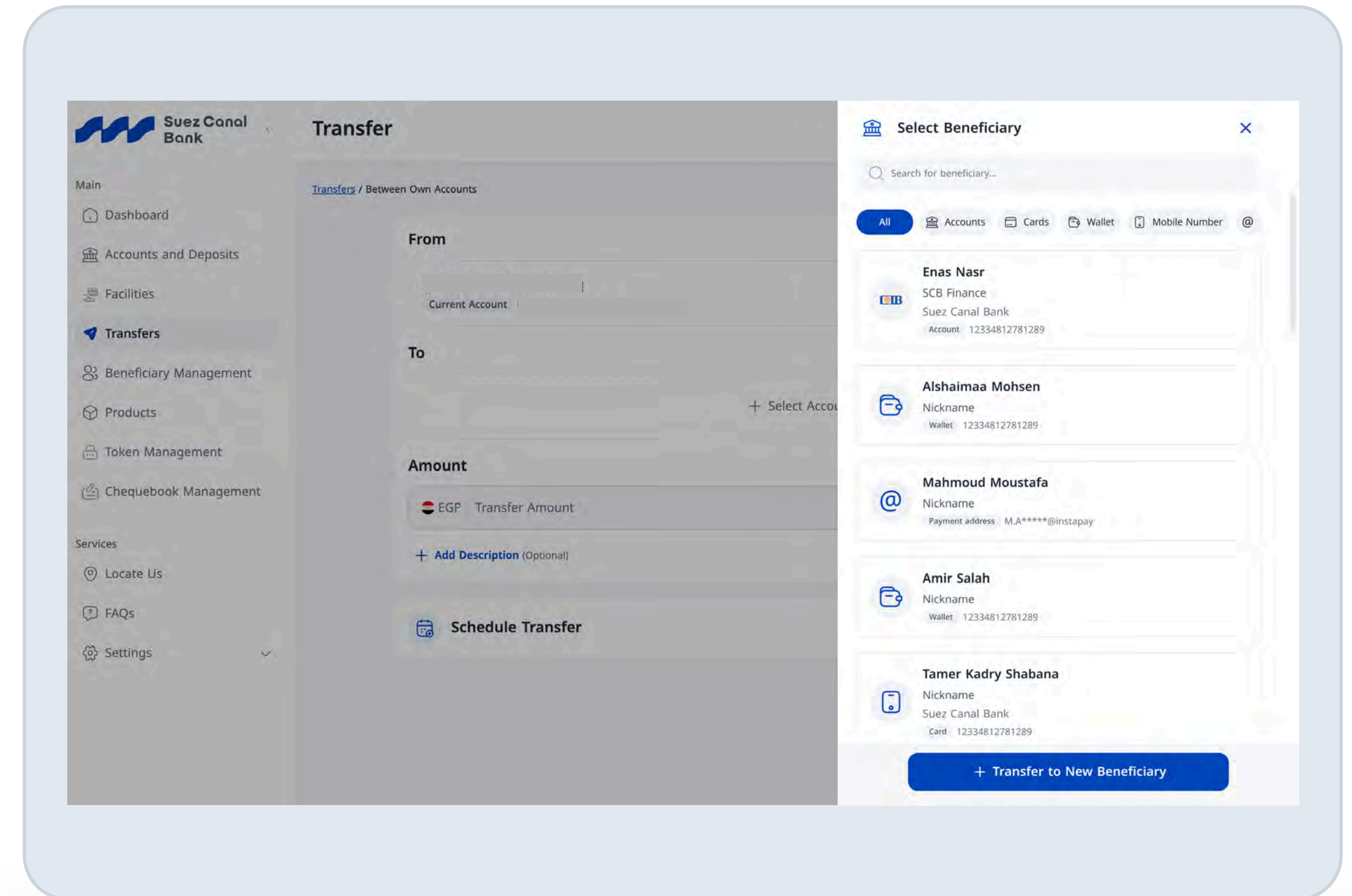
3 Choose the account you will transfer from



Transfer Outside SCB (3-5)



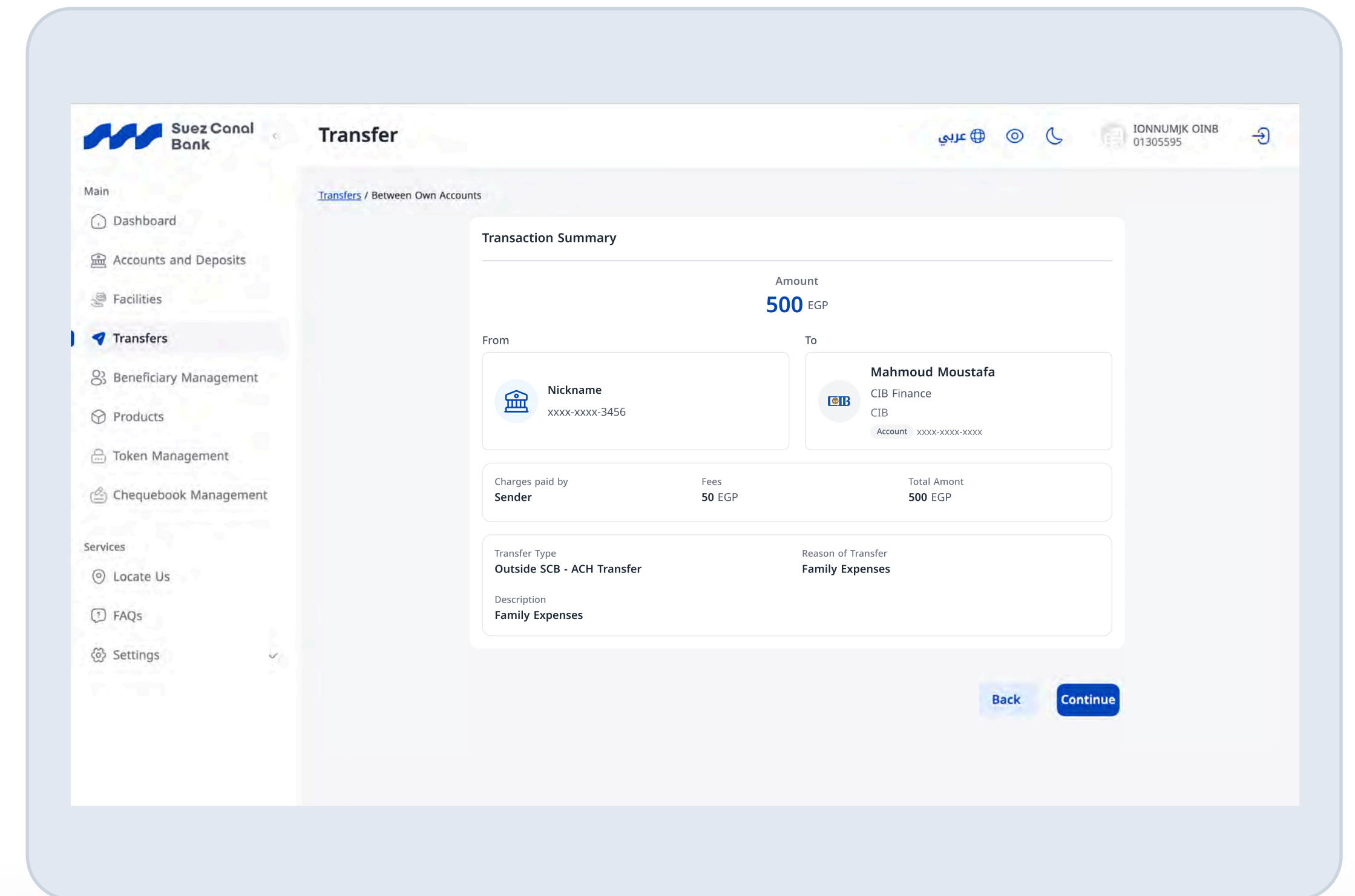
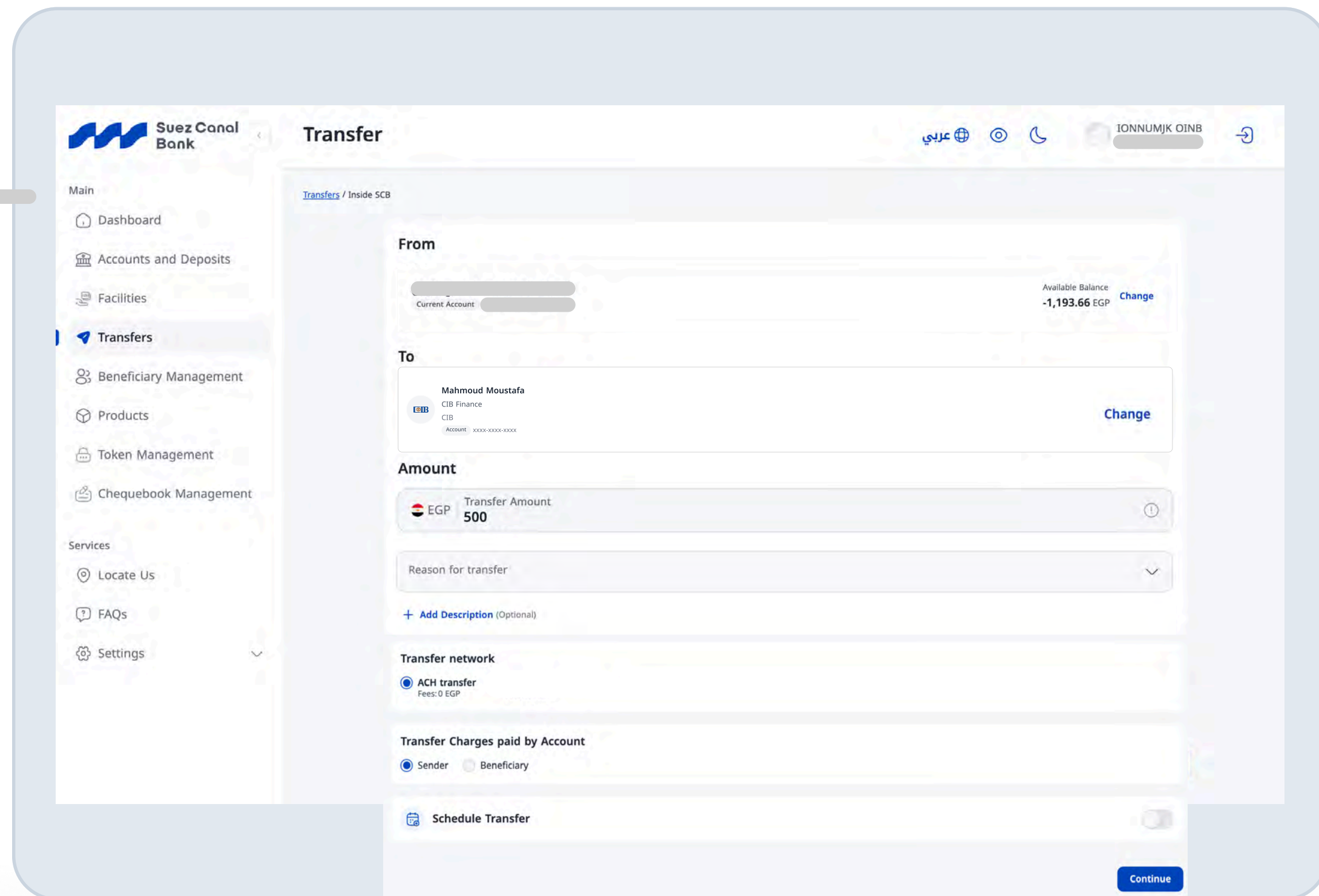
4 Select the account to transfer the amount to by clicking on "Select account to "



5 Choose the Beneficiary you will transfer to (EGP Debit accounts only)



Transfer Outside SCB (4-5)

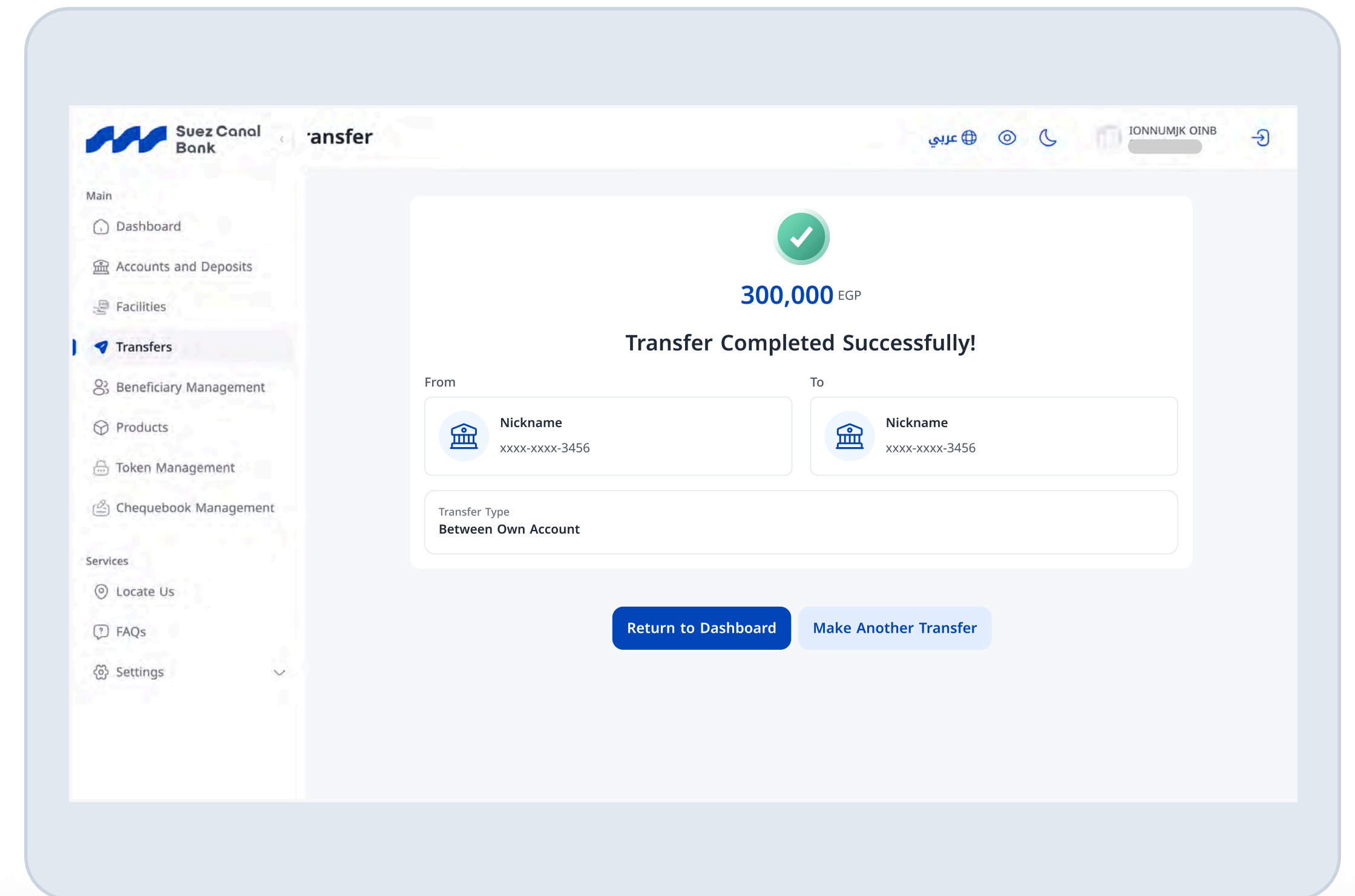
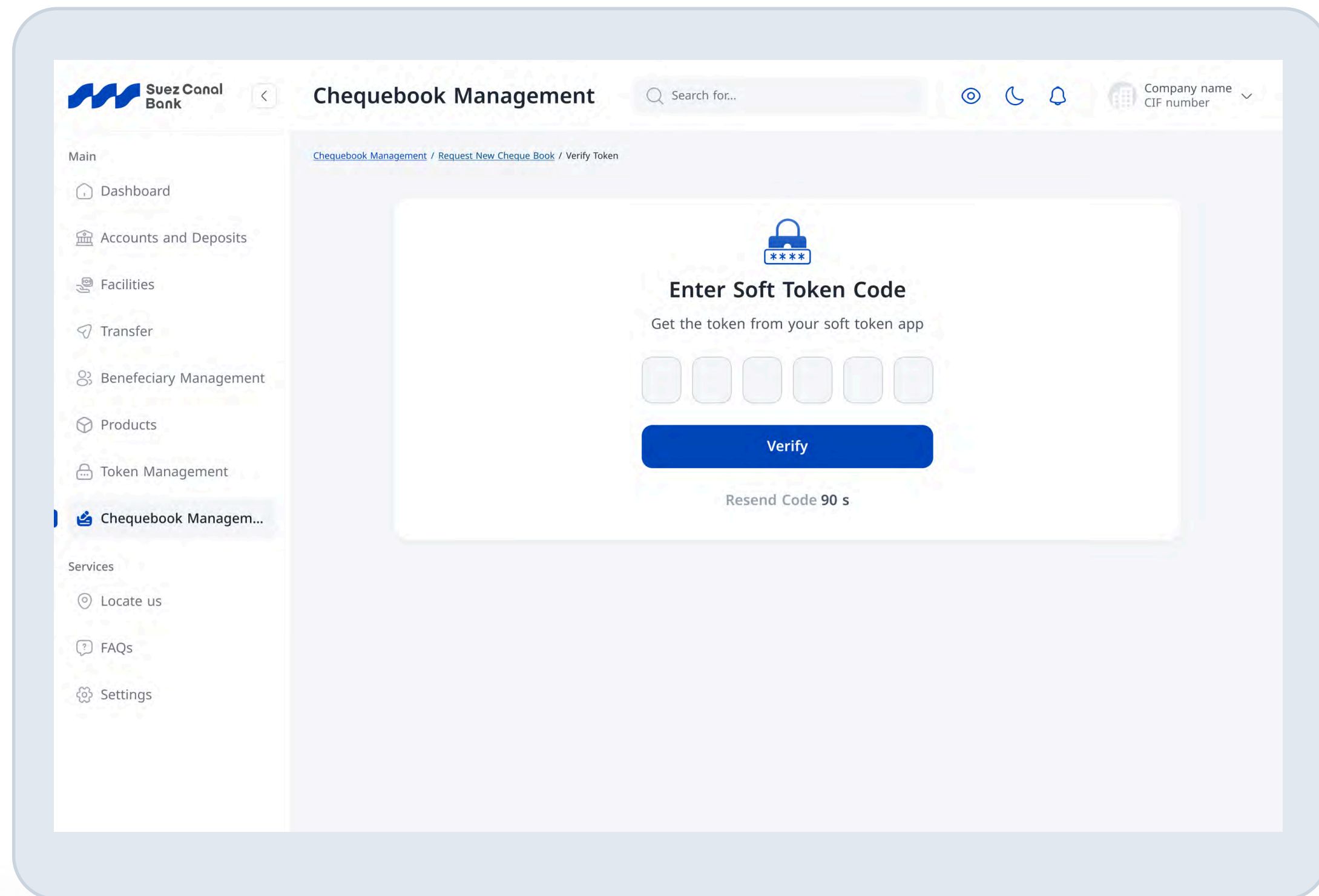


