بنك قناة السويس
SUEZ CANAL BANK

Instructions for using
credit cards in foreign currency

If you wish to use your credit card in foreign currency while traveling, kindly contact the call center or visit the nearest branch to advise on the travel duration and to be informed of the international usage limits.

The credit card will be made available for use according to the parameters of international usage of each card product during the travel period.

(When contacting the call center): You should send only a photocopy of the passport including the departure and arrival stamps to Card-Travel@scbank.com.eg within 90 days (3 months) from the date of enabling the international limit on your card available during your travel.

(In case you submit your request to any SCB bank branch): You can visit the nearest branch or send only a photocopy of the passport including the departure and arrival stamps to CC-Card-Travel@scbank.com.eg within 90 days (3months) from the date of enabling the international limit on your card during your travel.

In case the customer is abroad for more than 90 days (3 months), evidence proving the customer's travel abroad should be sent to Card-Travel@scbank.com.eg

If travel documents are not sent within a maximum of 90 days (3 months) from the date of the Bank will inform the I-Score Egypt to include the cardholder's name in the negative list. The cardholder's name will also be included in the list of banned customers who will not be allowed to have credit cards or benefit from banking services in the future.
The concerned authorities will be notified as well.

Existing and new cardholders inside and outside Egypt who did not contact the call center before or during their travel or visit the nearest branch to make the limits available, can use their credit cards in foreign currency as per the maximum daily/monthly limit of USD 250 or its equivalent in other foreign currencies for both purchases and/or e-commerce transactions