6 Add the **“Amount”**, **“Reason of Transfer”** and **“Description (optional)”**, transfer **Network** then click **“continue”**

7 Review the transfer details



Transfer Outside SCB (5-5)



8 Enter the token code. You will find it in the **“SCB Token App”**

Go to “How to activate Soft Token”

9 You have 2 actions **“Return to Dashboard”** and **“Make Another Transfer”**.



IPN Transfer

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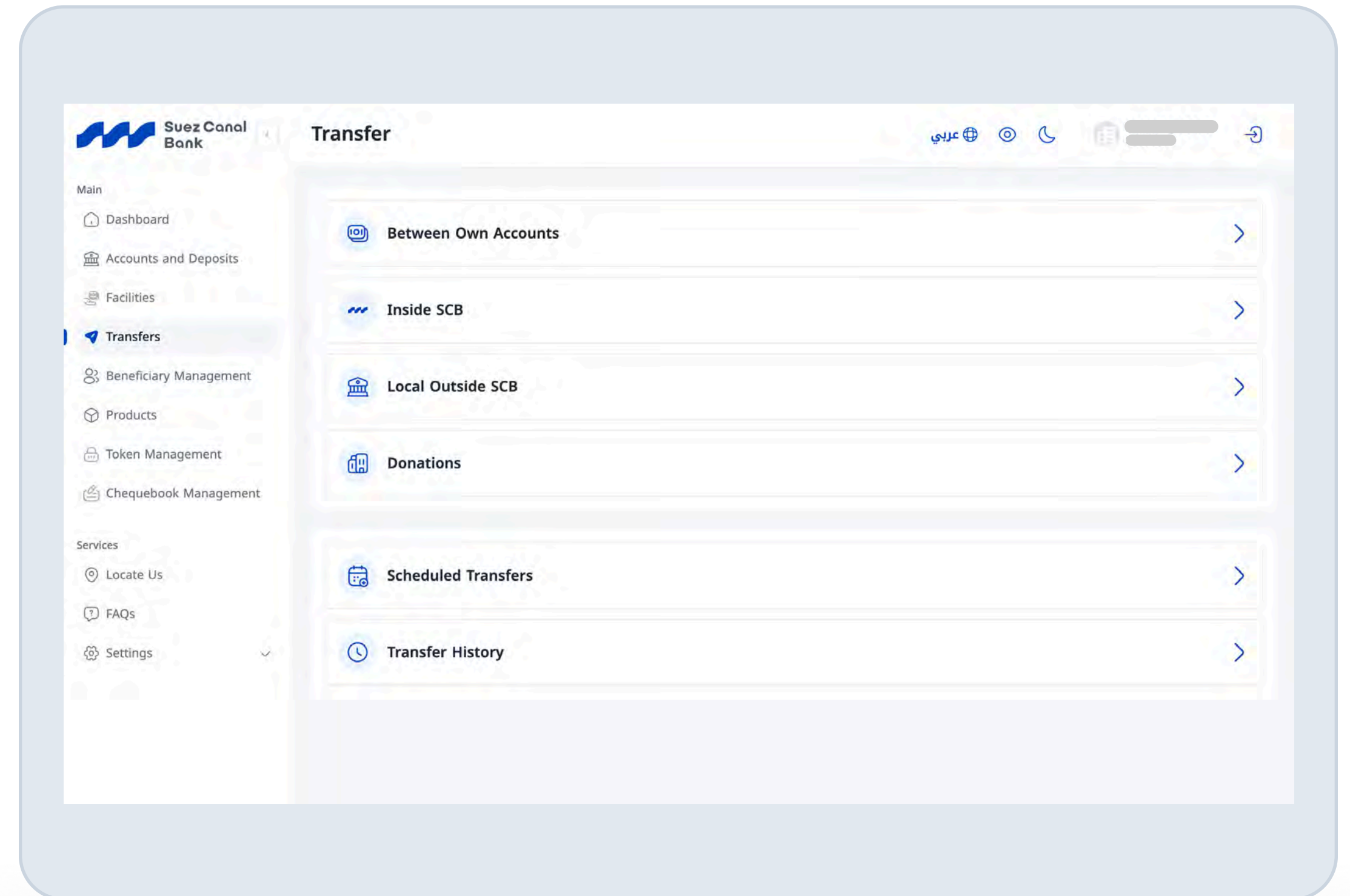
Transfer IPN (1-5)

1

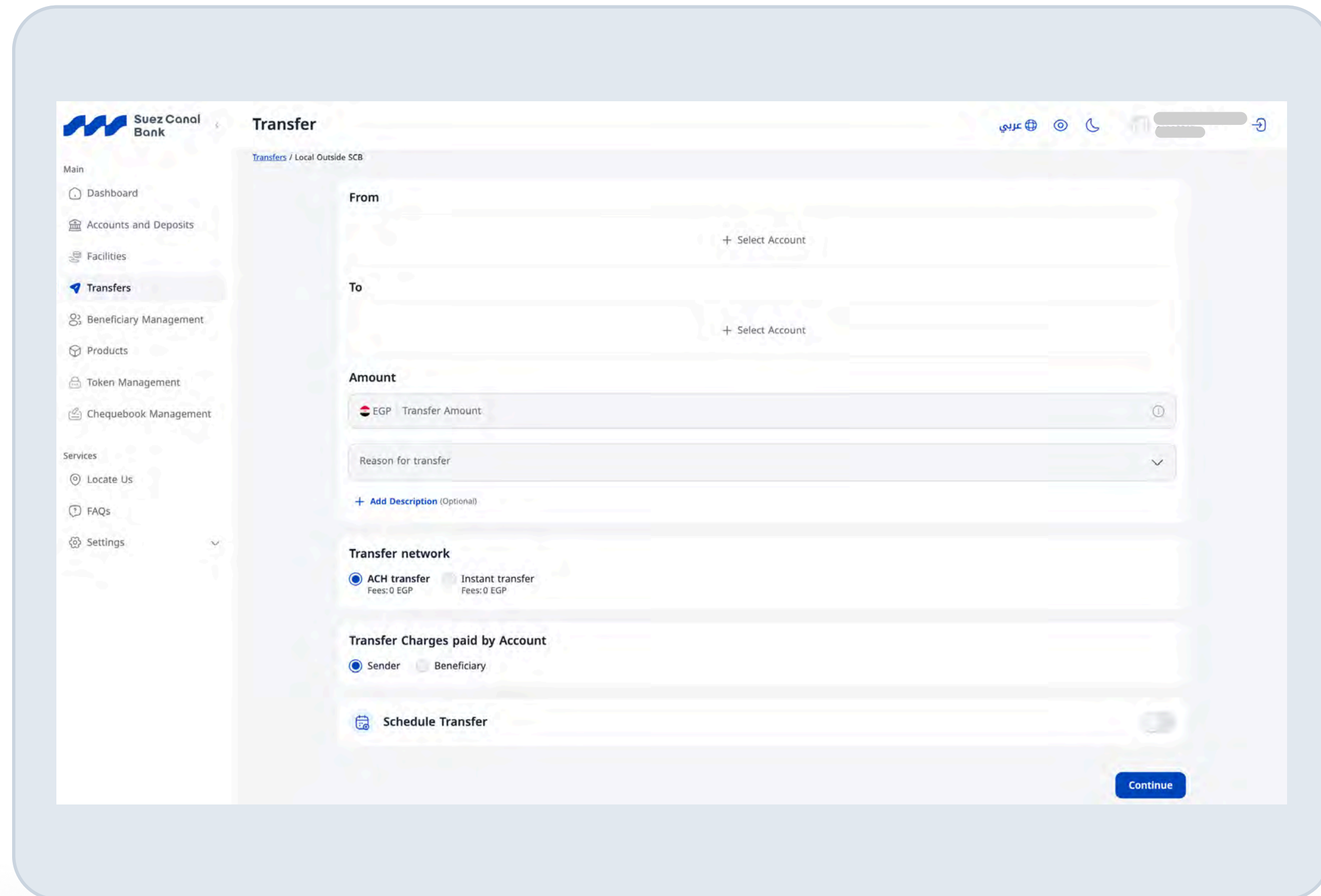
From the more menu, the user clicks **“Transfer”**.

2

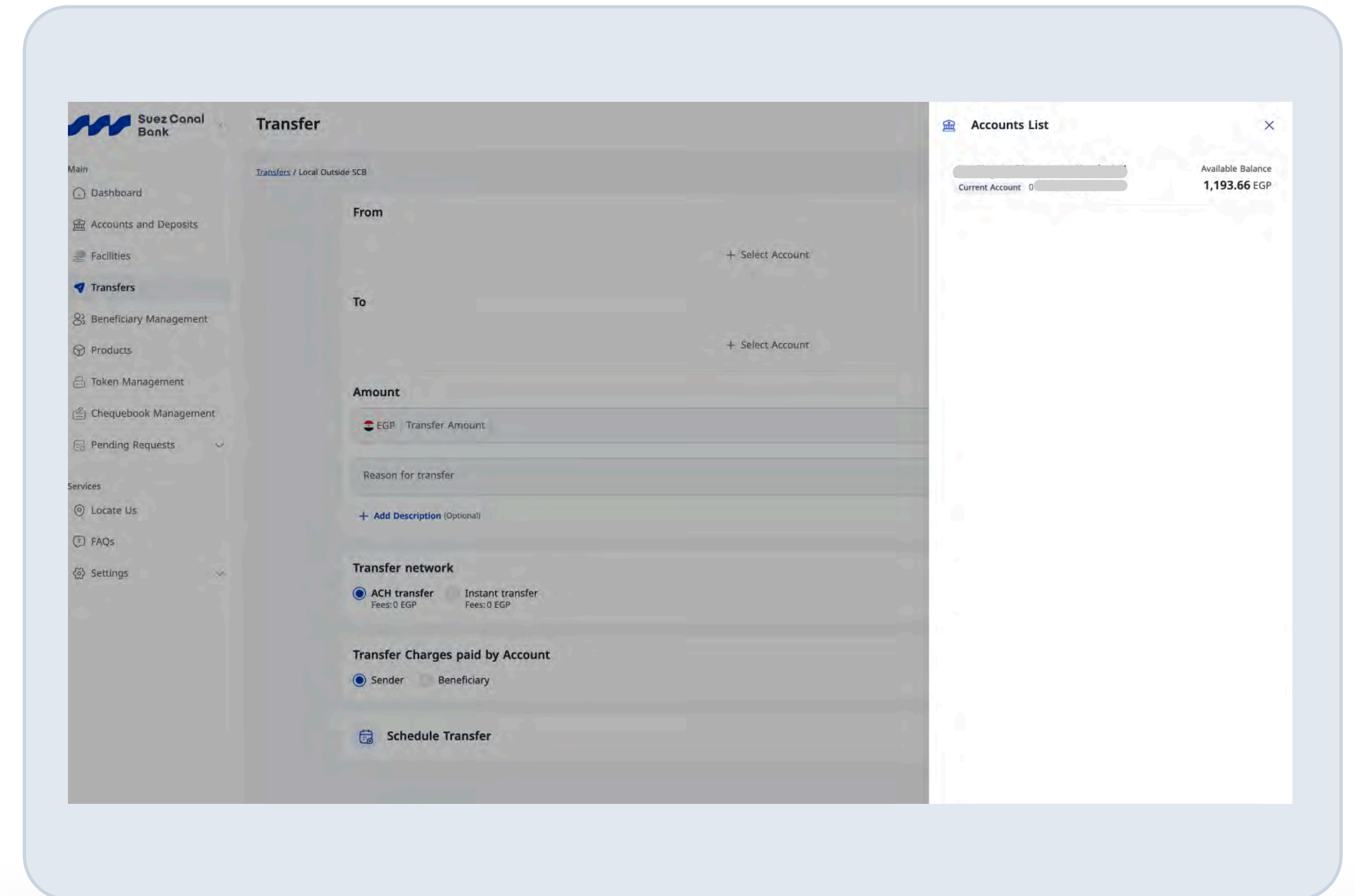
Then select **“Local Outside SCB”**.



Transfer IPN (2-5)



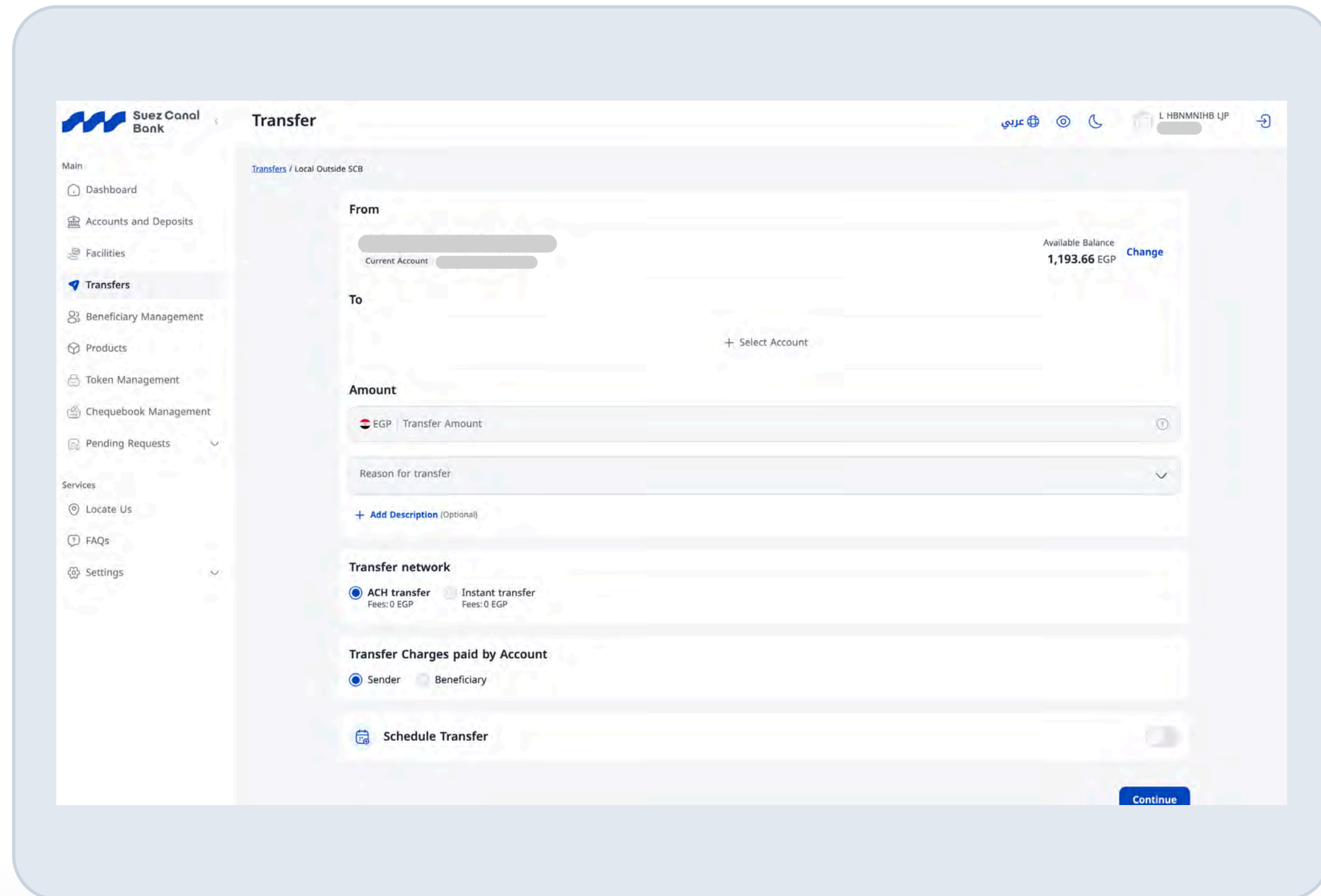
3 Select the account to deduct the amount from by clicking on **“Select account from ”**



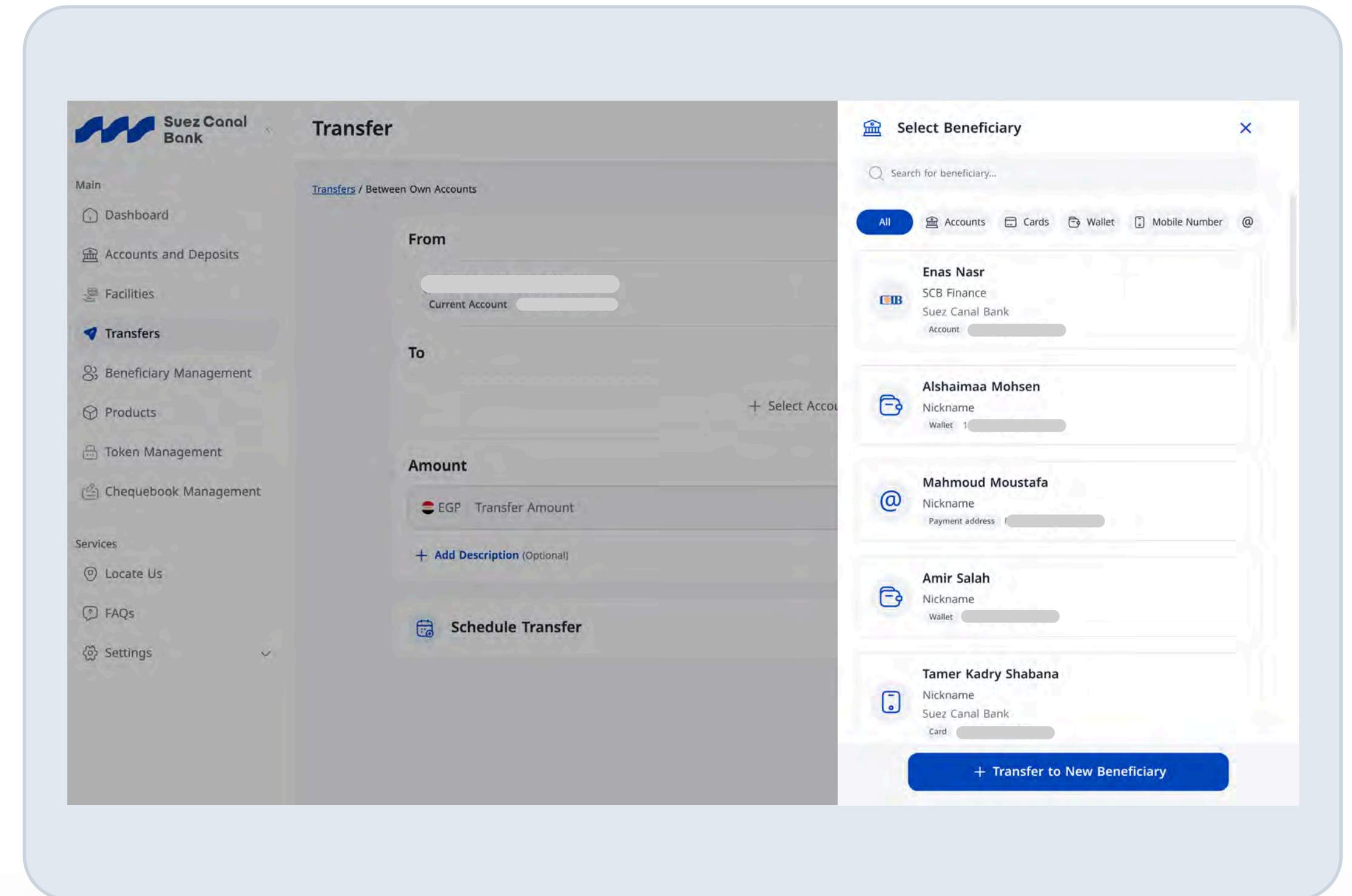
4 Choose the account you will transfer from



Transfer IPN (3-5)



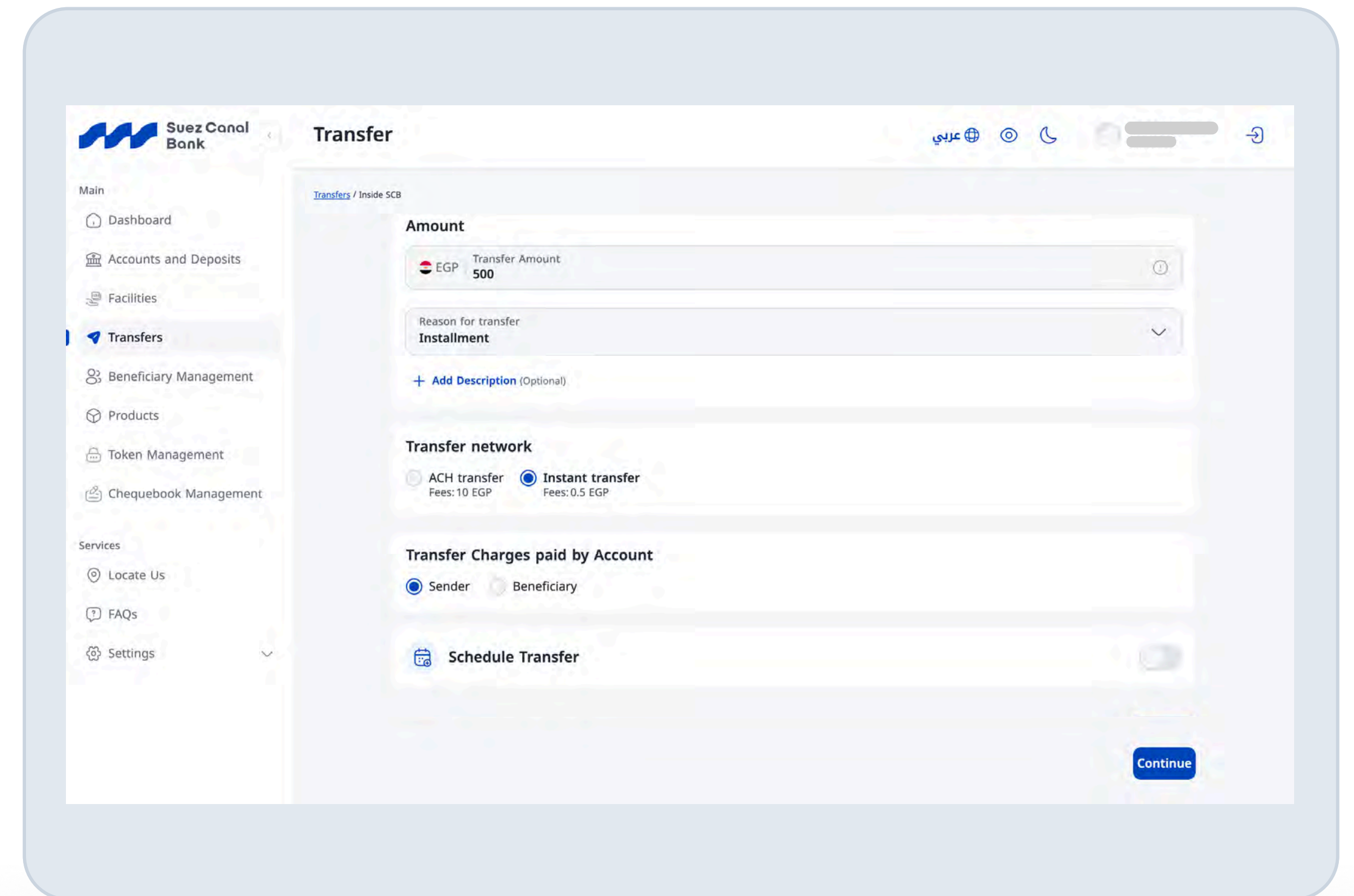
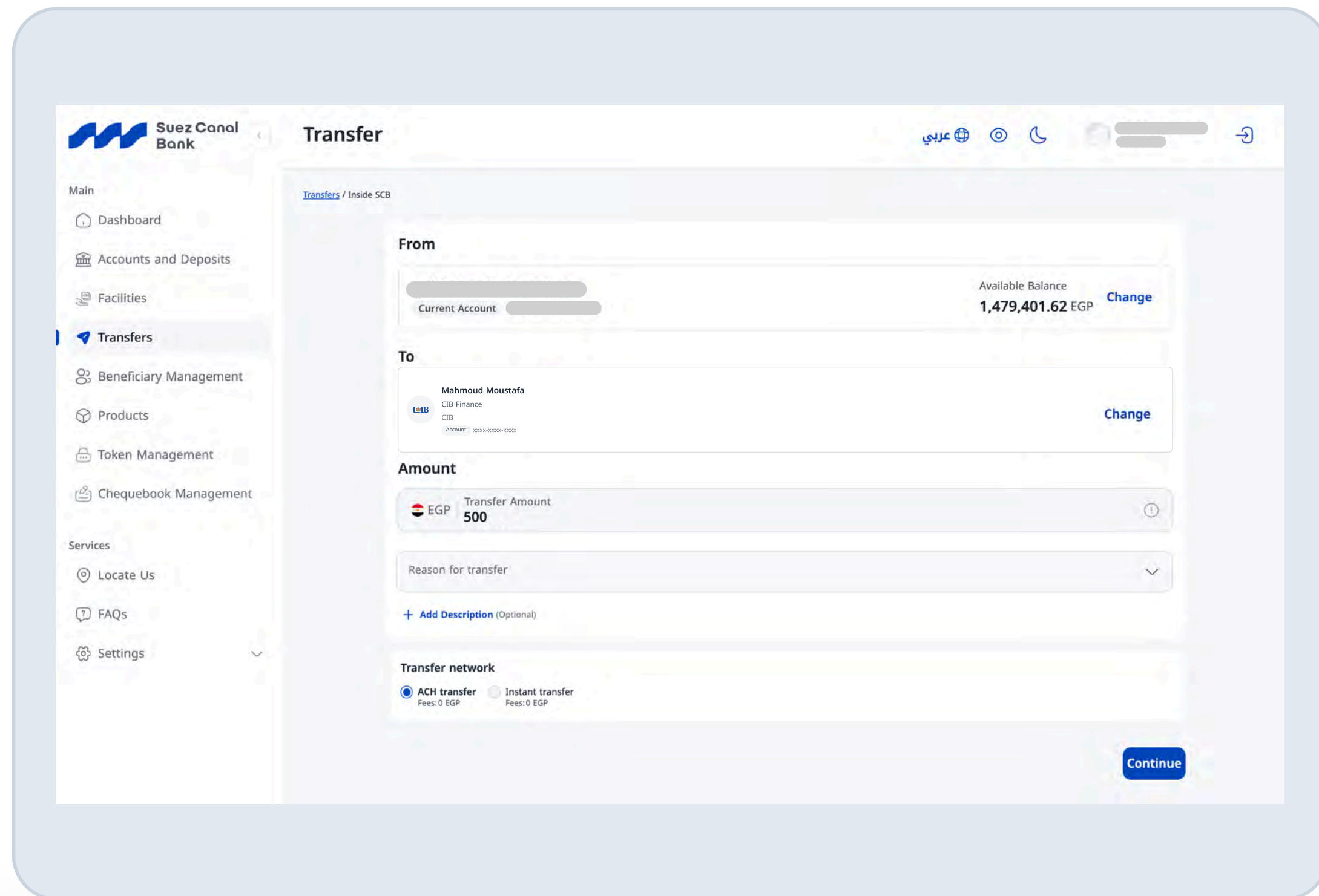
5 Select the account to transfer the amount to by clicking on "Select account to "



6 Choose the Beneficiary you will transfer to (EGP Debit accounts only)



Transfer IPN (4-5)

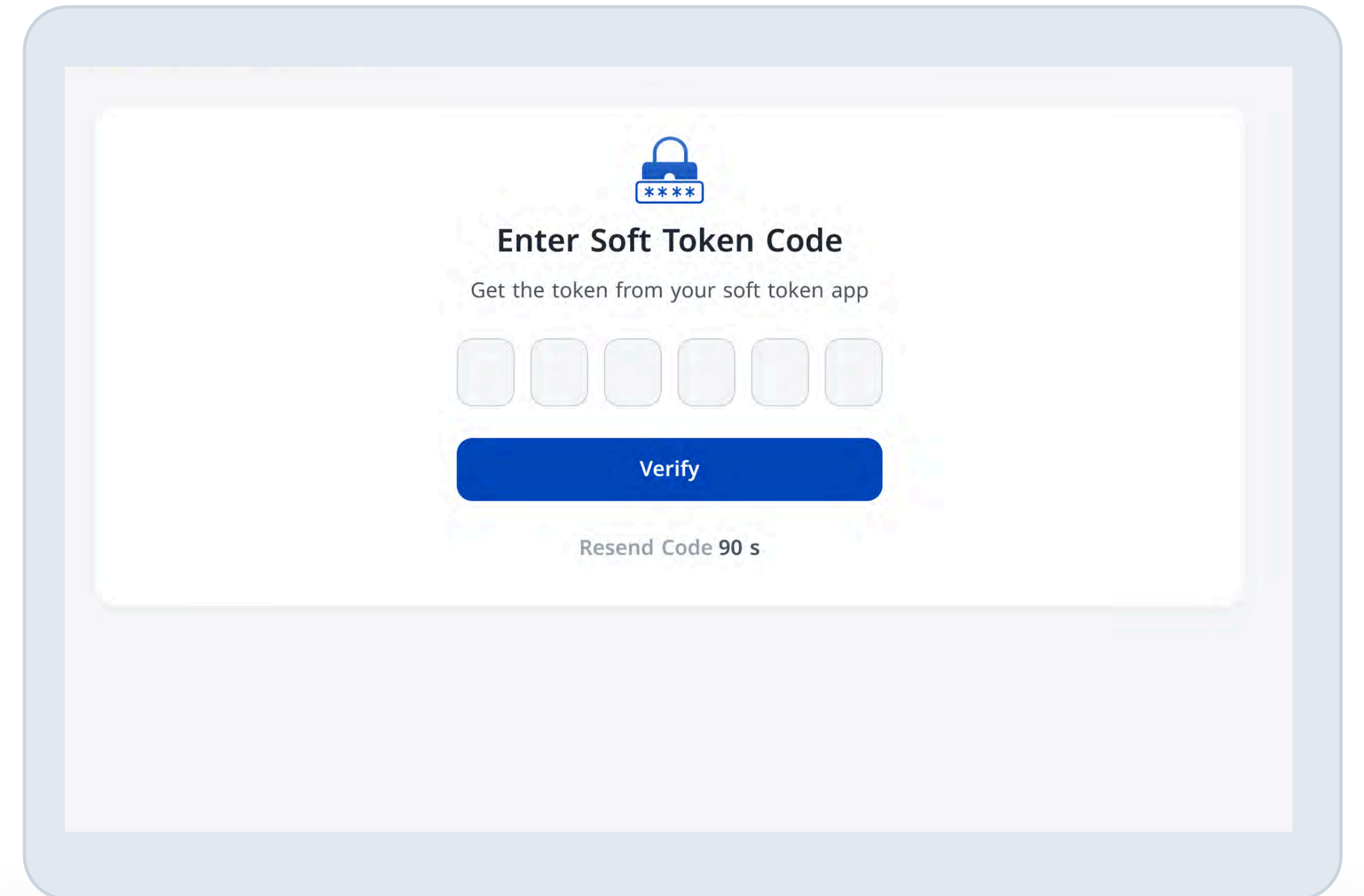
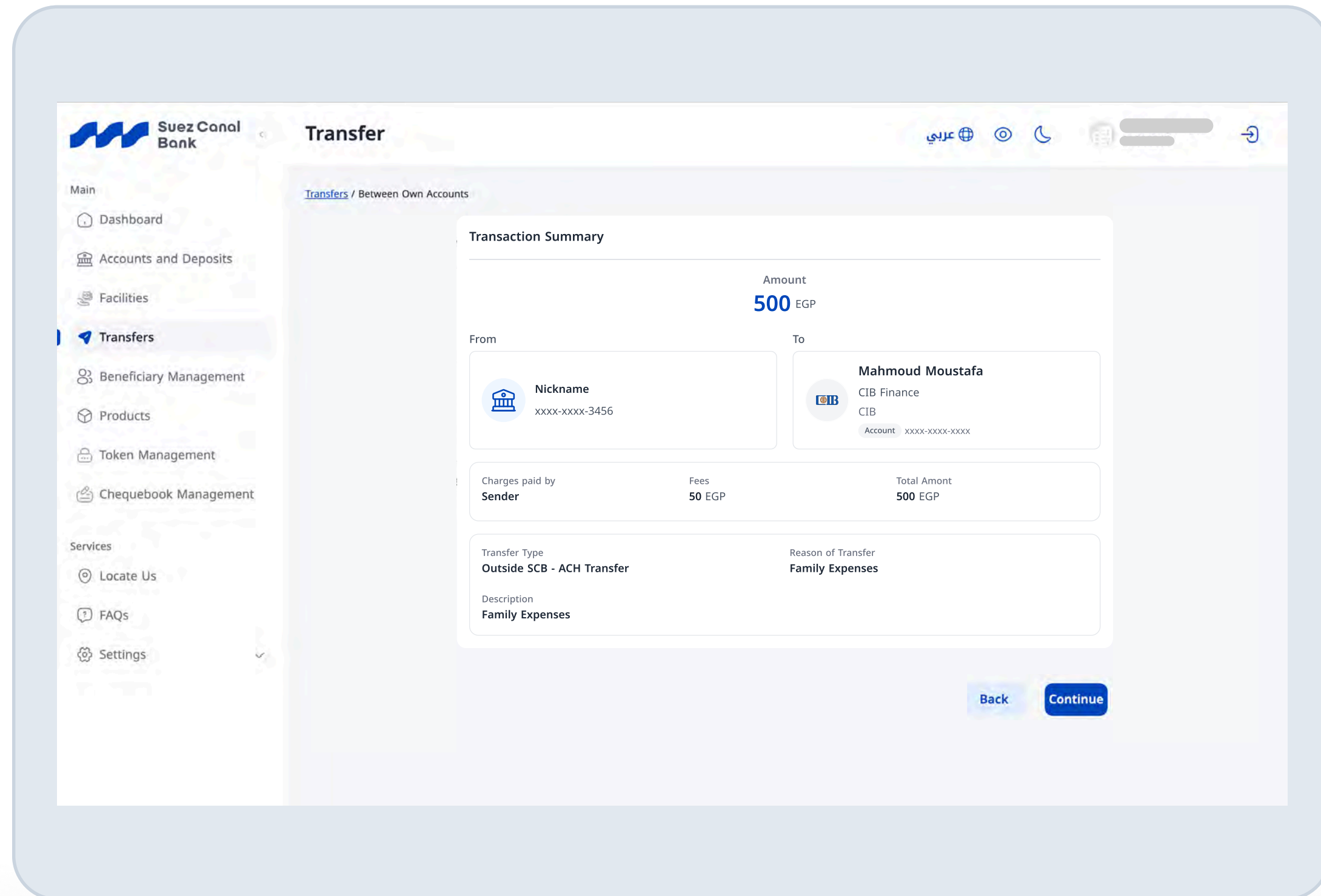


7 Add the **“Amount”, “Reason of Transfer”** and **“Description (optional)”**

8 Click on **“Instant transfer”**, and select who will charge the fees, then click on **“Continue”** to complete the transaction



Transfer IPN (5-5)



9 Review the transfer details, then click on **Continue**

10 Enter the token code. You will find it in the **“SCB Token App”**

Go to “How to activate Soft Token”



Schedule Transfer

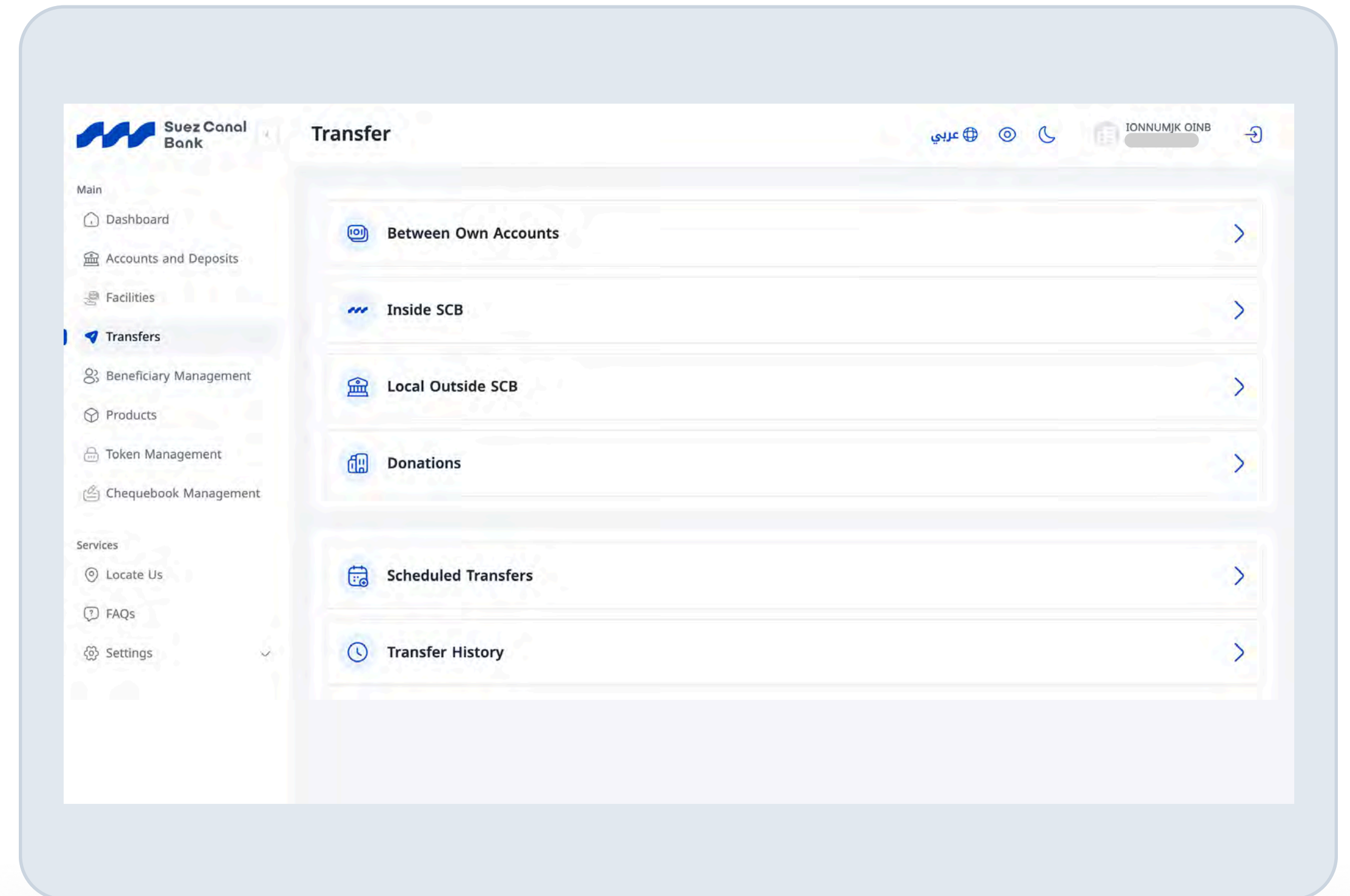
[← Back to Table of Content](#)



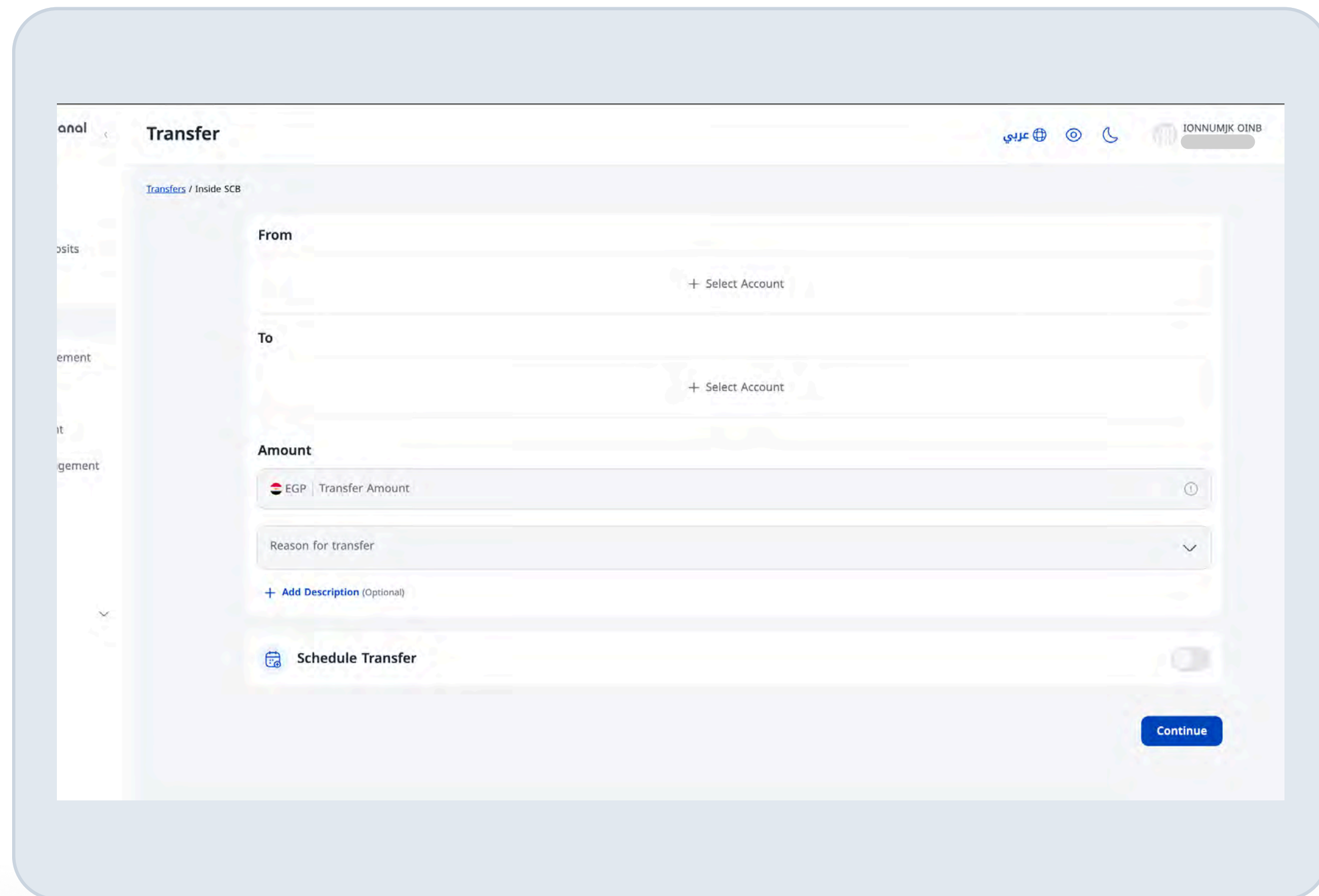
Schedule Transfer (1-5)

1

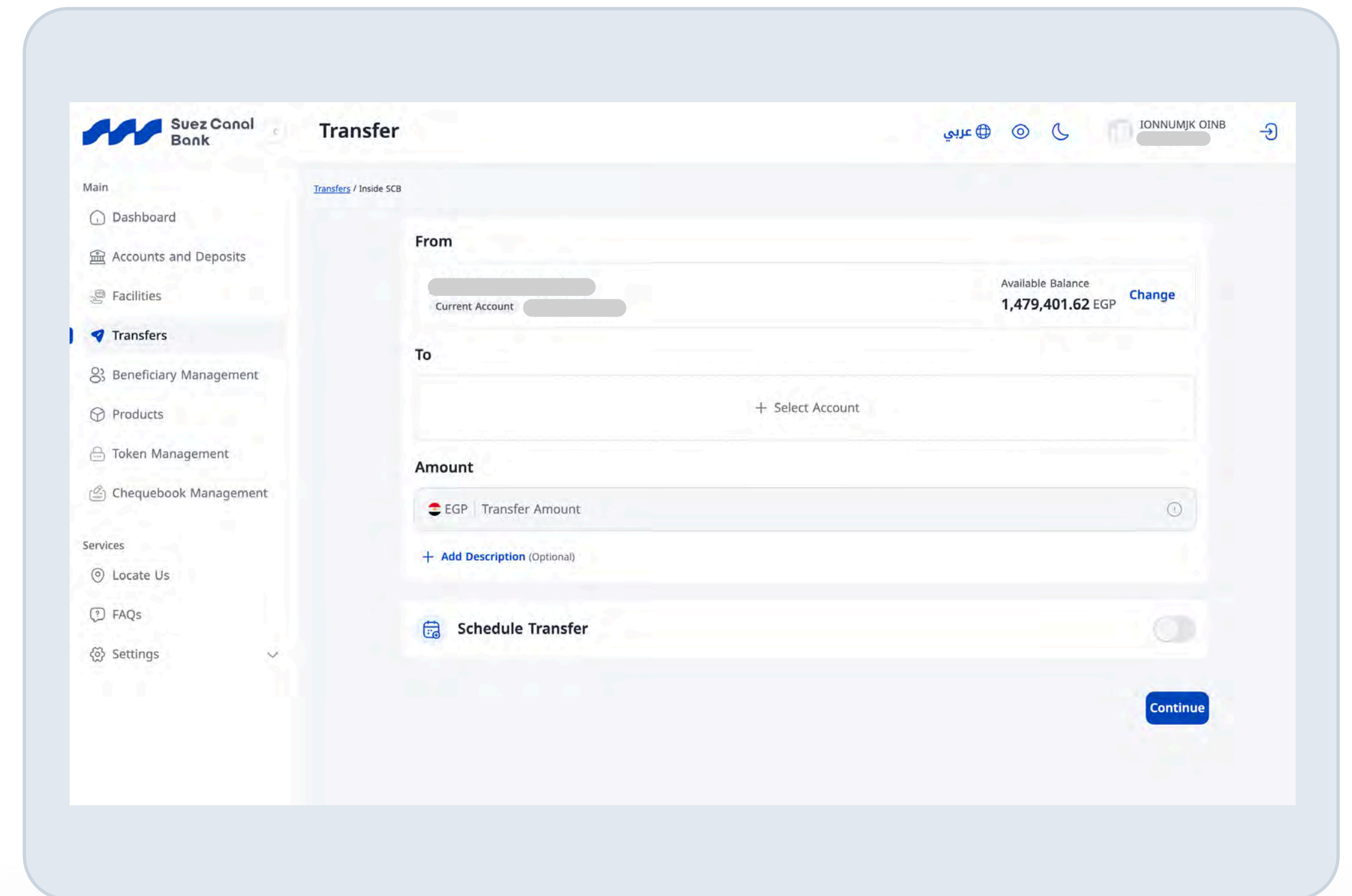
From the more menu, the user clicks **“Transfer”**.
Then select the transfer you want to make



Schedule Transfer (2-5)

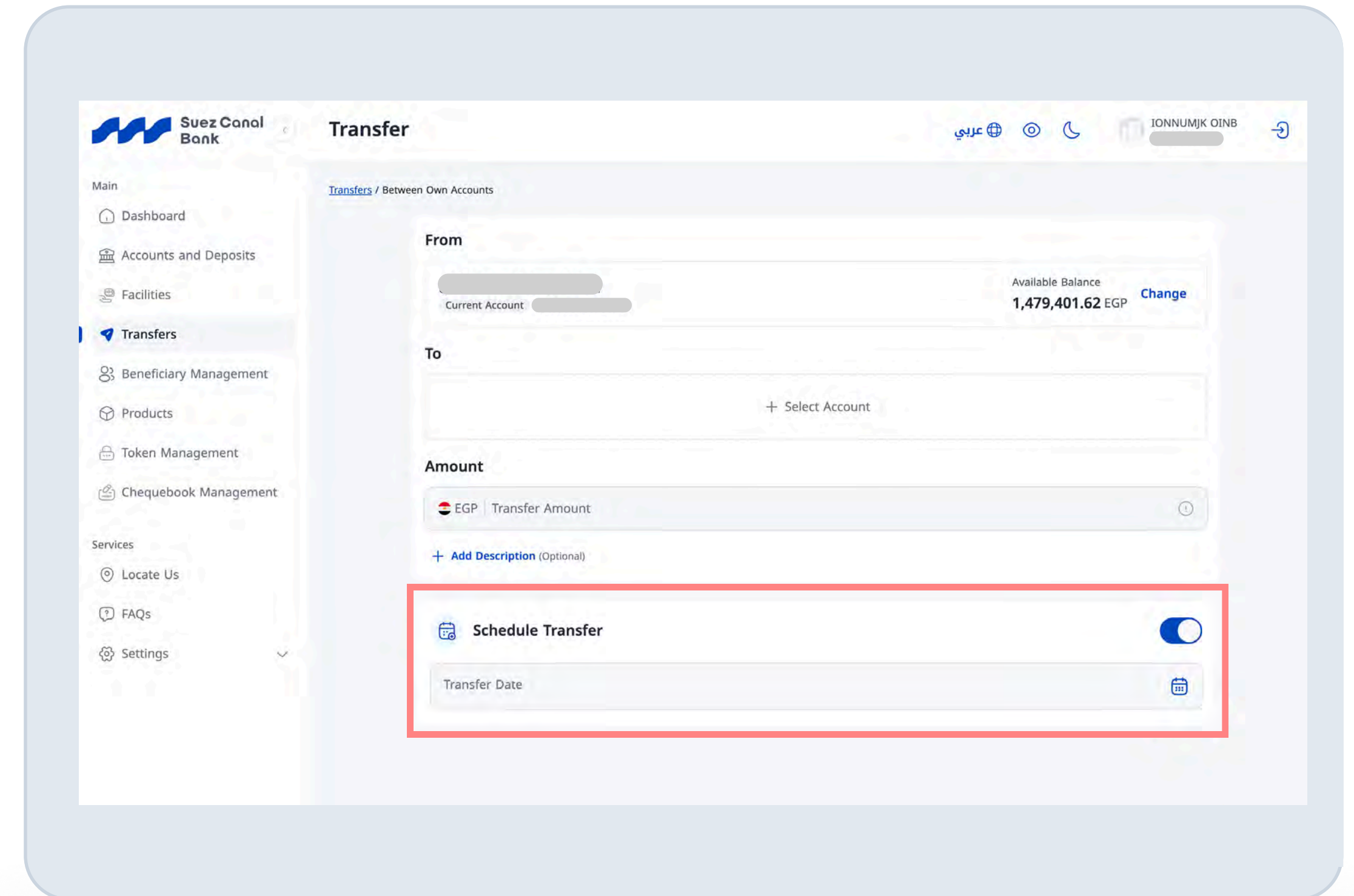
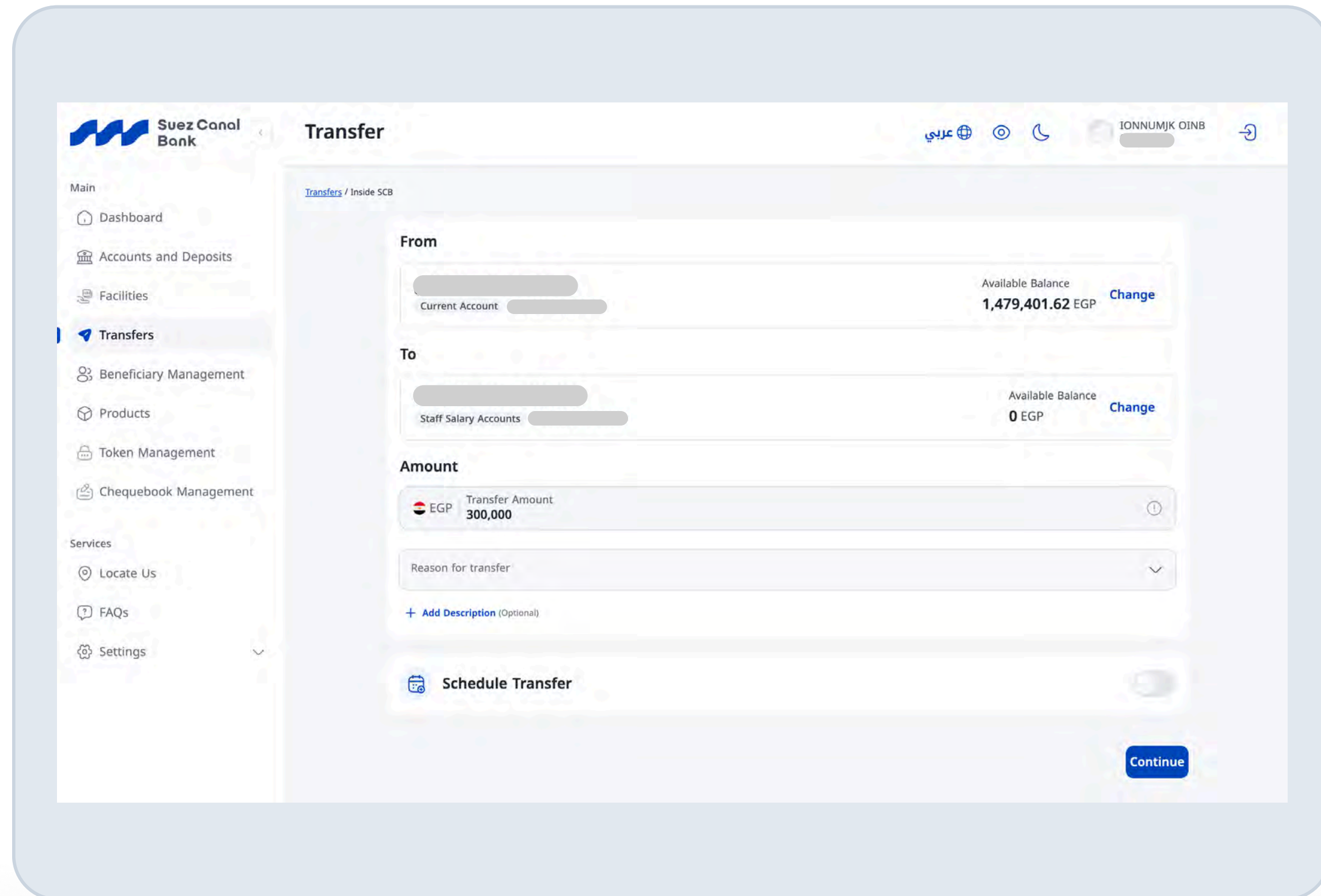


- 2 Select the account to deduct the amount from by clicking on **“Select account from ”**



- 3 Then click on to **“Select account”** to select the beneficiary to transfer to

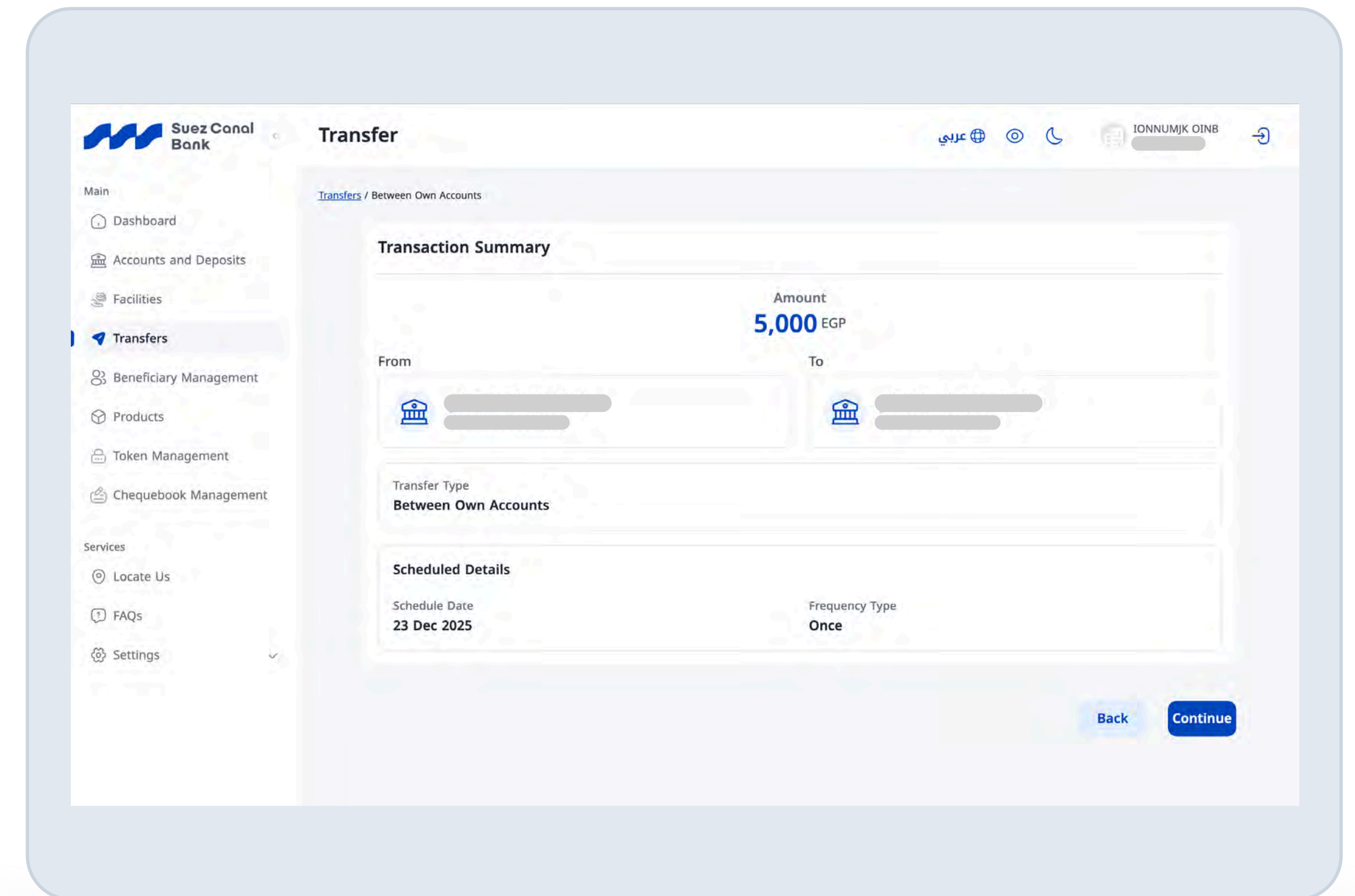
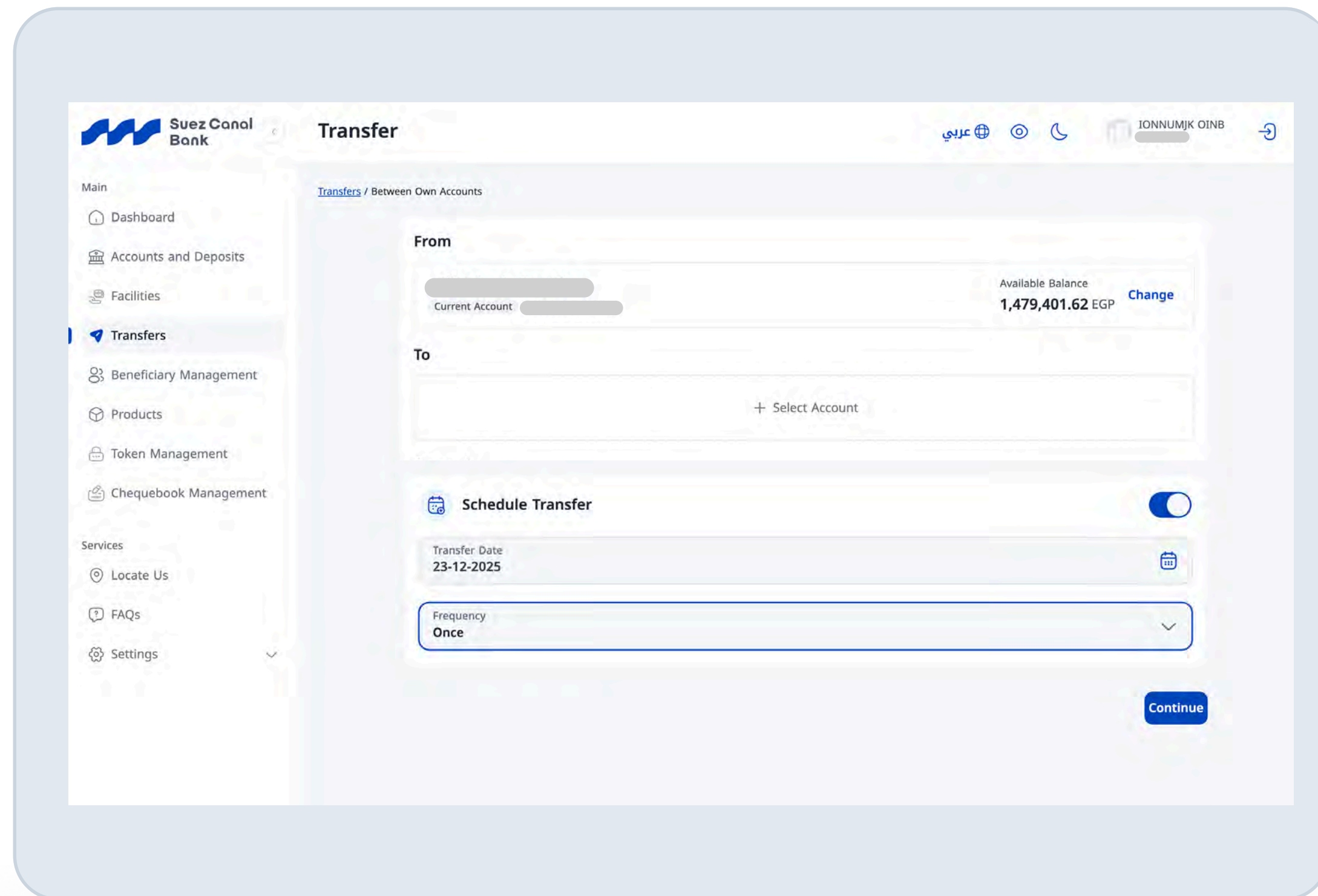
Schedule Transfer (3-5)



5 Add the **“Amount”, Reason of Transfer** and **“Description (optional)”**

4 Turn on the **toggle** to schedule the transfer

Schedule Transfer (4-5)

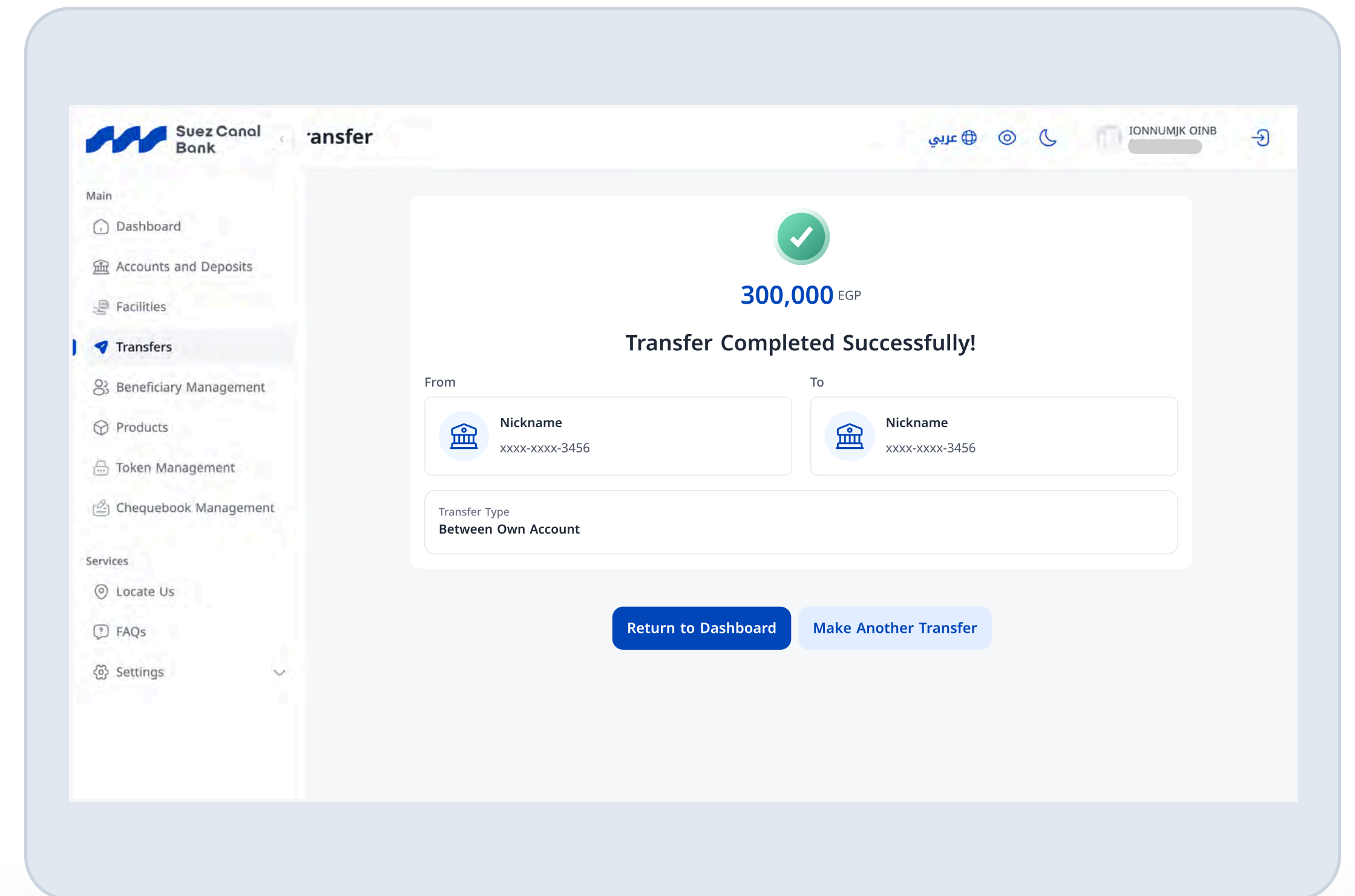
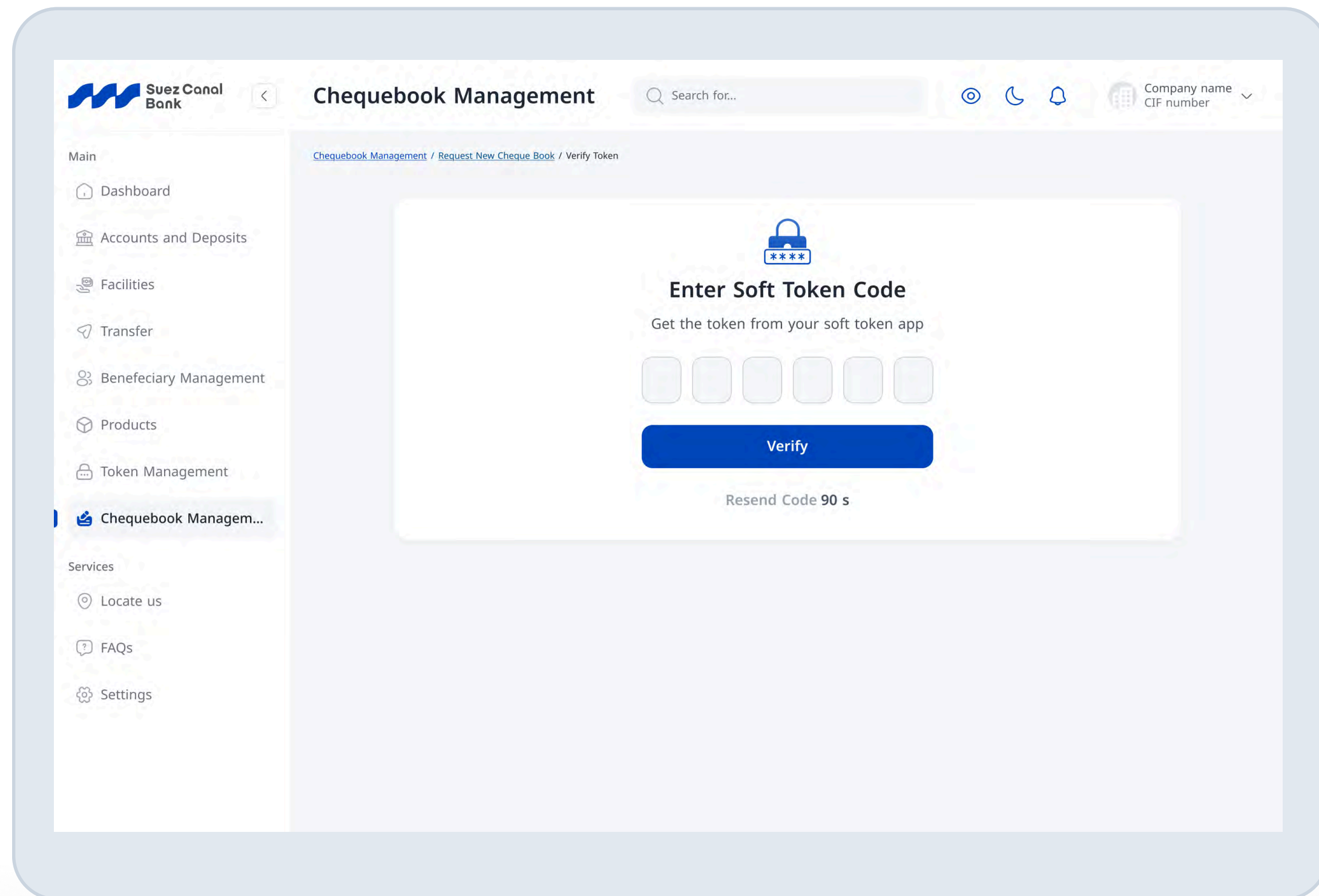


4 Choose the date on which you want the amount to be transferred, and the **frequency** then click on **continue**

7 Review your entered data and click on **Continue** to proceed with the transaction



Schedule Transfer (5-5)



8 Enter the token code. You will find it in the **“SCB Token App”**

Go to “How to activate Soft Token”

9 You have 2 actions **“Return to Dashboard”** and **“Make Another Transfer”**.

Schedule History

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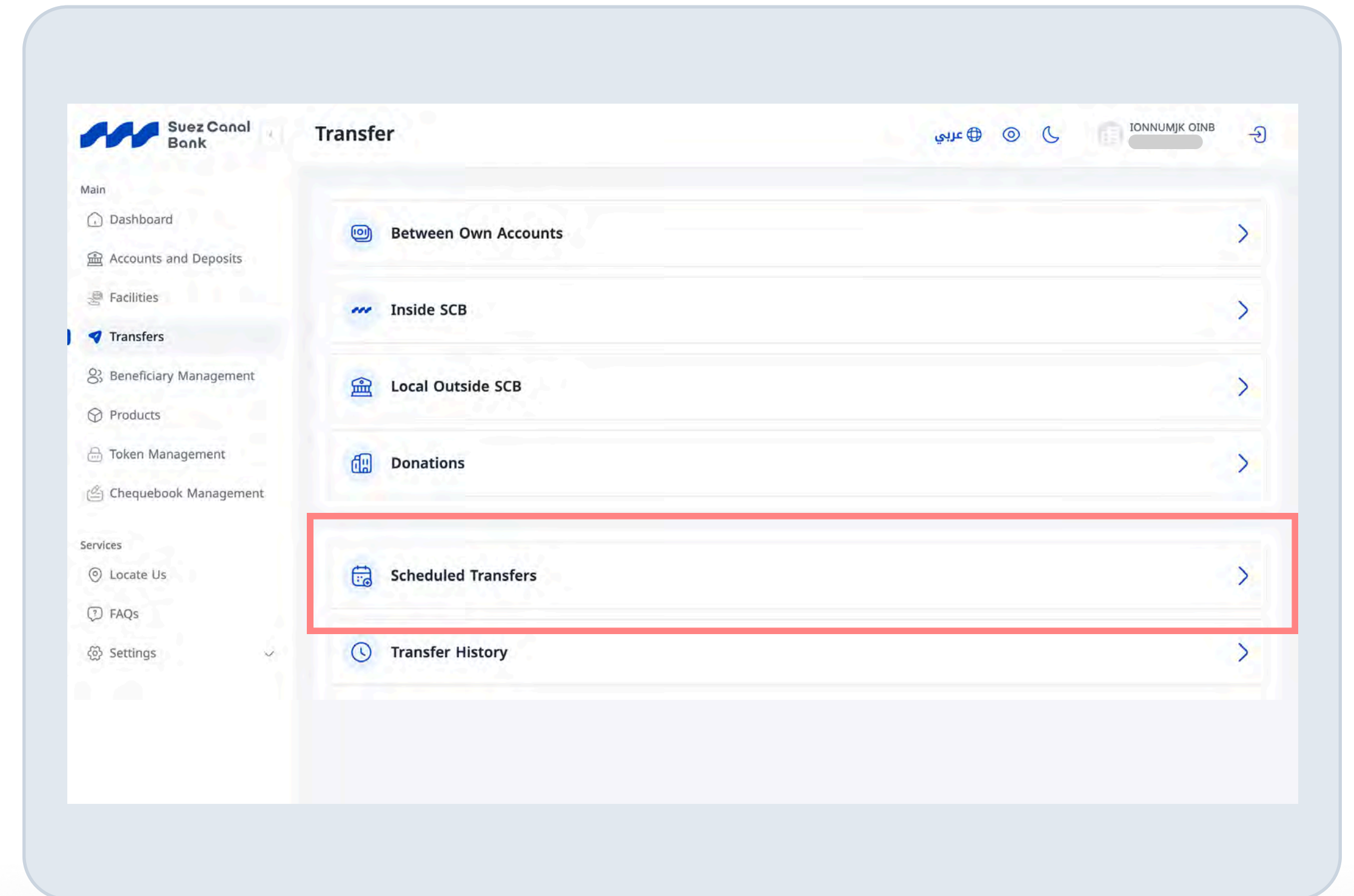
Schedule History (1-2)

1

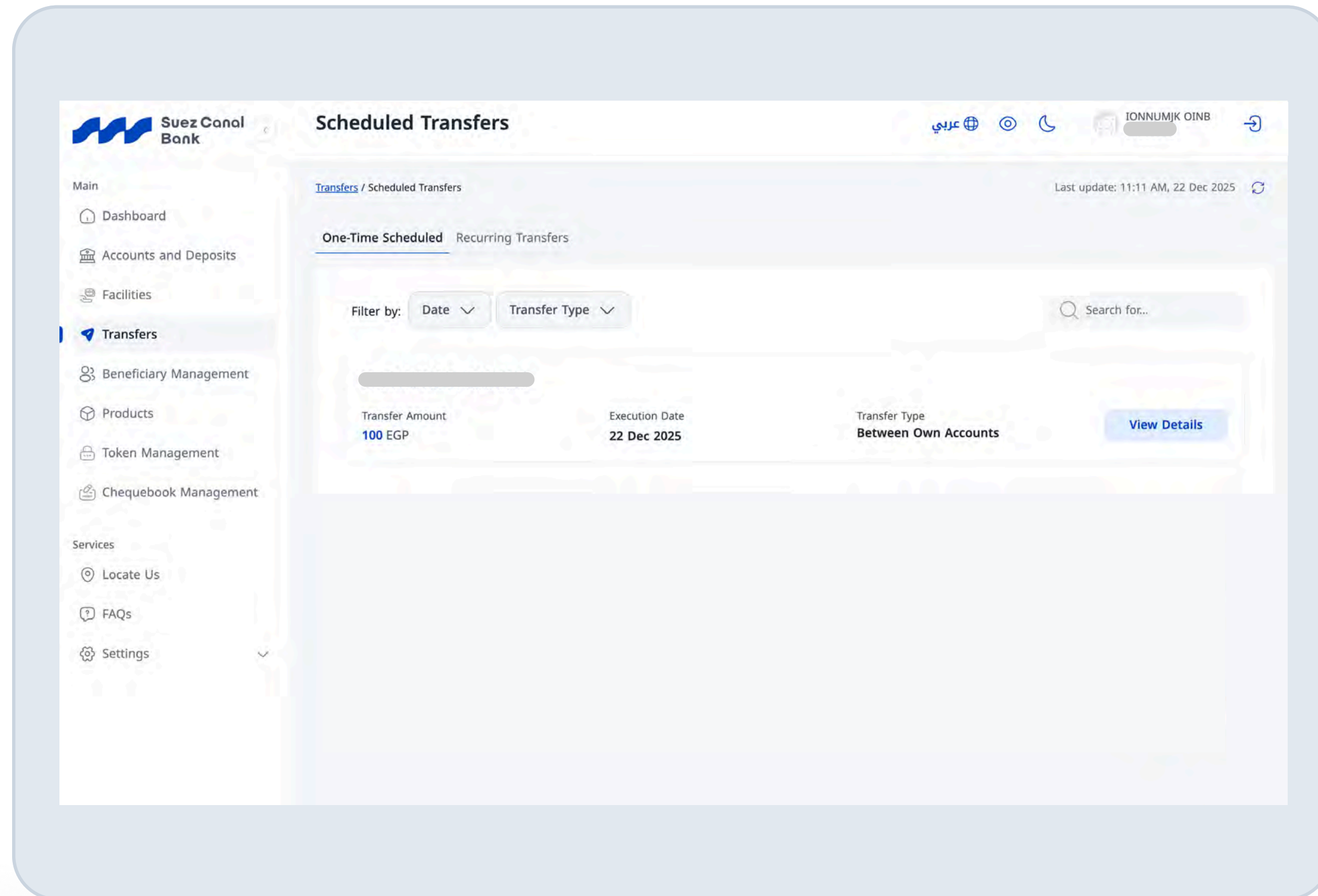
From the more menu, the user clicks **“Transfer”**.

2

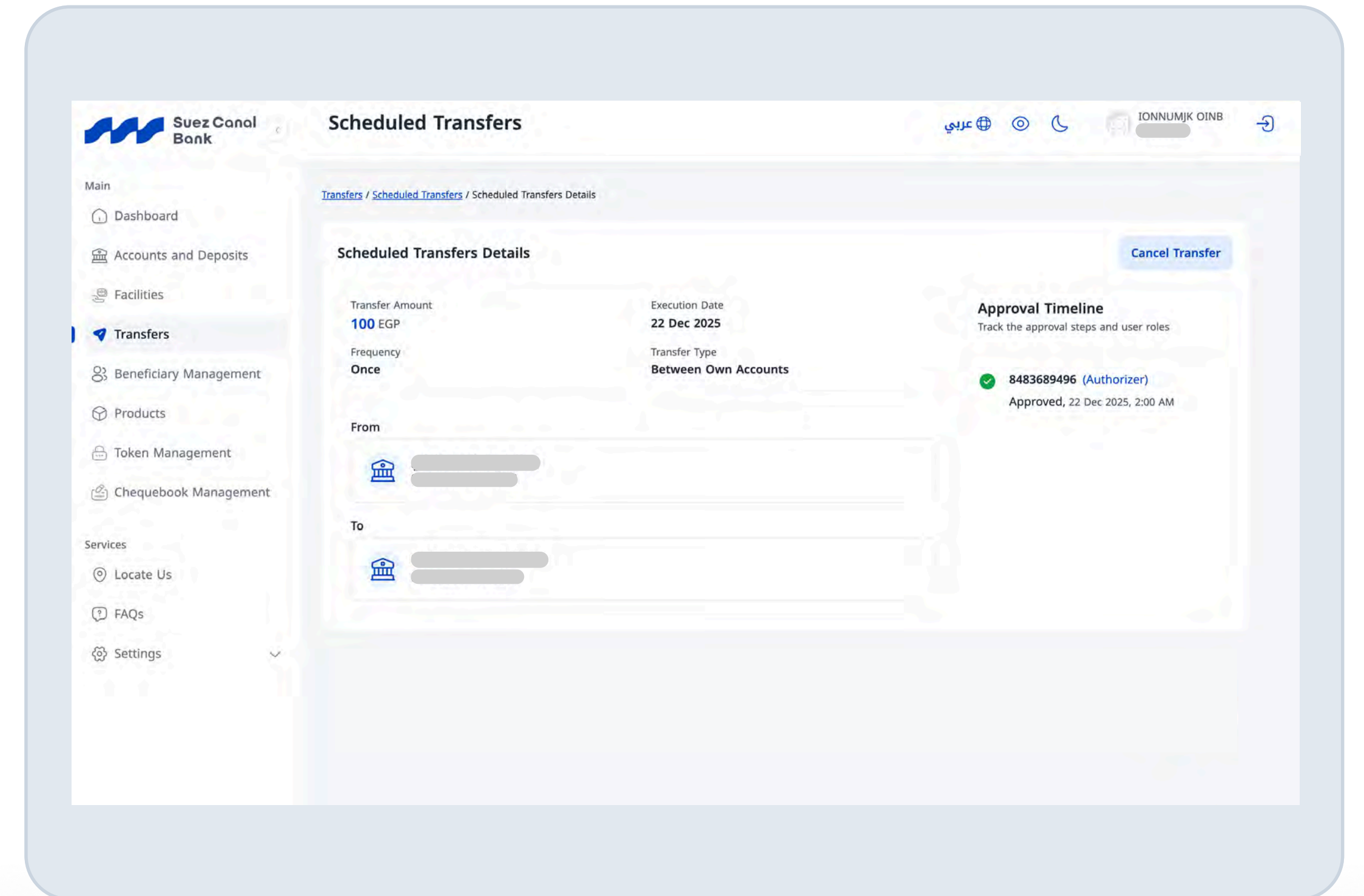
Then select **“Scheduled Transfers”**.



Schedule History (2-2)



3 To check the details of the transfer or Cancel it, click on **View Details**



4 To cancel the transaction, click on **Cancel Transfer**



Donations

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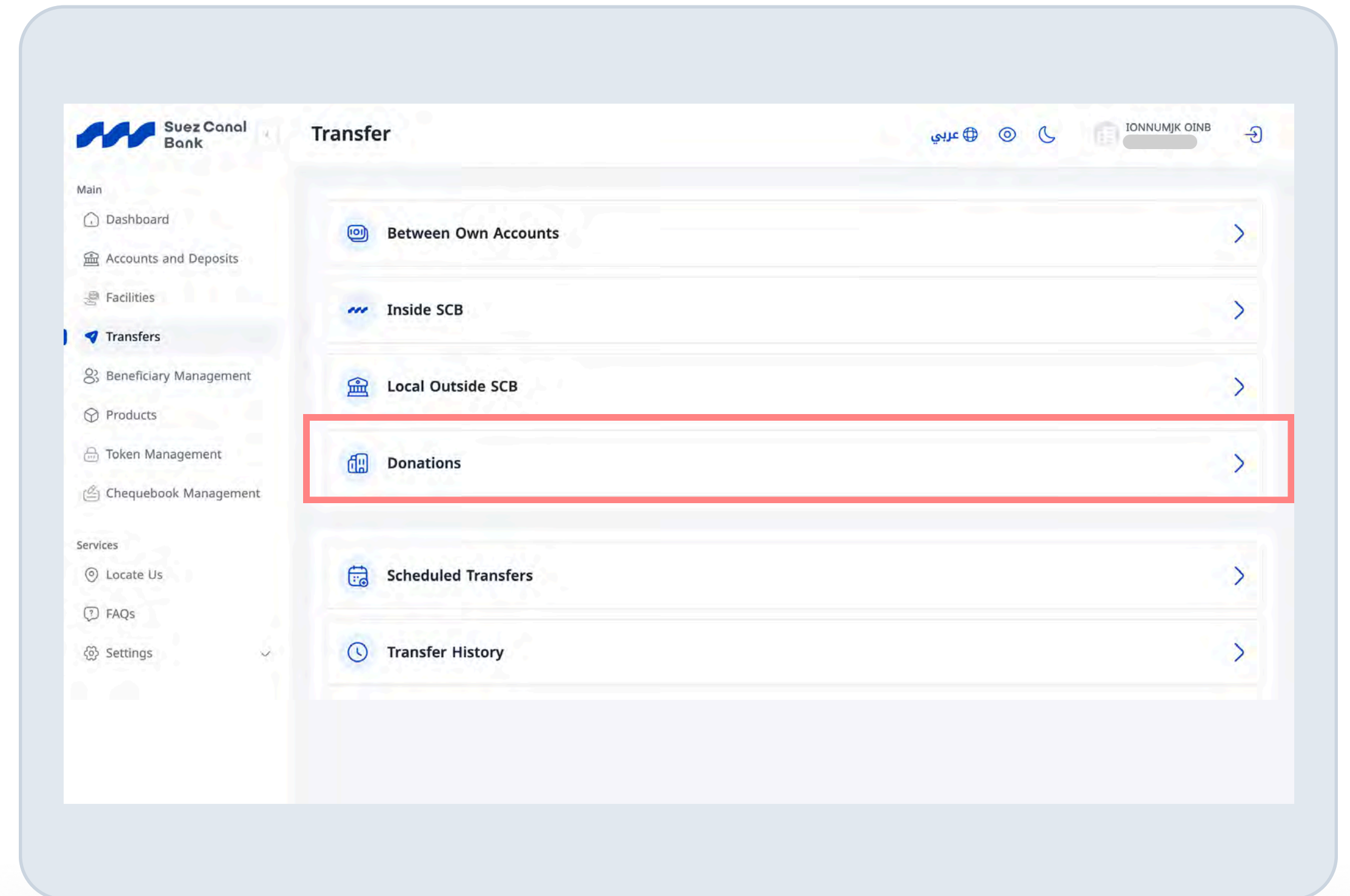
Donations (1-5)

1

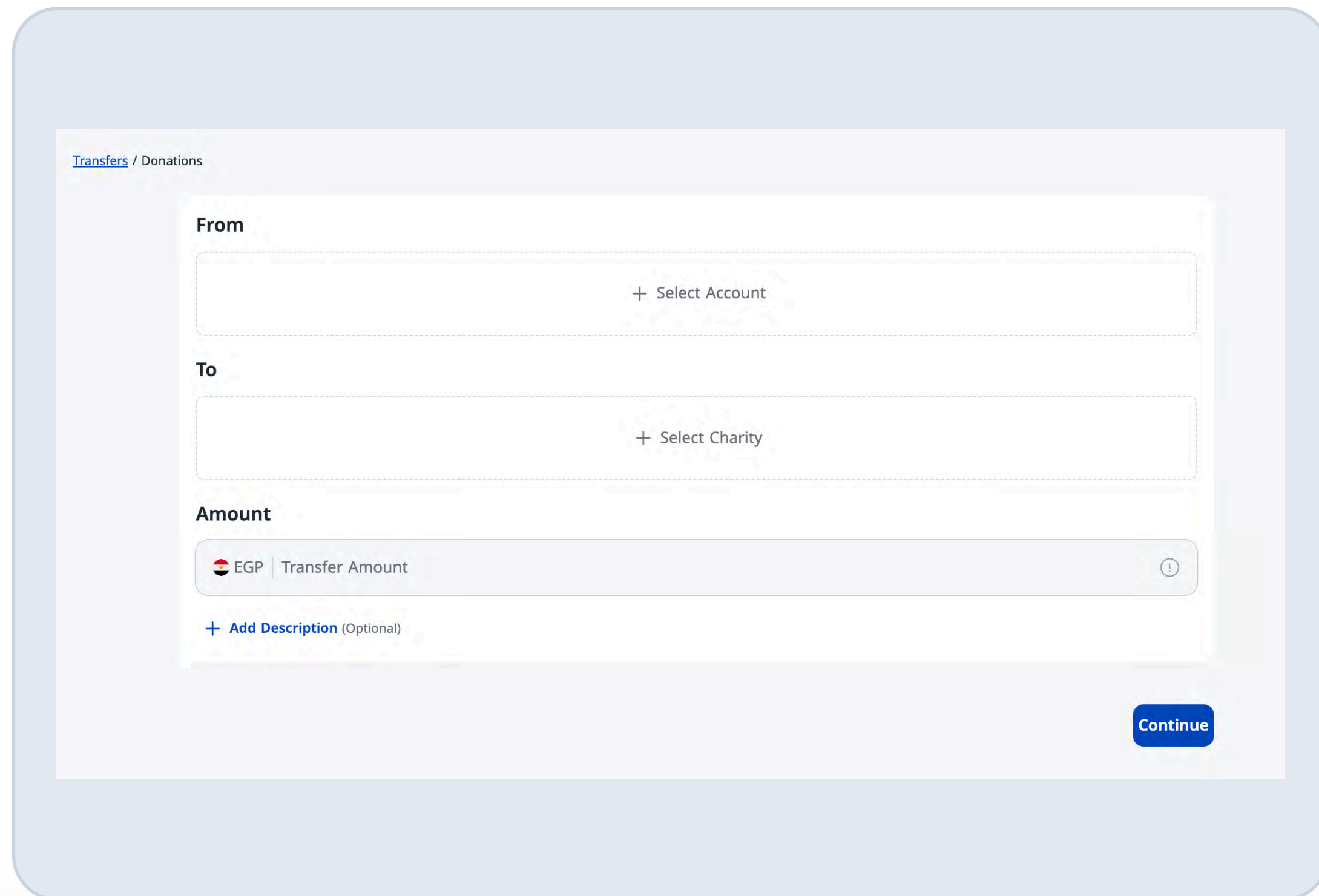
From the more menu, the user clicks **“Transfer”**.

2

Then select **“Donations”**

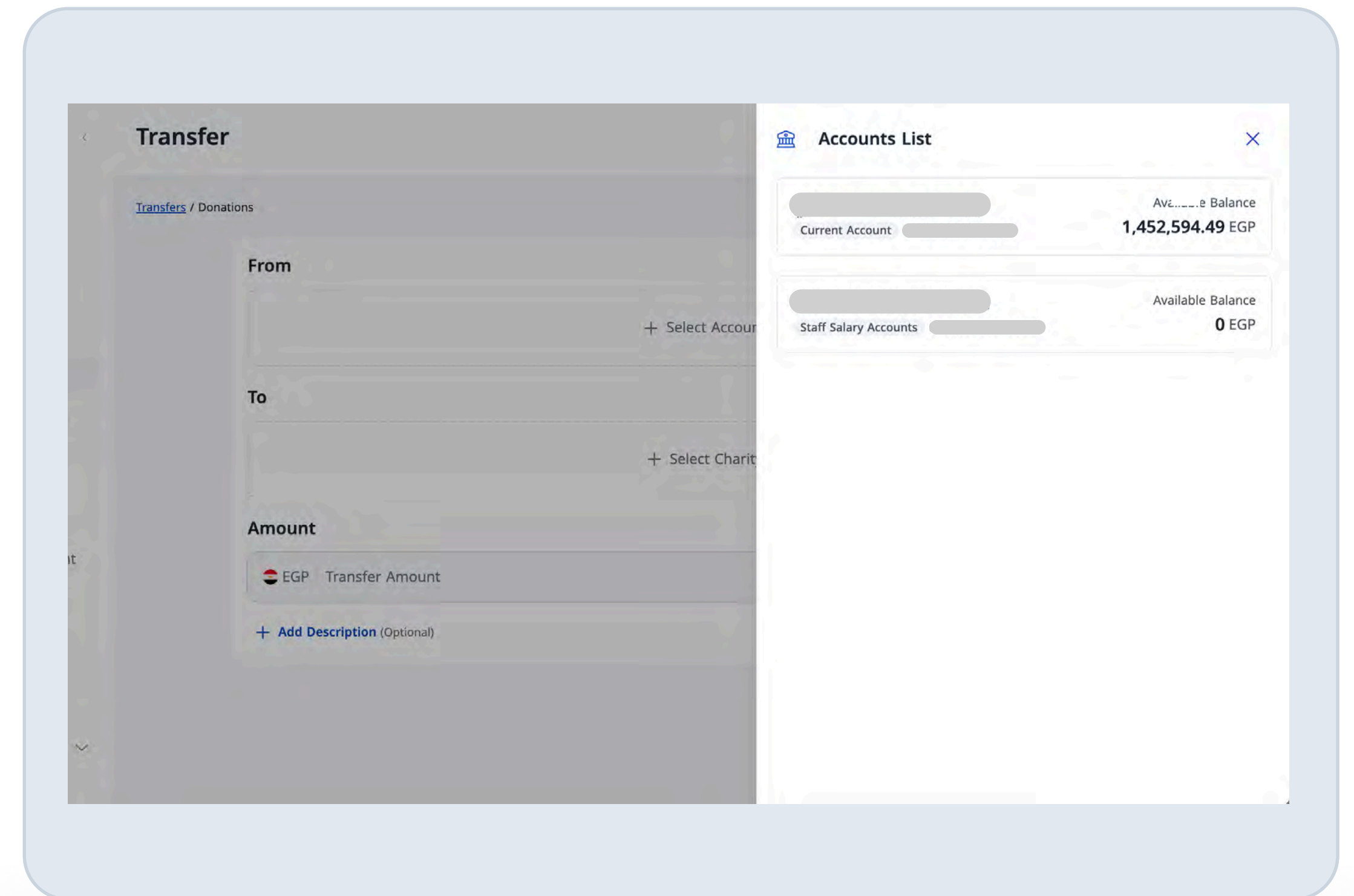


Donations (2-5)



The screenshot shows the 'Transfers / Donations' form. The 'From' field is highlighted with a dashed border and contains the text '+ Select Account'. Below it, the 'To' field contains '+ Select Charity'. The 'Amount' field is set to 'EGP' and 'Transfer Amount'. There is an optional '+ Add Description' link and a blue 'Continue' button at the bottom right.

3 Select the account to deduct the amount from by clicking on **"Select account from "**

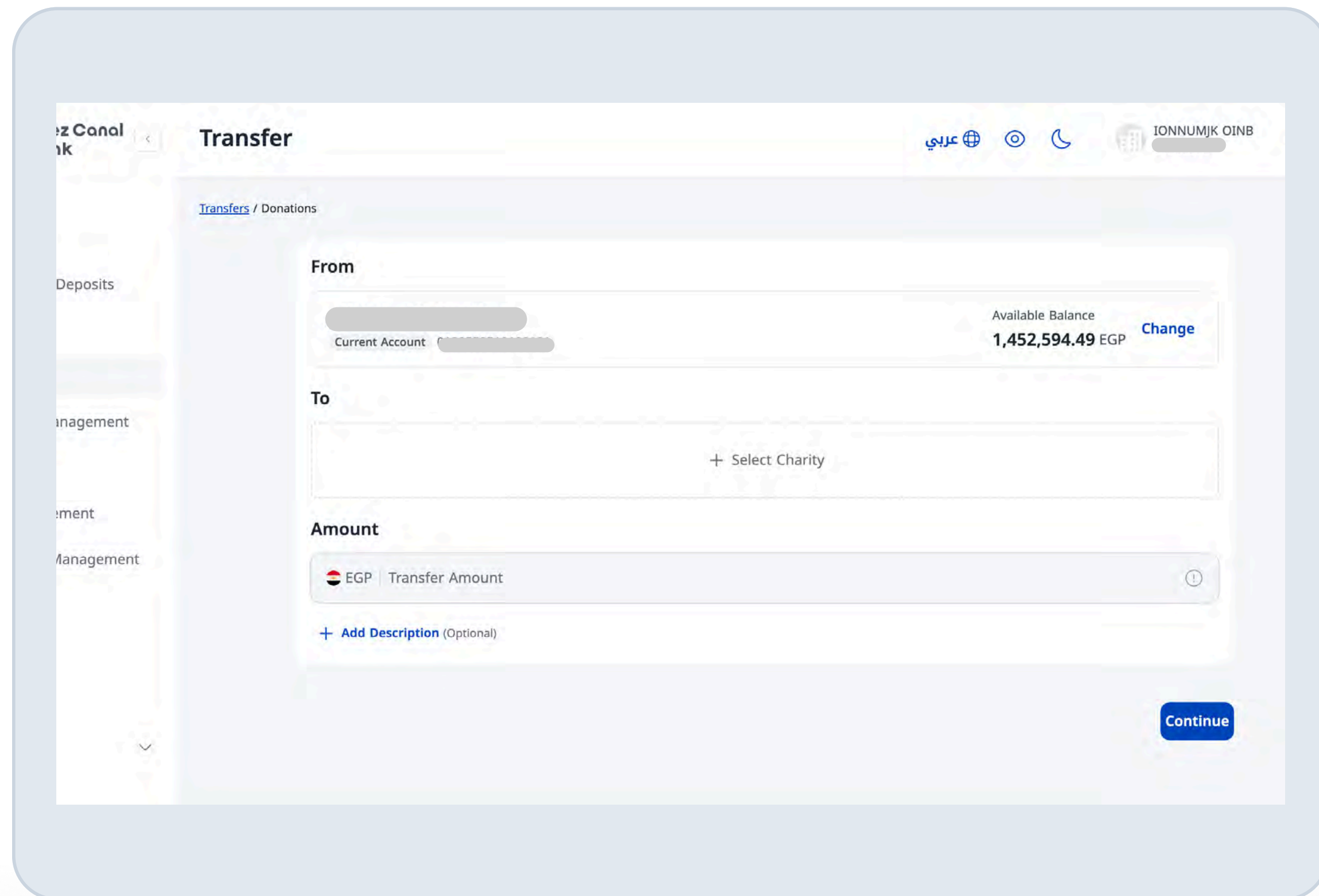


The screenshot shows the 'Transfer' form with an 'Accounts List' overlay. The 'From' field is highlighted with a dashed border and contains the text '+ Select Account'. The 'Accounts List' overlay shows two accounts: 'Current Account' with an 'Average Balance' of 1,452,594.49 EGP, and 'Staff Salary Accounts' with an 'Available Balance' of 0 EGP. The 'To' field contains '+ Select Charity'. The 'Amount' field is set to 'EGP' and 'Transfer Amount'. There is an optional '+ Add Description' link.

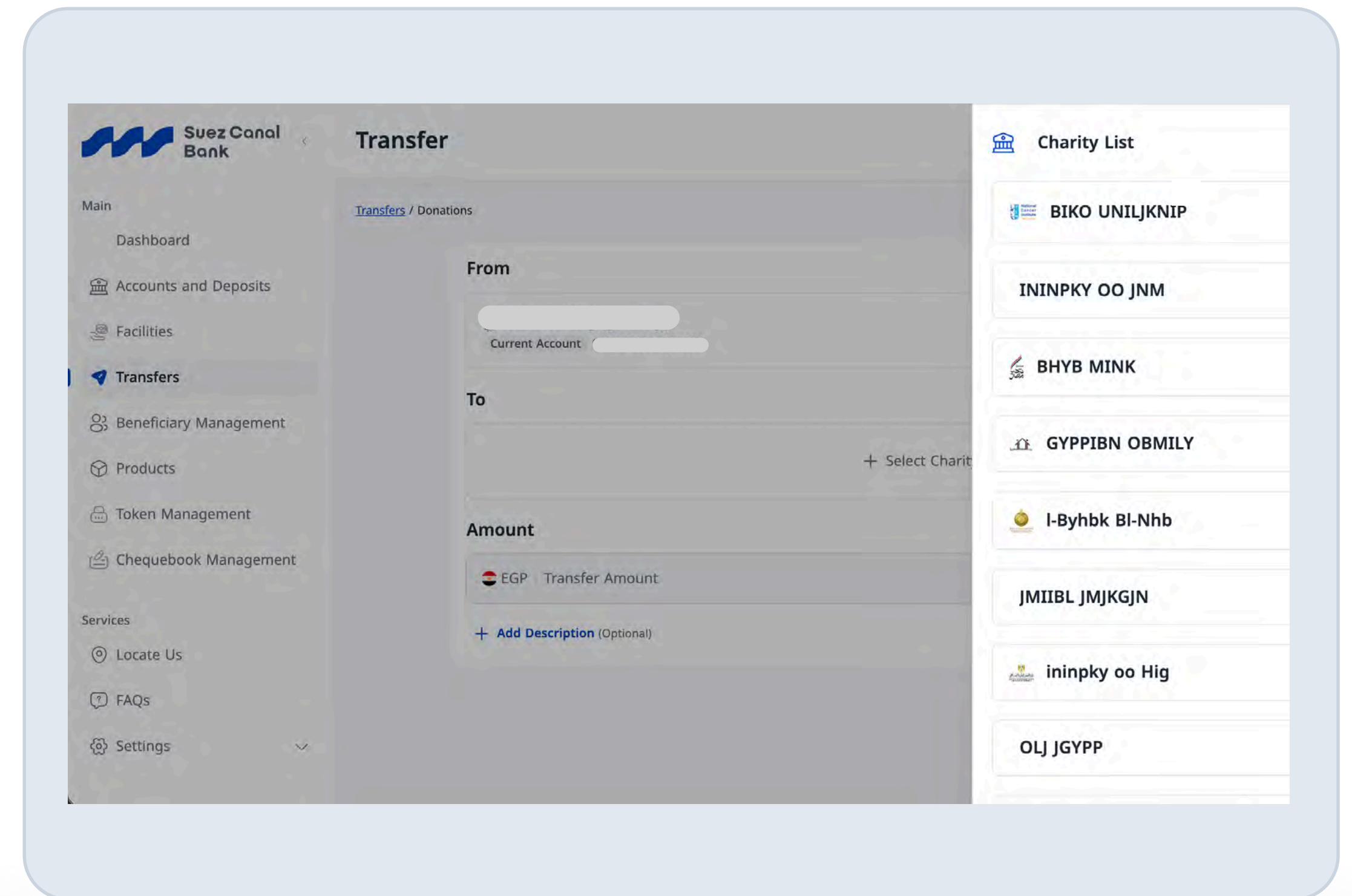
4 Choose the account you will transfer from



Donations (3-5)



5 Choose a charity to donate to by selecting **“Select Charity”**.



6 Choose from the charity list



Donations (4-5)

Transfer

Transfers / Donations

From

Current Account Available Balance
1,452,594.49 EGP [Change](#)

To

BHYB MINK [Change](#)

Categories

TAHYA MISR VIRUS C TREATMENT PROJECT FACING DISASTERS AND CRISES HOMELESS CHILDREN TREATMENT PROJECT
VILLAGES DEVELOPMENT PROJECT SUPPORT HALAYEB AND SHALATEEN PEOPLE WITH SPECIAL NEEDS SINAI DEVELOPMENT
NOUR HAYAH EGYPT TALENTS PROJECT TOGETHER WITH YOU DIALYSIS DEVELOPMENT OF 1500 VILLAGES
TAHYA MISR - EAMAAR GHAZA TAHYA MASR - AML FE BOKRA TAHYA MISR - SYRIA RELIEF NEW BEGINNING INITIATIVE

Amount

To

BHYB MINK [Change](#)

Categories

TAHYA MISR VIRUS C TREATMENT PROJECT FACING DISASTERS AND CRISES HOMELESS CHILDREN TREATMENT PROJECT
VILLAGES DEVELOPMENT PROJECT SUPPORT HALAYEB AND SHALATEEN PEOPLE WITH SPECIAL NEEDS SINAI DEVELOPMENT
NOUR HAYAH EGYPT TALENTS PROJECT TOGETHER WITH YOU DIALYSIS DEVELOPMENT OF 1500 VILLAGES
TAHYA MISR - EAMAAR GHAZA TAHYA MASR - AML FE BOKRA TAHYA MISR - SYRIA RELIEF NEW BEGINNING INITIATIVE

Amount

EGP Transfer Amount
100

[+ Add Description](#) (Optional)

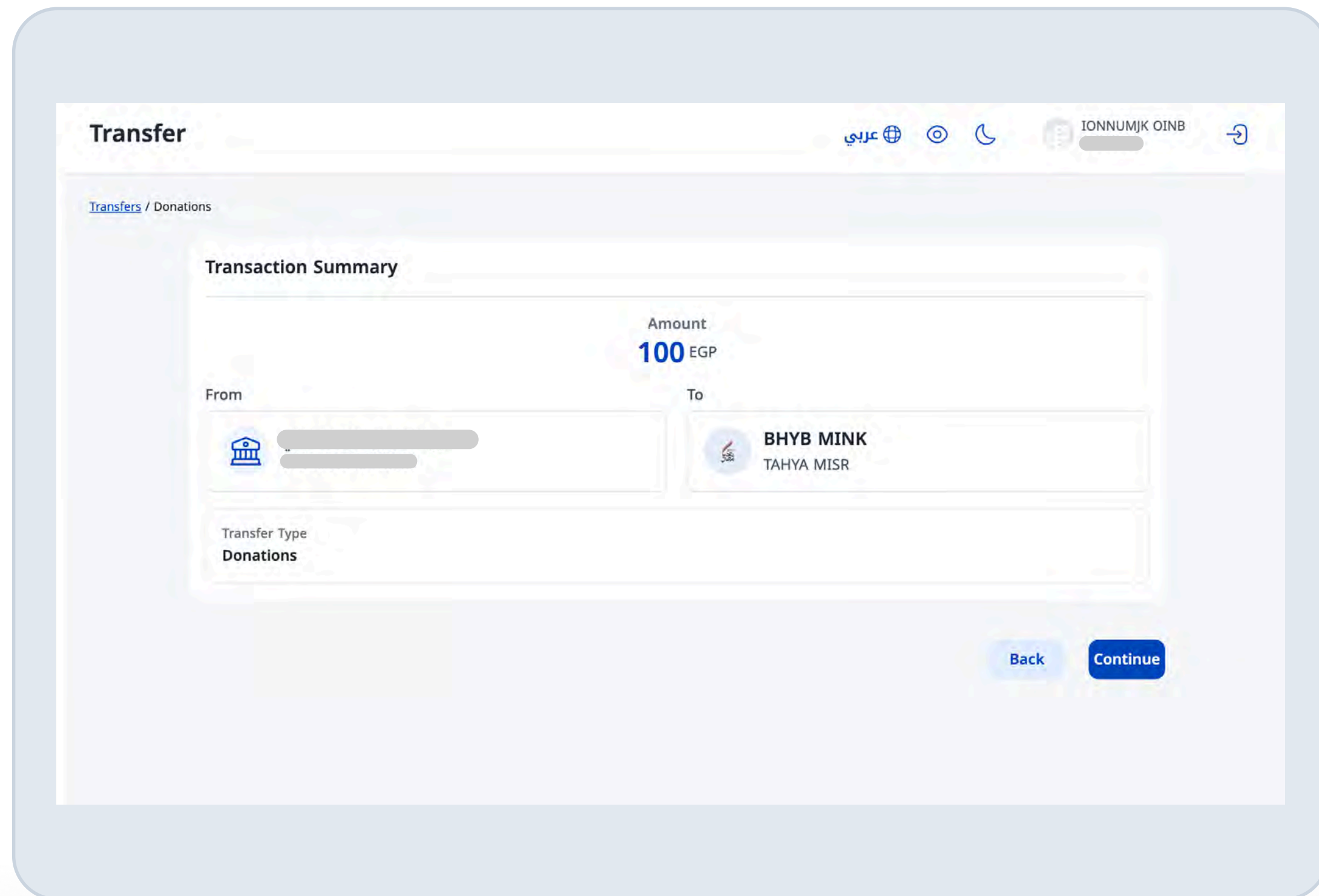
[Continue](#)

7 Choose a charity to donate to by selecting **“Select Charity”**.

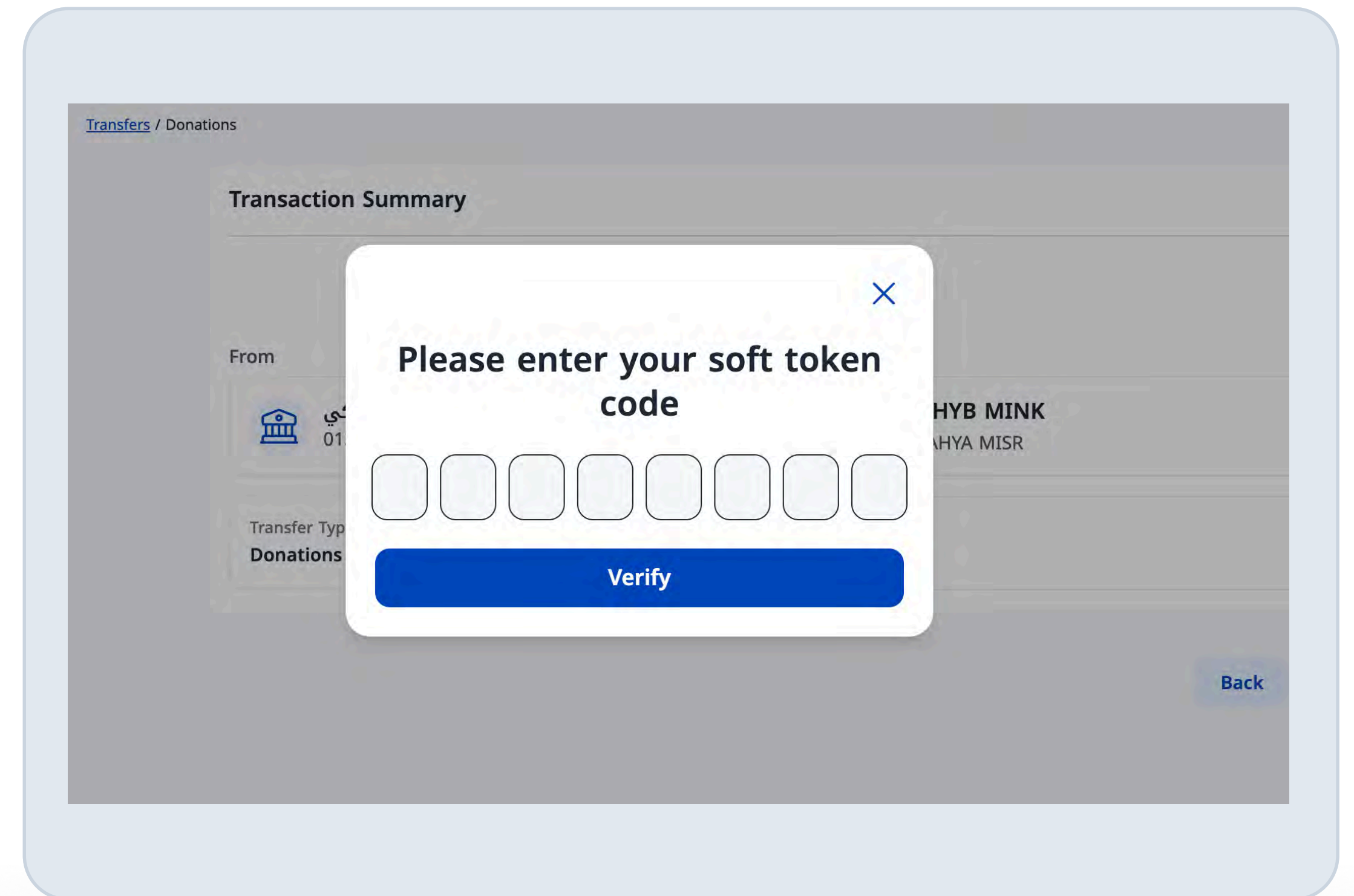
8 Choose the category, **enter the amount** and then click on **“Continue”**



Donations (5-5)



9 Review your entered data and click on **“Continue”** to proceed



10 Enter the token code. You will find it in the **“SCB Token App”**

[Go to “How to activate Soft Token”](#)



Transfer History

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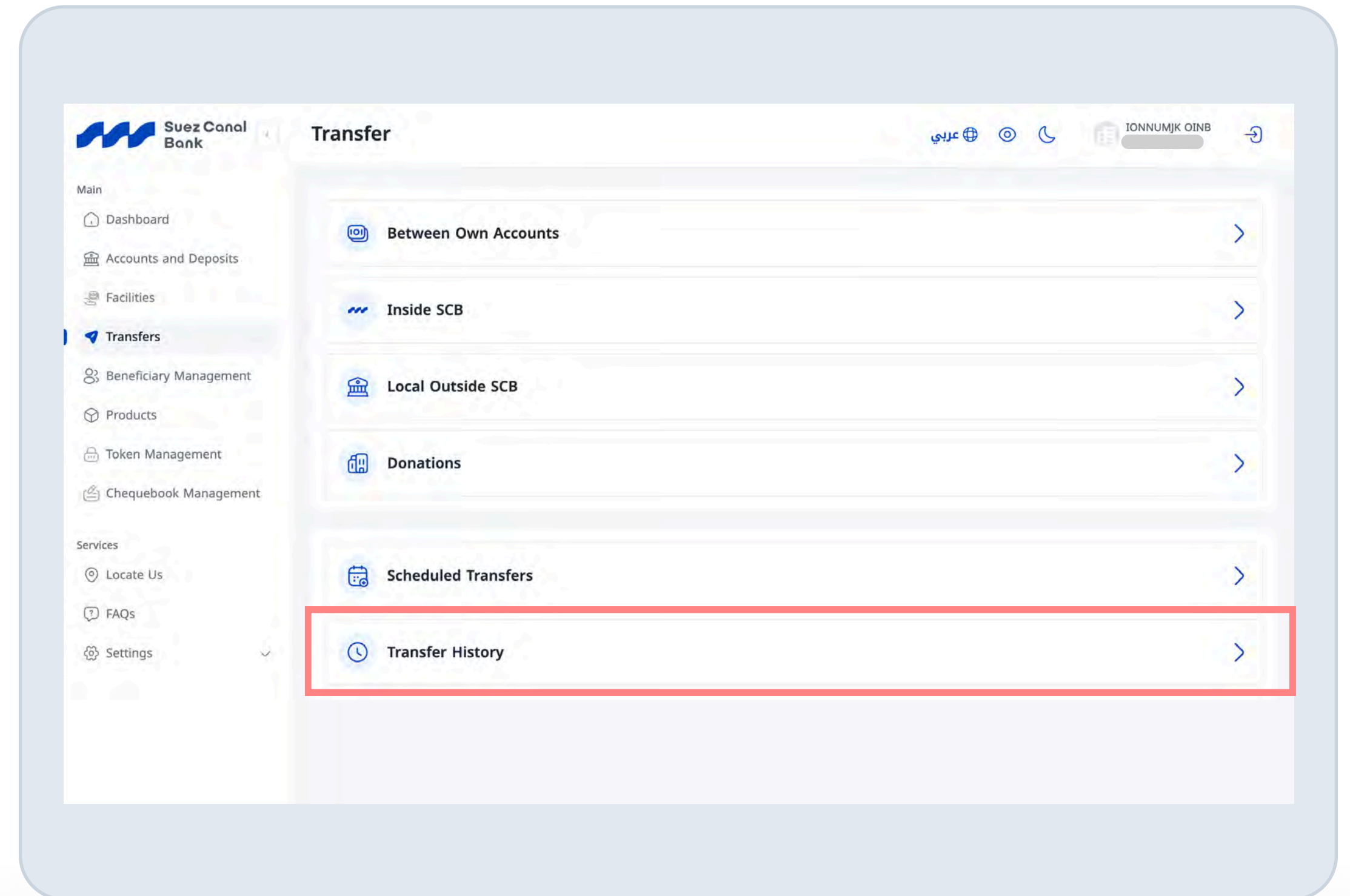
Transfer History (1-2)

1

From the more menu, the user clicks **“Transfer”**.

2

Then select **“Transfer History”**



Transfer History (2-2)

Transfer

Transfer History

Last update: 11:47 AM, 22 Dec 2025

Download

Filter by: Date Status Transfer Type

Search for...

Transaction Date	Reference Number	Debited Account	Beneficiary Name	Transfer Type	Amount	Status
22 Dec 2025	FT2533627JG2			Between Own Accounts	1 EGP	Completed
22 Dec 2025	FT253369VH7B			Between Own Accounts	1 EGP	Completed
22 Dec 2025	FT25336F3MHM			Between Own Accounts	1 EGP	Completed
22 Dec 2025	FT25336X9T6D			Between Own Accounts	1 EGP	Completed
22 Dec 2025	FT25336XZ8XN			Between Own Accounts	1 EGP	Completed
22 Dec 2025	FT253369XX57			Between Own Accounts	1 EGP	Completed
22 Dec 2025	FT25336CDRTM			Between Own Accounts	1 EGP	Completed

3

Here you can view all your transfer history, also you can download it by clicking on **“Download”** button. Or you can view the transaction details by clicking on it

Transfer Details

Repeat

1 EGP

Reference Number : FT2533627JG2

Between Own Account

From

Current Account\$ حساب جاري

To

Approval Timeline

Track the approval process and user role

01305595 (Authorizer)

Approved, 22 Dec 2025, 11:37 AM

4

You can see all the transaction details, also can repeat it by clicking on **“Repeat”** button

